

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Temporary Complaint Number (TCN): KAN21-2393

EQ-10367650-8973

NOV 29 2010

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and the content is protected

Required Information in Bold

Form Approved: O.M.B. No. 2127-0008

Vehicle Information

Vehicle Identification Number (VIN) (See Instructions on the next page to locate the VIN.)

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1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17

Select/Enter Make

TOYOTA

Enter Model

PRIUS

Select/Enter Year

2007

Incident Information

Approximate Incident Date

11/22/2010

For multiple incident dates enter
the first date of occurrence.

(mm/dd/yyyy)

Was there a Crash? ☐ Yes ☒ NoWas there a Fire? ☐ Yes ☒ No

Failure Mileage

27,823

miles

For multiple incidents
enter the first failure mileage.

Number of Persons Injured, if any 0

Speed (at time of incident) 65 mph

Number of Deaths, if any 0

Description (up to 1900 characters)

1645 characters remaining

This description, exactly as you enter it, may appear in a public NHTSA database.

Do not include any personal information (name, street/email address, phone number, social security/driver license number, Vehicle Identification Number (VIN), etc...).

Twenty miles from my destination, both headlights went out, leaving only fog lights. This occurred at night, in the rain, on an Interstate Highway. The dealership advised both lights were burnt out and charged in excess of \$400.00 to replace the bulbs.

If your component is not listed below, please describe the component in the above description field.

Failed Component 1

Lighting

Failed Component 2

Select the Component

Failed Component 3

Select the Component

Personal Information

First Name

Last Name

Email

(provided earlier and locked for your security)

Daytime Phone

Evening Phone

Address 1

Address 2

City

Sulphur

State

OKLAHOMA

Zip Code

888-327-4236 | www.safercar.gov

Department of Transportation, NHTSA . Office of Defects Investigation/CRD, NVS-216 . 1200 New Jersey Ave SE . Washington, DC 20590



Sulphur, OK 7

OKLAHOMA CITY OK 731

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ANIMATED
BOOK & VIDEO



Department of Transportation, NHTSA
Office of Defects Investigation / CRD, NVS-216
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