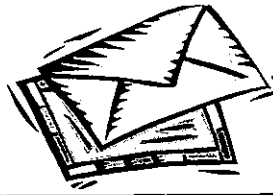


# NHTSA ccmMercury Routing Slip



# DUPLICATE

Printed: 10/12/2010

**NHTSA #: ES10-006486**

**XREF #:**

**Delivery: MESSENGER ENV.**

**Rec'd Date: 10/4/2010**

**Doc Type: S10**

**Address To: S1**

**Referred By: NPO-011**

**Doc Date: 9/25/2010**

**Due Date:**

**S10 #: 101001-024**

**DOT/I #:**

**RMP #:**

**Subject: S10 APPROPRIATE HANDLING - LETTER FROM [REDACTED] REGARDING TOYOTA PROBLEMS**

**Ack Date:**

**Sign Office: ENFORCEMENT**

**Cleared Date:**

**File Loc:**

**Added By: TROGERS x62870**

**Ack By:**

**Signature: NRN**

**Cleared By:**

**XREF File:**

**Modified By: TAMEIKA.GEE-WALFORD**

**Signed For:**

**Cleared For:**

**Closed Date: 10/4/2010**

**Most Recent Comment:**

**Author:**

[REDACTED]

[REDACTED]  
WOODBRIDGE, VA [REDACTED]

Tel: [REDACTED] Fax: [REDACTED] E-mail: [REDACTED]

EXECUTIVE SECRETARIAT  
2010 OCT 12 P 2:33  
RECEIVED - NHTSA

Assigned To	Task	Asgn Date	Deadline	Returned Date
NVS-200	APPROPRIATE	10/4/2010		10/4/2010
NVS-010	INFORMATION	10/4/2010		10/4/2010

OCT 14 2010

MC  
101410  
TBW

NHTSA

S10-101001-024

CONTROL NO.

Untitled

September 25, 2010

U.S. Department of Transportation

Attn: Secy, Ray LaHood  
1200 New Jersey Ave, SE  
Washington, DC 20590

Dear Sectary LaHood:

I would like to mail the attached letter to the CEO of Toyota and need the mailing address. I have looked high/low on the Internet and came up with nothing. Toyota knew the transmissions in their Sequoia were defective in most of their models..

On September 17, 2010, my son and I nearly lost our lives and I could have caused the lives of others on as we travel on I-95 in Springfield, VA and my 2001 Toyota Sequoia Limited with 133K miles went out completely any without prior warning due to defective transmission in the Sequoia's. As I researched history on the transmissions in the Sequoia, I soon learned there are thousands of buyers who purchased this SUV with a defective transmission that Toyota was fully aware lost their lives.

I ask that you open an investigation immediately and request Toyota pay the cost of getting my transmission fixed which is over 3K. As a single mother and sole source of income

I do not have 3K to get this fixed. A 45-50K vehicle with 10 years of adequate service and putting people live in danger is preposterous.

SUV was purchased at Lustine Toyota in Woodbridge, VA. I contacted Lustine, and there were not willing to help, not a surprise at all nor was the Toyota Hdqs in CA where I placed an complaint.

Woodbridge, VA [REDACTED]

Email: [REDACTED]

Phone: [REDACTED]

Untitled

Toyota Motor Corporation

CEO, Akio Toyoda

1 Toyota Cho Toyota City  
Aichi Prefecture 471-8571

Japan

September 25, 2010

**SUBJECT: Defective Transmission in 2001 Toyota Sequoia**

My name is [REDACTED] and live in Woodbridge, VA I'm a owner of a 2001 Toyota Sequoia , 4x4 Limited that I purchased at Lustine Toyota ,14227 Jefferson Davis Hwy, Woodbridge, VA.

SUV currently has 133K miles on the odometer and on 17 Sept 2010, the transmission without any prior sign notice nearly ending the lives of me, my son and other drivers on I-95 (Interstate 95) outside of Wash, DC. I never felt so frighten/horrified/helpless in my entire life for the lives of me, my son and others. My nerves are still unstable as I write you this letter. Due to your defective transmission the tragedy almost caused our lives.

Im aware the media crisis pertaining to the runaway cars and how a massive recall had to take place after Transportation Secretary Ray LaHood intervened. I cannot begin to tell you as a single mother, trying to make ends meets during these hard and bad economic times and the primary source of income , the pain, suffering, distress and anguish this has put upon me, my son and my ability to pay current household obligations , bills, and creditors.

With compassion and knowing deep down in your mind, the transmissions in the 2001 Toyota Sequoias and others SUV are defective i ask that you pick please, please pick up the tab/cost/expense to have my transmission fix/ replaced. I have saved my entire life to purchase this vehicle (which comes with a steep price tag ) and WOULD be difficult for me to fathom, comprehend how Toyota has long been recognized as an industry leader in manufacturing and production plus one of the most profitable automobile maker; raking in 11 billion in US dollars would NOT want to make this right by paying the cost associated with replacing the defective transmission. Cost associated with a replaced transmission Four Thousand dollars, 4K.

[REDACTED]

Woodbridge, VA [REDACTED]

Contact # [REDACTED]

Email: [REDACTED]

cc: U.S. Department of Transportation

Attn: Ray LaHood

1200 New Jersey Ave, SE  
Washington, DC 20590

Untitled

CC: BOARD OF DIRECTORS AT TOYOTA MOTOR CORP

Kazuo Okamoto

Yoshihiro Inada

Mitsuhisa Kato

Testuo Agata

Takeshi Uchiyamada

Yukitoshi Funo

Yoichiro Ichimaru

Woodbridge, VA

WASHINGTON DC 20540

27 SEP 2010 PM 55 L

USA FIRST CLASS FOREVER

RECEIVED  
OCT 17 2010  
12:10 PM

US Department of Transportation  
Attn: Ray LaHood  
1200 New Jersey Ave, SE  
Washington, DC 20590

