



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

02-NOV-2010

Repository

Reference No.  
10363757

**OWNER INFORMATION (Type or Print)**

Name				Phone Number	E-mail Address
Address				Phone Number	
City	COMSTOCK PARK	State	MI	Zip Code	

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1FMCU04165K		Make FORD	Model ESCAPE	Model Year 2005
Date Purchased	Dealer's Name and Telephone Number		Engine: No: Cylinders	Fuel Type:
Original Owner <input type="checkbox"/>	Dealer's City	State	Zip Code	GAS
Transmission Type Auto	<input checked="" type="checkbox"/> Antilock Brakes	Powertrain:	Multiple Failure:	Incident Date(s) 31-OCT-2010
	<input checked="" type="checkbox"/> Cruise Control			

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Vehicle Component Codes: 030000 SERVICE BRAKES, HYDRAULIC, 034200 SERVICE BRAKES, HYDRAULIC; FOUNDATION COMPONENTS: HOSES, LINES/PIPING, AND FITTINGS	Failure Mileage 99894	Failure Speed 65
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**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL9ABC036)	<input type="checkbox"/> Original Equipment <input checked="" type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N
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**Narrative Description of Incident(S), Crash(es), and Injury(ies).**

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL\* THE CONTACT OWNS A 2005 FORD ESCAPE. THE CONTACT STATED THAT WHILE BRAKING FROM 65 MPH, THE BRAKE PEDAL WENT TO THE FLOORBOARD ABNORMALLY. THE CONTACT ADDED BRAKE FLUID TO THE VEHICLE AND WAS ABLE TO DRIVE HOME. THE VEHICLE WAS LATER TAKEN TO THE DEALER WHERE HE DIAGNOSED THE FAILURE AT THE BRAKE LINES AND MASTER CYLINDER. THE DEALER STATED THAT A BRAKE LINE WAS HITTING AGAINST THE POWER STEERING CAUSING THE BRAKE LINE TO FRACTURE. THE DEALER REPAIRED THE BRAKE LINE. THE MANUFACTURER ADVISED THE CONTACT THAT THE VEHICLE WARRANTY WAS EXPIRED THEREFORE THEY WOULD NOT ASSIST WITH THE REPAIR. THE FAILURE AND CURRENT MILEAGE WAS 99,894.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

This is a formed Brake Line, (Metal) it comes from the Factory Bent to connect the Master Cylinder to the Drivers side Front wheel, IT should NOT be bent so that it can come in contact with anything, IT did Rub against the Power Steering Line (metal) & eventually wore away causing a failure of the Brakes

ATTACH ADDITIONAL SHEETS IF NECESSARY



Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300



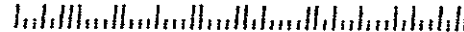
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US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
1200 New Jersey Avenue SE,  
Washington, D.C. 20077-9382



Think your vehicle has a safety defect?



If so:  
Use the enclosed form to file a report.

or visit:  
[www.safercar.gov](http://www.safercar.gov)

or call:  
Vehicle Safety Hotline  
888-327-4236



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U.S. Department of Transportation  
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