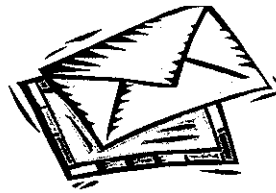


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INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

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Due Date: 11/29/2010

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RMP #:

Subject: LETTER FROM SENATOR CHARLES E. SCHUMER ON BEHALF OF CONSTITUENT [REDACTED] [REDACTED] REGARDING PROBLEMS WITH HIS WHEEL ON HIS P.T. CRUISER

Ack Date:
Sign Office: DIR. GOVT. AFFAIRS
Cleared Date:
File Loc:
Added By: TROGERS x62870

Ack By:
Signature: CHAN LIEU
Cleared By:
XREF File:
Modified By: TANAE.N.ROGERS

Signed For:
Cleared For:
Closed Date:

Most Recent Comment:

Author:

Senator CHARLES E SCHUMER
UNITED STATES SENATE

WASHINGTON, DC 20510 UNITED STATES
Tel: Fax: E-mail:

Assigned To	Task	Asgn Date	Deadline	Returned Date
NVS-200	REPLY	11/9/2010	11/29/2010	
NVS-010	INFORMATION	11/9/2010		11/9/2010
NIA-110	INFORMATION	11/9/2010		11/9/2010

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NH
11/9/10
TRW

CHARLES E. SCHUMER
NEW YORK

United States Senate

WASHINGTON, DC 20510

COMMITTEES:
BANKING
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JUDICIARY
RULES

Fax

To: Congressional Liaison **From:** Caroline Wekselbaum

Of: NHTSA **Phone:** 212 486 6621 (my direct line)

Fax: 202 493 2929 **Pages:** 4, including cover

Re: [REDACTED] **Date:** November 8, 2010

Urgent For Review Please Comment Please Reply Please Recycle

● **Comments:**

Thank you for reviewing and responding to the attached inquiry regarding a constituent's concern.

V/r,

Caroline Wekselbaum
Office of Senator Charles Schumer, NYC
757 Third Avenue, Suite 1702
New York, NY 10017
(212) 486 4430 (tel.)
(212) 486 6621 (direct)
(212) 486 7693 (fax)
Caroline_wekselbaum@schumer.senate.gov

PLEASE RESPOND TO THE FOLLOWING OFFICE:

ALBANY:
LEO O'BRIEN BUILDING
ROOM 426
ALBANY, NY 12207
(518) 431-4070

BINGHAMTON:
FEDERAL OFFICE BUILDING
15 HENRY STREET
ROOM M103
BINGHAMTON, NY 13901
(607) 772-0792

BUFFALO:
130 SOUTH ELMWOOD
#660
BUFFALO, NY 14202
(718) 846-4111

HUDSON VALLEY:
ONE PARK PLACE
SUITE 100
PEEKSKILL, NY 10568
(914) 734-1532

LONG ISLAND:
TWO GREENWAY PLAZA
145 PINE LAWN ROAD
ROOM 300N
MELVILLE, NY 11747
(631) 753-0978

NEW YORK CITY:
757 THIRD AVENUE
SUITE 1702
NEW YORK, NY 10017
(212) 486-4430
TDD: (212) 486-7661

ROCHESTER:
KENNETH B. KEATING BUILDING
100 STATE STREET
ROOM 3040
ROCHESTER, NY 14614
(585) 263-5855

SYRACUSE:
100 SOUTH CLINTON
ROOM 841
SYRACUSE, NY 13261
(315) 423-5471

WASHINGTON:
313 HART SENATE OFFICE BUILDING
WASHINGTON, DC 20510
(202) 224-5542
TDD: (202) 224-0420



CHARLES E. SCHUMER
NEW YORK

COMMITTEES:

BANKING

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JUDICIARY

RULES

United States Senate

WASHINGTON, DC 20510

November 8, 2010

David Strickland
Administrator
National Highway Transportation Safety Administration
By fax: 202 493 2929

Re: [REDACTED]
[REDACTED]
Middletown, NY [REDACTED]

Dear Mr. Strickland:

I am writing on behalf of my constituent, [REDACTED] regarding an issue that falls under the jurisdiction of the National Highway Transportation Safety Administration. Any information you could provide would be greatly appreciated.

I know I can count on your cooperation in reviewing the enclosed correspondence and advising me of your findings as expeditiously as possible. You may call Caroline at my NYC Office at 212-486-4430 if there are any questions. Thank you for your assistance in this matter.

Sincerely,



Charles E. Schumer
United States Senate

CES/cw

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<input type="checkbox"/> ALBANY: LEO O'BRIEN BUILDING ROOM 420 ALBANY, NY 12207 (518) 431-4070	<input type="checkbox"/> BINGHAMTON: FEDERAL OFFICE BUILDING 15 HENRY STREET ROOM M103 BINGHAMTON, NY 13901 (607) 772-6782	<input type="checkbox"/> BUFFALO: 130 SOUTH ELMWOOD #660 BUFFALO, NY 14202 (716) 846-4111	<input type="checkbox"/> HUDSON VALLEY: ONE PARK PLACE SUITE 100 PEEKSKILL, NY 10666 (914) 734-1532	<input type="checkbox"/> LONG ISLAND: TWO GREENWAY PLAZA 145 PINE LAWN ROAD ROOM 300N MELVILLE, NY 11747 (831) 753-0978	<input type="checkbox"/> NEW YORK CITY: 757 THIRD AVENUE SUITE 1702 NEW YORK, NY 10017 (212) 486-4430 TDD: (212) 486-7661	<input type="checkbox"/> ROCHESTER: KENNETH B. KEATING BUILDING 100 STATE STREET ROOM 3040 ROCHESTER, NY 14614 (585) 263-6866	<input type="checkbox"/> SYRACUSE: TWO SOUTH CLINTON ROOM 841 SYRACUSE, NY 13261 (315) 423-5471	<input type="checkbox"/> WASHINGTON: 313 HART SENATE OFFICE BUILDING WASHINGTON, DC 20510 (202) 224-6542 TDD: (202) 224-0420
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<http://schumer.senate.gov>

NOV-06-2010 01:33 AM

P.02

[REDACTED]
Middletown, NY [REDACTED]
[REDACTED]

November 5, 2010

Senator Charles E. Schumer
780 Third Avenue - Suite 17-02
New York, NY 10017

Via facsimile: 212-486-7693

Dear Senator Schumer:

I am contacting you for help with a potentially deadly problem.

I own a 2002 Chrysler PT Cruiser. I bought the car new, with an extended 8 year warrantee, from a local Chrysler dealer that is no longer in business.

Three days ago, as I was turning onto my street the car came to a screeching halt. When I got out to look for the problem I saw the front wheel leaning toward the road. When I tried to move the car out of the street I couldn't. After towing it to my local repair station, I was told that the sub frame had rotted and broken, taking out the tie rods and various other parts. The repair was estimated at roughly \$2,200. The mechanic told me he had never seen anything like my problem.

Living in an area of very limited public transportation and being disabled I rely on my car for everything, but especially medical supplies and Doctor visits. I can't afford the \$2,200. I went home and called Chrysler. They were eager to help but said I had to bring the car to an authorized Chrysler Dealer. I then had the car towed to the local Dealer. They looked at the car and simply told me the claim was denied because of lack of maintenance. Then they wanted me to pay \$50 for them to provide an estimate for the repairs. A relative called her repair station and explained the problem. Her mechanic said he had seen this before and it was a common problem with the PT Cruiser. If it was just the sub-frame repair would be around \$800. I had the car towed to his shop where after complete examination his estimate is now \$2,300. He explained all the things that broke and that parts alone were about \$1,400. I am still in touch with Chrysler and keep being told that they want to help me. So far they have just cost me more money. I've already spent \$200 in towing.

11/05/2010 2:20PM (GMT-04:00)

NOV-06-2010 01:34 AM

P. 03

All this, aside my overwhelming concern is, imagine if I was going down the highway at 65mph and the sub frame broke! This is a disaster waiting to happen, that could be averted with a simple letter.

People who own these cars should be warned – have your sub frame inspected immediately!

I appreciate your offer of assistance and thank you in advance for anything you can do.

