



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received FEB 07 2011 19-OCT-2010	Repository <input type="checkbox"/>
	Reference No. 10361195

OWNER INFORMATION (Type or Print)

Name	[REDACTED]			Daytime Telephone Number	E-mail Address
Address	[REDACTED]			[REDACTED]	[REDACTED]
City	PASADENA	State	CA	Evening Telephone Number	[REDACTED]
		Zip Code	[REDACTED]		

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side JHMFA36208S [REDACTED]	Make HONDA	Model CIVIC HYBRID	Model Year 2008
Date Purchased	Dealer's Name and Telephone Number Pasadena Honda 626.688.5300	Engine: No: Cylinders	Fuel Type:
Original Owner <input checked="" type="checkbox"/>	Dealer's City Pasadena	State CA	Zip Code 91104
Transmission Type Auto	<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain	Multiple Failure:
			Incident Date(s) 06-SEP-2009

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 180000 VEHICLE SPEED CONTROL	Failure Mileage 31000	Failure Speed 10
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Bridgestone	Tire Model (Name or Number) Hybrid OEM	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM9ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police N
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Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2008 HONDA CIVIC HYBRID. WHILE DRIVING 10 MPH THE VEHICLE WAS NOT RESPONSIVE. AS HE DEPRESSED THE ACCELERATOR PEDAL THE VEHICLE MOVED SLOWLY. THE VEHICLE WAS TAKEN TO THE DEALER WHO INFORMED HIM THAT THEY WERE AWARE OF THE PROBLEM BUT THE VEHICLE WAS FUNCTIONING THE WAY IT WAS DESIGNED. THE MANUFACTURER WAS NOTIFIED AND STATED THAT THEY ARE FAMILIAR WITH THE FAILURE AND SINCE IT WAS DESIGNED THAT WAY THERE WAS NO WAY TO REPAIR IT. THE FAILURE MILEAGE WAS 31,000. UPDATED 01/12/11* LJ
(signature). mfr. offered software update to prolong battery, but I heard this reduces fuel economy. I currently do not have software update, and get 24 miles per gallon way below advertised 45mpg for hybrid.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. **ATTACH ADDITIONAL SHEETS IF NECESSARY**

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.