



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received
JAN 19 2011
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OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City FISHERVILLE State KY Zip Code [REDACTED]

Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]
Evening Telephone Number [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 19XFA16619E [REDACTED]
Make HONDA Model CIVIC Model Year 2009
Date Purchased 08/2009 Dealer's Name and Telephone Number (502) SAM SNOW HONDA 499-5040 Engine: No: Cylinders 4 Fuel Type: GASOLINE
Original Owner Dealer's City LOUISVILLE State KY Zip Code [REDACTED]
Transmission Type AUTOMATIC Antilock Brakes Cruise Control Powertrain Multiple Failure: RIM AND TIRE Incident Date(s) 08-OCT-2010

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 200000 WHEELS Failure Mileage 20000 Failure Speed 65

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make CONTINENTAL Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/65R15) P205/55R16
DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location: DRIVER REAR
Tire Component Code [REDACTED] Tire Failure Type: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured N/A Number of Deaths N/A Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2009 HONDA CIVIC. THE CONTACT WAS DRIVING APPROXIMATELY 65 MPH AND ENCOUNTERED A SMALL OBSTACLE IN THE ROAD. THE CONTACT DROVE TO THE SIDE OF THE ROAD AND DISCOVERED THE REAR DRIVER TIRE WAS COMPLETELY FLAT. THE RIM WAS ALSO DESTROYED. THE VEHICLE WAS TAKEN TO THE DEALER THE WHERE THEY STATED THE RIM EXHIBITED A THREE TO FOUR INCH GASH THROUGHOUT. THE RIM WAS REPLACED. THE FAILURE MILEAGE WAS 20,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.