 <p>DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline</p>		<p>FOR AGENCY USE ONLY 100237</p>	
<p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>		<p>Date Received 01-NOV-2010</p>	<p>Repository <input type="checkbox"/></p> <p>Reference No. 10364512</p>
<p>OWNER INFORMATION (Type or Print)</p>			
<p>Name [REDACTED]</p>		<p>Daytime Telephone Number [REDACTED]</p>	<p>E-mail Address [REDACTED]</p>
<p>Address [REDACTED]</p>		<p>Evening Telephone Number [REDACTED]</p>	
<p>City WHITE LAKE</p>	<p>State MI</p>	<p>Zip Code 48383</p>	
<p><i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i></p>			
<p>VEHICLE INFORMATION</p>			
<p>17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1GNDU03E62D [REDACTED]</p>		<p>Make CHEVROLET</p>	<p>Model VENTURE</p>
		<p>Model Year 2002</p>	
<p>Date Purchased 6-13-2002</p>	<p>Dealer's Name and Telephone Number LUNGHAMER CHEVROLET 248-683-7100</p>		<p>Engine: No: Cylinders 6</p>
		<p>Fuel Type: Gas</p>	
<p>Original Owner <input checked="" type="checkbox"/></p>	<p>Dealer's City WATERFORD</p>	<p>State MI</p>	<p>Zip Code</p>
<p>Transmission Type AUTOMATIC</p>	<p><input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control</p>	<p>Powertrain 2 WHEEL DRIVE FRONT WHEEL DRIVE</p>	<p>Multiple Failure: 1</p>
			<p>Incident Date(s) 12-SEP-2010</p>
<p>FAILED COMPONENT(S)/PART(S) INFORMATION</p>			
<p>Vehicle Component Codes: 980000 UNKNOWN OR OTHER, 110000 ELECTRICAL SYSTEM</p>		<p>Failure Mileage</p>	<p>Failure Speed 65</p>
<p>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</p>			
<p>Tire Make</p>	<p>Tire Model (Name or Number)</p>	<p>Tire Size (Example P215/65R15)</p>	
<p>DOT No. (Example: DOTM19ABC036)</p>	<p><input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair</p>	<p>Failure Location:</p>	
<p>Tire Component Code</p>		<p>Tire Failure Type:</p>	
<p>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</p>			
<p>Make:</p>	<p>Date Manufactured:</p>	<p>Model No./Name:</p>	
<p>Seat Type:</p>		<p>Installation System:</p>	
<p>Child Seat Component Code:</p>		<p>Failed Part:</p>	
<p>APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)</p>			
<p>Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	<p>Fire <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No</p>	<p>Number of Persons Injured 0</p>	<p>Number of Deaths 0</p>
		<p>Reported to Police Y</p>	
<p>Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).</p>			
<p>2002 CHEVROLET VENTURE, EXPERIENCED AN ELECTRICAL FIRE IN DASHBOARD. THE CONSUMER PULLED TO BERM AND THE VEHICLE BECAME COMPLETELY ENGULFED IN FIRE. *BF ACCORDING TO THE POLICE REPORT, A FUSE HAD BEEN CHANGED IN THE CIGARETTE LIGHTER OF THE DASHBOARD. THE CONSUMER STATED THAT WAS THE AREA SHE FIRST SAW THE FIRE. (OHIO TRAFFIC CRASH REPORT # 10-0607-90)*JB</p>			
<p>Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.</p>		<p>ATTACH ADDITIONAL SHEETS IF NECESSARY</p>	
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>			

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

FUSE FOR CIGARETTE LIGHTER FAILED ON THE WAY TO PENNSYLVANIA.
FUSE WAS REPLACED BEFORE TRIP BACK TO MICHIGAN. FUSE REPLACED
WAS SAME AMPERAGE AS FUSE ORIGINALLY IN FUSE BLOCK. NO WORK
DONE TO VEHICLE PREVIOUS, NO ELECTRICAL PROBLEMS BEFORE FUSE BLEW.

ATTACH ADDITIONAL SHEETS IF NECESSARY

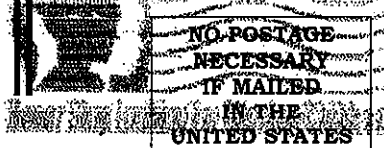
U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

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27 NOV 2010 PM 8



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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

