

**Subject:** FW: NHTSA: Follow up to ODI Complaint: 10360486  
**Date:** Monday, December 27, 2010 9:27:41 AM

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**From:** [REDACTED]  
**Sent:** Thursday, December 23, 2010 10:58 AM  
**To:** EVOQ (NHTSA)  
**Subject:** Re: NHTSA: Follow up to ODI Complaint: 10360486

Thank you. God Bless you for caring and for saving lives.

I still have this problem. I am very careful about the gas pedal and cautious when driving. I want to trade it in when the next opportunity arrives. I do not like the way the gas pedal acts. I was surprised the FORD EXPLORER won a top recognition in the safe vehicles category.

The dealer said I must just get use to it. This is common in the 2003 to 2004 vehicles. This is something I do not believe should be ignored. I am very disappointed in my purchase of this vehicle. I have a \$21,000 loan to pay off and I do not like my Explorer. I do not feel safe in it. I do not like driving it.

have a nice day.

----- Original Message -----

**From:** [EVOQ@dot.gov](mailto:EVOQ@dot.gov)  
**To:** [REDACTED]  
**Sent:** Thursday, December 23, 2010 10:28:15 AM  
**Subject:** FW: NHTSA: Follow up to ODI Complaint: 10360486

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to [dataquality@dot.gov](mailto:dataquality@dot.gov) or fax to (202) 366-1767. Due to the volume of complaints we receive and our limited resources, we can not respond to every complaint.  
NHTSA/Office of Defects Investigation

