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[REDACTED]
Tulsa, OK
[REDACTED]

MAY 09 2011

March 31, 2011

Randy Reed Chief
Correspondence Research Division
Office of Defects Investigation Enforcement
NHTSA Headquarters
1200 New Jersey Avenue, SE
West Building
Washington, DC 20590

Regarding: Unsafe 2010 Impala

Dear NHTSA:

Dear Mr. Reid:

This is a continuation of a complaint about a 2010 Impala I purchased from Jim Glover in Tulsa in October, 2010. The more I drive the more problems I find. This leads me to believe that this is a poorly designed and unsafe car.

1. The headrest obstructs the driver's view when backing out of a parking space. One must contort one's body very uncomfortably in to be able to see to back out.
2. When coming down a rather small decline in order to enter a small side street, the front under carriage of the car scrapes and this will lead to problems of repair or rust underneath or possibly an unwanted spark. This actually happened to this 2010 Impala as I was leaving a car wash that I have been using since 1997 and this problem had never happened with my 1987 Buick.
3. The platform for the footrest on the driver's side for the left foot causes my foot to cramp because the ankle must be in a flexed position, which causes me to have to move my foot in that cramped space and be careful that my foot is not placed under the brake, as I have mentioned previously
4. There is a continued problem with my pants leg continuously being caught on the brake release while I am driving, another unsafe fact about this car.

[REDACTED]

cc: Dan Akerson
Chief Executive Officer
GM/Chevrolet
P.O. Box 33170
Detroit, MI 48232-5170

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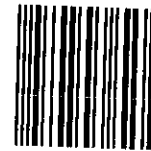
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