

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
Date Received 28-OCT-2010		Repository ☐ Reference No. 10362753			
OWNER INFORMATION (Type or Print)					
Name [REDACTED]		Daytime Telephone Number [REDACTED]		E-mail Address [REDACTED]	
Address [REDACTED]		Evening Telephone Number [REDACTED]			
City WHITEHOUSE STATION	State NJ	Zip Code [REDACTED]			
<i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i>					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 4S2CM58V3V4 [REDACTED]		Make ISUZU		Model RODEO	Model Year 1997
Date Purchased Dec 29 2008	Dealer's Name and Telephone Number from my daughter [REDACTED]		Engine: No: Cylinders 6		Fuel Type: Gasoline
Original Owner Daughter	Dealer's City [REDACTED]		State	Zip Code	
Transmission Type 4WD Automatic	☐ Antilock Brakes ☒ Cruise Control	Powertrain		Multiple Failure:	Incident Date(s) 26-OCT-2010
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 020000 SUSPENSION Rust-weakened rear spring-mounts to rotting frame carry the rear wheels, which could detach.				Failure Mileage 100500	Failure Speed 0
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM4L9ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION <i>(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)</i>					
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Deaths	Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
TL*THE CONTACT OWNS A 1997 ISUZU RODEO. THE CONTACT TOOK THE VEHICLE IN FOR A ROUTINE OIL AND WAS INFORMED THAT THE REAR SPRING MOUNTS WERE SEVERELY RUSTED. THE MECHANIC STATED THAT THE ISSUE WAS A SAFETY CONCERN AND THE VEHICLE WOULD NOT PASS INSPECTION. THE VEHICLE HAD NOT BEEN REPAIRED. THE CURRENT AND FAILURE MILEAGES WERE APPROXIMATELY 100,500.					
I request that the 1 Oct 2010 Recall of 1998 - 2002 Isuzu Rodeos for underbody Frame Rust be expanded to include my 1997 Rodeo so that it can also be repaired by Isuzu and continue its very useful life.					
DEC 23 2010					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Automotive Service Centers, Inc.
382 Route 22 West, P.O. Box 409
Whitehouse, NJ. 08888
Phone - 908-534-3721 Fax - 908-534-3763

INVOICE

96812

Org. Est. # 182806

OCT 15 2010

INVOICE

Print Date : 10/15/2010

Whitehouse Station, NJ
Home
Cust ID : 3415

Ref # :

1997 Isuzu - Rodeo S

3.2L, V6, VIN (V)

Lic # :

Odometer In : 100639

Unit # :

Vin # : 4S2CM58V3V

Hat # :

Part Description / Number	Qty	Sale	Extended	Labor Description	Extende
ELF TOTAL QUARTZ MC3 D208L				FAST OIL ELF/TOTAL SYNTHETIC	54.9
SYN 5W30EB	5.00			Evacuate oil. Replace up to 5QTS. of Elf/Total	
OIL FILTER				Synthetic motor oil. "Some cartridge filters may	
PH2808	1.00			require an additional charge".	
				Visually inspect the following if applicable:	
				Transmission fluid, Exhaust system,	
				Steering/Suspension components, Power steering	
				fluid, Brake fluid, Coolant, Drive belts, Hoses,	
				Battery/Terminals, and Wipers.	
				Inspect tires and set tire pressure.	
				Inspect air filter. Check lights. Top off washer fluid.	
				"Maint. reminders and TPMS systems will be reset	
				when possible; Some reset procedures may ONLY	
				be performed by the dealer".	
				ADVISE ON INSTRUMENTAL CLUSTER BULBS	N/
				IN/OP	
				NEED TO BRING BACK ANOTHER TIME/NO	
				BULBS IN STOCK	
				CHECK UNDERCARRIGE FOR RUST	N/
				REAR LEAF SPRING MOUNTING POINTS	
				ARE BADLY RUSTED AND MAY BECOME A	
				SAFETY ISSUE.	

[Technicians : Bolanos, Mauro; Please Select, Technician]

Org. Estimate \$58.84	Revisions \$0.00	Current Estimate \$ 58.84	Additional Cost	Revised Estimate	Labor: 54.99
					Parts: 0.00
					Sublet: 0.00

					Sub: 54.99
					Tax: 3.85
					Total: 58.84
					Bal Due: \$58.84

[Payments -]

I understand that by signing this I agree that the work performed on my vehicle has been completed and that the vehicle has been returned to me in satisfactory condition. I understand that warranties on parts and labor, if any, will vary. I understand that any warranty work must be performed by Automotive Service Centers, Inc. In the event of unsatisfactory work store credit may be given. Under no circumstances will refunds be available.

SIGNATURE..... Date..... Time.....

Whitehouse Station, NJ

POST OFFICE BOX 1000

WHITEHOUSE STATION NJ 08887



USA FIRST CLASS FOREVER

US Department of Transportation
National Highway Traffic Safety Administration
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Washington, DC 20077-9382

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