



U.S. Department of Transportation  
National Highway Traffic Safety Administration

DOT Auto Safety Hotline  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received	Repository <input type="checkbox"/>
15-NOV-2010	Reference No. 10365728

OWNER INFORMATION (Type or Print)

Name	[REDACTED]			Daytime Telephone Number	E-mail Address
Address	[REDACTED]			[REDACTED]	[REDACTED]
City	MADISON	State	WI	Zip Code	[REDACTED]
				Evening Telephone Number	

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model	Model Year
WBANV93508C [REDACTED]		BMW	5 SERIES	2008
Date Purchased	Dealer's Name and Telephone Number		Engine:	Fuel Type:
			No: Cylinders	
Original Owner <input type="checkbox"/>	Dealer's City	State	Zip Code	
Transmission Type	<input type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:	Incident Date(s)
	<input type="checkbox"/> Cruise Control			07-SEP-2010

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 103000 POWER TRAIN: AUTOMATIC TRANSMISSION, 060000 ENGINE AND ENGINE COOLING	Failure Mileage	Failure Speed
	45000	65

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL9ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police N
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Narrative Description of Incident(S), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL\* THE CONTACT OWNS A 2008 BMW 535XI. WHILE DRIVING APPROXIMATELY 65 MPH, THE ACCELERATOR PEDAL WAS ENGAGED AND THE ENGINE BEGAN TO SPUTTER WITH AN EXTENSIVE REDUCTION IN POWER. THE CONTACT CONTINUED WITH CAUTION AND THE VEHICLE WAS TAKEN TO A DEALER WHERE THEY REPLACED THE FUEL PRESSURE SENSOR, SPARK PLUGS AND PERFORMED AN OIL CHANGE. THE FAILURE PERSISTED. THE VEHICLE WAS TAKEN TO THE DEALER THREE TIMES IN WHICH THERE WERE NO RESOLUTIONS. THE HIGH PRESSURE PUMP WAS REPLACED ON A DIFFERENT OCCASION. IN ADDITION, WHEN ENCOUNTERING A BUMP IN THE ROAD AND DOWN-SHIFTING FROM THIRD TO SECOND GEAR, AN ABNORMAL CLICKING NOISE WOULD OCCUR. RECENTLY, THE ENGINE WARNING INDICATOR ILLUMINATED. THE VEHICLE WAS IN THE PROCESS OF BEING DIAGNOSED. THE FAILURE MILEAGE WAS APPROXIMATELY 45,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.