

 <b>DOT Auto Safety Hotline</b> U.S. Department of Transportation National Highway Traffic Safety Administration		FOR AGENCY USE ONLY 100148 Date Received 10-NOV-2010		Repository <input type="checkbox"/> Reference No. 10365269
<b>Vehicle Owner's Questionnaire</b> To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline				
<b>OWNER INFORMATION (Type or Print)</b>				
Name		Daytime Telephone Number	E-mail Address	
Address		Evening Telephone Number		
City	State	Zip Code		
ARLINGTON	TX			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).				
<b>VEHICLE INFORMATION</b>				
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model	
2MHFM75W05		MERCURY	GRAND MARQUIS	
Model Year		Engine:	Fuel Type:	
2005		No: Cylinders 8	GAS	
Date Purchased	Dealer's Name and Telephone Number			
OCT 2005	SUPERIOR LINCOLN/MERCURY 281-839-9900			
Original Owner	Dealer's City	State	Zip Code	
<input checked="" type="checkbox"/>	BAYTOWN	TX	77521	
Transmission Type	<input checked="" type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:	
AUTO.	<input checked="" type="checkbox"/> Cruise Control		YES	
Incident Date(s)				
05-JUL-2010				
<b>FAILED COMPONENT(S)/PART(S) INFORMATION</b>				
Vehicle Component Code: 120000 EXTERIOR LIGHTING		Failure Mileage	Failure Speed	
		85000	40	
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b>				
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM9ABC036)	<input type="checkbox"/> Original Equipment	Failure Location:		
	<input type="checkbox"/> Prior Repair			
Tire Component Code		Tire Failure Type:		
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b>				
Make:	Date Manufactured:	Model No./Name:		
Seat Type:	Installation System:			
Child Seat Component Code:	Failed Part:			
<b>APPLICABLE INCIDENT INFORMATION</b>				
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)				
Crash	Fire	Number of Persons Injured	Number of Deaths	
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No			
Reported to Police				
N				
<b>Narrative Description of Incident(S), Crash(es), and Injury(ies).</b> Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).				
TL*THE CONTACT OWNS A 2005 MERCURY GRAND MARQUIS. THE CONTACT WAS DRIVING AT NIGHT APPROXIMATELY 40 MPH WITH THE HEADLIGHTS ACTIVATED, AND AFTER THIRTY MINUTES, THE HEADLIGHTS BECAME INOPERATIVE. THE CONTACT ACTIVATED THE HI-BEAMS AND CONTINUED DRIVING. THE FAILURE OCCURRED INTERMITTENTLY. THE VEHICLE WAS TAKEN TO A DEALER WHERE THEY STATED THAT THE LIGHTING CONTROL MODULE NEEDED TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS 85,000. <b>HEADLIGHTS CONTINDE TO MALFUNCTION. MOST FREQUENT PROBLEM IS FAILURE OF HEADLIGHTS TO TURN-ON AFTER VEHICLE HAS BEEN IN OPERATION FOR 1/2 HOUR OR MORE. LIGHTS WILL ALSO TURN OFF WHILE CAR IS IN MOTION.</b>				
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.		ATTACH ADDITIONAL SHEETS IF NECESSARY		
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.				