

From: [Yon, Scott \(NHTSA\)](#)
To: [REDACTED]
Subject: Ref your report to NHTSA, ODI 10365180
Date: Wednesday, July 20, 2011 2:44:00 PM

[REDACTED]

I left message on your voice mail also. I'd like to speak with you regarding the report you filed on your 2005 MINI. You can reach me at the numbers below, email is OK too.

Drive safely,
Scott

Scott Yon
US DOT, NHTSA, Office of Defects Investigation (ODI)
Room W48-314
1200 New Jersey Ave, SE
Washington, DC
20590
Direct: 202-366-0139
Toll Free: 1-877-5 DOT DOT (536-8368) ext 60139
Fax: 202-366-1767

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Subject: FW: Ref your report to NHTSA, ODI 10365180
Date: Friday, July 22, 2011 9:40:45 AM
Attachments: [Ref your report to NHTSA ODI 10365180.msg](#)
[mini_power_steering.pdf](#)

www.safercar.gov

From: Yon, Scott (NHTSA)
Sent: Thursday, July 21, 2011 10:03 PM
To: Reid, Randy (NHTSA)
Subject: FW: Ref your report to NHTSA, ODI 10365180

Can you have your staff add the attached to ODI 10365180 please.

Scott Yon
Direct: 202-366-0139
Toll Free: 1-877-5 DOT DOT (536-8368) ext 60139
Fax: 202-366-1767

From: [REDACTED]
Sent: Thursday, July 21, 2011 2:58 PM
To: Yon, Scott (NHTSA)
Subject: Re: Ref your report to NHTSA, ODI 10365180

Scott,

Enclosed is a PDF of the invoices I can find. I made a request for a copy of invoice for the replacement of the power steering pump, fan & fuse from BMW that occurred after the warranty.

WMWRE33495T [REDACTED]

Thanks,

-----Original Message-----

From: Scott.Yon@dot.gov
Date: 07/20/2011 02:44 PM
To: [REDACTED]
Subject: Ref your report to NHTSA, ODI 10365180

Note: Original message sent as attachment

BMW

Haberstad

MINI

SALES • SERVICE • PARTS

945 E. Jericho Turnpike / Huntington Station, New York 11746 / 631 271-7177
SERVICE DEPT. HOURS: MON.-FRI. 7:00 A.M.-5:30 P.M. OPEN THRU LUNCH
PLEASE CALL FOR AN APPOINTMENT

CELL: [REDACTED]

CUSTOMER NO: 26061
SUPERVISOR: RONALD GUZZI 16198 TAG NO: L175 INVOICE DATE: 12/10/07 INVOICE NO: 1MCS343053
LICENSURE: 110.00 MILEAGE: 33,311 COLOR: ELECTRIC BL STOCK NO.
YEAR/MAKE/MODEL: 05/MINI/COOPER/COOPER S DELIVERY DATE: 08/17/04 DELIVERY MILES: 10
VEHICLE I.D. NO: WMWRE33495T SELLING DEALER NO: 11 PRODUCTION DATE: 07/01/04
P.O. NO.: 12/07/07
COMMENTS: MO: 33314

JOB# 1 CHARGES
LABOR
J# 1 27BMZSTEER *STEERING DIAGNOSIS HOURS: 1.88 TECH(S):26697
CUSTOMER STATES POWER STEERING COOLANT FAN IS RUNNING AT ALL TIMES AND IS DRAINING BATTERY CHECK AND REPORT PERMANENT FAILURE FOUND POWER STEERING PUMP SIEZED. REPLACE P/S PUMP. CHECKED OPERATION, DOES NOT RUN. REMOVED FUSE BOX UNDER HOOD, FOUND FUSE FOR COOLING FAN BURNT. REPLACED FUSE FOR FAN. RECHECK OPERATION, OK NOW. REASSEMBLED FUSE BOX.

ANY WARRANTIES ON THE PRODUCT SOLD HEREBY ARE THOSE MADE BY THE MANUFACTURER THE SELLER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF SAID PRODUCTS.

Table with 4 columns: PARTS, QTY, FP-NUMBER, DESCRIPTION, UNIT PRICE. Includes items like RMFD PUMP, PENTOSIN CHF11S 1 L, FUSE 100A.

LABOR AND PARTS ARE WARRANTED FOR 90 DAYS OR 4000 MILES. WHICHEVER OCCURS FIRST. UNLESS STATED OTHERWISE.

JOB# 1 TOTALS
JOB# 1 JOURNAL PREFIX 1MCS JOB# 1 TOTAL 0.00

ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED

JOB# 2 CHARGES
LABOR
J# 2 04BMZBRKSGRND BRAKES GRINDING HOURS: TECH(S):26697
CUSTOMER STATES BRAKES MAKE EXCESSIVE NOISE WHEN APPLIED. TIRE NOISE ROAD TESTED VEHICLE, FOUND TIRES MAKING SLIGHT NOISE. NOT THE BRAKES. RECOMMEND REPLACING ALL 4 TIRES. WAITING FOR AUTHORIZATION

TERMS: CASH, CERTIFIED CHECK OR APPROVED CREDIT CARD.
X CUSTOMER ACKNOWLEDGES RECEIPT OF COPY.

JOB# 2 TOTALS
JOB# 2 JOURNAL PREFIX 1MCS JOB# 2 TOTAL 0.00

BMW N.Y.S. REPAIR SHOP NO. 152 3254
MINI N.Y.S. REPAIR SHOP NO. 709 2195

JOB# 3 CHARGES
LABOR
J# 3 77BMLOANER LOANER CAR CHARGES HOURS: TECH(S):25058
RENTAL

Thank you for this opportunity to serve you. It is our aim to perform all the repairs requested on this repair order to your complete satisfaction. If our service was satisfactory tell your friends, if not, please tell us immediately.

JOB# 3 TOTALS
JOB# 3 JOURNAL PREFIX 1MCS JOB# 3 TOTAL 0.00

COMMENTS
EMERGENCY POWER STEERING FAN

THANK YOU

Reynolds and Reynolds EPRINTS/14E C0265109.0 (11/05)

Attention!
New Tires are Covered
By MFG's Pro-Rata
Warranty Only.
No Warranty on
Run-Flats or Road
Hazards!

Car/Truck Must
Return within
2500 Miles or 3 Months
- Which Ever Comes
First, for Free Brake
Adjustments for
Warranty to be Valid.

Date _____ Miles _____

Not Responsible for
Broken or stripped
wheel studs or lug
nuts; bent, scratched,
broken or missing
wheel covers or
wheels

Invoice # 100305
 CITY TIRE AUTO CENTERS
 204 HALLOCK AVE.
 PORT JEFFERSON STATION, NY 11776
 631-331-8330 FAC# 7047269
 DATE 11-10-2010

NAME: [REDACTED] TAG: [REDACTED]
 SOUND BEACH, NY [REDACTED] HPHONE: [REDACTED] YR: 2005 MAKE: MINI
 WPHONE: [REDACTED] MODEL: COOPER
 TECH: MIKE MANAGER: BOB PO NUMBER: MILEAGE: 65877
 NOTES: MANUF: MOTOR: VIN: WMWRE33495T [REDACTED]

| PART# | DESCRIPTION | QTY | PRICE | DISC | TOTAL |
|--------------|-------------------------------------|------|--------|------|--------|
| 32-41-6-778- | POWER STEERING PUMP | 1.00 | 459.79 | 0 | 459.79 |
| 32-41-6-781- | P/S PUMP COOLING FAN | 1.00 | 182.88 | 0 | 182.88 |
| 61-13-8-364- | CIRCLIP, FUSE | 1.00 | 3.12 | 0 | 3.12 |
| LABOR | LABOR-DIAGNOISE, REPLACE PUMP & FAN | 2.50 | 85.00 | 0 | 212.50 |
| CHF11S | CHF11S POWER STEERING FLUID | 2.00 | 23.45 | 0 | 46.90 |

CITY TIRE AUTO CENTER
 204 HALLOCK AVE
 PT JEFFERSON, NY 11776
 631-331-8330

BATCH: 571
 S-A-L-E-S D-R-A-F-T
 73869525
 39630035173

REF: 0011
 CD TYPE: MASTERCARD
 TR TYPE: PURCHASE
 DATE: NOV 10, 10 17:50:34

TOTAL \$983.26

ACCT: ***** [REDACTED] EXP: **/**
 AP: 010310
 NAME: [REDACTED]

CARDMEMBER ACKNOWLEDGES RECEIPT OF GOODS
 AND/OR SERVICES IN THE AMOUNT OF THE
 TOTAL SHOWN HEREON AND AGREES TO PERFORM
 THE OBLIGATIONS SET FORTH BY THE
 CARDMEMBER'S AGREEMENT WITH THE ISSUER

CUSTOMER COPY

work to be done along with the necessary
 or your employees permission to operate
 sting and inspection. An express mechanic
 ve vehicle to secure the amount of repairs

I DO I DO NOT
 Wish to Purchase Tire
 Road Hazard Coverage

Auto Repairs
Guaranteed 90 Days
Parts & Labor Unless
Otherwise Specified
on Invoice

| | |
|--------------|--------|
| Parts | 689.57 |
| Labor | 215.62 |
| Subtotal | 905.19 |
| NY SALES TAX | 78.07 |
| NON TAXABLE | 0.00 |
| Total | 983.26 |
| MC/VISA | 983.26 |