

Subject: FW: Q about steering on Honda Fit (2007-2008)
Date: Monday, January 31, 2011 9:52:10 AM

From: TIS, NHTSA (NHTSA)
Sent: Monday, January 31, 2011 9:47 AM
Subject: FW: Q about steering on Honda Fit (2007-2008)

ET
02-02-11
TGW

From: [REDACTED]
Sent: Thursday, December 16, 2010 2:06 PM
To: TIS, NHTSA (NHTSA)
Subject: Q about steering on Honda Fit (2007-2008)

Hello,

I'm an owner of a 2007 Honda Fit Sport and filed an online complaint with the NHTSA regarding systematic steering problems I've encountered with the car that may involve a defective electronic steering control module. Honda would like me and other owners to pay up to \$700 to have the module replaced, but I noticed that many complaints have been lodged with NHTSA regarding my problem. On the NHTSA website, complaints about Fit steering are broken into three categories, however it appears that there is significant overlap in the focus of the complaints: namely, sudden loss of power steering assist on the road or at start up. I am curious why these complaints are not grouped together. I would also like to know what would need to happen for a recall to be issued on this control module. When I contacted Honda to find out the number of electric steering control modules replaced for my model year Fit, I was told that that information was proprietary and that they were not at liberty to share it with me. If individuals are not able to access information about possible defective components from the manufacturer, I would hope that the government could acquire such figures and see if the number of module replacements seems excessive.

Just today I read that Honda will be recalling my model Fit to fix defective headlight switch. When I examined the NHTSA website, I found that complaints about that problem equalled the number of complaints about the loss of power steering related to the control module in my car. I strongly contend that intermittent loss of power steering while driving is a serious concern, and would appreciate an explanation of the criteria for issuing or not issuing a recall.

Thanks for your consideration,

[REDACTED]