

SEP 22 2010

September 09, 2010



Cherryvale, Kansas



NHTSA Headquarters
1200 New Jersey Avenue SE
West Building
Washington, DC 20590

To Whom It May Concern:

We purchased a 2005 Ford Freestar Van in December of 2009 used. It had less than 60000 miles on it and was in perfect condition. We were leery because we had heard bad things about Ford but then we remembered that Ford was the only car manufacturer who did not take a loan from the government and thought we would like to be part of the Ford family.

We absolutely loved our Van and told everyone we knew until Thursday September 8, 2010. Coming home from Joplin, Missouri between Chetopa, Kansas and Oswego, Kansas I was driving about 70 miles an hour we all of a sudden we were not going anywhere but the tachometer was racing. I got pulled over and we spent \$160.00 getting it towed to Independence, Kansas where the nearest Ford dealer was.

Today the repair shop called to tell us the torque converter is out of it and initial costs will be \$1300.00. Being the type of person I am I went on line to see if there were complaints on this problem and to my horror and amazement I found over 200 of them.

If I had not been able to pull my vehicle over and we had gotten hit it would have been a very big deal to me. My husband and I make about \$2200.00 a month. Our expenses including this car payment are around \$1700.00 a month. So as you can see it's going to be a major issue for us to come up with \$1300.00 or more.

We feel that the NHTSA should do something about this. There are several of these vans and the 2004 that are having the same trouble. We believe if you check into this you will see that it is a safety hazard for anyone. And a recall should be made.

We hope that you will respond to this communication so that we can at least feel our concerns are being looked into.

NM
101210
TGW

We as are others are having enough trouble surviving in this world today without having our only car go out and the knowledge that Ford could have and should have done something about it.

Thank you for your time.

Sincerely,

A solid black rectangular box used to redact the signature of the sender.

CarComplaints.com
on Facebook
CarComplaints.com
on Twitter
Got an iPhone?
m.carcomplaints.com

You are not logged in. Log in | Sign up

© 2000-2010, AutoBeef LLC

« back to transmission Complaints Recalls Investigations TSBs Lemon Law

[switch models]

[switch years]

« search for something else

2005 Ford Freestar

TRANSMISSION FAILURE WITHOUT WARNING

Add our expertise to
your Google web searches



Be notified about new defects, investigations, recalls & lawsuits for the 2005 Ford Freestar:

[YOUR EMAIL ADDRESS]

[ZIP CODE]

[Go »]

10.0

REALLY AWFUL

TYPICAL REPAIR COST:

\$2,800.00

AVERAGE MILEAGE:

98,331 MILES

TOTAL COMPLAINTS:

4 COMPLAINTS

MOST COMMON SOLUTIONS:

1. not sure (2 reports)
2. replace transmission (2 reports)

Get free help with your lemon!

Pick your state: [AL] [GO »]



TRANSMISSION PROBLEM

share this on
Facebookshare this on
Diggshare this on
Twittershare this on
StumbleUpon0
tweets

tweet

SHOW MORE SHARE OPTIONS »

[Ford Focus Recalls](#) Check Recall Status of All Ford Vehicles at Official Ford Site. Ford.com[Official Ford Escape Site](#) Official Site. Exclusive Offers. Research the 2011 Ford Escape. www.FordVehicles.com/Escape[Automatic Transmissions](#) BBB Member since 1961 3yr 100,000 Nationwide Warranty 1-800-521-2143 www.colemanl

Ads by Google

HELPFUL WEBSITES ABOUT THE 2005 FORD FREESTAR, TRANSMISSION FAILURE WITHOUT WARNING

No one has added a helpful site for this 2005 Freestar problem yet. Be the first!

[ADD A SITE »]

#4

2010
AUG 12**Freestar SE 3.9L**AUTOMATIC [transmission](#) 128,000 MILES

I dont even know what to say. My transmission just went with absoluteley no warning whatsoever. There was no shoulder leaving me in the middle of the highway with two kiddos and two toddlers. I would expect more consideration from ford. They obviously know about the problem, I just wish they would start the recall before someone gets seriously hurt. You'd think they would have learned a bit from the problems toyota has faced for the same reasons.

annamhire66
Lexington, OK, USA

[SEND A COMMENT »]

ADVERTISEMENTS

Ford Edge Official Site

Get Specs, Price, Pics, Options and More at the
Official Ford® Site.
www.FordVehicles.com/Edge

Compare the Malibu Now

The Competition Doesn't Stand a Chance. Side
by Side Comparison.
www.Chevrolet.com/Malibu

Toyota Cars Information

Find A Dealer & Get A Quote During The
Toyota National Clearance Event
www.BuyAToyota.com/ToyotaRecall

Ask a Ford Mechanic Now

19 Ford Mechanics Are Online! Ask a Question,
Get an Answer ASAP.
JustAnswer.com/Ford/Freestyle

Ads by Google

#3

2010
JUL 22**Freestar**

AUTOMATIC TRANSMISSION 75,325 MILES

This is our second Ford mini-van to suffer complete failure within 5 years of its purchase. I will never purchase a ford product again. I tried to buy American it cost me....

Mean while my 97 Acura RL, purchased used is running strong with 245k miles.

This transmission problem is dangerous, and I doubt they will fix anything until more people get killed.

Robert B.
Cincinnati, OH, USA

[SEND A COMMENT »]

#2

2010
JAN 15**Freestar**

AUTOMATIC TRANSMISSION 71,000 MILES

Just like so many others I've read about on the net.....Our 2005 Ford Freestar's transmission has apparently gone out without any warning. To make things worse, my wife and 3 kids were in the van by themselves when it happened, at night, in the fog, and with no way to contact anyone for help. They were coming home from a movie, driving down the highway, when all of a sudden, the van jolted and lost forward motion. My wife was fortunately close to an offramp exit where she was able to safely drift to a stop. This really couldn't have come at a worse time. Our other vehicle, another Ford, has over two-hundred thousand miles on it.....no telling

SEE IT FOR YOURSELF AT
**THE PROVING
GROUND.**



**THE MOST
HAULING
POWER**

WITH NEW FORD
F-150 POWER
AND ECONOMY

WATCH VIDEO

how much longer it will run. And I was laid off of my job over two months ago. We have no money coming in, besides unemployment and no where near the money in the bank, that it would take to pay for a new transmission. Life is sometimes, awfully interesting!

Phillip C.
McCloud, OK, USA

[SEND A COMMENT »](#)

#1

2009
DEC 02

Freestar

AUTOMATIC TRANSMISSION 119,000 MILES

My wife was driving during rush hour traffic. Turned a busy corner and continued to go up the hill on boulevard, suddenly the engine acted as if it were slammed into neutral, car lost all acceleration, she was able to coast to shoulder through busy traffic. I cannot believe this is as common with 2004/2005 Freestars as the online forums make it appear, and Ford and the NHTSA have done nothing to alert owners. This is extremely dangerous. If the trans would have gone out 60 seconds earlier, my wife was turning a corner and would have been t-boned by oncoming traffic.

WHY HASN'T THERE BEEN A RECALL, OR, AT THE VERY LEAST, AN ALERT SENT TO ALL FREESTAR OWNERS? Not to mention the quote to replace with a REFURBISHED transmission is \$2,798.90. We have been solely Ford drivers for almost 20 years. No more. The next used car will be something OTHER THAN A FORD. The known danger Ford is putting Freestar drivers in, is inexcusable. I plan to make it our mission to tell everyone we know that Ford has chosen to leave owners in the dark about this danger.

Charles A.
Overland Park, KS, USA

[SEND A COMMENT »](#)

Explore Content

[Transmission Failure](#) [Transmission Cost](#) [Transmission Defect](#) [Ford Freestar](#)
[Transmission Complaint](#) [Ford Claims](#) [Rebuilt Transmission](#) [Manual Transmission](#)
[Refurbished Transmission](#) [Re-Manufactured Transmission](#) [Transmission Issue](#) [Da Customer](#)
[Ford Escort](#) [Transmission Service](#) [Ford Escapes](#) [Automatic Transmission](#) [Da Fuilds](#)



We have partnered with JustAnswer to offer online auto repair help and advice from expert professional automotive technicians. You describe your transmission problem or ask your question and they try to help you figure it out. The fee is typically \$9 to \$15, but you can offer to pay more for really tough questions. You will usually receive an answer in 10 minutes or less, and you do not have to pay anything unless you accept the answer.

ASK YOUR FORD QUESTION. FORD FREESTAR MECHANICS ANSWER YOU ASAP!

Type your question here.

[Ask the Ford Mechanics »](#)

TOYOTA SAN DIEGO

advertise on AutoBeef -

CarComplaints.com
on Facebook

CarComplaints.com
on Twitter

Got an iPhone?
m.carcomplaints.com

[CarComplaints.com](#)

[What's wrong with YOUR car?™](#)

[ADVERTISE](#) | [PRIVACY](#) | [TERMS/DISCLAIMER](#) | [CONTACT US](#)

copyright © 2000 - 2010

Home

My Car

Forum

Loan and Finance

Auto Insurance

Lemon Law

Fuel Economy

Safety Rating

Technical Service Bulletin (TSB)

Safety Recall

Defect Investigation

Consumer Complaint

Diagnostic Trouble Code (DTC)

Troubleshooting Guide

Theft Rate

Automobile Tire

Vehicle Equipment

Child Seat

Owner's Manual

Maintenance Schedule

Brand and Logo

Car Warranty

Vehicle Identification

Number (VIN)

Glossary

Auto Repair

Maintenance Procedure

Submit Diagnosis

Submit Link

Ask a Mechanic Online

Type your question here...

29 auto mechanics are online.
Ask a question, get an answer ASAP.

Select car make

Subscribe to Feed

Add to Favorites

Get an Answer

Complaints 2005 Ford Freestar Automatic Transmission

Consumer Complaint | Defect Investigation | Safety Recall | TSB | Warranty | Maintenance Schedule | Owner's Manual | Safety Rating

2005 Ford Freestar Automatic Transmission Complaints

1	Complaint Number: 10353705 Description of the Complaint: While my wife was driving home from miami on I-95 with my 3 kids in the car, when all of a sudden the car started slowing down and when she would accelerate, the rpms would just go off the chart and the car was not moving. She had to pull over to the side of the road. We had it towed and was told it was the torque converter. We took it to three more places and it was the same diagnostic. The cost was between \$1200-2500 to fix. This is the third major problem in months that we had. First it was the alternator, then the ac unit stopped working and now the torque converter. We have had this car for less than a year. We are in the process of getting it fixed.	Incident Date: July 30, 2010 Date Added to File: September 3, 2010
	Details Discuss It in Forum	
2	Complaint Number: 10353816 Description of the Complaint: On feb. 8, 2010 about 9:30 pm I was returning home. Without warning, the forward motion of my vehicle stopped, tho' the engine was running. I was able to pull over to the side of the 2-way road and called for help. The next day, the mechanic determined that probably the torque converter had failed. The transmission shop agreed and replaced the converter in my 2005 ford freestar se vehicle.	Incident Date: February 8, 2010 Date Added to File: September 3, 2010
	Details Discuss It in Forum	
3	Complaint Number: 10351932 Description of the Complaint: Our 2005 ford freestar lost power to the drivetrain on august, 17, 2010 due to a problem with the torque converter. The vehicle had to be pushed by police (during rush hour) into a nearby parking lot. It was subsequently towed to the dealership where it has been for a week to receive repairs. There was no prior indication of any sort that a problem existed. The engine would rev but there was no forward or reverse power to the wheels. Ford has been very resistant to help with any financial aid for the repairs because ford says the car is out of Warranty. No one in the vehicle was injured when the incident occurred. The disabled vehicle caused a traffic jam until the police arrived to help.	Incident Date: August 17, 2010 Date Added to File: August 26, 2010
	Details Discuss It in Forum	
4	Complaint Number: 10351988 Description of the Complaint: Drove my 2005 ford freestar van home and parked it. Got in a few hours later and it would not go into any gear. After doing research on the internet, I found out about the torque converter on these vans. I called a local transmission shop and he said he was very familiar with this problem. Towed the van to his shop and sure enough, had to have the torque converter replaced. The mechanic stated that my van was the 7th or 8th that he had replaced just this year (2010). He stated each one had the same problem, it was stripped. He thinks ford should do a recall because this is ridiculous. I agree. Evidently ford motor company knew something was wrong with these transmissions since they no longer put these in their vehicles. I have two small children and am scared this could happen again, only this time while the van is moving. Something should be done about this.	Incident Date: July 6, 2010 Date Added to File: August 26, 2010
	Details Discuss It in Forum	
5	Complaint Number: 10351505 Description of the Complaint: TL Contact owns a 2005 ford freestar. The contact stated every time the maintenance light comes the vehicle will shut off after a few days of driving. The contact took the vehicle to a dealer to have the throttle body replaced. The contact stated there are numerous complaints regarding the throttle body for this year make and model and feels the manufacturer should issue a recall. The failure mileage was 55,000. Jo	Incident Date: August 10, 2010 Date Added to File: August 24, 2010
	Details Discuss It in Forum	
2011 Ford Fiesta See the Dynamic Design, Cool Colors of a 2011 Ford Fiesta at Ford Site. www.FordVehicles.com/Fiesta Ford Focus Recalls Check Recall Status of All Ford Vehicles at Official Ford Site. Ford.com Toyota Recall Toyota takes care of its customers Read the FAQs at Toyota.com Toyota.com/Recall Ads by Google		
6	Complaint Number: 10351342 Description of the Complaint: The contact owns a 2005 ford freestar. While driving approximately 70 mph, the contact stated the transmission became inoperative without warning. When pressure was applied to the accelerator pedal there was no power response. The vehicle was coasted to the side of the road and then towed to a safe location. The vehicle had not been diagnosed or repaired at the time of the complaint. The failure mileage was 86,000. The vin was unavailable. Js	Incident Date: August 18, 2010 Date Added to File: August 23, 2010
	Details Discuss It in Forum	
7	Complaint Number: 10350467 Description of the Complaint: I was driving out of a parking lot around 1:00 pm and the car just stopped moving but the engine kept running. Then the car stopped in the middle of the road so I had to call a tow truck.	Incident Date: August 18, 2010 Date Added to File: August 18, 2010
	Details Discuss It in Forum	
8	Complaint Number: 10349237 Description of the Complaint: While driving up an inclined freeway at approximately 70 mph, the vehicle lost a the ability to accelerate. At the same time, the rpms went up as I attempted to gain speed. I put the hazard light on to safely get the right side of the freeway did not hear or smell anything prior to the failure. Call for a tow truck.	Incident Date: August 13, 2010 Date Added to File: August 13, 2010
	Details Discuss It in Forum	
9	Complaint Number: 10349071 Description of the Complaint: The contact owns a 2005 ford freestar. The contact stated that while driving about 30mph the vehicle lost all power. There were no warning symptoms. The vehicle was towed to a local repair shop and the transmission was replaced along with the torque converter. Ford was contacted and they stated that there were no recalls and the repairs would be at the owners expense. The current and failure mileages were approximately 51,000. Rd	Incident Date: June 30, 2010 Date Added to File: August 12, 2010
	Details Discuss It in Forum	
10	Complaint Number: 10349102 Description of the Complaint: The transmission on my 2005 ford freestar went out at over 50 mph with no previous warnings and no shoulder to pull onto.	Incident Date: August 12, 2010 Date Added to File: August 12, 2010
	Details Discuss It in Forum	

About Us | Website Disclaimer | Privacy Policy | Contact Us

Ask a Mechanic Online 20 auto mechanics are online. Ask a question, get an answer ASAP Type your question here... Select car make Just answer Get an Answer		
11	Complaint Number: 10348657 Description of the Complaint: The contact owns a 2005 ford freestar. The contact stated that the driver was operating the vehicle at approximately 65 mph, the vehicle suddenly lost power. She coasted to the side of the road. The vehicle would not move forward or backward. The vehicle was taken to an authorized dealership where the contact was told that the pump or spline gear in the transmission had probably stripped and caused the failure. The vehicle had not been repaired at the time of the complaint. The contact had not spoken with the manufacturer at the time of the complaint. The current and failure mileages were approximately 84,700-bk	Incident Date: August 10, 2010 Date Added to File: August 11, 2010 Details Discuss It in Forum
12	Complaint Number: 10348412 Description of the Complaint: I was driving on a major road during morning traffic when the transmission went. I was in the left lane with a large truck behind me. I immediately put on my flasher and the truck passed me on the right. I was lucky there wasn't more cars after the truck and that I was going down hill and was able to coast over to the shoulder. The van stopped right under a sign that said no stopping for standing. If I had been on a major highway this could have been a horrible accident. I had no prior warning that something was wrong with the van. People could get killed in a situation like this.	Incident Date: August 9, 2010 Date Added to File: August 10, 2010 Details Discuss It in Forum
13	Complaint Number: 10348218 Description of the Complaint: On saturday, 7 aug, my wife and 2 kids where returning from a county fair concert at 11:30pm. While cruising in our 2005 ford freestar, on the highway at 70mph, the car lost transmission engagement. Up to this point we have had kept up on regular maintenance visits and never had any warning that transmission problems were lurking. We had the vehicle towed to our local for dealer and have been informed the "transmission is shot". Our van has 59,100 miles on it.	Incident Date: August 7, 2010 Date Added to File: August 9, 2010 Details Discuss It in Forum
14	Complaint Number: 10348075 Description of the Complaint: Stopped at a stop sign, pulled out of intersection and after driving for less than a minute, my van just wouldn't do anything. I would push the accelerator, the engine would rev, but that van wouldn't accelerate. So I coasted it to the side of the road. Called someone to come and help me. We put it in neutral and pushed it into a parking lot and that's where it is now.	Incident Date: August 8, 2010 Date Added to File: August 8, 2010 Details Discuss It in Forum
15	Complaint Number: 10347919 Description of the Complaint: With my wife and 3 children in the vehicle, we were driving at approx 70mph when we suddenly lost power. Rpm's spiked when the gas was touched, but moving forward or reverse in gear were not possible. We pulled over on the side of a major interstate, arranged for a tow, then set for a taxi to get my family off the highway and to safety. It was 11:30 pm and we had to spend a night in a hotel after the van was towed to a dealership for review. Upon their opening friday morning we learned that the torque converter had gone bad, that this is a common freestar problem, and that the vehicle could not be repaired until monday. Rather than spend 3 nights in a hotel on top of the 1 we already did, we rented a car and drove the 3+ hours back home from where we were. The van was repaired and we picked it up on monday. Miles at time of incident were 62,814 and as I type this - 63,394. Total cost for repair, \$1803.07, hotel \$150.93, rental \$206.43, tow \$60.00, taxi \$22.00	Incident Date: July 22, 2010 Date Added to File: August 7, 2010 Details Discuss It in Forum
16	Complaint Number: 10347448 Description of the Complaint: 2005 ford freestar (manufactured june 04) had sudden catastrophic transmission failure due to poor quality pump parts.	Incident Date: July 28, 2010 Date Added to File: August 5, 2010 Details Discuss It in Forum
17	Complaint Number: 10347044 Description of the Complaint: The contact owns a 2005 ford freestar. While traveling 15 mph making a left hand turn the contact noticed that the vehicle suddenly would no longer accelerate, however the vehicle did not shut off during the failure. The vehicle was taken to a local mechanic where the contact was informed that the transmission needed to be replaced. There were no prior warnings and the vehicle has not been serviced. The current and failure mileages were 117000. Bmi	Incident Date: July 31, 2010 Date Added to File: August 3, 2010 Details Discuss It in Forum
18	Complaint Number: 10346807 Description of the Complaint: 2005 ford freestar-sudden transmission failure at highway speed. No prior warning, no knocking or sound, just a total disengagement of any gears. Vehicle still ran but could not engage any gears. It acted as if it were in neutral. This happened on an interstate and fortunately I was able to stop the vehicle prior to going over a long bridge. After reading on the internet, this has happened to countless others and I found out that an investigation was launched over a year ago by the NHTSA. My family and I were lucky that I was able to stop prior to the bridge. I then had to have the vehicle towed about 40 miles and found out this morning that it was the transmission converter and pump shaft which will cost about \$2,000 to repair.	Incident Date: August 1, 2010 Date Added to File: August 2, 2010 Details Discuss It in Forum
19	Complaint Number: 10346641 Description of the Complaint: I was taking my family to the beach for a day trip and one hour in to the ride on a major highway the transmission on my 2005 ford freestar stopped working out of no where! the engine revved up and I had no power to the wheels! I was able to get it off to the side of the road, but from there it would not move. No reverse no drive. This is a very unsafe situation, had I gone the way I was going to I would have been on a interstate which is 4 lanes and I wouldnt have had a way to get to safety! I've read that this is happenig to alot of these vans! the public needs to know about this!	Incident Date: July 31, 2010 Date Added to File: August 1, 2010 Details Discuss It in Forum
20	Complaint Number: 10346461 Description of the Complaint: 2005 ford freestar transmission failure. Car only has 88,000 mi. There was no warning of problems. My son was driving on major hwy at 65 mph when failure occurred. Fortunately was able to roll to stop on shoulder. Car needs new transmission.	Incident Date: July 26, 2010 Date Added to File: July 31, 2010 Details Discuss It in Forum
21	Complaint Number: 10345167 Description of the Complaint: Failure of transmission occurred at highway speed with no warning. Vehicle rpm raises with no acceleration at wheels. Initial diagnosis is torque converter splines failure	Incident Date: July 25, 2010 Date Added to File: July 25, 2010 Details Discuss It in Forum
22	Complaint Number: 10345171 Description of the Complaint: 2005 ford freestar w/88000 miles. Have owned this car for 2 months. Tmsmission went out after accelerating car started coasting. No fix as yet	Incident Date: June 25, 2010 Date Added to File: July 25, 2010 Details Discuss It in Forum
23	Complaint Number: 10345035 Description of the Complaint: We were accelerating after a stop light, traveling at approx. 25 mph when the vehicle failed to continue to move forward. We coasted and put the vehicle into park in a left turn lane. The vehicle would not shift into any gear. We had the vehicle towed and found out that our transmission needed to be replaced. There were no warning signs or warning lights in the vehicle that would indicate a problem with the vehicle. The repair shop could not	Incident Date: November 13, 2009 Date Added to File: July 24, 2010 Details Discuss It in Forum

	explain the reason for the malfunction. Our transmission fluid was clean and they could not explain the reason the transmission failed. The van only had 50,645 miles at the time and it was 4.5 years old. We replaced the transmission with an out of pocket expense of \$2682.60. There was no explanation from ford motor company after phone calls were made.		Details	Discuss It In Forum
24	Complaint Number: 10344891 Description of the Complaint: No event leading to failure while driving on highway I-75, van lost ability to accelerate. Tach would show engine was revving, but no acceleration. Was able to get to emergency lane. Could not move forward or reverse. Was towed to transmission shop, failure so complete car could not even be road tested. This is a failure of product, not of user.	Incident Date: July 20, 2010	Date Added to File: July 23, 2010	
			Details	Discuss It In Forum
25	Complaint Number: 10344614 Description of the Complaint: I have a 2005 ford freestar. Today I pulled into a parking lot and put it into park, engine running. When I tried to leave, none of the gears would engage. After being towed to my local repair shop, the mechanic determined that the transmission was shot. [It was also reported to me that this model/year has had numerous failures like this.]	Incident Date: July 21, 2010	Date Added to File: July 21, 2010	
			Details	Discuss It In Forum
26	Complaint Number: 10344624 Description of the Complaint: I was driving my 2005 ford freestar in the city I live in. When I reached an intersection, I stopped and then proceeded to go thru when my vehicle stopped moving right in the middle of the intersection. I had to get help moving it to the side of the road. This was very dangerous for me and my children because of oncoming traffic. I later found out that my torque converter had went. My van only had 45,500 miles on it when this happened.	Incident Date: July 6, 2010	Date Added to File: July 21, 2010	
			Details	Discuss It In Forum
27	Complaint Number: 10344048 Description of the Complaint: 2005 ford freestar minivan had been travelling at highway speeds for 1 hr and 15 minutes. Suddenly lost power on a major interstate. The engine would rev but would not engage the transmission in any gear. This happened only once, no warning, no engine light, strange sounds, no slippage or grinding. Car has 103,000 miles approx. Taken to local mechanic who states complete rebuild is necessary.	Incident Date: July 16, 2010	Date Added to File: July 19, 2010	
			Details	Discuss It In Forum
28	Complaint Number: 10343237 Description of the Complaint: The contact owns a 2005 ford freestar. The contact stated the vehicle would not shift into reverse. After several attempts, the contact was able to move the gear shift lever to the reverse position and then into drive. While in drive, the vehicle was severely hesitant to accelerate. The vehicle was taken to a local repair facility where the contact was informed that the transmission was defective. The transmission was replaced at the contacts expense. The failure and current mileages were 39,965.	Incident Date: July 6, 2010	Date Added to File: July 14, 2010	
			Details	Discuss It In Forum
29	Complaint Number: 10342775 Description of the Complaint: Was driving my 2005 ford freestar sel through our town had made two or three stops no problem started to go through a light and notice it was not taking the gas had to change lanes to get off side of road and pull over almost got hit by side and back from traffic through the light had two of my three children with me no warning at all had not acted up or no lights came on. I notice the vehicle was still running when I put it in park went to put back in gear but notice I was not hearing it go in any gear and when press gas it would just rev up. My son unhooked the Battery and waited and put it back on to see if it was computer and would reset itself still nothing. Phoned my husband at work and he had to leave work and check it out we was right beside the ford dealer and they said it sounded as if it was the transmission. We had it towed to our fathers home and called a ford mechanic he said it was in transmission we found a used one for \$1100.00 and to rebuilt is between \$1600.00 and \$2000.00 I have read online over and over again sounds just like my story. It is just a miracle that someone hasn't got killed over this without any warning. My husband has just got back hours at work it has been rough the last two years and then this. We are going to have it rebuilt due to not wanting to pay out \$1100.00 and not knowing how long it will be before it goes out. The company that is rebuilding ours says there are new parts so it may last longer. They said we were lucky we got the miles out of ours that we did, but it is driven by me in a little town most of my miles are from taking my little girl to school the last five years. Ford needs to be responsible for this!	Incident Date: June 5, 2010	Date Added to File: July 12, 2010	
			Details	Discuss It In Forum
30	Complaint Number: 10342501 Description of the Complaint: I have a 2005 ford freestar with approximately 100,000 miles. It started hesitating and losing power about a week or so ago and then yesterday as I was driving, thankfully in a parking lot it would not go forward. I had it towed to a local ford dealer and they tell me it's the torque converter. I've been reading alot today about similar problems other people are having with this vehicle. The dealer tells me it will cost \$1,800.00 to fix.	Incident Date: July 10, 2010	Date Added to File: July 11, 2010	
			Details	Discuss It In Forum
31	Complaint Number: 10342148 Description of the Complaint: I own a 2005 ford freestar and the torque converter went out. It does have over 100,000 miles on it. I had been running errands all morning and got home and parked it. Later that evening when I tried to move it, it would not go into any gear. Luckily, this did not happen to me while driving down a busy highway.	Incident Date: July 6, 2010	Date Added to File: July 9, 2010	
			Details	Discuss It In Forum
32	Complaint Number: 10342343 Description of the Complaint: Transmission failure on highway during july 4th holiday weekend. On our way out of st. Louis, we were on a slight incline doing 65 when the rpms ramped up. Cruise control was engaged at the time until my husband taped the brake. Once the cruise was disabled, my husband tried to accelerate, we just continued to slow down. My husband immediately put the hazard lights on and proceeded to coast to an off ramp from highway 61 which in fact turned out to be the on ramp for I-70. We parked on the side of the onramp, turned the van off and started looking for answers. Van runs but it just was not going anywhere. No warning, due to the commotion we lost our bearings so we didn't know for sure where we were to tell the towing company. We ended up being towed to wentzville missouri, dumped off at a super 8 and had to wait til the following day to rent a car. The van was taken to a transmission shop in town. They didn't look at the van until july 6th. they stated the transmission had internal issues. Only option was to replace with refurbished for \$2600. Now it's july 9th, had the van towed to our house for \$500. Looking for a cheaper transmission since we don't have that kind of money laying around. Not sure yet how we'll proceed.	Incident Date: July 4, 2010	Date Added to File: July 9, 2010	
			Details	Discuss It In Forum
33	Complaint Number: 10341729 Description of the Complaint: My wife was driving down the interstate in her 2005 ford freestar van when she suddenly lost forward momentum. She coasted to the side of the road and found the transmission had gone completely out with no warning. No forward or reverse. It is my understanding from reading reports on the internet that this is an ongoing problem and I feel it should be resolved. I expect to have to pay to fix mine, but I hope something will happen to help the next guy who is unfortunate enough to buy one of these vehicles. Thank you for your help!	Incident Date: April 5, 2010	Date Added to File: July 7, 2010	
			Details	Discuss It In Forum
34	Complaint Number: 10341831 Description of the Complaint: I was driving along a country road when all of a sudden my 2005 freestar began to slow down on a corner I stepped on the gas but nothing happened I started to panic it was a blind corner lined with huge trees, fortunately as I was about to come to a stop I started to go down hill and was able to pull off in to a scenic turn out at the lake. I was in a dead zone so I couldn't call on my cell phone but finally found enough service by standing on a rock over the water to text for help. After returning home with the car thank to aaa I find that this car has a history of transmission failure no warning, no notice what so ever, I feel very fortunate that this happened where it did because I travel the turnpike daily and could have been run over if it had happened at a more congested area like an on ramp or exchange, I have contacted ford and they have blown me off, I have also contacted the attorney generals office here in maine to see if I have an recourse in this matter the car has 54154 miles on it and so far I have seen estimates of up to \$3000 to repair it shouldn't it least atleast til it's paid for? I think so	Incident Date: July 5, 2010	Date Added to File: July 7, 2010	
			Details	Discuss It In Forum

35	Complaint Number: 10341577 Description of the Complaint: The contact owns a 2005 ford freestar. While driving 65 mph without a warning the rpms increased excessively and the transmission disengaged. She was able to safely drive onto the emergency lane and have the vehicle towed to his residence. The dealer was contacted and stated that there was no related Warranty. The failure was not diagnosed or repaired. The failure and current mileages were 60,000.	Incident Date: July 2, 2010 Date Added to File: July 6, 2010	Details Discuss It in Forum
36	Complaint Number: 10341436 Description of the Complaint: Note: I have a 2005 ford freestar van with 123,000 on the engine. On July 4, I was driving down I-70 west between Washington, PA and Claysville, PA with my wife and 2 daughters, when all of a sudden the van would not move forward. I tried all gears but, the van would not move forward. Eventually, I was able to coast the van to the side of the road. I called a tow truck for assistance. Out of no where, a police officer came up beside me and asked if there was a problem. After telling him the situation, he said he would wait for the truck. The van is now sitting at a transmission garage awaiting work to be repaired.	Incident Date: July 4, 2010 Date Added to File: July 5, 2010	Details Discuss It in Forum
37	Complaint Number: 10340544 Description of the Complaint: I was driving home from work 4 am in the morning going 60 plus miles per hour, all of the sudden the my van slow down to a stop. My engine was still on but the car wont go when I step on the gas. This was very dangerous to me because there was no warning what so ever. Engine light wasn't on just completely stalled on me on the freeway.	Incident Date: June 28, 2010 Date Added to File: June 29, 2010	Details Discuss It in Forum
38	Complaint Number: 10340233 Description of the Complaint: I was driving my 2005 freestar(ford) on the beltway at 55mph when suddenly it stopped moving. The engine kept running but it would not go into gear. There is nothing wrong with the shifting hardware- it seems to be a transmission issue with absolutely no warning, no slipping, no noise and no warning light. Very frightening since I had to be towed from the beltway.	Incident Date: June 26, 2010 Date Added to File: June 26, 2010	Details Discuss It in Forum
39	Complaint Number: 10339150 Description of the Complaint: I was driving my 2005 ford freestar with my daughter on a hot saturday afternoon when all of the sudden without any warning my van started slowing down. I coasted towards a nearby gas station until the van completely stopped in the gas station entrance. It would engage into gear but not move at all, no matter how much I stepped on the gas pedal. The workers at the gas station pushed the van into the station's lot. A tow truck was called and within one half hour the van was towed to our mechanic's shop. The mechanic informed my husband the next morning that it was the transmission. The transmission only has 53,000 miles and basically stopped working without warning. I am currently awaiting a diagnosis of the problem.	Incident Date: June 12, 2010 Date Added to File: June 19, 2010	Details Discuss It in Forum
40	Complaint Number: 10336474 Description of the Complaint: The contact owns a 2005 ford freestar. While making a turn driving 15 mph, the transmission failed. The contact attempted to accelerate and the engine revved but the vehicle did not move forward. The vehicle was taken to an authorized dealership where the contact was informed that the transmission could not be repaired. The dealer suggested that the contact purchase a refurbished transmission from ford. The current and failure mileages were approximately 45,000.	Incident Date: June 8, 2010 Date Added to File: June 15, 2010	Details Discuss It in Forum
41	Complaint Number: 10335722 Description of the Complaint: I stopped at a stop sign and waited for traffic to pass. When it was safe to pull out, I did so, making a right hand turn. I then had to make a left hand turn, and about half way into the turn lane my engine revved up and then the van began to slow. Luckily there was no traffic coming and I was able to veer to the shoulder of the road. Once safely stopped, I went through all of the gears, but the van would not move. This is the first time this happened, and there was no warning whatsoever. I was driving along and then nothing! I took the van to my local ford dealership and they determined that the transmission went out. They are in the process of replacing the transmission after only 80,000 miles. I requested to get the failed transmission, but was told that they would have to charge me an additional \$600 core charge.	Incident Date: June 5, 2010 Date Added to File: June 10, 2010	Details Discuss It in Forum
42	Complaint Number: 10335286 Description of the Complaint: The contact owns a 2005 ford freestar. While driving at 60 mph, there was an unusual increase in engine rpms and the vehicle began to independently decrease in speed. The vehicle was towed to the contacts place of residence. The manufacturer was contacted and advised there were no recalls on the vehicle. The manufacturer would not provide any assistance. The failure mileage was 117,000.	Incident Date: May 31, 2010 Date Added to File: June 6, 2010	Details Discuss It in Forum
43	Complaint Number: 10334020 Description of the Complaint: Was stopped at a red light. When it was time to go I stepped on the gas pedal. The van moved just enough to get us past the intersection. When I stepped on the pedal again it did not respond with anything other than the revving of the needle. It was like if the van was in neutral. We avoided the heavy traffic and coasted to an empty lot. We tried to reverse as well and there was no response from the van. Prior to the incident we had no type of warning that this may occur. Everything was working properly. It just suddenly gave out. My husband, sister-in-law, 3 year old niece, and myself were stuck out in the heat until we could get someone to tow the van back to our house. The mileage is currently at 87,000. We are currently waiting on a mechanic to inspect the vehicle. I am afraid the cost will be sky high and I know we can't afford this.	Incident Date: May 31, 2010 Date Added to File: June 1, 2010	Details Discuss It in Forum
44	Complaint Number: 10334063 Description of the Complaint: We have a 2005 ford freestar, we were driving along and suddenly lost power to the vehicle. The engine still ran, but would not engage in any gear. When we took the vehicle into the shop, they said the torque converter had failed.	Incident Date: May 31, 2010 Date Added to File: June 1, 2010	Details Discuss It in Forum
45	Complaint Number: 10334068 Description of the Complaint: While I was driving on the interstate doing 70 mph, I was trying to pass a slower car my van starting revving but I was slowing down. Fortunately I was able to coast to the shoulder without getting into an accident. I had it towed to a transmission shop where I was told that the torque converter had pretty much exploded. I had no warning that there were any problems. There were metal pieces in the transmission. I had to have it replaced.	Incident Date: May 21, 2010 Date Added to File: June 1, 2010	Details Discuss It in Forum
46	Complaint Number: 10332557 Description of the Complaint: Shortly after proceeding through a busy intersection while driving in the left lane, at approximately 55 mph, my vehicle simply quit moving. The engine would rev, but the vehicle came to a sudden stop. How I didn't get rear ended at that time, or as I sat waiting for assistance, is a complete miracle. The car would shift in gears, however would not move. A fireman ended up stopping and sitting behind me with his lights on to avoid a collision. Eventually, a policeman arrived, had me put the car in neutral, and "pushed" me with his push bar about a mile down the road to avoid a road hazard. The mechanic suggested not rebuilding the existing transmission because of known problems with 2005 ford freestar transmissions, and was able to get me a 2007 transmission with 10,000 miles. Hopefully this one will last longer.	Incident Date: April 27, 2010 Date Added to File: May 27, 2010	Details Discuss It in Forum
47	Complaint Number: 10331896 Description of the Complaint: No sign of transmission problems prior to the actual transmission failure. Wife was driving herself and kids to school while I was away on business travel and as she was driving in a 40mph zone, she suddenly noticed that the van was slowing down even though the engine was revving high. Since she was driving on a 2-lane road that had no shoulders, she pulled the van as close to the curb as she could even though the van was still causing traffic problems. Wife turned the engine off, restarted the engine, tried to put the van in drive, reverse, 1st and 2nd but all of these attempts failed to	Incident Date: March 18, 2010 Date Added to File: May 24, 2010	Details Discuss It in Forum

	make the van move in any direction. After the local ford dealer refused to assist my wife, who was alone with the kids when the transmission failed, she was able to contact a local mechanic that assisted with towing the disabled van to his shop. Upon analyzing the problem, the mechanic noticed that there were parts of the transmission laying at the bottom of the transmission. The mechanic removed the original transmission and replace it with a remanufactured, ford unit. Other work performed by the mechanic included flushing all cooler lines and cooler prior to installation. The final cost for parts and labor for the re-manufactured transmission was \$2990.23		Details	Discuss It in Forum
48	Complaint Number: 10331974	Incident Date: May 6, 2010	Date Added to File: May 24, 2010	
	Description of the Complaint: My wife was travelling in our 2005 ford freestar. When she pulled out on to a busy state route, the car just stopped going. she would push on the gas and the engine would rev, but the car would not move forward. She was almost hit by cars that were already travelling on the road at 55mph. After safely pulling the car to the side of the rd, she had to wait for an hour and a half while I got off work to come and meet her. We were able to switch the car into the different gears. Park would not allow the car to move while neutral allowed the car to move. We then towed the car home with it in neutral. After some extensive research on the internet we discovered this is a common problem for ford vans. Apparently the torque converters are going bad on them around 60-80k miles. After talking to numerous mechanics, they all agreed that it was the torque converter. While I am trying to save up the money to pay for this repair, my car is sitting dead in my driveway and is useless. Repair looks to cost anywhere from \$1000-\$1500.			
		Details	Discuss It in Forum	
49	Complaint Number: 10331630	Incident Date: May 10, 2010	Date Added to File: May 21, 2010	
	Description of the Complaint: Transmission failed in 2005 ford freestar. Vehicle has 86,000 miles. While driving on interstate, transmission slipped and failed. No warning.			
		Details	Discuss It in Forum	
50	Complaint Number: 10330916	Incident Date: May 17, 2010	Date Added to File: May 17, 2010	
	Description of the Complaint: 2005 ford freestar completely lost power to the drivetrain while traveling in a 45 mph zone. There was no warning light or strange noises coming from the vehicle prior to the failure. My wife was lucky to have gotten the vehicle out of traffic before she was rear-ended which would have obviously caused serious injury. The vehicle has only 62,000 miles on it and the vehicle has been meticulously maintained, including a transmission flush at 42,000 miles. Ford dealership diagnosed problem and determined that transmission needed to be replaced. There numerous complaints of transmission failure with this make/model with other ford owners.			
		Details	Discuss It in Forum	
51	Complaint Number: 10330588	Incident Date: May 15, 2010	Date Added to File: May 15, 2010	
	Description of the Complaint: I have a 2005 ford freestar that I recently purchased at a used car dealership 6 months ago. Today I was driving on Interstate 75 in plano, tx when the problem occurred. I tried to accelerate and the rpm went up and the transmission died. I had to cross lanes on a very busy highway and coast to the side of the road. This was very dangerous and I had children in the car. I immediately did some research and noticed this issue is a known problem with ford freestar MINI-vans. Someone needs to investigate this issue before lives are lost.			
		Details	Discuss It in Forum	
52	Complaint Number: 10329715	Incident Date: May 3, 2010	Date Added to File: May 10, 2010	
	Description of the Complaint: I was driving down the Interstate on my way to work one morning going approximately 75 mph when suddenly in the fast lane passing a car, my motor just revs. I coast to the edge of the road as safely as possible (this was during 8:00am rush hour traffic). Then I was stranded there for over an hour waiting for my boss to come pick me up. Later that afternoon I had the van towed to a garage and hooked up to diagnostics which said the torque converter was out and then towed home at a cost of \$225. My van which I loved up until that day is sitting at my house waiting to be repaired which I can not afford at this time. It makes me sick to have to pay the car payment and fix it too. And because this happened I missed three days of work and now no longer have transportation to and from work, which may turn and up having my beloved van repossessed and end up losing my job. I hope they get the recall out there asap so I can get this fixed!!!			
		Details	Discuss It in Forum	
53	Complaint Number: 10328689	Incident Date: May 3, 2010	Date Added to File: May 3, 2010	
	Description of the Complaint: 2005 ford freestar, 72,147 miles. Entered hwy and car came up to speed then rpms increased and no engagement of transmission. Had to avoid traffic, coast to stop. Put vehicle in park, then tried to re-engage transmission. Tried rev, d, 3, 2, and engine seemed to only be in neutral. Stranded two hours during rush hour on dc beltway waiting for tow truck. Car at repair shop waiting for estimate.			
		Details	Discuss It in Forum	
54	Complaint Number: 10328712	Incident Date: May 1, 2010	Date Added to File: May 3, 2010	
	Description of the Complaint: Transmission failure.			
		Details	Discuss It in Forum	
55	Complaint Number: 10328042	Incident Date: December 31, 2007	Date Added to File: April 29, 2010	
	Description of the Complaint: 2005 ford freestar van - same failure - about 2 years apart - transmission torque converter and shaft failure. December 2007, just came up to a stop sign and lost power. We did not have any warning. After stopping, the engine still ran but the forward or reverse gears would not engage. The engine would just rev up. Luckily it was under 75,000 miles and our extended Warranty covered this repair. On April 27, 2010, my wife was driving the van and again coming to a stop sign, went to proceed, after stopping and no power. We had to have it towed but know our Warranty is no longer in effect, we have approximately 85,000 miles on it. Plus, due to the economic times in our small town, our ford dealer is out of business. We took it to a repair shop and they stated that it's our torque converter once again. This defect happens without warning and luckily we didn't have any accidents because of the loss of power.			
		Details	Discuss It in Forum	
56	Complaint Number: 10328085	Incident Date: April 26, 2010	Date Added to File: April 29, 2010	
	Description of the Complaint: After leaving a stoplight and accelerating to 25 mph, the vehicle's engine started to race and the transmission stopped working. I was able to roll to a stop at which time I found that none of the gears would work, including reverse. I was towed eventually by aaa and have a "ballpark" estimate of over \$1,100 for replacement of a torque converter. I just returned from a drive from boston to d.C. And back, and cannot imagine the danger to myself and others had this happened at highway speed on that trip. There was no indication of anything being wrong, no warning lights, no change in performance, it just stopped working.			
		Details	Discuss It in Forum	
57	Complaint Number: 10327548	Incident Date: April 24, 2010	Date Added to File: April 26, 2010	
	Description of the Complaint: Transmission failure 2005 freestar - 49000 miles.			
		Details	Discuss It in Forum	
58	Complaint Number: 10327584	Incident Date: April 26, 2010	Date Added to File: April 26, 2010	
	Description of the Complaint: Car is kept in garage. All recommended services are up to date. Drove it fine yesterday. Today, vehicle started fine, gear shift works fine but automatic transmission not engaging. Transmission seems locked in neutral. When a gear is selected, the car just revs without going anywhere. Same in all gears.			
		Details	Discuss It in Forum	
59	Complaint Number: 10327078	Incident Date: April 22, 2010	Date Added to File: April 22, 2010	
	Description of the Complaint: I was driving along in my 2005 ford freestar minivan at about 40 mph and the engine suddenly surges and revs out. There was no power and the van coasted to a stop. The transmission would not go into drive or reverse and the van would no longer move. There was no warning or check light no sounds or smells nothing. The thing just died suddenly for no apparent reason. This is a well maintained vehicle with relatively low mileage.			
		Details	Discuss It in Forum	
60	Complaint Number: 10326853	Incident Date: April 16, 2010	Date Added to File: April 21, 2010	

Description of the Complaint: On Friday, 4/16/10, I was driving down the interstate at 65 mph when my 2005 Ford Freestar van suddenly spiked in rpm's and then started coasting. In the middle of rush hour traffic...I had to make it safely onto the shoulder. I turned off the engine and let it sit for a few minutes, in hopes that it would be fine after cooling down. It cranked up fine, but when put into gear, it did nothing. It wouldn't go backward or forward. I had to have it towed to the shop where I found out this is a common problem with the transmission on this make and model. In fact, it's so common, that the transmission is hard to come by and if I do find one the cost will be about \$2500 to repair. Do you see a problem here? also, I was told that Ford hasn't figured out how to fix the problem yet, so the vehicles that are getting a new transmission are getting another faulty one. So not only do you have to replace it once, but every few years. Can we please do something about this. Ford needs to be held accountable.			Details	Discuss It in Forum		
61	Complaint Number: 10326864	Incident Date: April 19, 2010	Date Added to File: April 21, 2010			
Description of the Complaint: I am filing this complaint on my 2005 Ford Freestar. Two days ago without warning the transmission failed. The van only has 75,000 miles on it. While driving down the road the van just lost power. This is a very dangerous situation and could have been much worse (caused an accident). I have researched the issue and have found thousands of complaints of this problem with Ford Freestars. It is currently at the dealership and will cost approx. \$3000.00 to fix. This unacceptable for such a new vehicle and seems to be very common for this make and model.					Details	Discuss It in Forum
62	Complaint Number: 10326707	Incident Date: March 20, 2010	Date Added to File: April 20, 2010			
Description of the Complaint: I was traveling down I-77 in rock hill sc when with no warning the van felt like it popped out of gear. Luckily I was beginning to exit when the failure occurred or me and my 3 children could have been killed. Turns out the transmission blew! no warning, nothing. \$2200.00 later I have a new transmission. After researching I found that this is a very common occurrence with Ford Freestars. I also understand that there are hundreds of complaints filed with your agency. There needs to be an investigation. By the way, my van only had 71,000 miles.					Details	Discuss It in Forum
63	Complaint Number: 10326731	Incident Date: April 17, 2010	Date Added to File: April 20, 2010			
Description of the Complaint: 2005 Ford Freestar, transmission. On Saturday 4/17/2010 my van worked fine. On Monday morning I went to take it to work and the transmission was slipping. And reverse would not work. I was able to get it back home. But today when I tried to find out what was wrong. The engine would just stall. And I could not get it back home. I was able to push it back home but do not want to drive it. This problem had no warning of anything being wrong. I have read other peoples problems that they have had and mine is the same.					Details	Discuss It in Forum
64	Complaint Number: 10326316	Incident Date: April 19, 2010	Date Added to File: April 19, 2010			
Description of the Complaint: 2005 Ford Freestar 70,000 miles wife was driving vehicle on highway when vehicle lost power. Luckily she safely coasted over to the shoulder. Local Ford dealer inspected vehicle and stated the transmission needed to be replaced and price was \$3000. Vehicle had no noticeable problems with shifting or any transmission issues prior to this problem.					Details	Discuss It in Forum
65	Complaint Number: 10326519	Incident Date: April 16, 2010	Date Added to File: April 19, 2010			
Description of the Complaint: Accelerating onto the interstate and the transmission failed without warning. Fortunately I had enough acceleration to pull off to the side of the road. Was at the Ford dealership the week before for routine oil change and maintenance check at which time they told me transmission fluid checked out fine and was told it would be good for another 10,000 miles. Transmission only has 66,500 miles on it currently. Have done routine maintenance regularly on vehicle at same dealership since we bought it new with less than 100 miles on it in 2005.					Details	Discuss It in Forum
66	Complaint Number: 10326164	Incident Date: April 12, 2010	Date Added to File: April 17, 2010			
Description of the Complaint: I had just left my driveway. As I was pulling onto calabash drive from a stop sign at maplewood drive my vehicle lost speed. Although the vehicle was running I lost connection with the transmission. Since I was only traveling approx. 25 mph I was able to drift into a driveway. I tried all the gears and had no response from any. I shut the vehicle off and waited approx. 2 minutes and restarted it. I was able to move the vehicle approx 100 feet before I again lost contact with the transmission. I repeated this procedure 4 times before I was able to pull back into my driveway. I contacted a transmission repair shop and had the vehicle towed there. I had to have a new torque converter installed which cost me a total of \$991.84 I had no warning of this occurrence as the vehicle had been driven earlier that day without incident.					Details	Discuss It in Forum
67	Complaint Number: 10325720	Incident Date: February 9, 2009	Date Added to File: April 14, 2010			
Description of the Complaint: The contact owns a 2005 Ford Freestar. While driving at speeds of 45 mph, the contact depressed the accelerator pedal and the vehicle would not accelerate accordingly. The vehicle was dragging as if it were in neutral gear. The vehicle was towed to a local mechanic who replaced the torque converter. On a separate occasion, while depressing the brake, approaching a traffic light, the vehicle downshifted and accelerated without warning. The approximate failure mileage was 94,826 and the current mileage was 127,000. The vin was not available.					Details	Discuss It in Forum
68	Complaint Number: 10323713	Incident Date: March 31, 2010	Date Added to File: April 5, 2010			
Description of the Complaint: I was driving along I-55 in central Illinois at 65 mph. All of a sudden, with no warning whatsoever, my 2005 Ford Freestar minivan revved up - the tachometer needle flew up to between 5000 and 6000 rpm - and all power was lost immediately. All I could do was coast over to the shoulder of the road. Luckily, there were no vehicles traveling very close behind me - with the loss of power, any vehicle near me would have crashed into my vehicle. I ended up spending 2 hours on the side of the road - waiting for a tow truck... And had the van towed approximately 60 miles to the Ford dealership back in the town in which I live. The Ford dealership informed me that the main input shaft was broken and the van would need a new transmission installed - to the tune of approximately \$3400. My husband and I are still trying to determine at this point whether we want to put this much money into fixing this car and after reading the discussion forums about the trouble that many consumers are having more than one time, whether we will ever trust this vehicle again.					Details	Discuss It in Forum
69	Complaint Number: 10323327	Incident Date: April 1, 2010	Date Added to File: April 1, 2010			
Description of the Complaint: 2005 Ford Freestar - my wife was driving on the highway with my kids and the car just started losing its accleration. And then would not move. She is right now on the highway waiting for a tow truck. This is the second time this has happened. It happened to me a couple of months ago and I took it into Ford and they told me they fixed the problem. A recall should be issued on all these vehicles.					Details	Discuss It in Forum
70	Complaint Number: 10323373	Incident Date: March 31, 2010	Date Added to File: April 1, 2010			
Description of the Complaint: On Wednesday, March 31, 2010 my wife went to leave the driveway with our 2005 Ford Freestar with my two sons. The minivan would start then die. Roadside assistance took it to the dealership. Dealership called and told me that the pcm had water and corrosion and needed to be replaced. Regardless of the current TSB for this issue they say it is not covered under the premium Warranty that I purchased and that I must pay in full for this problem which is approximately \$940. Thankfully this happened at home and not somewhere out on the road. This is an issue that Ford is fully aware of and refuses to remedy so the owner is stuck holding the bill. This safety issue should be addressed by the nhsta board to force Ford to fix this before someone gets killed.					Details	Discuss It in Forum
71	Complaint Number: 10323417	Incident Date: March 20, 2010	Date Added to File: April 1, 2010			
Description of the Complaint: Driving at 65 mph under cruise control rpm surged up. Tapped brakes and engine appeared disconnect from drive wheels. Coasted to the shoulder and stopped. Complete transmission failure. Could not move in any gear including reverse. Transmission fluid mark was above full mark. Result was failure in the torque converter spline.					Details	Discuss It in Forum

72	Complaint Number: 10323228 Description of the Complaint: 2005 ford freestar, would not go into reverse. Once it did, and I began driving, car just stopped in the middle of intersection. I was able to restart and pull over to safer area. No previous signs of a problem.	Incident Date: March 30, 2010	Date Added to File: March 31, 2010	Details Discuss It in Forum
73	Complaint Number: 10322848 Description of the Complaint: The contact owns a 2005 ford freestar. The contact was attempting to make a right turn at speeds of 25 mph when the vehicle would not respond to the contact's attempts to accelerate. The vehicle was towed to the dealer where the contact was advised that the transmission needed to be replaced. There were no warning lights indicating that there was a failure. The manufacturer was notified and stated that there were no recalls or Warranty's for the failure. Repairs will be made at the owners expense. The vin was not available. The failure mileage was 83,000.	Incident Date: March 26, 2010	Date Added to File: March 30, 2010	Details Discuss It in Forum
74	Complaint Number: 10322871 Description of the Complaint: On march 19th, I traveled to port lavaca (30 miles) to see my aunt and take her out to eat. After picking her up at her home we were on hwy. 35 travelling about 45 mph when the vehicle dropped to 20 mph and would not accelerate. I was able to maneuver it enough to move right into a driveway. The vehicle was on, but would not drive. I sat in shock with my mother, my daughter, and my aunt. I never had any warning that the transmission was going out. No noise, no trouble shifting gears, nothing. I had the van picked up and taken back to victoria and it is now at the local ford dealership waiting for us to gather the money for a new transmission (a little over \$3000).	Incident Date: March 19, 2010	Date Added to File: March 30, 2010	Details Discuss It in Forum
75	Complaint Number: 10322601 Description of the Complaint: While driving vehicle approx 25 mph, vehicle had slight surge then came to a stop. Would not go into drive or reverse. Acted as if it was always in neutral. Occurred only once, currently at dealership. Indicating failed torque converter. Need to replace torque converter and overhaul transmission for \$2500.	Incident Date: March 28, 2010	Date Added to File: March 29, 2010	Details Discuss It in Forum
76	Complaint Number: 10322613 Description of the Complaint: The contact owns a 2005 ford freestar. The contact was driving at approximately 30 mph and making a left turn when the engine began to rev and the rpms increased. The vehicle was towed to the contacts residence. He stated that he believed the failure to be attributed to the transmission. The vehicle had not been repaired at the time of the complaint. The failure mileage was approximately 54,000. Updated 05/11/10.	Incident Date: March 28, 2010	Date Added to File: March 29, 2010	Details Discuss It in Forum
77	Complaint Number: 10322521 Description of the Complaint: We experienced 3 failures of the power train module of our 2005 ford freestar van from october 2009 to march 2010. The 1st and 3rd failures occurred after rain. Fortunately, all three times we were traveling at low speeds, at times of day with light traffic and did not have children in the van. On the october 9 the failure resulted in the van bucking then shutting off without warning with very limited ability to steer the van. We were told that moisture had entered the power train module. The module was dried and passed diagnostic tests. On october 22 the van would not reverse and jerked going into gear. The module required replacement. When asked, ford denied this was a known problem. On march 15, 2010 the van again bucked then shut off without warning. This time I narrowly avoided an accident on a rural road with no shoulder and trees close on either side. The police parked behind the van blocking the lane of travel until aaa arrived. I was told the new module failed due to moisture. The module was dried and passed diagnostic tests. Again ford denied knowledge of a problem with the part and even put their transmission expert on the phone to tell me so. Upon checking the internet, we discovered the problem with this part is, in fact, known. We informed ford who again denied the problem until we pointed out the number of complaints filed with NHTSA. Then ford did acknowledge that they had a bulletin on the part but, as we knew, there was no recall. Ford told us that a warped plastic cowl and seal contributed to the problem. Both were replaced at our expense. To date this part failure has cost us \$1,600. The transmission is still not working properly and has to be replaced again. To their credit, a ford dealer is covering the cost of the second module since the failure occurred so soon after the part was replaced. However, if this part fails again, we may not be so lucky. We would like to see a permanent fix for this problem.	Incident Date: March 15, 2010	Date Added to File: March 28, 2010	Details Discuss It in Forum
78	Complaint Number: 10322552 Description of the Complaint: 2005 ford freestar. 87066 miles lost power while driving. Engine starts none of the gears work. The vehicle will not drive	Incident Date: March 28, 2010	Date Added to File: March 28, 2010	Details Discuss It in Forum
79	Complaint Number: 10322160 Description of the Complaint: Transmission failure while driving in traffic.	Incident Date: February 20, 2010	Date Added to File: March 25, 2010	Details Discuss It in Forum
80	Complaint Number: 10321283 Description of the Complaint: While driving 65 mph the transmission failed completely. Pulled to the side of the road and transmission never engaged in any gear again. In repair shop.	Incident Date: March 20, 2008	Date Added to File: March 21, 2010	Details Discuss It in Forum
81	Complaint Number: 10320792 Description of the Complaint: Sudden loss of power, the torque converter failed.	Incident Date: March 14, 2010	Date Added to File: March 18, 2010	Details Discuss It in Forum
82	Complaint Number: 10320048 Description of the Complaint: I backed my ford 2005 freestar van out of my drive which is on an incline. The transmission went without warning as I was backing up. Barely got the van stopped before cascading down the hill at the side of my house. The ford freestar was bought new in 2005 and had less than 45000 miles on it. Put in new torque converter and fixed transmission at an expense of app. \$1000.00. Now new converter and transmission is going out. This makes two transmissions in the life of this car which is only 5 years old. This time I was on the interstate when the vehicle started to shake and was hard to control. Shop tells me its the transmission again. After research I find that hundreds of these vans have transmission problems yet no recall has been initiated. Ford knows of these problems yet people continue to be put at risk and are encountering great expenses to fix these pieces of junk.	Incident Date: April 20, 2007	Date Added to File: March 15, 2010	Details Discuss It in Forum
83	Complaint Number: 10319221 Description of the Complaint: Pe09033 & ea09-016, a sudden and unexpected loss of motive power due to an internal transmission failure in the subject vehicles. From what I understand the transmission was replaced around 50,000 miles for this same reason and now it has happened again.	Incident Date: January 8, 2010	Date Added to File: March 12, 2010	Details Discuss It in Forum
84	Complaint Number: 10317791 Description of the Complaint: On 2/20/2010 I went to back out of a driveway. I put my 2005 ford freestar into reverse and it did not move. The engine was running, the gear shifter went into reverse, but my van didn't move. When I pressed the gas pedal, my tires didn't spin to move. I had to have van towed back to my home there were no problems or signs of problems prior to the event, or prior to the day this happened. There were no sounds, misses, dash warning lights, or any other clue that something was wrong. My car was driving fine prior to and up to the point that I turned into the driveway. I am now out of a car for about a month as of 3/8/2010. I had another adult in my van, and she also did not hear or feel anything that suggested there was a problem. My van just stopped, no warnings of any kind.	Incident Date: February 20, 2010	Date Added to File: March 8, 2010	Details Discuss It in Forum

85	Complaint Number: 10317528	Incident Date: March 7, 2010	Date Added to File: March 7, 2010
Description of the Complaint: Information redacted pursuant to the freedom of information act (foia), 5 u.s.c. 552(b)(6). I have a 2005 ford freestar minivan, [xxx]. I was driving it tonight at 75 mph on interstate 75 in eight lanes of traffic in atlanta, ga and the transmission went out completely and shifted to neutral with no warning. I was forced to try and get over to the shoulder and could not. I called 911 and had to block the interstate to move my vehicle out of the middle of it. I had my six year old child in the car and we could have been badly injured or killed. I read on posting boards on the internet that several other people are having the same problem with their ford freestar. I plan on calling ford also. I am very angry.			
		Details	Discuss It in Forum
86	Complaint Number: 10317266	Incident Date: February 5, 2010	Date Added to File: March 5, 2010
Description of the Complaint: My wife was driving our 2005 ford freestar with six kids in the van to school this morning, all of sudden, the transmission was dead on I-95 of Jacksonville, FL, the lost of transmission came so suddenly in I-95 without any earlier indications, she finally cruise it to the left should of I-95 and with the help of two police officers and one road ranger, all the passengers got transferred to a safe place. The van was towed to a repair shop where we were told the transmission needs to be changed at cost of at least more than \$2000.00.			
		Details	Discuss It in Forum
87	Complaint Number: 10316059	Incident Date: February 13, 2010	Date Added to File: March 3, 2010
Description of the Complaint: We have a 2005 ford freestar vin #[xxx] with 89,000 miles on it, it has been serviced on a regular basis. We are the third owners. The transmission quit while my wife was driving on a two lane road with no shoulders when the transmission quit working with out warning. It is going to cost \$2700 to repair. This is not a safe thing to happen and from what I have gathered this happens a lot. Why have we not had a recall of this or at least a safety notice. Ford knows it has a problem with this minivan. I hope you are doing something about this issue. Information redacted pursuant to the freedom of information act (foia), 5 u.s.c. 552(b)(6).			
		Details	Discuss It in Forum
88	Complaint Number: 10315361	Incident Date: March 11, 2009	Date Added to File: March 2, 2010
Description of the Complaint: Around 45,000 miles our transmission went out. No warning nothing. Having my kids in the car scared to death and no one at kriefer ford wanted to help and said had that no one else had these problems. I get on the computer and find hundreds of complaints.... After getting it fix a year later now it is not starting at times. No cause or reason. We are a family of 6 living check to check and scared to death to drive this car. My four kids are my life and tell if I take them some where in this van I am putting there life at risk. Something need to be done and someone needs to fix these problems.			
		Details	Discuss It in Forum
89	Complaint Number: 10315724	Incident Date: June 30, 2009	Date Added to File: March 2, 2010
Description of the Complaint: While my wife and daughter were driving down I-24, the engine started revving. The vehicle started to loose speed and she coasted off the infestate and stopped in a lane of traffic. Had it towed to local mechanic for diagnosis. They stated it was the torque converter and would run 2500+ to fix. Van has 113,000+/- miles on it.			
		Details	Discuss It in Forum
90	Complaint Number: 10314681	Incident Date: February 25, 2010	Date Added to File: February 26, 2010
Description of the Complaint: I own a 2005 ford freestar, while driving on the on a busy road I pressed the gas pedal but the engine just revved. It would not accelerate or reverse. This was an abrupt loss of power with no prior problems. As a consequence of this destabilizing event the small children I had in the car were in danger. Fortunately, I was able to coast down due to an incline in the road. A tow truck company was called and taken to a dealership service mechanic. I am going to have to pay around \$3000 for new transmission.			
		Details	Discuss It in Forum
91	Complaint Number: 10314142	Incident Date: February 19, 2010	Date Added to File: February 25, 2010
Description of the Complaint: I own a 2005 ford freestar. On 19 february 2010, my wife was driving our freestar when it had a sudden loss of power. She was able to steer it safely off the road. My mechanic confirmed that it was the torque converter splines that were stripped which also caused the pump to fail.			
		Details	Discuss It in Forum
92	Complaint Number: 10313557	Incident Date: February 19, 2010	Date Added to File: February 24, 2010
Description of the Complaint: The contact owns a 2005 ford freestar. While driving 65 mph, the engine started to surge and the rpms were rapidly increasing but the vehicle was slowing down. The contact was able to drive onto the emergency lane before the vehicle came to a complete stop. The dealer advised the contact on the day the complaint was filed that the repair cost was \$1,800. The current failure mileage was 57,200.			
		Details	Discuss It in Forum
93	Complaint Number: 10313111	Incident Date: February 16, 2010	Date Added to File: February 23, 2010
Description of the Complaint: While completing a right hand turn there was a catastrophic loss of all motive power. I was able to safely coast into the wide centre median, avoiding any collisions with other vehicles. No gear functioned including reverse. There had been no prior indication of any impending issue with the transmission. A complete safety was completed only six weeks earlier. The van was towed to a ford dealership and a complete transmission rebuild was required, inclusive of torque converter, shaft, bearing, screen assembly. The dealership indicated that this type of rebuild had been common on the 2005 ford freestar. The dealership used aftermarket parts that were hardened and chose not to source the parts from ford.			
		Details	Discuss It in Forum
94	Complaint Number: 10311972	Incident Date: February 18, 2010	Date Added to File: February 19, 2010
Description of the Complaint: While driving to work today, my wife had just turned onto a highway, traveled about 1/4 mile and the van lost all motive power to the wheels. The engine was running, but no acceleration. She was able to safely navigate to the shoulder of the highway. We had the van towed to our local mechanic who said the transmission is damaged and needs to be rebuilt. The van is only 4 1/2 years old with 58k miles.			
		Details	Discuss It in Forum
95	Complaint Number: 10312275	Incident Date: February 19, 2010	Date Added to File: February 19, 2010
Description of the Complaint: We were merging onto the interstate in heavy work traffic when all transmission power was lost. No prior problems. We were almost hit several times trying to coast to the side of the road. We have not had the van looked at as this just happened to 2-19-2010.			
		Details	Discuss It in Forum
96	Complaint Number: 10308322	Incident Date: November 20, 2009	Date Added to File: February 10, 2010
Description of the Complaint: 2005 ford freestar would not go forward or backward after starting engine.			
		Details	Discuss It in Forum
97	Complaint Number: 10308553	Incident Date: October 12, 2009	Date Added to File: February 10, 2010
Description of the Complaint: In october 2009 I was driving 2005 ford freestar van on highway 16 in georgia at 70 miles per hour when suddenly no acceleration. My van started to immediately slow down. I was able to coast to the side of the road. The car would not move. We were towed 200 miles home and paid 3000.00 for a ford rebuilt transmission. Now the car is jerking all over the road the rpm do not go above 2 and the needle bounces all over. The ford dealership is saying it is not a transmission problem. Yet that is exactly how it acted right before it died the last time. Now they are saying it is a torque converter or a half shaft and of course additional expense. We were very lucky that we were not killed. There were semi's passing us and we were barely off the side of the road. We called ford and they will not help and denied there being any problems with the transmission. The place that fixed the transmission said the transmission was burnt like it was on fire.			
		Details	Discuss It in Forum
98	Complaint Number: 10307098	Incident Date: January 23, 2009	Date Added to File: February 6, 2010
Description of the Complaint:			

My 2005freestar is a vey unsafe vehicle to beon the market.in the middle of driving the vehicle will just turn off,leaving you with absolutely no power,at all.No steering ,no warning of any kind.This issue needs to be recalled.Unsafe vehicle being put on market.This was bought as a family vehicle,I would never again put my family in this risky,unsafe piece of crap.Worst family vehicle on the market.Ford needs to step up to the plate,and recall this.Take care of the broke consumers in america who are the one's at a loss,not ford.Again,this matter needs to be addressed,and recalled,and fixed by ford.			Details	Discuss It in Forum
99	Complaint Number: 10307105	Incident Date: February 6, 2010	Date Added to File: February 6, 2010	
Description of the Complaint: Driving on the highway and all of a sudden lost power to the transmission. There were no problems leading up to this loss. The vehicle coasted to a stop and now will not move in forward or reverse gears. I had to have the vehicle towed and now cannot move it.				
			Details	Discuss It in Forum
100	Complaint Number: 10306454	Incident Date: February 2, 2010	Date Added to File: February 5, 2010	
Description of the Complaint: While driving 30 mph my 2005 ford freestar van felt like it had slid into neutral. In fact the car was still in drive but would not go forward or reverse. It felt like it would not go into any gear. There was no previous "slipping, or lurching". I had to pay to have it towed to a transmission shop and have just been told that I will need another transmission and the torque converter was stripped. The van only has 65,000 miles on it. The mechanic is trying to find a rebuilt transmission with low miles, but low miles is what mine had.				
			Details	Discuss It in Forum
101	Complaint Number: 10304275	Incident Date: January 5, 2010	Date Added to File: February 3, 2010	
Description of the Complaint: 2005 ford freestar 55k miles on odometer: water/moisture in powertrain control module causes transmission to quit, vehicle to stall, transmission to lurch dangerously and unexpectedly. Our van has been in the shop 3 times. Since it was bought used from the dealer, it is not under manufacturer Warranty. We have paid thousands of dollars in repair costs and, after each repair and after a fix detailed by a technical service bulletin by our mechanic to try and avoid water getting into vital transmission components, our vehicle has had to be returned for additional service. The last time, my wife was driving 60mph on a highway with our two children in the car when the van's electrical system suddenly quit and she nearly got clipped by a truck as she tried to pull over to the side of the road.				
			Details	Discuss It in Forum
102	Complaint Number: 10302414	Incident Date: January 25, 2010	Date Added to File: January 26, 2010	
Description of the Complaint: Transmission failed without any warning signs, vehicle would not move in forward or reverse. This happened in the middle of the road with my wife and five kids on board.				
			Details	Discuss It in Forum
103	Complaint Number: 10302178	Incident Date: January 24, 2010	Date Added to File: January 25, 2010	
Description of the Complaint: My husband and I were on I95 aprox. 17 miles from sevanahh ga. Suddenly the engine began revving and I could no longer get any power. Being all the way in the left lane I had to pass over 2 lanes of traffic to get safely onto the side of the road. After over an hour we were picked up by a towing company. The transmission now has to be replaced.				
			Details	Discuss It in Forum
104	Complaint Number: 10301988	Incident Date: January 23, 2010	Date Added to File: January 23, 2010	
Description of the Complaint: 2005 ford freestar torque converter failure. Failed with no warning while driving at highway speeds. Failed on major highway with limited shoulder, had to have police show up due to lane blockage.				
			Details	Discuss It in Forum
105	Complaint Number: 10301996	Incident Date: January 21, 2010	Date Added to File: January 23, 2010	
Description of the Complaint: While driving on state highway in left lane doing 55 miles per hour, lost all ability to accelerate. The vehicle could not be moved out of the left lane and off the highway putting myself and my son in danger. The vehicle had to be pushed off the highway and towed.				
			Details	Discuss It in Forum
106	Complaint Number: 10301826	Incident Date: December 27, 2009	Date Added to File: January 22, 2010	
Description of the Complaint: When I started the car on dec. 27,2009, I heard a high pitched whirling sound. When I put the car in reverse, there was no power, the car wouldn't move backwards or frontwards when I put it in drive.				
			Details	Discuss It in Forum
107	Complaint Number: 10299833	Incident Date: January 9, 2010	Date Added to File: January 15, 2010	
Description of the Complaint: While driving at 55 mph, our 2005 ford freestar minivan just stopped. Thankfully there was light traffic, but with no warning, the van just stopped. We took the van to a transmission shop. "Yeppers", the guy said, "something broke" he gave us a price on a used transmission with labor and the price for rebuilding ours. Very scary incident.				
			Details	Discuss It in Forum
108	Complaint Number: 10299918	Incident Date: January 15, 2010	Date Added to File: January 15, 2010	
Description of the Complaint: Driving at 70 mph on I-70, slowed down to go through automatic toll both on the turnpike. When I pushed the accelerator to resume speed, the transmission was disengaged. I was able to pull off of the side of the road in time to avoid being rear ended by the cars behind me in the toll booth line. The car is now at the dealer being fixed. They suspect broken output shaft, estimated \$1800 to fix.				
			Details	Discuss It in Forum
109	Complaint Number: 10299067	Incident Date: January 7, 2010	Date Added to File: January 11, 2010	
Description of the Complaint: 2005 ford freestar van with 60,000 miles. The transmission failed with out any warning, leaving our family stranded at a busy intersection. The transmission never slipped or shifted hard, it just stopped transferring power to the wheels. The van is at a transmission shop now, the initial diagnosis is the splines are stripped out of the torque converter. The shop is removing the transmission to replace the torque converter and inspect the rest of the transmission.				
			Details	Discuss It in Forum
110	Complaint Number: 10298910	Incident Date: December 20, 2009	Date Added to File: January 10, 2010	
Description of the Complaint: Transmission failed driving down major highway. Vehicla has only 81000 miles.				
			Details	Discuss It in Forum
111	Complaint Number: 10298553	Incident Date: December 27, 2009	Date Added to File: January 7, 2010	
Description of the Complaint: While in driving in wintry conditions on ny rt 86, my wife's vehicle suddenly lost drivetrain power, sending the rpm's of the vehicle 5000 range. My wife was able to coast to the emergency lane due to the lack of traffic. The vehicle was unable to move due to the loss of transmission power. My wife and two kids were left to fend for themselves for 2 hrs on the side of the road while traffic whizzed by at 70+ mph just inches away. Ny state trooper just stopped and left offering no assistance. Finally, aaa tow showed up just before I arrived from work, to tow the vehicle to a shop. Thank god they were not struck by a drunk of distracted driver or going uphill. Do I think this is a safety issue? definitely. Picture your family driving in their 05' ford freestar. While slowly crossing a set of railroad tracks in traffic, the transmission fails leaving the vehicle unable to move. The driver panics struggling to figure out what's wrong, shifting gears, trying anything. Then the gates go down signaling a train is coming. Your families vehicle and maybe the family behind theirs are trapped. Your family may not have the time to get out. What if you have two or more children in child safety seats. Could you imagine trying to decide which one gets out first. I can think of many scenarios in which the vehicles ability to operate is a serious safety issue. I can understand somewhat that parts can wear out on vehicles 10-15 y/o, but not on vehicles less than 5/4 y/o. Even the mechanic in the tiny town in ny knew just what the issue was when he saw the vehicle. This issue is not new, the problem is known. I am sure ford is not about to depart with \$\$\$				

voluntarily to fix this safety issue because of their great big heart, or ethics! the organizations who we pay through gov't should keep us protected and demand a recall.			Details	Discuss It in Forum
112	Complaint Number: 10297950 Description of the Complaint: Abrupt transmission failure.	Incident Date: January 4, 2010	Date Added to File: January 4, 2010	Details Discuss It in Forum
113	Complaint Number: 10297962 Description of the Complaint: The contact owns a 2005 Ford freestar. The contact was driving approximately 35 mph on normal road conditions;the engine stalled without warning. The engine restarted after several attempts. However, the vehicle failed to operate in the "drive" and "reverse" gears. The vehicle was towed to an authorized dealer for inspection. The technician was unable to duplicate the failures and replaced the alternator. The vehicle was taken to an authorized dealer on three separate occasions for the identical failures in which the alternator, mother board and transmission seal were replaced. The failures continued and there were no resolutions. The failure mileage was 20,000. The vin # was not available the current mileage was 26,000. Js	Incident Date: December 17, 2008	Date Added to File: January 4, 2010	Details Discuss It in Forum
114	Complaint Number: 10298014 Description of the Complaint: 1. Driving down the street, suddenly the vehicle was no long being powered, but the engine was running. Transmission has been regularly serviced and has had no prior indications of transmission trouble (I.E. Slipping, skipping, grinding or using transmission fluid) 2. According to the transmission mechanic, the splines on the torque converter sheered off, causing the transmission to be stop working. This has occurred 1 time. Metal shavings from the torque converter in the transmission. Luckily we were only doing 30 mph when the failure occurred and were close to home. 3. The transmission is being rebuilt w/ a new torque converter. According to the transmission shop, the 2004-2007 ford freestars have an inherent defect in the torque converter. In order to address the issue, a re-manufactured torque converter with reinforced splines must be installed as the ford replacement part suffers from the same design flaw. Approximately \$2,200.00 to resolve this manufacturers defect and at this time, ford's fix installs the same faulty torque converter which caused the transmission failure to begin with.	Incident Date: January 1, 2010	Date Added to File: January 4, 2010	Details Discuss It in Forum
115	Complaint Number: 10297850 Description of the Complaint: Purchased our 2005 freestar in June 09 69,000 miles on it. This car was purchased for the sole reason to use to commute or 7 children to and from where we need to be and to get to work everyday. We purchased this vehicle with the understanding that it was a reliable car and the dealership gave us such a "good deal" we could not pass it up. (this dealership is no longer in business to even talk with them), we were just getting back to work with being laid off last year at christmas time. Trying to catch up with all the bills that were collected with limited income. With no other vehicle we purchased this with 3 year loan left on it. Besides having to replacing all 4 tires, we have not had any problems until January 1 2010. We live in mn and were pulling out of the drive way to go to work at 14 below, only for the van to go in d or r or any of the gears with warning at all. Luckily we were only in the middle of our icy culdesac when this happened and not on the icy highway we were about to get on. The transmission completely went out on us leaving us with no vehicle. This was the first ford I purchased and as it appears with the other cases I am reading about will be our last. If ford is aware of these problems and doing nothing to fix them, it is going to cost people loss of income or maybe even a life at some point in time. With the economy as it is and everyone trying to make ends meet this is terrible for ford to do something like this. We cannot pay to get this fixed for awhile, and we will still have to pay for the monthly payments besides. Not a way to start the 2010 year.	Incident Date: January 1, 2010	Date Added to File: January 3, 2010	Details Discuss It in Forum
116	Complaint Number: 10297838 Description of the Complaint: Ford freestar 05 transmission failure. Doing 55 in outside lane and the revs when up with complete loss off power. It was rush hour and we were very lucky not to have an accident. Put the car in the garage and they needed to rebuild transmission due to torque converter failure. \$3000 repair.	Incident Date: December 15, 2009	Date Added to File: January 2, 2010	Details Discuss It in Forum
117	Complaint Number: 10297725 Description of the Complaint: On Sunday, 12/27/09 we came out of church and got into our 2005 Ford freestar to go home. After starting it up I put the transmission into d and it would not move. We had no previous problems with the transaxle at all. I put it into r and nothing happened. I allowed the engine to warm up for a few minutes, then tried again. The van would not move in d, but jerked and moved when put in 3. I began to drive it home in 3. It slipped in and out of gear constantly, and the transaxle light stayed on, but it got us home--about 5 miles. I checked the fluid when I got there. It was just a little low. I added some and drove it around the block, but no change. I called our ford dealer the next day, who told me to bring it in the next day. It didn't move until then. I warmed it up for 1/2 hour before driving, then drove it to the dealer--about 5-6 miles away. It shifted fine in d for about the first mile, then it began to slip and jerk in and out of gear. The next 3 miles were highway miles. It would be driving fine at about 50 then kick out of gear and lose motion completely, then grab and take off again. Back in town, when stopping at a light it would try to stall. When put into n it would rev up to 2000 rpm. The dealer charged \$100 to check it. They called later and said it might be the stator and needed to be torn into--\$850. After 2 days, they called and said the entire inside of the transmission was full of metal shavings, the splines were stripped, it was shot, and it would be \$3400. The van has 53,100 miles on it. I bought it with 4,700 miles on it when it was 6 months old and serviced the transmission at this same dealer at 36,000 miles. It has been well cared for.	Incident Date: December 27, 2009	Date Added to File: January 1, 2010	Details Discuss It in Forum
118	Complaint Number: 10297761 Description of the Complaint: We were in my wife's 2005 Ford freestar driving home from my family for the holidays when we in a snowstorm. The car violently jerked during driving several times, due to the transmission and once put us in a spin into the ditch!!!!!! this is not acceptable!!!!!! it is criminal. My 9 year old child was in the car also and this vehicle only has 55,000 miles on it. We are scared to death to drive it and afraid it will get us killed. What can you help us with? Is ford going to have to answer at all for this failure of engineering and who is going to pay the \$3000 to get this suicide vehicle repaired correctly to fix ford's failure? please help us!	Incident Date: January 1, 2010	Date Added to File: January 1, 2010	Details Discuss It in Forum
119	Complaint Number: 10297715 Description of the Complaint: While driving my ford freestar I lost power I was able to pull over but the van would not move at that point. Could get the rpm's up but would not move. The place I took it to said it seems to be the transmission. I cannot afford this and it could have been a very dangerous situation had I been going faster. The van is still financed and I owe too much to even sell it. Can you please help me???	Incident Date: December 27, 2009	Date Added to File: December 31, 2009	Details Discuss It in Forum
120	Complaint Number: 10297135 Description of the Complaint: Vehicle shut off while driving down a residential street, luckily in a 25mph zone. My wife was driving with my two children (infant and 3 year old). Vehicle would start in park, but as soon as a gear was engaged, it would stall. Dealer ended up replacing the tcm (transmission control module) stating that water "shorted" it out due to a faulty seal. The service manager himself stated that ford will not honor the Warranty on this part, even though there seem to be countless claims on the same issue, because the part was damaged by water, not as a fault of the part itself. They will also not take responsibility of the faulty seal.	Incident Date: August 4, 2009	Date Added to File: December 28, 2009	Details Discuss It in Forum
121	Complaint Number: 10297013 Description of the Complaint: We were driving our 2005 ford freestar minivan on the highway at approx 65mph when our tachometer suddenly surges then we lost all ability to accelerate so we had to coast over the shoulder of the highway.	Incident Date: December 26, 2009	Date Added to File: December 27, 2009	Details Discuss It in Forum
122	Complaint Number: 10296848 Description of the Complaint: 2005 ford freestar transmission failed without warning. This van is a lemon. My 4 kids and I were driving, and transmission failed without warning. Had no previous problems with this van before this incident,,, ford should have a recall for this problem as I know this is happening frequently to ford owners.	Incident Date: December 23, 2009	Date Added to File: December 23, 2009	Details Discuss It in Forum

			Details	Discuss It in Forum
123	Complaint Number: 10295254	Incident Date: December 2, 2009	Date Added to File: December 10, 2009	
Description of the Complaint: While driving on the highway, experienced a sudden and complete loss of power. Repair shop advised that the torque converter had failed and stripped the splines. Transmission had to be replaced.				
			Details	Discuss It in Forum
124	Complaint Number: 10294978	Incident Date: September 1, 2009	Date Added to File: December 8, 2009	
Description of the Complaint: While my wife was driving our 2005 ford freestar limited 4.2l with several kids, the vehicle stopped moving leaving her stranded in the middle of a busy intersection. The vehicle had to towed to the local ford dealer where were told the torque converter had failed causing extensive transmission damage. The van was out of commission for almost a week while the transmission was rebuilt. Many of these same vehicles have had this exact issue.				
			Details	Discuss It in Forum
125	Complaint Number: 10294988	Incident Date: December 8, 2005	Date Added to File: December 8, 2009	
Description of the Complaint: This is the 3rd time the torque converter has gone out on our ford freestar van. Two times on the interstate traveling at interstate speeds leaving my wife stranded and terrified! this time I experienced it and took it to the transmission shop myself. There seems to be a real problem here 40000 transmission goes, 90,000 and 97,000 please help!				
			Details	Discuss It in Forum
126	Complaint Number: 10295024	Incident Date: December 9, 2008	Date Added to File: December 8, 2009	
Description of the Complaint: After turning corner and attempting to accelerate vehicle suffered transmission failure/loss of motive power. Steered vehicle to side of road. Vehicle was towed to transmission shop, which rebuilt transmission and replaced torque converter. 7 months later transmission began to slip again and shop found torque converter failed. As of 11/2009, vehicle has had total of approx. 5 trips to repair shop, including original incident. Torque converters failed and were replaced in each subsequent repair. Transmission seems to "slam" into gear when shifting from park. Somewhat better after repairs but not totally resolved. Vehicle in garage out of service until it can be traded in/replaced. Do not believe vehicle is safe to drive.				
			Details	Discuss It in Forum
127	Complaint Number: 10294694	Incident Date: November 25, 2009	Date Added to File: December 7, 2009	
Description of the Complaint: Driving on I-10 in the florida panhandle, my 2005 ford freestar van suddenly (and without any warning) lost forward power. The engine was running but there was no trust. I had the car towed to a nearby service station and was told that the transmission had to be replaced. I did some research and it appears that my situation is very similar the numerous complaints filed about the lost torque in this particular model year car. My car had only 68,000 miles on it.				
			Details	Discuss It in Forum
128	Complaint Number: 10294774	Incident Date: November 21, 2009	Date Added to File: December 7, 2009	
Description of the Complaint: I was driving my 2005 ford freestar van on 11/21/09 when the transmission failed at 60 miles an hour. I steered the van onto the shoulder of I-35, called a tow truck and had it hauled to sebold's motors in askov, the closest ford dealer. They completed repairs on the transmission amounting to \$2,210.18.				
			Details	Discuss It in Forum
129	Complaint Number: 10294810	Incident Date: May 8, 2009	Date Added to File: December 7, 2009	
Description of the Complaint: I was traveling on a 4 lane divided highway at approximately 55 mph with my wife and 2 daughters. I noticed the tachometer was surging, then it pegged. The van began to slow. I tried to accelerate but the tach just increased but no increase in speed. I tried different gears but the same result. Luckily traffic was light because it was sunday morning. I was able to coast across two lanes of traffic and into a vacant parking lot. There I tried reverse and all other gears but the van would not move. This was the first such incident. The van had approximately 50,000 miles. I called my insurance companies roadside assistance and they had the van towed to matthews ford, which ironically just across the highway from the parking lot we stopped in. They determined the torque converter failed. It cost \$1800 to repair that we paid for entirely. Ford did not accept any responsibility. If this had happened on a busy highway, a serious accident could have been likely. After doing some research, this is a very common problem with this vehicle but no attempt has been made by ford to correct it or compensate those who have already paid for the repair.				
			Details	Discuss It in Forum
130	Complaint Number: 10294679	Incident Date: December 6, 2009	Date Added to File: December 6, 2009	
Description of the Complaint: Just got home from driving the kids from town and the transmission quit on the 2005 freestar van. I am trying to get into the shop. I considered this a near miss.				
			Details	Discuss It in Forum
131	Complaint Number: 10294586	Incident Date: December 4, 2009	Date Added to File: December 5, 2009	
Description of the Complaint: We own a 2005 ford freestar with 53,000 miles on it this morning, saturday, december 5th I went to start the car and it made a horrible screeching noise. I sat in the driveway for about 5 minutes to see if it would go away as the engine warmed up and while it became softer the screech was still there. Tried to put it in reverse and slowly rolled down my drive way but was unable to ever engage the gears and get it back into drive. After a couple minutes of being frustrated and rolling farther down my drive way I put it in park and had my husband help me push the van back into our driveway. Being a saturday, we can't get a hold of any of our local shops but looking online we were able to find hundreds of people with the same issue and would like someone to look into it. My car is 4 years old and has 53k on it, it shouldn't be having issues like this yet.				
			Details	Discuss It in Forum
132	Complaint Number: 10294420	Incident Date: December 2, 2009	Date Added to File: December 3, 2009	
Description of the Complaint: On wed, dec 2, 2009, my wife was driving our 2005 ford freestar during rush hour. She turned a corner, onto a busy blvd, and continued to go up the hill, suddenly the car acted as if it had been shifted into neutral. There was no prior vibration, noise, stall, stutter, smell, engine light or other occurrence to alert us that the vehicle had any issues at all. The engine revved and the car lost all acceleration, mid-hill, in very busy traffic. She was able to dodge traffic and coast to a shoulder. If this had happened 30-60 seconds earlier, she would have been t-boned by oncoming traffic as she turned onto the blvd. After reading the online forums and NHTSA site, I am shocked to learn that the 2004/2005 freestars are known for their transmissions going out with no prior symptoms or notice of any kind. I am equally shocked to learn that ford knows about this, and the NHTSA is supposedly investigating the many many complaints of same issue, and yet neither ford nor the NHTSA have chosen to notify current owners of the impending danger. A recall is certainly in order. And at the very least, all current ford 2004/2005 freestar owners should be made aware of this danger. The quote we received today, for a refurbished transmission, was \$2,800. This is a huge problem for our family in a horrible economy where our household income has dropped dramatically and it's 3 weeks till christmas. Thank you ford and NHTSA for leaving customers and citizens in the dark, and in danger!				
			Details	Discuss It in Forum
133	Complaint Number: 10294105	Incident Date: November 19, 2009	Date Added to File: December 1, 2009	
Description of the Complaint: December 2008, felt the transmission slip while driving in snow, had mechanic look at the van, couldn't reproduce the problem. Vehicle drives fine until 11-19-09 driving up a hill, speed limit 45, around a corner, 2005 ford freestar with 63457 miles, transmission suddenly goes into neutral. Pull over, won't go into any gear, aaa towed the van to a transmission shop. Shop re-built transmission, \$2557.37. Basal's transmissions, jim basal 860 633 9111 not sure if part is available. He indicated that the problem was in the torque converter.				
			Details	Discuss It in Forum
134	Complaint Number: 10293474	Incident Date: November 22, 2009	Date Added to File: November 25, 2009	
Description of the Complaint: Transmission suddenly failed when attempted to leave driveway in the morning. Car: 2005 ford freestar. There is no drive no reverse gear nothing.				
			Details	Discuss It in Forum

135	Complaint Number: 10293478	Incident Date: November 21, 2009	Date Added to File: November 25, 2009
Description of the Complaint: While exiting the pearlridge shopping mall parking garage in pearl city, hawaii, my van completely lost power. As I drifted to the stop light I tried to shift into another gear to see if I possibly had some other gear to go into so that I may pull out of traffic. After trying for a few seconds I realized that I could not move the van and had to get out and push. I had to attempt to move the van while traffic was passing on both sides of me. Luckily, a motorist stopped and he and another guy assisted me in getting my vehicle back to the parking structure safely. With a vehicle just quitting in the middle of a busy road like this one I was at risk of being rear ended which would have lead to a sever accident that would have involved myself, my aunt and my two young daughters along with the occupants of the striking car. I was also at risk while trying to clear the vehicle from the roadway before an accident could possibly occur. I bought the van used in 2007 and received a full transmission service before I took the vehicle home. This was done at 46000 miles and now that I am at 84k this major problem has occurred. I believe I am supposed to have the transmission serviced every 50k miles so I am still good with the fluid. I took it to the ford dealer and I was informed that it would cost me in the neighborhood of \$4700 to get the vehicle repaired by using a remanufactured transmission which was possibly fixed from having the same problem as I have. With all of the posted complaints from people who has and are still having the same problem as I am, I find it hard just to sit back and shell out this amount of money when it seems to be a much larger problem than just that of one van.			
		Details	Discuss It In Forum
136	Complaint Number: 10293083	Incident Date: November 20, 2009	Date Added to File: November 20, 2009
Description of the Complaint: Transmission failed to go into gear while driving.			
		Details	Discuss It In Forum
137	Complaint Number: 10292882	Incident Date: November 13, 2009	Date Added to File: November 19, 2009
Description of the Complaint: I purchased a 2005 freestar with 37,000 miles on it in april of 09. Within the first 1,000 miles the transmission sensors had to be replaced. November 13th, yes friday the 13th, the torque converter broke on the transmission with 47,000 miles on it. I was on the 290 expressway during rush hour when this happened. I purchased the vehicle so I could commute back and forth to work and cart my grandchildren around. Does someone have to die before ford is held accountable????? I had to borrow money(8,000 dollars) and now I have to pay for a new torque converter for the transmission!!! I ford should be ashamed for putting a product like that on the market. Had I looked into reports before I purchased the vehicle I would have never considered buying one. I have purchased ford vehicles for the past 25 years, but no more..Please help us get a recall on these vehicles before someone gets hurt.			
		Details	Discuss It In Forum
138	Complaint Number: 10292934	Incident Date: November 19, 2009	Date Added to File: November 19, 2009
Description of the Complaint: The contact owns a 2005 ford freestar. While driving 45 mph all of the gears in the transmission failed. She had to coast to the side of the road-way. The vehicle has been towed to her home. The vehicle has not been inspected, nor has any repairs been made. The failure and current mileages were 61,000.			
		Details	Discuss It In Forum
139	Complaint Number: 10291427	Incident Date: November 5, 2009	Date Added to File: November 9, 2009
Description of the Complaint: I own a 2005 ford windstar minivan my wife was on her way home from work when the van stopped going and cost to a stop seems the transmission went out and would not engage no matter what and we had went to the ford dealer a month prior to the extended Warranty had expired with the van making odd sounds in the transmission they claimed to have not found any problem.			
		Details	Discuss It In Forum
140	Complaint Number: 10291524	Incident Date: November 6, 2009	Date Added to File: November 9, 2009
Description of the Complaint: Failure of the transmission created a sudden and unexpected loss of motive power. The shaft splines failed suddenly and without warning, resulting in a sudden loss of vehicle propulsion due to the engine power becoming disconnected from the drivetrain.			
		Details	Discuss It In Forum
141	Complaint Number: 10290518	Incident Date: October 13, 2009	Date Added to File: November 1, 2009
Description of the Complaint: 2005 ford freestar 52,000 miles, sudden loss of transmission power after stop at intersection kids in this so called family van with hundreds of complaints. Leaving parents w/ kids stranded in near accidents, what are you waiting for??? a death so you can initiate recall????, ford needs to be held accountable for these lemon vehicles people have purchased w/ their hard earned cash!			
		Details	Discuss It In Forum
142	Complaint Number: 10289357	Incident Date: October 19, 2009	Date Added to File: October 22, 2009
Description of the Complaint: I was stopped on a busy road waiting to make a left hand turn. When the road cleared I put my foot on the gas and the engine revved but moved only a bit putting me out into the oncoming lane. With traffic starting to bear down on me I put the shifter into d3 gear and the van moved and I was able to return the short distance to home. In the driveway I tried putting the van in drive again and it moved a little but at high revs. There was no engine light and absolutely no symptoms leading up to this. I just put brand new tires on the van last month. This is my family van and in fact one of my children was sitting on the passenger side at the time. This sudden , no symptom failure of the transmission was very scary. I am having a remanufactured transmission installed. It comes with a 6 yr 100k Warranty. Although the larger Warranty is comforting this type of failure could result in some very terrible accidents. This one almost did.			
		Details	Discuss It In Forum
143	Complaint Number: 10287083	Incident Date: October 10, 2009	Date Added to File: October 12, 2009
Description of the Complaint: 2005 ford freestar, with 49,000 miles, suddenly loss transmission power while driving. After safely pulling over to the side of road (with kids in car), could not engage the transmission in any gear (drive, reverse, 1, 2). No axel or transmission noise was observed when shifting into any of the gears.			
		Details	Discuss It In Forum
144	Complaint Number: 10287153	Incident Date: July 15, 2008	Date Added to File: October 12, 2009
Description of the Complaint: My ford freestar had the transmission out for torque converter failure. Driving van and suddenly lost power like it was in neutral. It was repaired then about 3-5 months later the van started to run rough and die transmission was shifting crazy had water in the pcm. The dealership repaired van under ford extended Warranty van is very unreliable and I don't take it far from home but I still have to pay for a very poorly engineered car.			
		Details	Discuss It In Forum
145	Complaint Number: 10286992	Incident Date: September 30, 2009	Date Added to File: October 10, 2009
Description of the Complaint: I was driving at 10:30pm preparing to enter the interstate when the engine revved and the motion of the car going forward began to stop. There was a sudden and complete loss of power to the wheels. Being on the inside lane of a 4 lane street, there was no way to make it to the rt lane or shoulder. The street was very busy and several times we were almost hit by screeching cars. We called 911 and got police help. Upon calling the ford dealership I was told it was the torque converter and it would be a minimum of 3,500.00 to fix even though my van only has 52,000 miles on it. I am disabled and a single parent. I thank god my 2 young children were not with me.			
		Details	Discuss It In Forum
146	Complaint Number: 10286624	Incident Date: October 7, 2009	Date Added to File: October 7, 2009
Description of the Complaint: Vehicle has 88k miles and has run just fine until today. This morning I was driving in to work, stopped for a light, when light changed I pressed the accelerator, the engine responded but I didn't move. No warning, no lights came on, no movement in any gear selection, only "park" works. As a teenager I 100% disassembled and rebuilt several engines so I know a little something beyond which end of the wrench to hold. This was sudden and unexpected! my wife has e-mailed me several blogs on this matter and it seems quite prevalent. My experience exactly matches that on several others and that is uncanny in my opinion. The blogs claim the torque converter or the torque converter output shaft; they also claim the transmission is for the taurus which is about 1000 pounds lighter, thus the failure. I've had the vehicle towed to my mechanic, but after reading the blogs I don't need him to tell me what is wrong. If this happens as others have attested then this is a very serious safety issue. It is too late for a recall to help me - I'm trading the vehicle this weekend! I was going to west texas this weekend - thank god it happened in san antonio, otherwise I could be broken-down in a real "middle of no where". By the way, the vehicle has relatively easy miles even though I live in a metro area. Virtually all the miles are on			

this vehicle are high speed and constant as most is on the interstate or like roadways; very little has been slow stop and go city street type traffic; no steep grades to climb either.			Details	Discuss It in Forum
147	Complaint Number: 10286571	Incident Date: October 3, 2009	Date Added to File: October 6, 2009	
Description of the Complaint: Transmission failed without warning while driving down a city street. Had to coast to a safe place to park the car until we can get it towed. Dealership is now saying \$3200 to replace the apparently defective transmission.				
			Details	Discuss It in Forum
148	Complaint Number: 10285880	Incident Date: September 28, 2009	Date Added to File: September 30, 2009	
Description of the Complaint: The contact owns a 2005 ford freestar. While driving 35 mph the vehicle stalled without any prior warnings. The transmission was in the process of being repaired at a local facility, at an expense of \$2500.00. The failure and current mileages were 86000.				
			Details	Discuss It in Forum
149	Complaint Number: 10284490	Incident Date: September 12, 2009	Date Added to File: September 18, 2009	
Description of the Complaint: We have a 2005 ford freestar van bought new in 2006 with 62,000 miles on it in heavy traffic complete transmission failure. Talked to dealer they know about the problem that the torque converters fail with out warning and ford is not recalling? this is a safety hazard and an expensive repair for the consumer.				
			Details	Discuss It in Forum
150	Complaint Number: 10284567	Incident Date: September 12, 2009	Date Added to File: September 18, 2009	
Description of the Complaint: There were no symptoms leading up to the failure of the transmission on my 2005 ford freestar, it simply stopped working. At first I thought it was water in my fuel due to the recent rains in albuquerque, nm and the fact I had just put 15 gallons of gas in the vehicle the night before. At the time of the failure the van would not fully engage into drive, it moved forward slowly and would not engage reverse, after restarting it went into drive and I proceeded down my street, it seemed like it was going to be ok and then it stalled, I restarted it went forward about 20 yards and it died again, and again, this process brought me back to my driveway where it sits until I can get the money together to have the torque converter replaced, which is what I was told had failed, this bothers me because it was no surprise to the mechanics or the dealership that I had talked with. The van has 77,565 miles and was purchased used last year, I still owe over \$10,000.00 dollars and have no other vehicles to drive while this clunker is broke down.				
			Details	Discuss It in Forum
151	Complaint Number: 10283796	Incident Date: September 12, 2009	Date Added to File: September 13, 2009	
Description of the Complaint: While driving 70 mph on an interstate with cruise control engaged, the tachometer shot up to 6000 rpm. I tapped the brakes and then depressed the accelerator and the vehicle would not accelerate. As I pulled over to the side of the road, I tried to shift the transmission into a lower gear and none of them would engage. When I stopped, I tried all of the gears and none of them would work, including reverse. I had no warning of the failure and am currently looking for a mechanic to diagnose. I have found numerous failures exactly like mine reported on the internet. The vehicle has 111,999 miles on it.				
			Details	Discuss It in Forum
152	Complaint Number: 10283802	Incident Date: September 2, 2009	Date Added to File: September 13, 2009	
Description of the Complaint: After stopping at a traffic signal, I was accelerating onto the ramp for the 70 mph dallas north tollway in frisco, texas. With absolutely no warning sign (s) before failure, I lost all drive power. Fortunately, I had enough momentum that I was able to coast to the side of the ramp, and was just barely able to avoid becoming a traffic hazard. I could rev my engine, but there was no power transferred to the wheels, no matter which gears I tried... Forward or reverse. It was like being in neutral. I later learned that my fluid levels and seals were ok, but that the torque converter had completely failed, and required replacement, and that the transmission required complete rebuilding. Total cost = \$2484. Ford should be ashamed of themselves for knowing this problem exists, and not repairing such a dangerous condition, or even notifying vehicle owners of the potential for sudden, unannounced failure.				
			Details	Discuss It in Forum
153	Complaint Number: 10283700	Incident Date: September 4, 2009	Date Added to File: September 11, 2009	
Description of the Complaint: Failure of the transmission of the 2005 ford freestar van at 69,544 miles with no warning.				
			Details	Discuss It in Forum
154	Complaint Number: 10283719	Incident Date: February 14, 2009	Date Added to File: September 11, 2009	
Description of the Complaint: I've a 2005 ford freestar whose transmission failed at 81,220 miles. The car was religiously maintained and was not driven roughly. It has a power steering / transmission cooler attached. I tried to back up out of my driveway and the car would not move; it acted like it was in neutral. I had a mechanic open up the transmission and learned that the splines had failed. Had to spend \$2,000 replacing it with a used 2007 freestar transmission with 12,000 miles on it. Here's what a ford mechanic, with 25 years experience, has said about the freestar transmission: the technician wrote the following: the freestar transmission without the defect and well maintained should be able to make 200,000 km (124,000 miles) if the vehicle is driven in a normal manner and the transmission is not abused. The freestar is known for having converter failure. There is nothing you could of done to prevent the converter pump splines from stripping. Ford used a metal that was not strong enough for the gear. It was defective. They should of stood behind that defect and warrantied the repair but they did not. I have replaced over 50 of these myself. The transmission is defective and should be recalled.				
			Details	Discuss It in Forum
155	Complaint Number: 10283286	Incident Date: September 6, 2009	Date Added to File: September 8, 2009	
Description of the Complaint: Wife and young sons riding in our ford freestar on highway when suddenly and without warning freestar loses acceleration and begins to slow down in the passing lane. No prior indication, warning light, or noise to alert my wife of this catastrophic failure. Fortunately wife was able to drift van through three lanes of high speed traffic and coast van to far right hand lane of highway. Spouse unable to get van to accelerate or move at all. Van had to be towed by a professional after checking all fluid levels, filters, pedals, brakes, for possible problems. None found. Upon investigation through forums found out that this is most likely the same problem many others have had with the ford freestar catastrophic engine failure. Van has less than 70,000 miles, has been well maintained and cared for. Also, van has other issues found to be specific to make and model. Van cannot be driven since date of incident and we are just now starting to investigate quotes for repair. We like many others hope that this incident will lead to a recall before someone loses a life as a result of this defect.				
			Details	Discuss It in Forum
156	Complaint Number: 10282972	Incident Date: September 4, 2009	Date Added to File: September 5, 2009	
Description of the Complaint: While driving on the highway at approximately 75 mph our 2005 ford freestar suddenly lost momentum. The engine increased rpm's but continued to lose speed, none of the gears would engage. I had it towed to a auto repair shop and am awaiting the diagnosis. Until this point the transmission never showed signs of a problem.				
			Details	Discuss It in Forum
157	Complaint Number: 10282759	Incident Date: June 17, 2009	Date Added to File: September 3, 2009	
Description of the Complaint: While driving on a highway at approximately 55mph the car suddenly lost all power to the transmission and began to coast. After drifting the vehicle off of the roadway we discovered that none of the gears on the automatic transmission were responding. The engine was revving normally but no power was making it to the transmission. We had to have the vehicle towed and a mechanic believes that the issue is the shaft on the torque converter. We have not been able to afford the repair yet so we cannot say for certain that is the issue.				
			Details	Discuss It in Forum
158	Complaint Number: 10282390	Incident Date: August 29, 2005	Date Added to File: August 31, 2009	
Description of the Complaint: Sudden transmission failure without prior notice.				

		Details	Discuss It In Forum
159	Complaint Number: 10282419 Incident Date: August 30, 2009 Date Added to File: August 31, 2009 Description of the Complaint: I was driving my 2005 ford freestar down 6 mile rd in livonia, mi and the vehicle suddenly lost power and slowed down to a stop. The vehicle remained running but the transmission would not shift. The vehicle has 82,000 miles and I had to have the vehicle towed. I am glad I was not on the highway - who knows what could have happened (I am 88 years old). I have numerous reports of this on the internet.		
160	Complaint Number: 10282433 Incident Date: August 27, 2009 Date Added to File: August 31, 2009 Description of the Complaint: 05' ford freestar. On 8-27-09 my wife was driving the vehicle after picking up our daughter from daycare and was traveling about 55 mph when she lost all power to the tires. She was able to pull over onto a gravel road as it happened on a county road with no shoulders and heaving semi traffic. We towed the vehicle the following day and then this morning, 8-31-09 was given the diagnosis of a failed spline. Our transmission repairman stated he's seen several of these over the past two years not only in freestars but 04-05 taurus' as they share the same transmissions. He used the word spline, not sure if that is also the torque converter?? our vehicle only has 85,000 miles on it and is less than 5 years old.	Details	Discuss It In Forum
161	Complaint Number: 10282316 Incident Date: September 7, 2008 Date Added to File: August 30, 2009 Description of the Complaint: While driving down the road, the transmission of my 2005 ford freestar minivan suddenly stopped pulling. Was about to safely get to the shoulder. Luckily, I was not trying to merge into traffic at an on ramp or other situation where an unexpected loss of acceleration could surprise me and other drivers and cause a major accident. Based on internet research, this vehicle has a history of this failure.	Details	Discuss It In Forum
162	Complaint Number: 10282340 Incident Date: October 30, 2007 Date Added to File: August 30, 2009 Description of the Complaint: I returned home from work in order to drop off a few things before continuing on to do some shopping. I placed the vehicle into park and exited the van leaving the ignition on with the engine running. After unloading my items I decided not to go shopping and went out to turn off the van. While standing outside of the vehicle I opened the drivers door and reached into the van to turn off the ignition. In the process of reaching for the ignition switch I nudged the shift lever and the transmission shifted into reverse. The vehicle began moving backward down my driveway trapping me in between the open door and the van. I was unable to make any attempts to stop the vehicle since it was moving too quickly. I held onto the steering wheel while being dragged down my driveway, across the grass and into some trees and bushes. The van door struck a tree bending the door back. At that time I fell under the van and the front drivers side tire ran over my legs, up my torso and across my chest. The van continued on and came to a rest at the bottom of my neighbors yard. I was transported to the hospital by ambulance. I suffered contusions to the abdominal wall, legs and chest in addition to a cut to my left ankle. After the vehicle was repaired my husband had the van check by a ford dealer. They determined there was nothing faulty with the safety mechanism, which does not allow the gear shifter unless the brake pedal is pressed. However, we have been able to shift the vehicle out of park into reverse without pressing the brake pedal several times since the initial failure.	Details	Discuss It In Forum
163	Complaint Number: 10281573 Incident Date: August 21, 2009 Date Added to File: August 24, 2009 Description of the Complaint: The contact owns a 2005 ford freestar. While driving 65 mph, the vehicle suddenly slowed down. The engine was on and the rpms were very high while the vehicle was in neutral. A local mechanic stated that the transmission caused the failure and there was an investigation for ford freestar 2004-2005, component : power train:automatic transmission power train:automatic transmission:torque converters. The dealer was not notified and is concerned about the safety hazard. The current and failure mileages were 96,000. Updated 11/12/09 the vehicle was repaired. Updated 11/16/09	Details	Discuss It In Forum
164	Complaint Number: 10281592 Incident Date: August 1, 2009 Date Added to File: August 24, 2009 Description of the Complaint: The contact owns a 2005 ford freestar which was purchased brand new in 2005. While accelerating at a stop sign, the transmission failed without warning. The engine shut off and vehicle lost power in the middle of a busy intersection. There were no warning lights that illuminated on the instrument panel. There were no recalls; however, the contact stated he found over 700 complaints online regarding the same failure. The current and failure mileages were approximately 75,000.	Details	Discuss It In Forum
165	Complaint Number: 10281289 Incident Date: August 18, 2009 Date Added to File: August 21, 2009 Description of the Complaint: On august 18,2008 was driving my 2005 ford freestar on the highway home from vacation when suddenly the rpm's shot up and then the car slowed down so we could pull over to side of road. Then car stopped and would not move when in gear. No warning what so ever,had the car towed to repair shop who stated it was something in transmission, had to have car towed again to transmission shop who stated that the torque converter had went. The car only has 58000K miles on the car...	Details	Discuss It In Forum
166	Complaint Number: 10280598 Incident Date: July 3, 2009 Date Added to File: August 16, 2009 Description of the Complaint: I was stranded with my family on the way to st. Louis by my 2005 ford freestar. It's at a shop in springfield, il (thanks to my insurance company). The said it was a transmission failure. The cost was \$1300 thanks ford.	Details	Discuss It In Forum
167	Complaint Number: 10280469 Incident Date: July 31, 2009 Date Added to File: August 14, 2009 Description of the Complaint: Complaint for 2nd transmission incident: on july 31, 2009, while crossing an intersection in a residential section of santa fe, texas, the transmission of my 2005 ford freestar failed. The engine of the car was working but the van seemed to suddenly be in neutral. I guided the car to a safe stop and tried the various gears, but drive and reverse were not functioning at all. I had 3 passengers (my husband and two 12-year old girls) along with 4 large dogs. I called for a tow and had the vehicle taken to mcree ford in dickinson, texas. The service agent related that they believed the damage was in the torque converter and that the transmission had probably been damaged as well. Further inspection would require \$400. This was the second time the torque converter went out and it was no longer covered by the initial Warranty on the vehicle or the 12 month-12,000 mile Warranty from the service in november 2007. I chose to have it repaired by someone besides ford who would have a better Warranty. Mr. Transmission informed me that the torque converter had gone out and damaged the transmission. I had the transmission rebuilt and the car was returned on august 11, 2009. Duplicate to 10279211	Details	Discuss It In Forum
168	Complaint Number: 10280103 Incident Date: August 9, 2009 Date Added to File: August 11, 2009 Description of the Complaint: The contact owns a 2005 ford freestar. While driving 65 mph, the rpms suddenly stopped and the vehicle lost power. The contact noticed that the vehicle could not be placed back into drive. The vehicle has not been diagnosed by the dealer. The current and failure mileages were 81,000. Updated 9/1/09 the consumer stated the rpm's revved up and the vehicle would not move. The consumer lost speed rapidly. Updated 09/04/09.	Details	Discuss It In Forum
169	Complaint Number: 10280032 Incident Date: August 10, 2009 Date Added to File: August 10, 2009 Description of the Complaint: The transmission on our 2005 freestar will not engage either r, d, 3 or f. There were no warnings whatsoever and the incident took place at a crossing which left my wife & my kids with no power to cross to the other side of the two lane road. This is a serious safety issue that must be address and corrected by the manufacturer.	Details	Discuss It In Forum
170	Complaint Number: 10279785 Incident Date: June 21, 2009 Date Added to File: August 8, 2009 Description of the Complaint: I was driving my 2005 ford freestar when I pushed on the gas it would not accelerate it felt like the car was in neutral. Thank god my kids were not in the car at the time this is going to cause a serious accident or even a death due to this issue. It is scary when you go to merge onto the highway and you do not accelerate with cars coming up on you fast. I coasted off to the side of the road. My van has 47,000 miles on it and never had no problems; not even gave any type of warning there was something wrong. Had it towed to bob townsend ford on colerain ave. Cin, ohio. They informed me that		

is was my torque converter and it was going to cost 1475 to fix it. Needless to say I am a mother of 4 kids and don't have that type of money at this time. I am trying to save to get it fixed. This happened on fathers day June 21,2009. Please help.			Details	Discuss It in Forum
171	Complaint Number: 10279682	Incident Date: August 5, 2009	Date Added to File: August 7, 2009	
Description of the Complaint: The transmission fail without warning. The engine revved up and the transmission was gone. Fortunately this happen at a very low speed in our residential neighborhood and the van was safely pulled to the side of the road. The van was towed to the ford dealership and they said the torque converter output shaft had fail and the cost would be \$1,900 to fix.				
			Details	Discuss It in Forum
172	Complaint Number: 10279588	Incident Date: August 5, 2009	Date Added to File: August 6, 2009	
Description of the Complaint: I have a 2005 ford freestar. The van stopped accelerating while driving at 70mph. I drifted off the side of the highway, and it would not move forward or backward. There was no warning sign of transmission problems prior to this incident.				
			Details	Discuss It in Forum
173	Complaint Number: 10279377	Incident Date: August 4, 2009	Date Added to File: August 4, 2009	
Description of the Complaint: Driving my 2005 ford freestar taking a right turn when suddenly lost all ability to go forward. Pulled over to the side of the road, engine would rev and idle, but no movement forward or back. Pushed car (in neutral) to a safer location and towed to dealer who has determined that the problem is the failure of the torque converter in the transmission. Estimated cost of \$1400 to repair(Warranty is expired), but may be more when they remove the transmission. No warning lights, no symptoms, just sudden failure to be able to move forward while driving. Luckily was not going very fast and was able to pull over relatively safely. Car is 4 years old and has just under 29,000 miles on it. Dealer says has not seen a lot of this problem but that they also do not get a lot of freestars in for service at his dealership. Ford corporate had heard of the problem, I started to say torque problem and he corrected me to say it was the torque converter. Cannot believe with the issues found online regarding this that ford won't do anything. This is a major safety issue. I cannot imagine how this would have turned out if I had been going any faster or on a busier street. My children were in the car with me. Luckily I was coming from a stop and making a turn, so could not have been going faster than a few mph. Ford implied to me that if I purchased the extended Warranty on the car for an additional \$1650 that they would maybe be willing to negotiate on the cost of the repair. We may have to buy it if this is going to be a repeat problem. Something needs to be done about this.				
			Details	Discuss It in Forum
174	Complaint Number: 10279410	Incident Date: December 10, 2007	Date Added to File: August 4, 2009	
Description of the Complaint: We were driving down the interstate and preceding up a hill when the transmission completely disengaged. I was able to make it to the side of the road and get stopped. The transmission would not engage no matter what I tried. Every time I took my foot off the brake we would start rolling down hill. Had purchased extended Warranty with ford. Called the ford hot line they sent a tow truck and I got a rental. Ford covered the repair and the rental. No warning just disengaged or broke, resulting in engine revving and van slowing. Dangerous business on a busy interstate. 2005 ford freestar with 38,483 transmission replacement handled by ford. Incident date 12/07. Have over 63000 miles on the van now without further incident.				
			Details	Discuss It in Forum
175	Complaint Number: 10279211	Incident Date: November 5, 2007	Date Added to File: August 3, 2009	
Description of the Complaint: Freestar problem while driving down seawall boulevard in galveston, tx late on the night of 11/5/2007 my 2005 ford freestar simply lost the power to move forward. The transmission was in drive and yet the car behaved as if it had been placed in neutral. I was able to coast to a stop alongside a business driveway and call for a tow. The car was towed to sand dollar ford in galveston, texas for repair. According to the repair bill, the torque converter was replaced and guaranteed for 12 months or 12,000 miles. It has since failed again (07/31/09).				
			Details	Discuss It in Forum
176	Complaint Number: 10278772	Incident Date: February 1, 2009	Date Added to File: July 30, 2009	
Description of the Complaint: I am an owner of 2005 ford freestar. While driving to work on morning, my van with approximately 52k miles on it stopped moving. It was like I hit the gearshift into neutral. After coasting into a parking lot and have my vehicle towed to the repair shop, I was told that it was a known ford freestar transmission issue. I contacted my ford dealership who informed me that my vehicle was out of Warranty. I have had a multitude of problems with this vehicle since the day after I purchased it, starting with heating/cooling issues to a leaking hatchback. My service, or lack of service, at the dealership is inexcusable. When I purchased the vehicle in 2005, I never imagined that I would be dumping thousands of dollars into it with only 50k miles.				
			Details	Discuss It in Forum
177	Complaint Number: 10278624	Incident Date: July 26, 2009	Date Added to File: July 29, 2009	
Description of the Complaint: Our 2005 ford freestar suddenly quit working on the highway July 26, 2009 with only 65,000 miles on it. It was in cruise control and the rpms started revving up but would no longer go forward or into reverse when we tried that. It is currently in the shop and we haven't had the complete diagnosis yet.				
			Details	Discuss It in Forum
178	Complaint Number: 10278185	Incident Date: June 3, 2009	Date Added to File: July 24, 2009	
Description of the Complaint: 2005 ford freestar transmission died.				
			Details	Discuss It in Forum
179	Complaint Number: 10277960	Incident Date: June 12, 2009	Date Added to File: July 22, 2009	
Description of the Complaint: On 5/26/09 we took our 2005 ford freestar in for an oil change, fluid, belt and filter checks and front brakes. On 6/12/09 we left nw oh for washington, d.c. We were 18 miles east of cumberland, md, on rt. 68, going downhill when the van suddenly and without warning, went out of gear. The tachometer raced as if the van had been put in neutral, but we still had the van in drive and my husband had his foot on the gas pedal. After it went out of gear, the master lighting switch icon came on. We coasted over 3 miles to the nearest exit as it was not safe to pull over on the side of the road because we were going downhill. When we got onto the exit ramp and stopped, we turned the engine off and restarted it. The van would go into park, but reverse, neutral and all 3 drives would not engage and the van would roll freely. We checked the transmission fluid and it was still full and clean. It was towed to hagerstown ford in md on 6/13/09. On 6/15/09 while we were in virginia beach, we got a call from the service dept. Saying that the transmission was shot and it would cost \$3100 to replace it with a brand new transmission. When we asked what inside the transmission was broken, all we were told was that it was shot. We didn't pick it up until 6/19/09 because we were in virginia beach until that date. On 6/22/09 we took the van to our local ford service shop and explained what had happened. After giving the details of the break down to one of the mechanics, he came back out with a rod with rings ground into it. He told us this part was probably all that was wrong with the transmission and that we probably didn't need to have the entire transmission replaced.				
			Details	Discuss It in Forum
180	Complaint Number: 10277558	Incident Date: July 18, 2009	Date Added to File: July 21, 2009	
Description of the Complaint: On saturday, July 18, 2009, my family and I were traveling on hwy 9a (in jacksonville, fl just off of I95). We were traveling at approximately 70mph when our 2005 ford freestar simply stopped accelerating. My husband attempted to shift from drive to neutral and back to drive but nothing happened. The transmission simply lost power. We coasted as far as we could off the busy highway and contacted roadside assistance. Today we finally got an estimate from our repairman. He says it is the torque converter and pump and it is going to cost \$1100 to replace them. We are a family of 7. My husband is in the navy and deploying soon. I need reliable transportation! my van has 128000 miles on it and has been cared for very regularly. Upon researching the issue, I see that this is a very common problem with 2005 ford freestars and it has been reported numerous times here. Supposedly there is an investigation going on by ODI in regards to this same problem. The old part can possibly be available depending on how soon I hear that you need it.				
			Details	Discuss It in Forum
181	Complaint Number: 10276186	Incident Date: July 8, 2009	Date Added to File: July 9, 2009	
Description of the Complaint: I was running an errand at about 1pm edt in my 2005 ford freestar limited minivan. I was stopped at a traffic light and proceeded to go when all of a sudden my transmission went out. I had no forward or reverse gears. I only have 61k miles on the car which was purchased brand new back in 2006. Luckily I was able to coast onto a dirt road off the main road. It was also very lucky that my wife and kids were not in the car or I was not on a highway when this happened. I had to have it towed to a lincoln/mercury dealer in the area and have now been informed by the service dept. That it				

will cost me about \$3,000 to have a rebuilt trans installed to fix the problem. This is totally ridiculous for a car with only 61k miles on it. Plus this is a serious issue that it happened all of a sudden w/o any previous warning. Had no previous transmission issues with my vehicle and take great care to have it serviced regularly. I've filed a complaint with ford and have seen all the other numerous complaints on this web site and other sites about the same problem affecting my vehicle and its mercury cousin the monterrey. Not only my model year but also previous model years and other ford vehicles which share the same transmission ford needs to own up to this serious issue, which could have caused me and/or my wife and kids harm due to the suddenness it just quit and all I could do was coast to safety.			Details	Discuss It in Forum
182	Complaint Number: 10276267	Incident Date: June 28, 2009	Date Added to File: July 9, 2009	
Description of the Complaint: Transmission stop working crossing an avenue traffic light. It was like going neutral.				
			Details	Discuss It in Forum
183	Complaint Number: 10275809	Incident Date: June 14, 2009	Date Added to File: July 5, 2009	
Description of the Complaint: We lost torque as the engine rerved. Lost all gears, even reverse. There was no warning.				
			Details	Discuss It in Forum
184	Complaint Number: 10275608	Incident Date: June 12, 2009	Date Added to File: July 2, 2009	
Description of the Complaint: Freestar stalled out and would not go into gear while I was driving. I almost got rear ended by a transport truck.				
			Details	Discuss It in Forum
185	Complaint Number: 10275507	Incident Date: June 30, 2009	Date Added to File: July 1, 2009	
Description of the Complaint: The contact owns a 2005 ford freestar. While driving uphill at 25 mph, the vehicle began to roll backwards halfway up the hill. The vehicle was taken to the dealer and they stated that the transmission needed to be replaced at 39,000 miles. The manufacturer stated that he was out of luck and would have to pay for the repair. The contact was given a \$500 rebate towards a new vehicle. The failure mileage was 39,000.				
			Details	Discuss It in Forum
186	Complaint Number: 10274317	Incident Date: June 13, 2009	Date Added to File: June 19, 2009	
Description of the Complaint: My 2005 freestar fails to accelerate when entering the highway. I had this problem when I bought the van in 2005, the van seems to do fine once its up to spend. The danger comes in when I enter traffic press the gas and the van doesn't respond, I lift up off the gas try it a couple of times before the van respond and go.				
			Details	Discuss It in Forum
187	Complaint Number: 10274246	Incident Date: June 9, 2009	Date Added to File: June 18, 2009	
Description of the Complaint: While driving our 2005 ford freestar home from greenwich, ct to wilton, ct on I-95 the van suddenly lost speed. The rpms were still up but the speed decreased to 20mph. My wife was able to make it to the ford dealership they informed her that we needed a new transmission. As the van has only 42,000 miles on it and there was no hint of transmission problems before this incident, this surprised us. It is out of Warranty and will cost approx. \$3500. As of this posting, the work has not been completed by the dealer. I have since discovered that this is a relatively common problem for ford freestars and there mercury cousins.				
			Details	Discuss It in Forum
188	Complaint Number: 10273266	Incident Date: June 6, 2009	Date Added to File: June 9, 2009	
Description of the Complaint: The contact owns a 2005 ford freestar. While driving approximately 55 mph, the vehicle did not respond when the accelerator pedal was depressed. The engine revved excessively high. The driver managed to pull the vehicle over and called roadside assistance. The vehicle was towed to an independent repair shop for inspection and the technician stated that the automatic transmission needed to be replaced. The vehicle is currently being repaired. The failure and current mileages were 68,000.				
			Details	Discuss It in Forum
189	Complaint Number: 10272785	Incident Date: May 25, 2009	Date Added to File: June 3, 2009	
Description of the Complaint: My complaint is regarding the transmission in my ford freestar. I commute to work daily, and one morning while on the highway my vehicle stalled. Luckily, the traffic was not heavy at the time but I was still upset about this incident. My transmission is gone. I am a single mother making payments on a vehicle that is currently sitting in my driveway because I can not afford to repair the transmission. I am grateful my children were not in the vehicle with me at the time my vehicle decided to die in the middle of the highway. I have researched this issue online and have found that I am one of many who have difficulties with their vehicle giving out on them while driving due to the transmission and pcm. The main reason I am lodging this complaint is in hopes that maybe if enough people complain about this issue, then maybe a recall would be issued. I am sure I am not the first and nor will I be the last to complain about ford's freestar.				
			Details	Discuss It in Forum
190	Complaint Number: 10272647	Incident Date: May 26, 2009	Date Added to File: June 2, 2009	
Description of the Complaint: The contact owns a 2005 ford freestar. While driving 67 mph with the cruise control activated, the amp displayed 6,000. The contact pulled the vehicle over to the side of the road and had it towed to the dealer. The dealer stated that the input shaft failed and caused the torque converter to fail as well. The dealer replaced the transmission with a rebuilt transmission at the cost of \$3,809.14. The manufacturer stated that the Warranty expired in november of 2007; therefore, they would not assist. The failure and current mileages were 35,850.				
			Details	Discuss It in Forum
191	Complaint Number: 10272435	Incident Date: March 8, 2008	Date Added to File: May 31, 2009	
Description of the Complaint: Twice our 2005 ford freestar experienced water leakage through the cowl grill on the hood. After heavy rain in march 2008, the first of several breakdowns and fix attempts occurred, resulting in 3 months out of service, and replacements of the wiring harness, the pcm computer, several other computers and sensors, and the entire transmission, equaling nearly \$5,000 in tow, rental car, and repair bills--some of which the dealership talked my insurance to pay for as a "water damage claim." in between, we've had multiple electrical system problems and breakdowns, and then this past march 2009, also during heavy rain, the car experienced the water damage breakdown. This time the water only ruined the pcm computer, but the dealership refused to honor the repairs that were less than 12 months old and we took it to a private licensed repair technician. He found the technical service bulletin online that described the known water leakage problem in some 2005 freestar models and did the recommended fix twice. In his opinion and in the geico Insurance adjusters opinion, this is a serious problem that ford needs to address. This time we had no coverage for the damage and were out of a vehicle for two months and out of pocket over \$3,000. I've begged ford's corporate offices to take the vehicle back and just let me out of the financing but they refuse due to the number of miles. Also, the attorney general's lemon law office said there were too many miles. In addition to these problems, in 90,000 miles, I've had to replace the rotors now four times because they are warping dangerously. The pads are ok, but the rotors are continually warping and it costs \$800 each time to have the brakes fixed.				
			Details	Discuss It in Forum
192	Complaint Number: 10266845	Incident Date: April 25, 2004	Date Added to File: April 27, 2009	
Description of the Complaint: Was driving down the street in my 2005 ford freestar van when I had to stop and put the vehicle in park to get out and check on something in the back. When I attempted to put the van back in drive, the only gear that was working was neutral. With no warning the transmission went out. We were fortunate we were not driving down the road at the time.				
			Details	Discuss It in Forum
193	Complaint Number: 10266765	Incident Date: March 19, 2009	Date Added to File: April 26, 2009	
Description of the Complaint: Transmission failure with no notice. Highway speeds on I-65 rpm's go up speed goes down. Coast on I 65 to a stop and call tow truck. Vehicle does not go f or rev and gears. Transmission is dead. Transmission gives no warning prior to total failure.				
			Details	Discuss It in Forum
194	Complaint Number: 10265502	Incident Date: April 9, 2009	Date Added to File: April 15, 2009	

Description of the Complaint: We were driving home from vacation with family in our 2005 ford freestar when the transmission failed. Fortunately we were not on the interstate when it happened because we were driving down the highway when, all of a sudden, it was like the gas peddle was unplugged. We had to push it out of the road. Drive nor reverse worked. Had to have towed. The torque converter was replaced at a large cost after the large cost to get home in a cab and then a rental car.			Details	Discuss It in Forum
195	Complaint Number: 10265179	Incident Date: April 13, 2009	Date Added to File: April 13, 2009	
Description of the Complaint: Transmission just dropped out of gear while driving down the road. This is the second time in 15 months. This will cost another \$1500. Please help.				
			Details	Discuss It in Forum
196	Complaint Number: 10264836	Incident Date: April 9, 2009	Date Added to File: April 9, 2009	
Description of the Complaint: As with alot of freestar 2005 owners...The transmission failed at 50,000 miles. No hint of failure...Just pulled up to stop sign and would not move when traffic was clear. My wife and another couple had to push the car across the intersection too reach a safe haven. Lucky that other cars traveling on that road gave the pushers the right of way and nobody was injured. It was a very bad situation to be in. Ford needs to address this as my cost is over \$3500.00 to replace the transmission that should have lasted much, much longer.				
			Details	Discuss It in Forum
197	Complaint Number: 10264881	Incident Date: April 8, 2009	Date Added to File: April 9, 2009	
Description of the Complaint: Transmission failure at 71,817 miles. Transmission has no forward or reverse. Complete transmission failure after great service and maintenance.				
			Details	Discuss It in Forum
198	Complaint Number: 10263121	Incident Date: March 20, 2009	Date Added to File: March 26, 2009	
Description of the Complaint: The contact owns a 2005 ford freestar. While driving 10 mph, the vehicle changed gears and automatically shifted into neutral without the gears being moved. The contact attempted to place the vehicle into drive, but was unsuccessful. She then placed the vehicle into reverse and was able to move the vehicle to a secure location away from the road. The vehicle failed completely and lost total power. The vehicle was towed to a local repair shop and the technician stated that the transmission failed. The vehicle was repaired at the cost of \$3,600. The contact is in the process of notifying the manufacturer. The failure and current mileages were 94,000.				
			Details	Discuss It in Forum
199	Complaint Number: 10262962	Incident Date: March 23, 2009	Date Added to File: March 24, 2009	
Description of the Complaint: The transmission on this vehicle has given out twice. From information posted by other owners, this is a common problem with this vehicle. I was in the middle of traffic when the gears disengaged and the transmission failed. I had to maneuver the car out of the way of traffic. I nearly got into an accident, because I was not able to accelerate properly.				
			Details	Discuss It in Forum
200	Complaint Number: 10262196	Incident Date: May 22, 2008	Date Added to File: March 17, 2009	
Description of the Complaint: Slowed to stop at traffic light, prior to coming to a complete stop, the light changed and when I accelerated nothing happen. In the middle of traffic I was able to glide into a gas station. Luckily traffic was just beginning to move. Could have been very dangerous!! vehicle was towed to dealership where we purchased. Caused thousands to only replace some parts of the transmission!! duplicate to 10262197				
			Details	Discuss It in Forum
201	Complaint Number: 10262197	Incident Date: March 17, 2009	Date Added to File: March 17, 2009	
Description of the Complaint: On my way to work the transaxle light began blinking. The vehicle was taken to the dealership where purchased. Was told that a part having to do with the transmission and torque converter was bad. At first was told if we could we should get out of the vehicle now. We can not afford another vehicle!! this vehicle is only 4 years old. We are the only owners. Prior to purchase the vehicle was a rental vehicle for a dealership (we presume it was the dealership we purchased it from) while it has 93000 miles we take care of our vehicles! the transmission was repaired less than 10 months ago, now we are experiencing problems with the same thing. Ford needs to do something to make it right for their customers and take care of these problems. We have had older vehicles with less problems. We have experienced: liftgate problems, coil problems and transmission problems x2.				
			Details	Discuss It in Forum
202	Complaint Number: 10261817	Incident Date: March 14, 2009	Date Added to File: March 14, 2009	
Description of the Complaint: I was simply driving down the road slowed down to enter the town when to put foot back on the gas pedal and nothing but the engine revving up, transmission went out. There was nothing that happened before it happened. The transmission oil looks fine and it is not locked up it is just like every gear other than park is neutral. There are several people that is having the same problem.				
			Details	Discuss It in Forum
203	Complaint Number: 10261832	Incident Date: March 12, 2009	Date Added to File: March 14, 2009	
Description of the Complaint: With no warning our 2005 ford freestar van transmission failed (mileage 63,146). Car was driven ~25 miles to workplace. Started car to return home and nothing happened when car was put in gear. Received quote stating transmission has internal problems and must be replaced. Price of quote was \$3506.00 - repairs have not been made at this time. Found local garage that rebuilds transmissions. Currently, in the process of towing to local garage. Waiting for 2nd quote on rebuild. After searching forums / websites I have found an alarming number of identical incidents with the freestar minivan. I am hoping NHTSA will take action against ford motors as soon as possible before someone is seriously injured because of this design failure.				
			Details	Discuss It in Forum
204	Complaint Number: 10260841	Incident Date: February 24, 2009	Date Added to File: March 5, 2009	
Description of the Complaint: 2005 ford freestar sel - 90,000 miles - transmission stopped working with no warning. No prior problems whatsoever. Parked car, ran errand, came back & cranked - would go into gear but not move. Had towed to ford dealership who says it needs a new torque converter, for \$2100 - which I don't have! apparently this is a problem with the ford freestar and ford refuses to acknowledge it. Browsing the numerous complaints listed on this site alone, I cannot believe that the NHTSA is also not investigating.				
			Details	Discuss It in Forum
205	Complaint Number: 10260732	Incident Date: February 23, 2009	Date Added to File: March 4, 2009	
Description of the Complaint: Purchased a 2005 freestar new from a local dealer and has been driven approximately 54,200 miles to date. All maintenance performed was by the dealer with whom we purchased the vehicle. My wife garaged the van as usual. The next morning the transmission would not engage. I contacted the dealer to have the vehicle towed and have the problem diagnosed. I was informed that a transmission fluid pump shaft broke apart requiring the transmission to be pulled for major repairs. We are extremely upset that a vehicle only 3.5 years old with less than 55,000 miles would require such major drive train repairs. We believe that there must have been an issue with this part at the time of installation. Either the part had some type of defect or was installed improperly to cause this type of damage to a transmission with such low mileage.				
			Details	Discuss It in Forum
206	Complaint Number: 10260266	Incident Date: February 19, 2009	Date Added to File: February 28, 2009	
Description of the Complaint: I own a 2005 ford freestar with just over 60,000 miles on it. I was driving home from work one evening when all the sudden the transmission went out with no warning at all. I have read on numerous sites that I am by far not the only ford owner this has happened to.				
			Details	Discuss It in Forum
207	Complaint Number: 10258338	Incident Date: February 6, 2009	Date Added to File: February 11, 2009	
Description of the Complaint:				

Transmission stop working on i75 in rush hour traffic almost hit by large truck this is was a defect with transmission on a 2005 ford freestar vehicle no. i called ford they will not admit there is a problem with this vehicle the service manager said they have over 200 of these problems.			Details	Discuss It In Forum
208	Complaint Number: 10256401	Incident Date: January 11, 2009	Date Added to File: January 26, 2009	
Description of the Complaint: The torque converter in our 2005 ford freestar has gone out at 43,000 miles and now at 86,000 miles.				
			Details	Discuss It In Forum
209	Complaint Number: 10254429	Incident Date: January 8, 2009	Date Added to File: January 9, 2009	
Description of the Complaint: I have a 2005 ford freestar. At 50000 miles, the torque converter failed causing the van to not move when the shifter was taken to drive or reverse. The van would not go, but the engine was running. At the time of failure, the van had been driven approx 1 hr earlier to a store, then attempted to drive home and would not move. There was no problem with the transmission prior, just sudden failure.				
			Details	Discuss It In Forum
210	Complaint Number: 10254110	Incident Date: December 28, 2008	Date Added to File: January 7, 2009	
Description of the Complaint: Car is only 3 years old with 39k miles on it. The transmission failed while driving on a city street. Car would no longer drive. Completely lost the ability to shift or do anything. Brought car to a stop at a light and it would no longer operate. I took it to ford dealer and they said it was a serious transmission failure. Ford says Warranty ran out at 36k miles and cost to repair is estimated at over \$3,000. Searched on the internet and found numerous other complaints by ford freestar owners. My research shows a clear pattern of consistent transmission failure at relatively low mileage. This points to a defect by the manufacturer and lies in the face of normal consumer expectations that when you buy a brand new car, its transmission should last longer than 30 or 40 thousand miles! I was also shocked to find that NHTSA has not yet initiated an investigation despite numerous complaints filed with the agency itself. I then called NHTSA to ask what it takes to start an investigation. I assume that the agency has a typical standard or set of guidelines that it follows to determine whether an investigation is called for, but no one at NHTSA would give me that information or would direct me to anyone else at the agency who could provide that information. Essentially, I was told "just file a complaint" and go away. No other help was available to me as a consumer and a taxpayer. I'm deeply disappointed with the process and I hope that the step of filing the complaint makes the agency more responsive than it has been so far.				
			Details	Discuss It In Forum
211	Complaint Number: 10253357	Incident Date: December 27, 2008	Date Added to File: December 31, 2008	
Description of the Complaint: Traveling north on I-75 in michigan, our van lost all gears at 50-60 mph with no warning or noise. By the grace of god, the van was in the right lane on a downhill stretch of road and we coasted to the shoulder. The engine would rev and there was power, but no gears. We were going skiing for the weekend and were about 2 1/2 hours away from home. We were able to get a wrecker (after sitting in the van for 1 1/2 hours with 2 younger children) and towed to the nearest dealership. After looking at the car, the service rep said the torque converter shaft was stripped and would be about \$1700 to repair. We were fortunate that no one was hurt and other family members were traveling with us to take the children while we rode in the wrecker. This is defect is definitely a safety hazard!				
			Details	Discuss It In Forum
212	Complaint Number: 10252340	Incident Date: December 19, 2008	Date Added to File: December 20, 2008	
Description of the Complaint: 2005 ford freestar van. 95k miles. Transmission went out with no warning traveling at 50 mph on the freeway. Up until this point, everything was fine except we'd have to wait for the tranny to engage longer than normal before applying gas: forward or reverse. If we didn't, there'd be a surge accompanied by a loud clunk.				
			Details	Discuss It In Forum
213	Complaint Number: 10251099	Incident Date: December 7, 2008	Date Added to File: December 8, 2008	
Description of the Complaint: Yesterday, 12/7/08, I pulled out of a parking space, switched gear from reverse to forward and applied gas. Other than revving of engine, nothing happened. It would not engage any gears. I had the vehicle towed to a repair shop today and they referred me to a transmission shop. I contacted the ford dealership where I purchased the vehicle and they were unable to help as the vehicle was out of Warranty. 2005 ford freestar transmission failure at 51,000 miles (December 7, 2008) should be recognized as failure of reasonable assurance of functionality of vehicle.				
			Details	Discuss It In Forum
214	Complaint Number: 10250840	Incident Date: November 20, 2008	Date Added to File: December 5, 2008	
Description of the Complaint: The contact owns a 2005 ford freestar. While driving 30 mph, the vehicle stalled, but the engine continued to run. The vehicle was towed to an auto repair shop and they stated that the transmission failed. The vehicle was towed to the dealer and the transmission has failed completely. The vehicle has not been repaired. The failure and current mileages were 58,000.				
			Details	Discuss It In Forum
215	Complaint Number: 10250557	Incident Date: November 15, 2008	Date Added to File: December 2, 2008	
Description of the Complaint: Transmission has malfunctioned leading to complete vehicle immobility. Vehicle has developed a reputation for this failure.				
			Details	Discuss It In Forum
216	Complaint Number: 10248767	Incident Date: November 11, 2008	Date Added to File: November 13, 2008	
Description of the Complaint: On tuesday nov. 11th at 5:21pm my wife and 3 of my 4 children were driving down a busy 4 lane highway in murfreesboro, tn when without any warning or strange sound the 2005 ford freestar van we own failed to propel itself forward. The engine was still running but the car acted as though it was in neutral. My wife coasted to a stop and placed van in park and killed the engine. She restarted and placed in drive position but van would not move. Other drivers were swerving to miss her as no shoulder to pull onto. Reverse gear non responsive as well. Had van towed to transmission repair shop. Total torque converter failure at 55,500 miles. Paid \$751 dollars for torque converter replacement.				
			Details	Discuss It In Forum
217	Complaint Number: 10246710	Incident Date: October 22, 2008	Date Added to File: October 25, 2008	
Description of the Complaint: Transmission failed in 2005 ford freestar minivan while 375 miles away from home on vacation. Had to leave it at ford dealership while being repaired.				
			Details	Discuss It In Forum
218	Complaint Number: 10245744	Incident Date: October 14, 2008	Date Added to File: October 16, 2008	
Description of the Complaint: Transmission completely fails with now warning.				
			Details	Discuss It In Forum
219	Complaint Number: 10244541	Incident Date: September 22, 2002	Date Added to File: October 6, 2008	
Description of the Complaint: The contact owns a 2005 ford freestar. While driving approximately 20 mph and after making a right turn, the vehicle would not move forward or backwards. The vehicle was towed to the contact's residence. The following day, the vehicle was towed to the dealer and they stated that the transmission needed to be replaced. The manufacturer stated that they would pay for half of the repair costs. The current and failure mileages were 47,000.				
			Details	Discuss It In Forum
220	Complaint Number: 10244392	Incident Date: October 4, 2008	Date Added to File: October 4, 2008	
Description of the Complaint: Major transmission and electrical system failures at 50k. Wiring harness/computer not housed right; open to water. 3rd time stranded by this car in 5 months.				
			Details	Discuss It In Forum

221	Complaint Number: 10241628	Incident Date: September 4, 2008	Date Added to File: September 9, 2008
Description of the Complaint: I was driving my (2005 ford freestar 61,300 ml.) van for about 10 min. On the freeway driving at about 60 mph. I approached my exit and I drove on the city street for another 10 minutes I stopped at an intersection waiting for the light the street wasn't at a slope or a slant as far as I know it is a level highway as soon as the street light turned green I attempted to accelerate and it felt like it was in neutral the rpm's revved high I knew it was the transmission it took a few seconds for the gear to catch and I was able to drive to my destination and leave the van there.			
		Details	Discuss It in Forum
222	Complaint Number: 10235743	Incident Date: July 2, 2008	Date Added to File: July 25, 2008
Description of the Complaint: In september of 2005 we purchased a used 05 ford freestar by that october it was in the garage the pcm without. The dealer had the van for 3 weeks went to pull out at the dealer the pcm was still not fixed after 2 or three more weeks got van back. Then june of 06 went pull out of the driveway the pcm without again. Ford pick the van up said they had to problem fixed. They did for a little while but now two years later the pcm is out once again. It keeps going out due to water getting the pcm. Ford knows there is design problem with this model of van but refuses to recall and fix the problem.			
		Details	Discuss It in Forum
223	Complaint Number: 10235528	Incident Date: June 18, 2008	Date Added to File: July 23, 2008
Description of the Complaint: While driving at 55 mph in rush hour traffic on way home from hospital with my four year old son and wife vehicle started bucking and jerking no power. Tachometer was fluctuating back and forth got vehicle back home and called ford roadside assistance to come tow it. Dealer replaced sensor part # 1F1Z-7m101-AA told us all okay. Vehicle had 35,760 miles on it on 6/18/08. Vehicle again on 6/23/08 started with same problem towed back to dealer could not duplicate problem told again all okay 35,784 miles on it. Vehicle transmission again would not go into gear dealer had it for 19 days and replaced the transmission told all is okay 35,853. Vehicle picked up on 7/17/08 back in shop on 7/20/2008 problem still is not fixed vehicle only has 40 miles on new transmission still will not stay in gear or drive at all as of 7/23/08 dealer has no answer on how to fix problem or reason for it. Vehicle is very unreliable to drive don't no when transmission is going to act up or stop.			
		Details	Discuss It in Forum
224	Complaint Number: 10234455	Incident Date: July 15, 2008	Date Added to File: July 15, 2008
Description of the Complaint: Transmission went out while backing out of driveway . Major slippage. Seem stuck in neutral.			
		Details	Discuss It in Forum
225	Complaint Number: 10234285	Incident Date: July 12, 2008	Date Added to File: July 14, 2008
Description of the Complaint: We have not had any prior problems with our minivan. We were driving with our 2 small children on a major highway doing at least 60 mph when our van would not go when my husband put his foot on the gas. He was able to get the van to the side of the road without any incident. The engine was running (air conditioning, radio, dvd player all working)but when he put his foot on the gas the vehicle did not move. We now have to have a rebuilt transmission put in the vehicle.			
		Details	Discuss It in Forum
226	Complaint Number: 10233746	Incident Date: July 4, 2008	Date Added to File: July 10, 2008
Description of the Complaint: After driving up to the upper peninsula, my fiance was driving our 2005 ford freestar limited back to her parent's house. She driving up the hill on the highway when suddenly, the engine's rpms increased dramatically and the vehicle began to role down the hill. She was not towing anything with the vehicle. After the vehicle came to rest, she was not able to put the vehicle into gear and drive. The vehicle was first towed to rahilly ford dealership in newberry, mi. They were unable to diagnose the problem because they do not have a transmission technician, so they outsourced the job to a company in canada called Mr. Transmission. After mr. Transmission removed the transmission and disassembled it, they discovered the front pump and torque converter failed. Mr. Transmission ordered a new torque converter, pump, and seals to repair the transmission. Total bill comes out to be \$2600 dollars. So far, ford has been no help in the repair of the vehicle.			
		Details	Discuss It in Forum
227	Complaint Number: 10231056	Incident Date: June 14, 2008	Date Added to File: June 15, 2008
Description of the Complaint: We were driving through a neighborhood when we turned around in someone's driveway after putting it back in drive the van lost all transmission power. The van would not go in forward or reverse in any gear.			
		Details	Discuss It in Forum
228	Complaint Number: 10230338	Incident Date: June 7, 2008	Date Added to File: June 9, 2008
Description of the Complaint: Driving down the street with my family in the vehicle, the transmission just stopped working, no warning signs whatsoever, just lost lost power in the middle of the street. The street had a slight incline to it, so we were able to coast to the side of the road and then parked it up on the sidewalk, to get the vehicle out of the middle of the two lane street we were driving on. The repairs have not been made as of yet, we are being told the transmission is defective.			
		Details	Discuss It in Forum
229	Complaint Number: 10228902	Incident Date: May 24, 2008	Date Added to File: May 26, 2008
Description of the Complaint: I driving home form work, when all of a sudden the rpms when up and the car seemed to have slipped into neutral. I tried to accelerate but the engine just revved. I coasted into a gas station. Now I have thousands of dollars of repairs that I cannot afford. I have been researching this and apparently this is not an isolated incident with this make and model.			
		Details	Discuss It in Forum
230	Complaint Number: 10228853	Incident Date: May 18, 2007	Date Added to File: May 25, 2008
Description of the Complaint: Without warning the transmission failed. I was im the middle of the street when this happened, lucky it wasn't a busy street.			
		Details	Discuss It in Forum
231	Complaint Number: 10228752	Incident Date: May 22, 2008	Date Added to File: May 23, 2008
Description of the Complaint: Automatic transmission failed and needed a new pump shaft, torque converter and an overhaul of the manual control valve.			
		Details	Discuss It in Forum
232	Complaint Number: 10225512	Incident Date: April 23, 2005	Date Added to File: April 23, 2008
Description of the Complaint: I have a 2005 ford freestar that needs a transmission. I was driving to work today and out of no where my van stopped driving. The engine was on but the van wouldn't move. I was just about to get onto interstate 95 (about 100 feet from on ramp) I could have been killed my children could have been killed. My car wouldn't move at all!!! I was scared to death. I have read many complaints today about the transmission problem with ford freestars. I can't believe that there has been no recall. I will cost me \$3,000 dollars to have this fixed. I have 4 children, where do I get this money from? I have my van at a garage that we go to for regular maintenance. They are telling me there is no Warranty on this van. How does this van just up and die when it is 3 years old with 55,000 mile on it and ford is not responsible for anything?			
		Details	Discuss It in Forum
233	Complaint Number: 10224680	Incident Date: August 16, 2008	Date Added to File: April 16, 2008
Description of the Complaint: The contact owns a 2005 ford freestar. While driving 5 mph and at 2,000 rpm's, the vehicle began to stutter. The vehicle has been taken to the dealer several times for transmission service. The transmission continues to fail. The vin was unknown. The current mileage was 61,000 and failure mileage was 31,000.			
		Details	Discuss It in Forum
234	Complaint Number: 10223838	Incident Date: April 8, 2008	Date Added to File: April 9, 2008
Description of the Complaint: My transmission on my 04 ford freestar quit with no warning and no signs of distress. It will cost me \$3,500 to get it repaired.			

		Details	Discuss It in Forum
235 Complaint Number: 10222545	Incident Date: March 23, 2008	Date Added to File: March 27, 2008	
Description of the Complaint:			
My ford freestar 05 transmission went at 75k, no warning , no light on, cost me \$2700 to repair, fuel system failure at 70k ,when I tried to pump gas it was like it was full all the time, fumes could not get out the tank, fuel spilled, it custom about \$400 to change solenoid.			
		Details	Discuss It in Forum
236 Complaint Number: 10220674	Incident Date: March 10, 2008	Date Added to File: March 10, 2008	
Description of the Complaint:			
2005 ford freestar just dies. First incident happened february 28, 2008. Was stopped at a stop sign and made it about halfway through intersection when everything shut off. Coasted to the other side and pulled to the right. Restarted the van and made it another 50 feet before it died again. Tried a third time and it would not go into any gear. Luckily was in a residential neighborhood. Called tow truck and local ford dealership (mckie ford, rapid city, sd). Service technician said the transmission needed to be replaced, parts would be in sometime on monday (3/3/2008). They completed the repair on tuesday afternoon. Today (3/10/2008), the same exact issue occurred. Called tow and local ford dealer. Waiting to hear what ford has to say this time. Doing some research on the web, there are hundreds of people with freestars that have had to same issue. Each has a similar story of having to replace the transmission (usually at their cost). Many of whom are looking at having a class action lawsuit created against ford for a known defect that has gone unresolved (to the point where they outright lie about knowing the parts are faulty). I know I'm not the first to complain here, and I know I will not be the last.			
		Details	Discuss It in Forum
237 Complaint Number: 10220067	Incident Date: March 3, 2008	Date Added to File: March 4, 2008	
Description of the Complaint:			
I was accelerating after being stopped at a stoplight. Suddenly my van begin to rev up over 500 rpms and had lost all power. Thankfully I was not in traffic and was able to pull over easily. The transmission was completely dead- it would not kick into any gears and I had to have it towed to the local ford dealership for repair. The vehicle has only 42, 500 miles on it.			
		Details	Discuss It in Forum
238 Complaint Number: 10217552	Incident Date: February 9, 2008	Date Added to File: February 10, 2008	
Description of the Complaint:			
My 2005 ford freestar's transmission failed on 09 feb 2008. I was driving 55mph down the highway when my rpms spiked with no load on the engine. The automatic transmission went into a neutral state and I steered the van and coasted off the road, there were no signs that the transmission was having any problems. I had to be towed to the closest dealership, 50 miles away. The van has 66k miles. If this incident had of happened on the interstate, bridge or in some other busy location, I'm sure this would have caused some injuries.			
		Details	Discuss It in Forum
239 Complaint Number: 10214055	Incident Date: December 27, 2007	Date Added to File: January 7, 2008	
Description of the Complaint:			
Our 2005 ford freestar has only 46,000 miles on it. December 23, 2007, two days before christmas, the transmission/transaxle indicator light come on as the transmission downshifted suddenly at 55mph. We took to the threlkeld ford dealership and they said the shifting solenoids had to be replaced for \$1,012.00.			
		Details	Discuss It in Forum
240 Complaint Number: 10212244	Incident Date: December 18, 2007	Date Added to File: December 18, 2007	
Description of the Complaint:			
My car showed no signs of anything wrong..Not even a light on the dashboard came on. I was doing about 40mph and it was as if someone threw me into neutral and the car wouldn't move in either direction at all.			
		Details	Discuss It in Forum
241 Complaint Number: 10212059	Incident Date: December 15, 2007	Date Added to File: December 17, 2007	
Description of the Complaint:			
On dec 15,2007 my pregnant wife and 3 children were going shopping. As they were driving up a incline the vehicle just started racing as in neutral. My wife pulled the vehicle over as best she could due to a low shoulder,still in the road. She removed the kids and brought them up an embankment so if the vehicle was hit they would be safe. A friend towed us to a level spot and I checked the linkage and fluid levels. There appears to be no problem with either and there was no sign that this was going to happen. The transmission just quit and upon researching I found out that this isn't an isolated problem and that I'm not alone. If this happened at a busier time I think it could have been fatal because of the larger increased traffic. Please help as this is our primary vehicle and my wife is due in march.			
		Details	Discuss It in Forum
242 Complaint Number: 10212009	Incident Date: November 15, 2007	Date Added to File: December 16, 2007	
Description of the Complaint:			
Transmission broke @ 50,000 miles without warning. I just bought this van 8 months ago, and now im making payments on a van I cannot drive.			
		Details	Discuss It in Forum

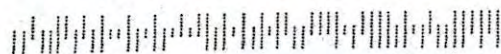
More Ford Freestar Automatic Transmission Complaints of Other Model Years

2007	2006	2004
More Automatic Transmission Complaints of Other 2005 Ford Models		
E150	E-350 Van	Escape
Explorer	F150	F-150
F-250	F-250 Superduty	F-350 SD
Five Hundred	Focus	Freestyle
Mustang GT	Ranger	Taurus

More Complaints of Other 2005 Ford Freestar Components

Airbag (3)	Anti-Lock Braking System (ABS) (2)
Body (1)	Body and Frame (1)
Brake Caliper (2)	Brake Master Cylinder (1)
Brake Pad (1)	Brake Pedal and Linkage (1)
Brake Rotor (3)	Door (1)
Door Latch (1)	Driveline (3)
Electrical System (7)	Emission Control (1)
Engine (1)	Engine and Engine Cooling System (5)
Front Suspension (1)	Front Wheel Bearing (1)
Fuel Delivery System (1)	Fuel Hose, Line and Fitting (1)
Gasoline Engine (1)	Hatchback (3)
Headlight (1)	Hydraulic Brake (5)
Manual Transmission (1)	Mid and Rear Seat (1)
Others (2)	Power Steering (1)
Power Train (3)	Seat (2)
Spare Tire (1)	Steering (2)
Steering Rack and Pinion (1)	Suspension (2)
Tire (3)	Torque Converter (11)
Transmission Control Module (TCM) and Powertrain Control Module (PCM) (1)	Wheel and Rim (1)
Wheel Cap, Cover and Hub (1)	

Cherryvale Ks.



Tulsa OK P8DC 741

TUE 14 SEP 2010 PM

RE: Highway
Safety Complaint

NWISA Headquarters
1200 New Jersey Avenue SE
West Building
Washington DC 20590