

DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline				FOR AGENCY USE ONLY 100148	
 U.S. Department of Transportation National Highway Traffic Safety Administration		Date Received JAN 19 2011 22-OCT-2010		Repository ☐ Reference No. 10361688	
		Daytime Telephone Number [REDACTED]		E-mail Address [REDACTED]	
Evening Telephone Number [REDACTED]					
OWNER INFORMATION (Type or Print)					
Name [REDACTED]					
Address [REDACTED]					
City NORTH BERWICK		State ME	Zip Code [REDACTED]		
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1D7HA18N54J [REDACTED]		Make DODGE	Model RAM 1500	Model Year 2004	
Date Purchased	Dealer's Name and Telephone Number		Engine: No: Cylinders	Fuel Type:	
Original Owner ☐	Dealer's City	State	Zip Code		
Transmission Type ☐ Antilock Brakes ☐ Cruise Control	Powertrain	Multiple Failure:		Incident Date(s) 21-OCT-2010	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 030000 SERVICE BRAKES, HYDRAULIC				Failure Mileage 70000	Failure Speed
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL*THE CONTACT OWNS A 2004 DODGE RAM 1500. WHEN THE CONTACT SHIFTED INTO GEAR HE APPLIED THE BRAKE PEDAL AND IT EXTENDED TO THE FLOOR. THE VEHICLE WAS TAKEN TO THE DEALER. THE RUBBER FLEXIBLE HYDRAULIC HOSE LINE FITTING WAS COVERED WITH RUST WHICH CAUSED THE BRAKES TO FAIL. THE DEALER WILL REPLACE THE BRAKE FLEXIBLE LINE AND THE METAL TUBING. IN JUNE OF 2010 WHEN THE VEHICLE WAS TAKEN TO THE DEALER FOR ROUTINE MAINTENANCE THEY STATED THAT THE PARKING BRAKE CABLE CORRODED AND CAUSED THE PARKING BRAKE TO FAIL. THE DEALER CLEANED AND RELEASED THE PARKING BRAKE. HE ALSO EXPERIENCED FAILURE WITH THE BRAKE HOSE LEAKING; HOWEVER, THE DEALER PLACED THE HOSE CLAMP IN ORDER TO STOP THE LEAKING. THE FAILURE AND CURRENT MILEAGES WERE 70,000. <i>Power steering hydraulic</i> <i>The clamping part of the fitting which held the hose on the fitting was rusted away. nothing was left to hold (clamp) the hose to the fitting.</i> <i>only flexible line was replaced</i>					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Part of hydraulic that clamps the hydraulic hose to the fitting rusted away. Nothing was left to hold the hose on the fitting and the hose popped off of the fitting, causing the brakes to fail

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
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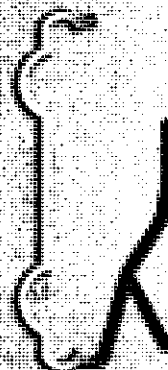
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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



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