

OCT 1 5 2010

10-6-10
[REDACTED]
Dublin Oh [REDACTED]

NOS 800

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CL-10366059-1494

ADMINISTRATOR NHTSA
400 Seventh ST SW
WASHINGTON DC 20590

Re - 2008 Yukon Door Lock

To Whom IT MAY concern,

I BELIEVE THERE IS A SAFETY ISSUE INVOLVING THE
DOOR LOCK ACTUATORS ON GMC YUKONS. I HAVE PERSONALLY
REPLACED 2 ON MY VEHICLE. I HAVE A BROTHER-IN-LAW WITH
THE SAME VEHICLE AND THE SAME PROBLEM. GENERAL MOTORS DID
FIX THE FIRST ONE UNDER WARRANTY BUT ONLY WANTS TO
REIMBURSE ME 50% OF THE SECOND ONE. BUT THAT IS NOT THE
ISSUE.

MY CONCERN IS IF MY WIFE IS DRIVING THE VEHICLE
AND THE DOOR WOULD NOT UNLOCK THE POTENTIAL FOR BAD
THINGS TO HAPPEN SUCH AS PURSE SNATCHING OR EVEN
WORSE IN TODAY'S SOCIETY.

AS I STATED THE COST IS NOT MY CONCERN BUT THE
SAFETY FACTOR IS. PLEASE ADVISE IF YOU HAVE RECEIVED
ANY LIKE COMPLAINTS. THANK YOU!

[REDACTED]

MC

110910

TGW

HAYDOCY PONTIAC-GMC BUICK

3895 W. Broad St. P.O. Box 28125

Columbus, Ohio 43228

Phone (614) 279-8880

Wats: 1-800-233-5700



CUSTOMER NO. 55167	ADVISOR ROBERT WOODRUFF	479	TAG NO. 6262	INVOICE DATE 08/27/10	INVOICE NO. GCCS293404
OHIO OPERATING ENGINEERS 1180 DUBLIN ROAD COLUMBUS, OH 43215	LABOR RATE	LICENSE NO.	MILEAGE 52,327	COLOR RED JEWEL/E	STOCK NO. 8180G
	YEAR / MAKE / MODEL 08/GMC/YUKON/4 DR YUKON			DELIVERY DATE 09/11/08	DELIVERY MILES 7
	VEHICLE I.D. NO. 1 G K F K 6 3 8 0 8 J			SELLING DEALER NO.	PRODUCTION DATE
	F.T.E. NO. 31-605-7717			P.O. NO.	R.O. DATE 08/27/10
RESIDENCE PHONE	BUSINESS PHONE		COMMENTS		

LABOR & PARTS				187.15
J# 1 26PNZPL POWER DOOR LOCKS TECH(S): 416 CUSTOMER STATES THE LEFT FRONT LOCK WILL LOCK WITH REMOTE BUT WONT UNLOCK LOCK ACTUATOR INOP REPLACE LEFT FRONT DOOR LOCK ASSEMBLY				
PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE
JOB # 1	1	25876386	LOCK 16.330	140.35
JOB # 1 TOTAL PARTS				140.35
JOB # 1 TOTAL LABOR & PARTS				327.50

12 MONTHS OR 12,000 MILES GUARANTEE WHICHEVER COMES FIRST ON GM PARTS AND LABOR. NO LABOR GUARANTEE ON REBUILT OR USED PARTS.

THE SELLER, HAYDOCY PONTIAC-GMC BUICK HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND HAYDOCY PONTIAC-GMC BUICK NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE.

MISC	CODE	DESCRIPTION	CONTROL NO
JOB # A	62SS	SHOP SUPPLIES	
TOTAL - MISC			20.00

ESTIMATE
 CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
 ORIGINAL ESTIMATE OF \$405.00 (+TAX)

COMMENTS
 CALL RAY 488-0708 EXT 109

TOTALS	
At HAYDOCY customer satisfaction is not just a catch word, rather it is our mission!	TOTAL LABOR.... 187.15
We sincerely "Thank You" for your patronage.	TOTAL PARTS.... 140.35
	TOTAL SUBLET... 0.00
	TOTAL G.O.G.... 0.00
PARTS DESIGNATED WITH A SINGLE ASTERISK (*) INDICATE LIMITED LIFETIME SERVICE GUARANTEE APPLIES FOR CUSTOMER PAY REPAIRS. ASK YOUR ADVISOR FOR DETAILS	TOTAL MISC CHG. 20.00
	TOTAL MISC DISC 0.00
	TOTAL TAX..... 0.00

PAY METHOD	
☐ CHARGE	☐ CHECK NO.
☒ MASTER CARD	☐ VISA
☐ GM CARD	☐ DISCOVER
	☐ AMEX
	☐ OTHER

TOTAL INVOICE \$ 347.50

PUT GM ACCESSORIES ON YOUR CAR TODAY VISIT US AT
WWW.GMACCESSORIES.NET/HAYDOCY

CUSTOMER SIGNATURE

Mr. Goodwrench

NATIONAL TRANSPORTATION SAFETY BOARD?

8.30.2010 - Foreign CALL center Difficult to understand

Called GMC gave Detailed Report and STATED I need reimbursement.

Ref # 71-864-468427

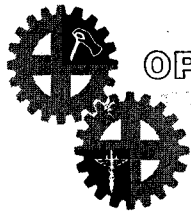
NOV2-3.5 EST CYNTHIA 866-790-5700 EXT 21357

CASE # 71864468427

EXECUTIVE SECRETARIAT

200 OCT 14 A 8 47

RECEIVED-NHTSA



OHIO
OPERATING ENGINEERS

Fringe Benefit Programs

1180 Dublin Road
P O Box 12009
Columbus, OH 43212-0009



ADMINISTRATOR NHTSA
400 SEVENTH ST SW
WASHINGTON DC 20590

