U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received	Repository ☐
15-OCT-2010	Reference No. 10360638

OWNER INFORMATION (Type or Print)

Name		Daytime Telephone Number	E-mail Address
Address			
City: SOUTH WEYMOUTH	State: MA	Zip Code:	Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
2GCEK19V41	CHEVROLET	SILVERADO 1500	2001

Date Purchased	Dealer's Name and Telephone Number			Engine:	Fuel Type:
2001	Tracy Chevy			No: Cylinders	
Original Owner ☒	Dealer's City: Plymouth	State: MA	Zip Code	8	GAS

Transmission Type		Powertrain	Multiple Failure:	Incident Date(s)
Automatic	☒ Antilock Brakes ☒ Cruise Control	4X4	Brakes	12-OCT-2010

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 030000 SERVICE BRAKES, HYDRAULIC	Failure Mileage	Failure Speed
	97000	5

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL9ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code		Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No			N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2001 CHEVROLET SILVERADO 1500. THE CONTACT WAS DRIVING 5 MPH WHEN HE APPLIED THE BRAKES AND THE PEDAL WENT STRAIGHT INTO THE FLOORBOARD. THE EMERGENCY BRAKE WAS APPLIED AND THE VEHICLE COASTED TO A STOP. THE BRAKES WERE REPAIRED. THE FAILURE MILEAGE WAS 97,000 AND THE CURRENT MILEAGE WAS 97,050.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

VISA MasterCard

EDDIE BAILEY'S GARAGE, INC.

9 ORANGE STREET
PHONE (781) 878-1570 DAYS

ABINGTON, MA 02351
PHONE (781) 878-7785 NITES

129409

DAY TOWING TIRES — TUBES — ACCESSORIES OIL — REPAIRING

NAME [redacted] DATE 10/12/10

ADDRESS [redacted]

MAKE AND MODEL 4x4 2500 2001 Chevy | LICENSE NO. | MOTOR NUMBER | MILEAGE

QTY.	PARTS	PRICE	DESCRIPTION OF WORK	AMOUNT
	Brake fluid	- 13 50	Brakelines:	
(7)	Unions 1/4"	- 14. 14	Found most brake lines Rotted. Removed	
20"	Brakeline 1/4" (3)	- 11 04	All steel brake lines except Lines on Rear	
30"	" " 1/4" (2)	- 9 62	Axle assy and Replaced with New lines	
40"	" " 1/4" (1)	- 5 84	bending and shaping as Needed and Replacing	551.56
51"	" " 1/4" (2)	- 14 38	Ends as Needed to Adapt to components	
60"	" " 1/4" (4)	- 31. 60	on truck Freed up 3 Frozen/Rotted	
(2)	Bleeder Screw.	- 5. 60	bleeders L/R will not come Apart	
	Put Left rear Brake Caliper	62.95	Properly - threads were coming out of	
			Caliper with bleeder Screw. Replaced L-R	
	Paid VISA 730 71		caliper bleeded System	
	10-13-10 [redacted]		test drove	
			Had To Remove Caliper To Remove Bleeders. Front Were - Rotted & Replaced Bleeders	

TOTAL LABOR	551 56
TOTAL PARTS	168 67
ENVIRONMENTAL SURCHARGE	
SALES TAX	10 54
TOTAL AMOUNT	730 77

PARTS TOTAL $ 168. 67

HEREBY AUTHORIZE REPAIR WORK TO BE DONE AS DESCRIBED ABOVE WITH NECESSARY PARTS. TO BE LISTED AT YOUR REGULAR PRICES. I AGREE TO PAY CASH ON ELIVERY OF CAR OR ON SATISFACTORY TERMS TO YOU, AND UNTIL PAID IN FULL IT SHALL CONSTITUTE A LIEN ON THIS CAR. I FURTHER AGREE THAT YOU ESPONSIBLE FOR CAR OR ARTICLE LEFT IN CAR IN CASE OF FIRE, THEFT, ACCIDENTS OR OTHER CAUSES MPLOYEES FOR ROAD TESTS AT MY OWN RISK