



**INFORMATION Redacted PURSUANT TO THE FREEDOM OF  
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)**

**Subject:** FW: 2001 Toyota Tundra frame rust - please help  
**Date:** Friday, October 22, 2010 4:21:08 PM  
**Attachments:** [IMG\\_0245resize.jpg](#)  
[IMG\\_0247resize.jpg](#)  
[IMG\\_0248resize.jpg](#)  
[IMG\\_0256resize.jpg](#)  
[IMG\\_0257resize.jpg](#)

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----- Original Message -----

   
To: [Randy.Reid@dot.gov](mailto:Randy.Reid@dot.gov)  
Sent: Saturday, March 13, 2010 8:08 AM  
Subject: 2001 Toyota Tundra frame rust - please help

Hello Mr. Reid,

I found your name and email address posted on a thread at [www.tundrasolutions.com](http://www.tundrasolutions.com)

I wanted to briefly share my story, and a few pictures, with you regarding my rusted out frame on my 2001 Toyota Tundra, in the hope that you could help push Toyota to take sincere ownership of this widespread problem. As you probably know, the frame rust problem affects thousands of Tundra owners, and so far, we have received nothing but promises of recall notices that never arrive, half-hearted frame inspections, replacement cross-member parts on back-order, and generally nonchalant concern from Toyota corporate for the safety of their loyal truck owners.

I took my Tundra off the road in late August of 2009, after a rear leaf spring broke unexpectedly while driving with my wife and two children in the truck. I subsequently discovered the severe frame rust problem upon closer inspection. Here is a link to my entries on the tundrasolutions forum - my user name is  - if you have a few minutes to read my full story.

<http://www.tundrasolutions.com/forums/search.php?searchid=3980293>

I have also attached a few pictures of my rotted truck frame, which Toyota deemed "safe" in January of this year. I have posted many more pictures on the tundrasolutions forum, which you can view by clicking on my user name after following the link above.

At this point, Toyota has closed my case and told me that there is nothing more they can do for me except to replace my rear cross-member whenever the part becomes available. Anything you can do to help would be greatly appreciated by all of us who have been affected.

Regards,  


RR  
102810  
TGW









