 <p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>	<p>DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline</p>			FOR AGENCY USE ONLY 100148		
	Date Received 31-JAN-2011		Repository <input type="checkbox"/> Reference No. 10379644			
OWNER INFORMATION (Type or Print)					Daytime Telephone Number	E-mail Address
Name		Address		[REDACTED]		
City	State	Zip Code		Evening Telephone Number	[REDACTED]	
EXCELSIOR SPRINGS MO [REDACTED]						
<p><i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i></p>						
VEHICLE INFORMATION						
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 2G2WP552481 [REDACTED]			Make PONTIAC	Model GRAND PRIX	Model Year 2008	
Date Purchased 090910	Dealer's Name and Telephone Number 1st CLASS CARS (816) 630-5333			Engine: No: Cylinders	Fuel Type: GAS	
Original Owner <input type="checkbox"/>	Dealer's City EXCELSIOR SPRINGS	State MO	Zip Code 64004			
Transmission Type AUTO	<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain	Multiple Failure: YES	Incident Date(s) 15-DEC-2010		
FAILED COMPONENT(S)/PART(S) INFORMATION						
Vehicle Component Codes: 980000 UNKNOWN OR OTHER, 060000 ENGINE AND ENGINE COOLING				Failure Mileage 63000	Failure Speed 10	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE						
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)			
DOT No. (Example: DOTM9ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:				
Tire Component Code				Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE						
Make:	Date Manufactured:	Model No./Name:				
Seat Type:	Installation System:					
Child Seat Component Code:	Failed Part:					
APPLICABLE INCIDENT INFORMATION <i>(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)</i>						
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police N		
<p>Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).</p> <p>TL*THE CONTACT OWNS 2008 PONTIAC GRAND PRIX. WHILE THE CONTACT WAS DRIVING IN APPROXIMATELY 10 MPH, THE ENGINE STALLED AND THE CHECK ENGINE LIGHT ILLUMINATED. THE ENGINE RESTARTED AND THE VEHICLE RESUMED NORMALLY. THE FAILURE OCCURRED AGAIN AT A DIFFERENT TIME. THE VEHICLE WAS TAKEN TO AN INDEPENDENT DEALER WHERE THE CAMSHAFT SENSOR AND RACK AND PINION WERE REPLACED. THE FAILURE OCCURRED ONE WEEK AFTER THE REPAIR SO THE VEHICLE WAS TOWED BACK TO THE INDEPENDENT MECHANIC. A DIAGNOSTIC TESTING WAS PERFORMED WHICH FAILED TO DETECT A TROUBLE CODE. THE VEHICLE WAS TAKEN TO AN AUTHORIZED DEALER AND THEY PERFORMED A FUEL INDUCTION CLEANING WHICH DID NOT REMEDY THE PROBLEM. THE FAILURE MILEAGE WAS APPROXIMATELY 63,000.</p> <p>THE VEHICLE STALLED 3 ADDITIONAL TIMES AFTER THIS REPORT. STALL DATES: 011411, 012811 AND 020211. SERVICE INVOICES ATTACHED.</p>						
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.			ATTACH ADDITIONAL SHEETS IF NECESSARY			
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>						



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
 To Report Vehicle Safety Defects
 1-888-DASH-2-DOT
 (1-888-327-4236)
 INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

31-JAN-2011

Repository

Reference No.
10379644

OWNER INFORMATION (Type or Print)

Name

Address

City

EXCELSIOR SPRINGS

State MO

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
2G2WP552481

Make
PONTIAC

Model
GRAND PRIX

Model Year
2008

Date Purchased
090910

Dealer's Name and Telephone Number
1ST CLASS CARS (816) 630-5333

Engine:
No: Cylinders

Fuel Type:
GAS

Original Owner

Dealer's City
EXCELSIOR SPRINGS

State
MO

Zip Code
64004

Transmission Type
AUTO

Antilock Brakes
 Cruise Control

Powertrain

Multiple Failure:
YES

Incident Date(s)
15-DEC-2010

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 980000 UNKNOWN OR OTHER, 060000 ENGINE AND ENGINE COOLING

Failure Mileage
63000

Failure Speed
10

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTMAL9ABC036)

Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Fire

Number of Persons Injured

Number of Deaths

Reported to Police

Yes No

Yes No

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

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THE VEHICLE STALLED 3 ADDITIONAL TIMES AFTER THIS REPORT.
 STALL DATES: 011411, 012811 AND 020211. SERVICE INDOICES ATTACHED.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

MO - BILL OF SALE

Date: 9/8/2010Stock #: 4073SELLER: Name 1st Class Cars LlcPhone: (816) 630-5333Address: 101 Crown Hill RdCity, State, Zip: Excelsior Springs, MO 64024**BUYER:**Name: [REDACTED]Address: [REDACTED]City: Excelsior Springs State: MO Zip: [REDACTED]

DOB: _____ SSN: _____

DL#: _____ Phone#: [REDACTED]**CO-BUYER:**

Name: _____

Address: _____

City: _____ State: _____ Zip: _____

DOB: _____ SSN: _____

DL#: _____ Phone#: _____

SOLD CAR DESCRIPTIONYEAR: 2008 COLOR: GreyMAKE: Pontiac BODY TYPE: SedanMODEL: Grand Prix MILEAGE: 58238VIN#: 2G2WP552481 [REDACTED]Term _____ Payment \$ N/A APR 0.00 %**TRADE DESCRIPTION**YEAR: 1999MAKE: Mercedes-BenzMODEL: ML-ClassVIN #: 4JGAB72E0XA [REDACTED]MILEAGE: 138205

LIENHOLDER: _____

ADDRESS: _____

PAYOFF: \$ 10300.00CASH PRICE OF VEHICLE \$ 12300.00ADMIN. FEE \$ 199.95SERVICE CONTRACT \$ N/ATRADE ALLOWANCE \$ 9450.00TAXABLE AMOUNT \$ 2850.00TOTAL TAX \$ N/ALICENSE FEE \$ N/AREGISTRATION FEE \$ N/ATITLE FEE \$ N/AFILING FEE \$ N/AOTHER FEES \$ N/ATRADE PAYOFF \$ 10300.00GAP \$ N/AINSURANCE \$ N/AVSI \$ 0.00SUB TOTAL \$ 13349.95CASH DOWN \$ 1000.00DEFERRED DOWN \$ N/AAMOUNT FINANCED \$ 12349.95

Purchaser agrees that this order includes all of the terms and conditions here of, that this order cancels and supersedes prior agreement written or oral. This order shall not become binding until accepted by the DEALER or an authorized representative. I have read the fact hereby certify that I am 18 years or age or older.

Buyer Signature

9/8/2010

Date

Co-Buyer Signature

9/8/2010

Date

 SOLD AS IS

I MAKE THIS PURCHASE KNOWINGLY
WITHOUT ANY GUARANTEE EXPRESSED
OR IMPLIED, BY THIS DEALER OR HIS AGENT.

1st Class Cars Llc

Seller Name

[Signature]
Seller Signature9/8/2010

Date



Vehicle Protection Plan

Service Agreement Number A-10154739

NOTICE TO AGREEMENT HOLDER

Confirmation of coverage may be obtained by contacting the Administrator at 1-800-264-5090 or by emailing at: confirmation@ascwarranty.com

This agreement is intended for use on both new and used vehicles.

AGREEMENT HOLDER (PLEASE PRINT OR TYPE)		YEAR	MAKE	MODEL NAME	
[REDACTED]		2008	Pontiac	Grand Prix	
ADDRESS		CURRENT MILEAGE	DATE OF PURCHASE	AGREEMENT PRICE	VEHICLE PRICE
[REDACTED]		58,238	9/13/2010	\$450.00	\$12,995.00
CITY	STATE	ZIP	VIN#	[REDACTED]	
Excelsior Springs	MO	[REDACTED]	2G2WP552481	[REDACTED]	
CUSTOMER PHONE#	DEALER		ASC DLR #	ADDITIONAL COVERAGE & OPTIONS	
[REDACTED]	1ST CLASS CARS LLC		29832A	Plan 4 - Factory Type Coverage	
SALESPERSON			TERM		
JAMES MURRAY			6 Months / 6,000 Miles		
LIENHOLDER			Total Care Coverage		
KC Police Credit Union			I have read, understood and received a copy of this Service Agreement, and I accept all terms and conditions, including the plan, term, price, and Arbitration clause herein.		
Customer Signature					

SCOPE OF AGREEMENT

(THIS IS A LIMITED AGREEMENT.)

Subject to the terms and conditions set forth herein, the Administrator, Auto Services Company, Inc.TM, in return for the payment of the applicable charge, agrees to arrange for reimbursement to the Repair Facility or Agreement Holder up to the limits of liability for the reasonable cost (as determined by the Administrator) to repair or replace any parts specified in Paragraph 1 due to MECHANICAL BREAKDOWN.

THIS AGREEMENT BECOMES VALID ONLY UPON RECEIPT AND ACCEPTANCE BY THE ADMINISTRATOR.

At the option of the Administrator, failed parts may be replaced with new, like kind or good quality remanufactured, rebuilt, used, or after-market parts. The Administrator reserves the right to select the methods of repair and/or repair facilities.

FACTORY TYPE COVERAGE

Paragraph I - PARTS

WHAT'S COVERED: INCLUDES ALL ITEMS COVERED UNDER THE MANUFACTURER'S ORIGINAL COVERAGE except for those items listed under "Items not covered".

24-HOUR ROADSIDE ASSISTANCE Towing, flat tire changing, fuel and fluid delivery, lock-out service, "jump" starting, and Safe and Secure Package.

RENTAL CAR REIMBURSEMENT: In the event of mechanical breakdown of a covered component, the Agreement Holder will be reimbursed up to \$50 per day for a rental vehicle for each four hours of covered repair time as determined by a national flat-rate guide. Total not to exceed \$250. Rental receipts required for reimbursement.

ITEMS NOT COVERED: Any normal maintenance item including tires, wheels, struts, shocks, brake shoes or pads, rotors or drums, belts, hoses, filters, fluids, lubricants, clutch, pressure plate or clutch release bearing, tune-up items. Exhaust or emission parts, electronic equipment including sound reproduction components, wiring or wiring harness, clock, television, navigation equipment. Any body parts, interior parts, trim, glass, paint, air bag system, keyless entry/anti-theft.

Paragraph II - LABOR

The Administrator will reimburse the Agreement Holder or repair facility for the reasonable cost of labor to replace the required parts set forth in Paragraph I. Labor times will be determined by the current nationally published flat-rate guide.

TERMS OF AGREEMENT

1. This Agreement becomes valid from the date of receipt and acceptance by the Administrator and will remain valid for the period selected or maximum mileage of the Agreement, whichever comes first. There is no deductible.
2. Vehicle owner MUST have engine oil and filter changed every three (3) months or 3,000 miles, whichever occurs first, for coverage to apply. Proof of compliance containing the date of service, name of facility, mileage and vehicle identification number must be supplied upon request.

LIMITS OF LIABILITY

IN NO CASE SHALL THE TOTAL OF ALL REPAIRS PAID OR PAYABLE EXCEED THE NADA LOAN VALUE OR VEHICLE PURCHASE PRICE, WHICHEVER IS LESS AT TIME OF REPAIR(S).

MAXIMUM PAYOUT ON BATTERIES INCLUDING PARTS AND LABOR NOT TO EXCEED \$65.

THIS AGREEMENT DOES NOT COVER (EXCLUSIONS):

1. VEHICLES OVER 1 TON ARE EXCLUDED EXCEPT WHEN 1 TON SURCHARGE IS PURCHASED. VEHICLES WITH "BRANDED" OR SALVAGE TITLES DO NOT QUALIFY FOR THIS COVERAGE.
2. ANY LOSS CAUSED BY COLLISION, VANDALISM, NEGLIGENCE, ABUSE, FIRE, THEFT, FLOOD, CONTAMINATION, FLUID INTERMIX, SLUDGE, CORROSION, MISUSE, ACTS OF GOD, INCORRECT INSTALLATION, IMPROPER REPAIRS, TECHNICIAN NEGLIGENCE OR THE FAILURE TO PROTECT FROM FURTHER DAMAGE.
3. ANY LOSS CAUSED BY OVERHEATING, FREEZING OR THE LACK OF ANY NECESSARY OR PROPER AMOUNTS OF LUBRICANTS OR COOLANTS.
4. ANY VEHICLE WHICH THE ODOMETER HAS BEEN BROKEN, DISCONNECTED, ALTERED OR CORRECT MILEAGE CANNOT BE READILY DETERMINED.
5. ANY REPAIRS TO YOUR VEHICLE IF USED FOR RACING, OFF-ROAD USE, RENTAL, HIRE TO THE PUBLIC, DELIVERY, COMMERCIAL OR EMERGENCY PURPOSES.
6. PRE-EXISTING DAMAGE TO ANY PARTS. NON-COVERED PARTS CAUSING DAMAGE TO COVERED PARTS OR ANY LOSS OCCURRING PRIOR TO EXPIRATION OF MANUFACTURER'S WARRANTY, RECALL, OR REPAIR GUARANTEE.
7. LOSS OF TIME, USE OF VEHICLE, CONSEQUENTIAL DAMAGES, OR INJURY TO PERSONS OR PROPERTY RESULTING FROM THE FAILURE OR REPLACEMENT OF ANY PARTS. - SOME STATES DO NOT ALLOW EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THIS LIMITATION/EXCLUSION MAY NOT APPLY TO YOU.
8. REPAIRS AS A RESULT OF ALTERATIONS NOT RECOMMENDED BY THE MANUFACTURER OR THE FAILURE TO PERFORM RECOMMENDED MAINTENANCE BY THE MANUFACTURER.
9. DIAGNOSTIC TIME, DOWN TIME, TAXES, FLUIDS, ALIGNMENTS, FREON AND SIMILAR A/C COOLANTS, SAFETY RESTRAINT SYSTEMS AND SHOP SUPPLIES ARE NOT COVERED ITEMS.
10. THIS AGREEMENT DOES NOT PROVIDE COVERAGE FOR PREVENTATIVE MAINTENANCE.

HOW TO CLAIM

Simply contact or have a representative of the repair facility contact the Administrator before ANY work is performed by calling the Claims Department at 1-800-264-5090 or by e-mailing the Administrator at claims@ascwarranty.com. The following information will be required before authorization for repairs:

(1) AGREEMENT NUMBER (2) AGREEMENT HOLDER'S NAME (3) CURRENT MILEAGE (4) MECHANICAL COMPLAINT (5) ITEMIZED ESTIMATE.

For Emergency Road Service CALL 888-567-6001 (Toll Free). See Emergency Road Service Information Attachment (Page 3 of Service Agreement).

IMPORTANT: You will be required under this Service Agreement to authorize the repair facility to disassemble the component(s) for inspection before repair or replacement. You will be required to pay the cost of disassembling if the Mechanical Breakdown is not covered by this Service Agreement.

Upon diagnosis and determination of covered items, and subject to the terms and conditions of this Agreement, the Administrator will issue an AUTHORIZATION NUMBER.

IMPORTANT: The authorization number MUST appear on all repair bills. Failure to obtain authorization PRIOR TO REPAIRS will result in non-payment of claim. FRAUDULENT or MISUSE of this Agreement will result in non-payment and cancellation. THE ADMINISTRATOR RESERVES THE RIGHT TO INSPECT ALL REPAIRS PRIOR TO OR AFTER REPAIRS ARE PERFORMED.

REIMBURSEMENT

Upon completion of the repair, authorized claims will be paid for by corporate credit card or check by submitting the following:

(1) AUTHORIZATION NUMBER (2) VEHICLE MILEAGE (3) DATE OF REPAIR (4) MECHANICAL COMPLAINT (5) A PAID ITEMIZED INVOICE INCLUDING: NAMES, NUMBERS, PRICES AND EXPRESSED WARRANTY (6) DESCRIPTION OF NECESSARY LABOR CHARGES (7) VIN (8) AGREEMENT HOLDERS HOME TELEPHONE NUMBER(S) (9) NAME & ADDRESS TO WHOM REIMBURSEMENT IS PAYABLE (10) CUSTOMER SIGNATURE.

Submit information to:

AUTO SERVICES COMPANY, INC.™
P.O. BOX 2400
MOUNTAIN HOME, AR 72654-2400
FAX TO: (870) 424-6618 OR (870) 424-3171
OR EMAIL TO: CLAIMS@ASCWARRANTY.COM

Claims MUST be submitted for reimbursement within thirty (30) days from authorization date.

CANCELLATION PROCEDURE

You, or a person authorized by you, may cancel this Agreement by mailing a written request to the Administrator. Include Agreement number, reason for cancellation and a notarized statement indicating the mileage (odometer reading) of the vehicle at the time of cancellation. Request must be received within thirty (30) days of cancellation date.

The Dealer, Administrator and/or Lienholder may cancel this Agreement if your vehicle is a total loss or repossession, if you have stopped or changed your odometer or if you use your vehicle in any manner not covered by this Agreement.

If the Agreement is cancelled within thirty (30) days from the date of purchase, you will receive a full refund less a \$25 cancellation fee provided you have not entered a claim. After thirty (30) days the refund will be calculated based on dealer cost and on the greater of the time in force or miles driven compared to the total time or mileage of your Term, less a \$25 administrative fee and any claim paid or pending. NOTE: If the charge for this Agreement was financed, the refund will be paid to the Lienholder and Agreement Holder. Please allow thirty (30) days for processing.

TRANSFER PROCEDURE

This Agreement is transferable to subsequent vehicle owners provided the request is made in writing, including proof of transfer, a notarized statement of the odometer reading at time of transfer and the new owner's name, address, and telephone number, to the Administrator within ten (10) days of change of ownership and payment of a \$50 transfer fee.

THIS IS A LIMITED AGREEMENT

This Agreement gives the Agreement Holder specific legal rights. Repairs made outside the U.S. & Canada are not covered. See Page 3 for Arbitration governing this Service Agreement. The Agreement Holder may also have other rights which vary from state to state. This document contains all the Agreement between the parties. No agency relationship exists between the Dealer and Administrator.

Auto Services Vehicle Protection Plan service agreements are backed by full faith and credit of the Auto Services Company, Inc.™



Vehicle Protection Plan

IMPORTANT TELEPHONE NUMBERS

If Emergency Road Services are needed you must call:

24 hours a day **1-888-567-6001** 365 days a year

If Repair Authorization is needed (See "How To Claim" on Page 2) you must call:

1-800-264-5090

THIS IS YOUR EMERGENCY ROAD SERVICE INFORMATION

IMPORTANT: Keep This in Your Vehicle.

If ERS Service is necessary, please call the 888 number listed above and give the operator your...

- (1) Agreement Number (Located at the upper right corner of your Service Agreement)
(2) Your Name (3) Description of Your Vehicle (4) The Nature of Your Difficulty
(5) Your Exact Location (6) Your Vehicle's EXACT Current Mileage

NOTE: The exact mileage must be provided prior to service being rendered.

A pre-qualified Road Service Professional will be dispatched to your location to assist you.

Service up to \$50 will be provided for each incident.

Any charges above \$50 will be the responsibility of the Agreement Holder.

ERS COVERED SERVICES:

This coverage is not intended to be used in the event of an accident!

Services limited to one service call per seven (7) day period.

FLAT TIRES Flat Tires will be replaced with Your inflated spare tire.

"JUMP" STARTING If feasible, your vehicle will be "jump" started.

MINOR ADJUSTMENTS If a Minor Adjustment can get your vehicle in running condition, the adjustment will be performed.

FLUID DELIVERY Gasoline, oil, cooling fluid and transmission fluid will be added to your vehicle, if it is determined that additions of the fluids will allow safe operation of your vehicle. Total service call is not to exceed a combined \$50 limit.

"LOCK-OUT" If you are locked out of your vehicle, a qualified person will be dispatched to unlock your vehicle.

SAFE AND SECURE PACKAGE In the event of prolonged vehicle repairs, at your request, you will receive assistance in arranging for a rental car, hotel room, changing travel reservations, locating the nearest ATM machine, contacting friends/family, or assisting with any related circumstances, if possible. The Agreement Holder is responsible for the cost of the service(s) arranged.

TOWING If necessary, your vehicle will be towed to an *Independent Repair Facility*. Upon arrival, instruct the mechanic to call the Claims Department at 800-264-5090 *before ANY work is Performed*. Our Claims Department will handle the claim under the terms of the Service Agreement.

IMPORTANT NOTICE:

This coverage does not include the cost of parts or labor (except as indicated within the scope and terms of the Agreement). This coverage also does not include the repair of a flat tire, or for the return of a repaired tire to the disabled vehicle. This coverage excludes road service or towing for any vehicle in a qualified repair facility, an off-road area (defined as any area off a paved, hard-packed or graded dirt driveway, parking lot or public road) or a second tow for the same incident. No coverage is available for, or on, any unattended, unlicensed, impounded or abandoned vehicle. This coverage is not intended to be used in lieu of routine maintenance or needed repairs on your vehicle. Non-emergency towing and/or non-emergency service is not covered by this Agreement. The labor cost of installing, repairing, removing, or testing of the covered vehicle(s), equipment or parts or mounding or removing of chains or snow tires, or the shoveling of sand or snow is excluded. **THIS IS NOT A REIMBURSEMENT PROGRAM. COVERED SERVICES AND THE ASSOCIATED COST OF COVERED SERVICES CAN ONLY BE PROVIDED BY CALLING EMERGENCY ROAD SERVICE AT 888-567-6001.**

STATE DISCLOSURES

THIS IS NOT AN INSURANCE POLICY.

In all states the purchase of a Service Agreement is not necessary in order to finance or purchase a vehicle.

This is an Agreement between the Administrator and You, unless otherwise determined by State Law.

[CANCELLATION PROCEDURE] The contract holder has the right to return this service contract within at least twenty (20) business days of the date of mailing of the service contract or within at least ten (10) days if the service contract is delivered at the time of sale. In the above instances, if no claim has been made under the contract, the contract is void, and the provider shall refund the full purchase price of the contract to the contract holder. A ten (10) percent penalty per month shall be added to a refund that is not paid within thirty (30) days of return of the contract to the provider. The free look time period applies only to the original service contract purchaser. If the Agreement is cancelled by the customer, the Administrator will send written notification of the cancellation to the customer within 15 days of receipt of the request. If emergency repairs are needed outside of normal business hours, please proceed with the repair and contact our Administrator at 800 264-5090 the following business day for reimbursement instructions.

MEDIATION/ARBITRATION CLAUSE

Any and all disputes that arise out of or relate to this agreement, or the performance or breach thereof, shall be subject first to mediation in good faith by the parties. Thereafter, any remaining unresolved controversy or claim arising out of or relating to this agreement, or the performance or breach thereof, shall be settled by arbitration under the provisions of the Federal Arbitration Act, and judgment on the award rendered by the arbitrator may be entered in any court having jurisdiction thereof. The parties shall equally split the cost of any mediation and/or arbitration session(s). Each party will pay the fees of its own attorneys, expenses and witnesses with regard to the presentation of each party's case. The arbitrator or mediator shall have no authority to award punitive damages against any party. The mediation and/or arbitration shall take place within sixty (60) days after demand for mediation/arbitration by another party to this agreement. This provision applies only to the agreement holder. It does not apply to any other individuals, entities or any classes thereof.

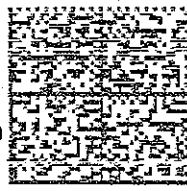
(2)

PAID BY EXTENDED WARRANTY



Auto Services Company, Inc.TM

P.O. Box 2400 • Mountain Home, AR 72654-2400



049J82046679

\$00.280

12/28/2010

Mailed From: 72653

US POSTAGE

December 28, 2010

RE: Service Agreement # A-10154739



Per your Service Agreement, we have paid CANNON CARS
for the sensor repair on your 2008 Pontiac Grand Prix.

\$ 141.02

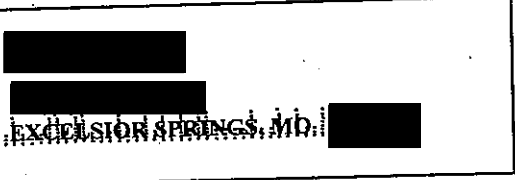
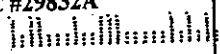
Should you have any questions, please feel free to contact us at 800-264-5090.

Date Paid: Monday, December 27, 2010

AUTO SERVICES COMPANY, INC.

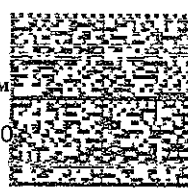
C: 1ST CLASS CARS LLC #29832A

24+1643
BT



Auto Services Company, Inc.TM

P.O. Box 2400 • Mountain Home, AR 72654-2400



049J82046679

\$00.280

12/28/2010

Mailed From: 72653

US POSTAGE

December 28, 2010

RE: Service Agreement # A-10154739



Per your Service Agreement, we have paid CANNON CARS
for the rack and pinion repair on your 2008 Pontiac Grand Prix.

\$ 618.76

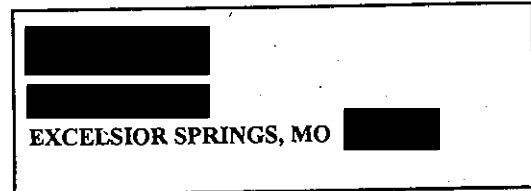
Should you have any questions, please feel free to contact us at 800-264-5090.

Date Paid: Monday, December 27, 2010

AUTO SERVICES COMPANY, INC.

C: 1ST CLASS CARS LLC #29832A

BT



Important Numbers

Emergency Road Services: 1-888-567-6001

24 hours a day - 365 days a year

Repair Authorization: 1-800-264-5090

M-F 8:30 to 4:30 Central Time

AGREEMENT NUMBER: A-10154739

AGREEMENT HOLDER: [REDACTED]

PLAN PURCHASE DATE: 9/13/2010

See service agreement documents for exact information on your coverage and other important information.

If ERS Service is necessary, please call the 888-567-6001 with

- (1) Agreement Number
- (2) Your Name
- (3) Description of Your Vehicle
- (4) The Nature of Your Difficulty
- (5) Your Exact Location
- (6) Your Vehicle's EXACT Current Mileage

For Repair Authorization:

Contact or have a representative of the repair facility contact the Administrator before ANY work is performed by calling the Claims Department at **1-800-264-5090** with the following:

- (1) Agreement Number
- (2) Agreement Holder's Name
- (3) Current Mileage

cut or fold here

fold here

Instructions:

- (1) Cut this document along the horizontal line
- (2) Fold the document in half along the vertical line
- (3) Place in your wallet or a safe place

③ GM SERVICE - INCLUDES VEHICLE HISTORY

CUSTOMER #: 8164019767

419591

WESTFALL-O'DELL MOTORS, INC.

Hwy. 10 and 69
Excelsior Springs, MO 64024
816-630-3151

INVOICE

Remit to: P.O. Box 418050
Kansas City, MO 64141

www.westfallodell.com

EXCELSIOR SPRINGS, MO
HOME: [REDACTED] CONT: [REDACTED]
BUS: [REDACTED] CELL: [REDACTED]

PAGE 1

SERVICE ADVISOR: 2278 SHERRY DOYLE

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
GRAY	08	PONTIAC GRAND PRIX	2G2WP552481	[REDACTED]	62512/62512	T3868	
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO.	RATE	PAYMENT	INV DATE
15AUG07 DD			20:00 07JAN11			CASH	07JAN11
R.O. OPENED		READY	OPTIONS: DLR:213519 ENG:3.8_Liter_SFI				

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A							

A CUST STATES VEHICLE WILL DIE AS DRIVING. HAS HAD CAM SENSOR REPLACED-ADVISE
 999 MISC. REPAIR
 2336 CEW 47.50 47.50
 62512 CARBON IN THROTTLE BODY CAUSING PLATE TO STICK LEADING TO VEHICLE DIEING CLEANED THROTTLE BODY AND INTAKE PLENUM-2336 .5

B MULTI-POINT INSPECTION
 MULTI MULTI POINT INSPECTION
 2336IPADS (N/C)
 62512 PERFORMED GMI 2336 3

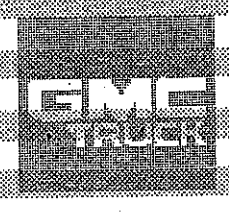
C** FUEL INDUCTION SERVICE
 X- FUEL INDUCTION SERVICE
 2336 CPC 50.99 50.99
 1 2133 FUEL KIT 53.56 35.00 35.00
 62512 PERFORMED FUEL INDUCTION SERVICE 2336 8

SHOP SUPPLIES 14.77
 OUR GOAL IS TO REPAIR YOUR VEHICLE RIGHT THE FIRST TIME. IF WE DID NOT, PLEASE ACCEPT OUR APOLOGY AND LET US KNOW SO WE CAN BETTER SERVICE YOU AND YOUR VEHICLE'S NEEDS.
 THANK YOU FOR YOUR BUSINESS!!!!!!!

WESTFALL O'DELL MOTOR
 1501 KEARNEY RD
 EXCELSIOR SPRINGS, MO 6

Terminal #: 08000001
 JAN 07, 11 17:19:34

VISA
 SALE REF#: 013
 BATCH #: 359 AUTH #: 022159
 INVOICE#: 419591



PAID
 JAN 07 2011
 Visa

AMOUNT \$152.04
 APPROVED
 816-630-3151
 CUSTOMER COPY

forth to be done along with the necessary material or damage to vehicle or articles left in vehicle in ur control or for any delay caused by unavailability of plier or transporter. I hereby grant you or your n described on streets, highways or elsewhere for press mechanic's lien is hereby acknowledged on eto.

DESCRIPTION	TOTALS
LABOR AMOUNT	98.49
PARTS AMOUNT	35.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	14.77
TOTAL CHARGES	148.26
LESS INSURANCE	0.00
SALES TAX	3.78
PLEASE PAY THIS AMOUNT	152.04

CUSTOMER SIGNATURE
 DISCLAIMER OF WARRANTIES
 Any warranties on the product sold hereby are those made by the manufacturer. The seller WESTFALL-O'DELL MOTORS, INC., hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose and WESTFALL-O'DELL MOTORS, INC. neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.

(3)

Goodwrench

MULTI-POINT VEHICLE INSPECTION

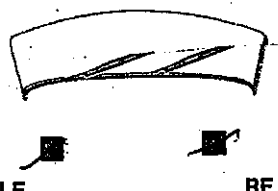
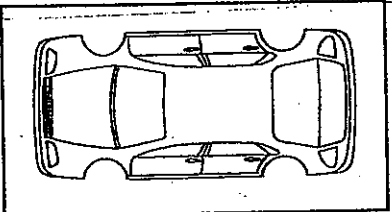

Name: [REDACTED] Year/Model: 08 GP Date: 1-5-11

Repair Order #: 419591 VIN (last 8 digits) 81 [REDACTED] Odometer: 62512 Tag#: _____ License#: _____

Checked and OK May Require Attention Soon Requires Immediate Attention

OnStar

- OnStar active
- Enrolled in OVD
- Enrolled in DMN
- Service History Check
- Remaining engine oil life: _____ % Reset: N/A
- Air Conditioning Performance

WIPER BLADES	CHECK TIRES AND TREAD DEPTH (Check body condition)	CHECK BATTERY
 <p>LF <input checked="" type="checkbox"/> RF <input checked="" type="checkbox"/></p> <p>8/32 or Greater 7/32 to 4/32 3/32 or Less</p> <p>PSI@: _____ set to: <u>32</u> PSI</p> <p>8/32 or Greater 7/32 to 4/32 3/32 or Less</p> <p>PSI@: _____ set to: <u>32</u> PSI</p> <p><input checked="" type="checkbox"/> Rear (if applicable)</p> <p><input checked="" type="checkbox"/> Windshield condition</p> <p>Cracks _____ Chips _____</p>	 <p>(Check lamps)</p> <p>Lowest Tread Depth: _____ /32</p> <p><input type="checkbox"/> Rotation needed <input type="checkbox"/> Rotation performed</p> <p><input type="checkbox"/> Alignment needed <input type="checkbox"/> Alignment performed</p> <p>Wear Pattern/Damage</p>	 <p>8/32 or Greater <input checked="" type="checkbox"/> RF <input checked="" type="checkbox"/> 7/32 to 4/32 3/32 or Less <input checked="" type="checkbox"/> PSI@: _____ set to: <u>32</u> PSI 8/32 or Greater <input checked="" type="checkbox"/> RR <input checked="" type="checkbox"/> 7/32 to 4/32 3/32 or Less <input checked="" type="checkbox"/> PSI@: _____ set to: <u>32</u> PSI</p> <p><input checked="" type="checkbox"/> Battery condition</p> <p><input checked="" type="checkbox"/> Battery cables and connections</p>

CHANGE ENGINE OIL & FILTER	CHECK BRAKES/MEASURE FRONT AND REAR LININGS																											
<p><input type="checkbox"/> CHANGE ENGINE OIL & FILTER <input type="checkbox"/> N/A</p> <p>CHECK FLUID LEVELS</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 30%;">OK</th> <th style="width: 30%;">FILLED</th> <th style="width: 40%;">REQUIRES ATTENTION</th> </tr> </thead> <tbody> <tr><td><input checked="" type="checkbox"/></td><td><input checked="" type="checkbox"/></td><td><input checked="" type="checkbox"/></td></tr> <tr><td><input checked="" type="checkbox"/></td><td><input checked="" type="checkbox"/></td><td><input checked="" type="checkbox"/></td></tr> <tr><td><input checked="" type="checkbox"/></td><td><input checked="" type="checkbox"/></td><td><input checked="" type="checkbox"/></td></tr> <tr><td><input checked="" type="checkbox"/></td><td><input checked="" type="checkbox"/></td><td><input checked="" type="checkbox"/></td></tr> <tr><td><input checked="" type="checkbox"/></td><td><input checked="" type="checkbox"/></td><td><input checked="" type="checkbox"/></td></tr> <tr><td><input checked="" type="checkbox"/></td><td><input checked="" type="checkbox"/></td><td><input checked="" type="checkbox"/></td></tr> <tr><td><input checked="" type="checkbox"/></td><td><input checked="" type="checkbox"/></td><td><input checked="" type="checkbox"/></td></tr> <tr><td><input checked="" type="checkbox"/></td><td><input checked="" type="checkbox"/></td><td><input checked="" type="checkbox"/></td></tr> </tbody> </table>	OK	FILLED	REQUIRES ATTENTION	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<p>7 mm (9/32) or greater <input checked="" type="checkbox"/> RF <input checked="" type="checkbox"/> 6 mm (8/32) to 7 mm <input checked="" type="checkbox"/> 3 mm (1/8) or less <input checked="" type="checkbox"/> 4 mm (1/4) or greater <input checked="" type="checkbox"/> RR <input checked="" type="checkbox"/> 1 (3/32) or less <input checked="" type="checkbox"/></p> <p>Lowest Front Lining <u>5mm</u> Lowest Rear Lining <u>5mm</u></p> <p><input checked="" type="checkbox"/> Brake system (also including lines, hoses and parking brake)</p>
OK	FILLED	REQUIRES ATTENTION																										
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>																										
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<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>																										

ADDITIONAL CHECKS	Additional Recommended Services
<p>Inspect for visible leaks:</p> <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Fuel system (also including gas cap seating) <input checked="" type="checkbox"/> Engine, transmission, drive axle, transfer case <input checked="" type="checkbox"/> Engine cooling system <input checked="" type="checkbox"/> Shocks and struts - also check operation <p>Inspect visual condition:</p> <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Belts: engine, accessory, serpentine, and/or V-drive <input checked="" type="checkbox"/> Hoses: engine, power steering and HVAC <input checked="" type="checkbox"/> Engine air filter and cabin air filters <input checked="" type="checkbox"/> Steering components and steering linkage <input checked="" type="checkbox"/> CV drive axle boots or driveshafts and U-joints <input checked="" type="checkbox"/> Exhaust system components <input checked="" type="checkbox"/> Body components lubrication <input checked="" type="checkbox"/> Restraint system component check <input checked="" type="checkbox"/> Chassis components lubrication <input checked="" type="checkbox"/> Evaporative control system 	<ol style="list-style-type: none"> 1) _____ 2) _____ 3) _____ 4) _____ 5) _____ 6) _____ 7) _____ 8) _____ <p>Service Consultant: <u>Sherry</u></p> <p>Technician: <u>Andrew</u> No. _____</p>

5) GM SERVICE

CUSTOMER #: 8164019767

420019

WESTFALL-O'DELL MOTORS, INC.

Hwy. 10 and 69
Excelsior Springs, MO 64024
816-630-3151

WORKORDER

Remit to: P.O. Box 418050
Kansas City, MO 64141
www.westfallodell.com

EXCELSIOR SPRINGS, MO

PAGE 1

HOME: [REDACTED] CONT: [REDACTED]
BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 2155 BLANCHARD, CHRIS

COLOR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
GRAY	08 PONTIAC GRAND PRIX	2G2WP552481		63264/	T3461
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO	RATE
15AUG07 DD			20:00 31JAN11		
R.O. OPENED	READY	OPTIONS: DLR:213519 ENG:3.8 Liter SFI Agreement #		CASH	
31JAN2011 07:38		ASC 800-264-5090		A10154739	

LINE	OP CODE	TECH...	TYPE	DESCRIPTIONS/INSTRUCTIONS
# A			CPC	VEHICLE STARTS AND THEN DIES

2/14/11
10
CKP sensor oper Regal sensor

# B	MULTI			IPADS MULTI-POINT INSPECTION
-----	-------	--	--	------------------------------

2/11/11
completed

WESTFALL ODELL MOTOR
1501 KEARNLY RD
EXCELSIOR SPRINGS, MO 6

Terminal #: 00000001
JAN 31, 11 13:30:09

VISA
SALE
BATCH #: 379
INVOICE#: 420019

REF#: 010
AUTH #: 237464

AMOUNT \$43.70

APPROVED
816-630-3151
CUSTOMER COPY

Fax# 870-424-6618 Attn: Travis
Auth# 11119301 \$196.68

EXCLUSION OF WARRANTIES

Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased; and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer, include, but are not limited to any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.

AUTHORIZATION FOR REPAIRS

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. The dealership is not responsible for damages from freezing due to lack of antifreeze.

PRELIMINARY ESTIMATE \$

AUTHORIZED BY X

REVISED ESTIMATE (1)	DATE	TIME	BY
REVISED ESTIMATE (2)			
REVISED ESTIMATE (3)			

I HEREBY ACKNOWLEDGE THAT I WAS NOTIFIED & GAVE ORAL APPROVAL OF THE ABOVE REVISED ESTIMATES:

X
CUSTOMER SIGNATURE

43.70

2008 Grand Prix Narrative Description of Incident(s)

09/08/10-Purchase date. Extended Warranty Purchased (Attachment #1)

MAR 14 2011

09/09/10-Check Engine Light ON—return to dealer, he states no known issues with the vehicle. Check Engine Light ON and OFF until serviced on 12/21/10.

Around 12/18/10, vehicle stalled at low speed while driving in a parking lot, starts back up and drives without further incident.

Around 12/19/10, vehicle stalls at a stop sign on a residential street, restarts without incident.

12/21/10-vehicle delivered to Cannon (Attachment #2) Check Engine light ON, car stalls, whining and grinding noise when steering. Camshaft sensor and rack and pinion replaced. Repair complete 12/27/10—check engine light off and whining and grinding stopped. Labor and parts covered by Extended Warranty-my cost \$54.71

Around 12/30/10, vehicle stalls again while driving at low speed, restarts and drives a few more miles then stalls again and restarts after 15 minutes, returned to Cannon. NO invoice attached, vehicle returned around 01/03/11 technician stated that the diagnostic computer did not detect a trouble code and recommended taking the vehicle to a Pontiac Dealer.

01/05/11-delivered the vehicle to Westfall O'Dell (Attachment #3) Repair complete 01/07/11, diagnostic computer did not detect a trouble code, and technician recommended Fuel Induction Service. Technician provided a Transaction History of services that have been provided by GM dealers as well as Factory Warranty Information. My cost \$152.04.

Around 01/14/11, vehicle stalls again in drive thru at Bank, contacted Westfall, technician reported to bank parking lot with mobile diagnostic computer, trouble code not indicated. Vehicle was parked on a hill, Low Fuel Light came on. No invoice for this incident technician concluded vehicle must have stalled due to low fuel. Vehicle filled with gas with no further incident.

01/28/11-vehicle stalls in the middle of the highway (full tank of gas). Vehicle towed to my home (25 miles away). In my driveway vehicle would not start that night, vehicle would still not start the next morning. I called Westfall, technician suggested that I activate GM Roadside Assistance and have the vehicle towed to them. Repair complete 01/31/11, (Attachment #5) Crankshaft Sensor repaired/replaced. Due to weather conditions I did not drive the vehicle much (approximately 3 miles). Labor and Parts covered by Extended Warranty-my cost \$43.70

02/02/11-vehicle stalls again in a McDonalds drive thru approximately 2 miles from my home. Activate GM Roadside Assistance and had vehicle towed to Westfall. Repair complete on 02/03/11, Ignition Control Module replaced. Invoice attached, labor and parts covered by Extended Warranty with no charge to me.

02/24/11-To this date I do not have any further incidents to report. The vehicle has been operational since 02/03/11. I am however extremely nervous when driving the vehicle, it does not drive and run as smooth as I believe it should. It seems to "spit and sputter" occasionally. Due to my history with this vehicle, I feel like it could stall at any moment, without warning.

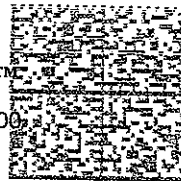
5

PAID BY EXTENDED WARRANTY



**Auto Services
Company, Inc.**

P.O. Box 2400 • Mountain Home, AR 72654-2400



049082048679

\$00.280

02/02/2011

Mailed From 72653

US POSTAGE

February 02, 2011

RE: Service Agreement # A-10154739



Per your Service Agreement, we have paid WESTFALL-O'DELL MOTORS \$ 196.68

for the sensor repair on your 2008 Pontiac Grand Prix.

Should you have any questions, please feel free to contact us at 800-264-5090.

Date Paid: Tuesday, February 1, 2011

AUTO SERVICES COMPANY, INC.

C: 1ST CLASS CARS LLC #29832A

BT



CUSTOMER #: 8164019767

420052

WESTFALL-O'DELL MOTORS, INC.

Hwy. 10 and 69
Excelsior Springs, MO 64024
816-630-3151

INVOICE

Remit to: P.O. Box 418050
Kansas City, MO 64141

www.westfallodell.com

PAGE 1

EXCELSIOR SPRINGS, MO

HOME: [REDACTED]

CONT: [REDACTED]

BUS: [REDACTED]

CELL: [REDACTED]

SERVICE ADVISOR: 2278 SHERRY DOYLE

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
GRAY	08	PONTIAC GRAND PRIX	2G2WP552481	[REDACTED]	63275/63275	T3489

DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO	RATE	PAYMENT	INV DATE
15AUG07 DD			20:00 03FEB11			CASH	03FEB11

R/O OPENED	READY	OPTIONS:
08:22 03FEB11	17:08 03FEB11	DLR:213519 ENG:3.8_Liter_SFI

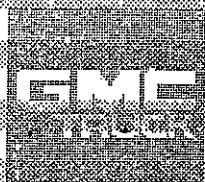
LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A CUST STATES VEHICLE DIES AND WOULD NOT START, WOULD CRANK-ADVISE							
999 MISC. REPAIR							

2336	CEW				142.50	142.50	
1	12617924	W-MODULE			396.55	285.14	285.14
63275 IGNITION CONTROL MODULE NOT FUNCTIONING. PERFORMED TAP TEST ON MODULE AND CORRECTED CONCERN. REPLACED ICM AND RETESTED, CONCERN CORRECTED AT THIS TIME 2336 4:45							

 ASC, AGREEMENT # A1015739 OUR GOAL IS TO REPAIR YOUR VEHICLE RIGHT THE
 AUTH # 111122621 FO R AMOUNT FIRST TIME. IF WE DID NOT, PLEASE ACCEPT OUR
 427.64. 12/12 PARTS AND LABOR APOLOGY AND LET US KNOW SO WE CAN BETTER
 WARRANT Y. PLEASE FAX CREDIT SERVICE YOU AND YOUR VEHICLE'S NEEDS.
 CARD # TO (816) 630-0987. THANK YOU FOR YOUR BUSINESS!!!!



Cardline



I hereby authorize the repair work hereinafter set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, or any other cause beyond your control or for any delay caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

X _____
CUSTOMER SIGNATURE

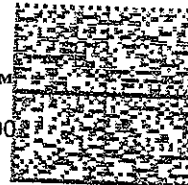
DISCLAIMER OF WARRANTIES
 Any warranties on the product sold hereby are those made by the manufacturer. The seller WESTFALL-O'DELL MOTORS, INC., hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose and WESTFALL-O'DELL MOTORS, INC. neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.

DESCRIPTION	TOTALS
LABOR AMOUNT	142.50
PARTS AMOUNT	285.14
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	427.64
LESS INSURANCE	0.00
SALES TAX	21.67
PLEASE PAY THIS AMOUNT	449.31



**Auto Services
Company, Inc.™**

P.O. Box 2400 • Mountain Home, AR 72654-2400



neypost

049J82046679

\$00.280

02/07/2011

Mailed From 72653

US POSTAGE

February 07, 2011



RE: Service Agreement # A-10154739

Per your Service Agreement, we have paid WESTFALL-O'DELL MOTORS \$ 427.64
for the ign module repair on your 2008 Pontiac Grand Prix.

Should you have any questions, please feel free to contact us at 800-264-5090.

Date Paid: Friday, February 4, 2011

AUTO SERVICES COMPANY, INC.

C: 1ST CLASS CARS LLC #29832A

BT

