

Subject: FW: COnsumer Complaint
Date: Friday, December 10, 2010 9:17:27 AM

From: [REDACTED]
Sent: Thursday, December 09, 2010 3:35 PM
To: Gee-walford CTR, Tameika (NHTSA)
Subject: FW: COnsumer Complaint

Can you please forward to the appropriate person and let me know when it has been sent. Thanks

From: Boyd, Richard (NHTSA)
Sent: Thursday, December 09, 2010 3:15 PM
To: [REDACTED]
Subject: COnsumer Complaint

[REDACTED] – I received a phone call from:

[REDACTED]
[REDACTED]
Royse City, Texas [REDACTED]
VOQ # 10362823

He called to say that he had filed a complaint and someone (hotline operator?) had called him back and stated they would send him paperwork to fill out. Presumably this would be a VOQ to place his signature on. He has not received the follow-up paper work. I'm not sure who to forward this email to but could you please send it to the right person and ask them to follow up on getting this done? Thanks in advance.