

OCT 20 2010

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Administrator

EXECUTIVE SECRETARIAT

I recently became aware of your campaign ID number 07V521000 that corresponds to the GM Recall 06083: Product Safety - Crankshaft Position Sensor Engine Stall (Dec 11, 2007) 9 A 9 53

I am the original owner of a 2001 Chevrolet Silverado 2500HD pickup truck with the 8.1 liter gas engine VIN: 1GCHC24G31E [REDACTED] In mid 2006, my truck would quit running for no apparent reason. It was a very dangerous situation because there was no warning of the stall and power steering and brakes would become inoperable. After several occurrences of this problem, I took the truck to Love Chevrolet GM Service Center. Since there was no check engine light/code and they were unfamiliar with the problem based on my description of the fault, they decided to keep the truck until they could experience the problem.

As you can see on my invoice from Love Chevrolet, my 2001 Silverado with 35690 miles on it was accepted by them on July 10, 2006 at 09:00, and returned to me on July 12, 2006 at 11:41. My description of the problem was that the vehicle would shut off while driving down the road and it would restart, but the check engine light never came on. They fixed the problem by replacing the crankshaft position sensor, part # 12575172. The cost to me was \$367.87. Despite the fact that my truck had less than 36,000 miles on it, the work was not done under warranty because I had owned the vehicle for more than three years.

In reading the GM Recall #06083, the "Condition" describes exactly what happened to my vehicle, and the "Correction" describes exactly what Love Chevrolet did to correct the condition.

I contacted General Motors about the recall and was assigned case # 71-874127525. I faxed a copy of my repair invoice to Donna (ext 21143). She was not able to allow the reimbursement for the recall, but did forward my case to Matt (ext 12650). Matt was of no help. The excuse that GM used for not honoring the recall was that my VIN did not fit into their (arbitrary) breakpoints.

I am extremely disappointed with General Motors. My 36,000 mile warranty was of no value to me and they are not willing to take responsibility for a NHTSA recall. I feel that I should be reimbursed by GM for the cost of the repair even though it was done prior to the recall being issued and even though my VIN did not fit the range. I remember the Ford cruise control recall... VIN ranges can be expanded as more vehicles experience the problem. I do not feel that a VIN range should limit responsibility when every other factor in a potentially fatal flaw exists.

I would appreciate any assistance that you can offer in resolving this problem. I still own the truck and the problem has never reoccurred since the crankshaft position sensor was replaced.

[REDACTED]
Irmo, SC [REDACTED]
[REDACTED]

Attachment: Love GM Service Center Invoice 467153

9387

467153



INVOICE

LOVE GM SERVICE CENTER
 P.O. BOX 8387, COLUMBIA, SC 29202
 1255 KNOX ABBOTT DRIVE
 W. COLUMBIA, SC 29033
 TELEPHONE : (803) 794-9001

IRMO, SC

HOME:

CELL:

BUS:

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SERVICE ADVISOR: 190 BRIAN SCHOLL

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COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
WHITE	01	CHEVROLET SILVERADO	1GCHC24G31E		35690/35690	T1264	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
09MAR02 IS			17:00 10JUL06		77.00	CASH	12JUL06
R.O. OPENED		READY		OPTIONS: DLR:16467 ENG:8.1_V8_Gas_MFI			
09:00 10JUL06		11:41 12JUL06					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A VEHICLE WILL SHUT OFF WHILE DRIVING DOWN ROAD. WILL RESTART. CHECK ENGINE LIGHT NEVER COMES ON							
			J4355 SENSOR, CRANKSHAFT POSITION REPLACE				
			222 CR			231.00	231.00
			1 12575172 SENSOR		106.02	106.02	106.02
PARTS:			106.02 LABOR:	231.00 OTHER:	0.00	TOTAL LINE A:	337.02

35690 C.J DIAGNOSIS OF STALLING WHILE DRIVING / PINPOINT TEST / CK AND
 REPALCE CRANK SENSOR (8.1L)

EST: 77.00 10JUL06 09:00 SA: 190

CUSTOMER PAY SHOP SUPPLIES FOR REPAIR ORDER 23.10
 YOUR COMPLETE SATISFACTION IS OUR GOAL
 SERVICE DEPARTMENT HOURS
 MONDAY - FRIDAY 7:30 - 6:00
 SATURDAY - 8:00 - 2:00

NHTSA # 07V521000

GM Recall 06083

Recall began 12/18/07

Chevy 1-800-620-2438

NHTSA 1-888-327-4236

recalled part #: 12575172

PAID
M/C

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

STATEMENT OF DISCLAIMER

The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

DESCRIPTION	TOTALS
LABOR AMOUNT	231.00
PARTS AMOUNT	106.02
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	23.10
TOTAL CHARGES	360.12
LESS INSURANCE	0.00
SALES TAX	7.75
PLEASE PAY THIS AMOUNT	367.87

(SIGNED) SERVICE MANAGER OR AUTHORIZED PERSON (DATE)

CUSTOMER SIGNATURE

CUSTOMER COPY

**OFFICE OF DEFECTS INVESTIGATION (ODI)****Recalls - Search Results**

1 Record(s) Displayed.

Report Date : October 9, 2010 at 09:43 AM

NHTSA CAMPAIGN ID Number: 07V521000

Vehicle Make / Model:

CHEVROLET / SILVERADO

CHEVROLET / SUBURBAN

GMC / SIERRA

GMC / YUKON

Model Year(s):

2001

2001

2001

2001

Manufacturer: GENERAL MOTORS CORP.**NHTSA CAMPAIGN ID Number:** 07V521000**Mfr's Report Date:** NOV 07, 2007**NHTSA Action Number:** EA06016**Component:** ENGINE AND ENGINE COOLING**Potential Number of Units Affected:** 11974**Summary:**

ON CERTAIN PICKUP TRUCKS EQUIPPED WITH AN 8.1L V8 ENGINE, THE CRANKSHAFT POSITION CAN OPERATE INTERMITTENTLY OR FAIL COMPLETELY. IF THE SENSOR OPERATES INTERMITTENTLY, THE SES LIGHT MAY ILLUMINATE AND THE VEHICLE MAY RUN ROUGH. THE ENGINE MAY STALL, AND IF SO, MAY RE-START IMMEDIATELY OR AFTER A COOL DOWN PERIOD.

Consequence:

IF THE SENSOR BECOMES COMPLETELY INOPERATIVE, THE ENGINE WILL QUIT RUNNING AND WILL NOT RE-START. EITHER OF THESE FAILURES CAN INCREASE THE RISK OF A CRASH.

Remedy:

DEALERS WILL REPLACE THE CRANKSHAFT POSITION SENSOR FREE OF CHARGE. THE RECALL BEGAN ON DECEMBER 18, 2007. OWNERS MAY CONTACT CHEVROLET AT 1-800-630-2438 AND GMC AT 1-866-996-9463.

Notes:

GM RECALL NO. 06083. CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO HTTP://WWW.SAFERCAR.GOV.

#06083: Product Safety - Crankshaft Position Sensor Engine Stall - (Dec 11, 2007)

Subject: 06083 -- Crankshaft Position Sensor Engine Stall

Models: 2001 Chevrolet Silverado, Suburban
 2001 GMC Sierra, Yukon XL
 Equipped with 8.1L V8 (RPO L18 - VIN G) Engine



Condition

General Motors has decided that a defect, which relates to motor vehicle safety, exists in *certain* 2001 model year Chevrolet Silverado, Suburban; GMC Sierra and Yukon XL model vehicles, equipped with an 8.1L V8 (RPO L18 - VIN G) engine. Some of these vehicles have a condition in which the crankshaft position sensor can fail intermittently or permanently. If the sensor fails intermittently, the Service Engine Soon (SES) light may illuminate and the vehicle may run rough. In addition, the engine may stall, and if so, may re-start immediately or after a cool down period. If the sensor fails permanently, the engine will quit running and will not re-start.

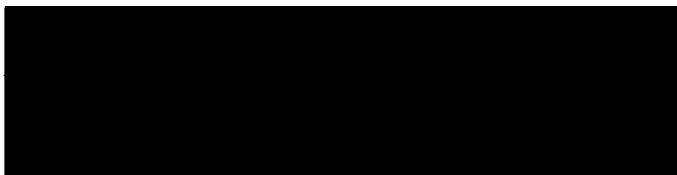
Correction

Dealers are to replace the crankshaft position sensor.

Vehicles Involved

Involved are *certain* 2001 model year Chevrolet Silverado, Suburban; GMC Sierra and Yukon XL model vehicles, equipped with an 8.1L V8 (RPO L18 - VIN G) engine and built within these VIN breakpoints:

Year	Division	Model	From	Through
2001	Chevrolet	Silverado	iE100004	1E200999
			1F100006	1F116767
			1M100002	1M103668
			1Z100010	1Z100042
2001	Chevrolet	Suburban	1G100001	1G174359
			1J100010	1J100058
2001	GMC	Sierra	1E100003	1E2012022
			1F100004	1F113912
			1M100023	1M103669
			1Z100013	1Z100026



Jrmo SC

COLUMBIA SC 290

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Administrator
National Highway Traffic Safety Admin -
1200 New Jersey Ave. S.E.
Washington, DC

RE: Pl:
Recall:
01V521000

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