

Subject: FW: VOQ 10366473
Date: Monday, July 25, 2011 2:01:29 PM
Attachments: [Mini Repair Invoice.pdf](#)

Report Vehicle Safety Defects!

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-----Original Message-----
From: Glass, Cynthia (NHTSA)
Subject: FW: VOQ 10366473

Randy,
Please have this email and attachment added to VOQ #10366473.

Thanks,
Cynthia Glass
U.S. Department of Transportation
202-366-2920

-----Original Message-----
From: [REDACTED]
Sent: Wednesday, July 20, 2011 7:14 PM
To: Glass, Cynthia (NHTSA)
Subject: VOQ 10366473

Ms. Glass,

As per [REDACTED] attached is a copy of the invoice for repairs to the power steering system in my 2005 Mini Cooper. During my conversation with him, I was in error when I said that the power steering pump was replaced. My mechanic replaced the power steering pump cooling fan only. If there's any other information I can provide, feel free to contact me.

Thank you

[REDACTED]



Smithwest Service Center

789 Middle Country Rd.
St. James, NY 11780
631.265.9885 R7098096



Date: 11/4/10
Job number: 85,497
License plate: [REDACTED]
Year/Make: '05 MINI COOPER
V.I.N.: WMWRC33415T [REDACTED]
Mileage: In: 89,425 Out: 89,425
Technician: DAN

[REDACTED]
KINGS PARK NY [REDACTED]
H [REDACTED] B

INSTRUCTIONS

REAR HATCH PLATE ASSEMBLY ON ORDER

INSTALL DISC PADS

Total - 105.00

LABOR INSTALL NEW FRONT OR REAR DISC PADS. CLEAN & LUBRICATE CALIPER PINS AND RAILS. SERVICE AND ADJUST REAR CALIPER EMERGENCY BRAKE AS PART OF REAR DISC JOB. ROTATE TIRES WHEN NEEDED.

Labor 105.00
FRONT

WORK PERFORMED (Labor @ 95.00)

TROUBLESHOOT POWER STEERING SYSTEM/ELECTRICAL CIRCUITS ISOLATE AND REPLACE BAD POWER STEERING PUMP COOLING FAN. 1.3 hrs 123.50
INSTALL NEW REAR HATCH DOOR HINGES. REMOVE AND REPLACE INTERIOR PANELS, HEADLINER AND TRIM TO ACCESS 4.2 hrs 399.00

PARTS

2 HATCH HINGES 28.50@ 57.16
2 P175/65R15 CONTINENTAL 84H MOUNTED 131.95@ 263.90
2 FV FREE TIRE VALVE 5.00
2 FB FREE WHEEL BALANCE 217.00
2 NY STATE TIRE WASTE FEE 2.50@ 20.42
1 32416781 P/S COOLING FAN 89.31
1 34356778 BRAKE PAD SENSOR
1 34116770 FRONT DISC PADS

TOTAL COSTS

Labor 627.50
Parts 652.79
Subtotal 1,280.29
Sales tax (8.63%) 110.49
Invoice total 1,390.78
Amount due 1,390.78

AAA 10% 12808
1262.70

DETAILS OF THE SONSIO NATIONWIDE REPAIR LIMITED WARRANTY ON BACK OF INVOICE

Nationwide Auto Repair Warranty Covers Parts & Labor - 12 Months 12,000 Miles