



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received MAR 24 2011 22-NOV-2010	Repository <input type="checkbox"/>
	Reference No. 10367173

OWNER INFORMATION (Type or Print)

Name	[REDACTED]			Daytime Telephone Number	E-mail Address
Address	[REDACTED]			[REDACTED]	
City	State	Zip Code		Evening Telephone Number	
SAN MATEO	CA	[REDACTED]		SAME	

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side. NOT AVAILABLE FROM NEW DEALERSHIP NO RECORD NEITHER FROM INSURANCE WHICH I CHANGED.				Make NISSAN	Model SENTRA	Model Year 2004
Date Purchased 2000	Dealer's Name and Telephone Number HAYWARD NISSAN		DEALER HAS SINCE MOVED AND HAS NOW DIFFER. CARS		Engine: No: Cylinders 4	Fuel Type: REGULAR UNLEADED
Original Owner <input checked="" type="checkbox"/>	Dealer's City HAYWARD	State CA	Zip Code			
Transmission Type MANUAL	<input type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control	Powertrain	Multiple Failure: FISHTAILED AND AIR BAG		Incident Date(s) 17-MAY-2009	

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 010000 STEERING, 160000 STRUCTURE CAR SPUN WILDLEY AND AIR BAG FAILED TO DEPLOY.	Failure Mileage 40000	Failure Speed 60
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM4L9ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured NONE	Number of Deaths NONE	Reported to Police Y
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Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2004 NISSAN SENTRA. THE CONTACT STATED THAT WHILE DRIVING 60 MPH IN RAINY WEATHER, THE VEHICLE BEGAN SPINNING SUDDENLY (THE CONTACT COULD NOT FIGURE OUT WHY) AND CRASHED INTO A GUARDRAIL TWICE. THERE WERE NO INJURIES. THE VEHICLE WAS DESTROYED. A POLICE REPORT WAS FILED. THE CONTACT CALLED THE DEALER WHO STATED THAT THEY HAD NO COMPLAINTS ABOUT THE FAILURE. THE MANUFACTURER HAD NOT BEEN NOTIFIED. THE VIN WAS UNAVAILABLE. THE CURRENT AND FAILURE MILEAGES WERE APPROXIMATELY 40,000.

ALL IS PERFECTLY CORRECT. IN ADDITION THE AIR BAG FAILED TO DEPLOY. THE MANUFACTURER IS BEING CONTACT BY LETTER SENT MARCH 14th 2011. THE DOCUMENTATION REQUESTED BELOW WILL FOLLOW BY LETTER TO YOU.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. **ATTACH ADDITIONAL SHEETS IF NECESSARY**

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

THE ORIGINAL NARRATIVE DESCRIPTION OF THE ACCIDENT IS TRUE AND CORRECT. IN ADDITION THE AIR BAG DID NOT DEPLOY AT ALL. NOW, TO SUBSTAIN WHAT IT WOULD HAVE BEEN ONLY A THEORY, SINCE I DONT CLAIM TO BE AN EXPERT IN HANDLING AND SAFETY OF CARS, I INCLUDE A COPY OF A PAGE FROM THE MAGAZINE "CONSUMER REPORTS" STILL IN PUBLICATION TODAY, WHERE REFERRING TO THE NISSAN SENTRA, "MY DEFUNCT VEHICLE", IT CLEARLY STATES THAT THIS TYPE OF AUTOMOBILE, TENDS TO FISHTAIL TOO EASELY AT ITS HANDLING LIMITS, (A COMBINATION OF DRIVING AT FREEWAY SPEEDS AND UNDER RAINY CONDITIONS) AS I FOUND OUT THE HARD WAY.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE. Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300

SAN FRANCISCO

15 MAR 2012 PM



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

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FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



Think your vehicle has a safety defect?



**If so:
Use the enclosed form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



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