



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

18-NOV-2010

Repository ☐

Reference No.
10366689

OWNER INFORMATION (Type or Print)

Name XXXXXXXXXX

Address XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX

City WEYMOUTH

State MA

Zip Code XXXXXX

Daytime Telephone Number

XXXXXXXXXX

E-mail Address

XXXXXXXXXXXXXXXXXXXXXXXXXXXX

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number 4S2DM58W7XXXXXX

Make
ISUZU

Model
RODEO

Model Year
2001

Date Purchased

Dealer's Name and Telephone Number

Engine:
No: Cylinders

Fuel Type:

Original Owner
☐

Dealer's City

State

Zip Code

Transmission Type

☐ Antilock Brakes
☐ Cruise Control

Powertrain

Multiple Failure:

Incident Date(s)
25-OCT-2010

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 022000 SUSPENSION: REAR

Failure Mileage
107000

Failure Speed
60

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTMAL9ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2001 ISUZU RODEO. WHILE DRIVING APPROXIMATELY 60 MPH THE STEERING WHEEL BEGAN TO TURN TO THE LEFT AND RIGHT. THE CONTACT BEGAN TO LOSE CONTROL AND NOTICED THAT THE REAR OF THE VEHICLE WAS DRIFTING INTO A DIFFERENT LANE. THE VEHICLE WAS PULLED ONTO THE EMERGENCY LANE AND SHUT OFF. UPON EXAMINING THE VEHICLE HE NOTICED THAT THE REAR SUSPENSION AND THE ENTIRE FRAME WAS SEVERELY COVERED WITH RUST. THE VEHICLE WAS TOWED TO AN INDEPENDENT MECHANIC WHERE IT WAS IN THE PROCESS OF BEING REPAIRED. THE FAILURE AND CURRENT MILEAGES WERE 117,000. THE VIN WAS UNAVAILABLE.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.







Complaint: 10366689

Date: Wednesday, January 12, 2011 8:59:06 AM
Attachments: [10366689.pdf](#)
[Rodeo1a.JPG](#)
[Rodeo2a.JPG](#)
[Rodeo3a.JPG](#)

From: EVOQ (NHTSA)
Sent: Wednesday, January 12, 2011 8:45 AM
)
Subject: FW: NHTSA: Follow up to ODI Complaint: 10366689

From: [REDACTED]
Sent: Tuesday, January 11, 2011 4:46 PM
To: DataQuality, DataQuality (NHTSA)
Cc: EVOQ (NHTSA); [REDACTED]
Subject: Re: NHTSA: Follow up to ODI Complaint: 10366689

Please see attached documents provided. I have provided my VIN Number highlighted in yellow and also pictures of my vehicle. Please let me know if you have further questions.
Thanks for all your help.

[REDACTED]

From: "EVOQ@dot.gov" <EVOQ@dot.gov>
To: [REDACTED]
Sent: Tue, January 11, 2011 1:08:47 PM
Subject: FW: NHTSA: Follow up to ODI Complaint: 10366689

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Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to (202) 366-1767. Due to the volume of complaints we receive and our limited resources, we can not respond to every complaint.

NHTSA/Office of Defects Investigation

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