



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received 13-OCT-2010	Repository <input type="checkbox"/>
	Reference No. 10360259

OWNER INFORMATION (Type or Print)

Name	Address	City	State	Zip Code	Daytime Telephone Number	E-mail Address
		RAVENNA	OH			
					Evening Telephone Number same	

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1G1ND52F34M	Make CHEVROLET	Model MALIBU	Model Year 2004
Date Purchased 1-12-2006	Dealer's Name and Telephone Number Streetboro 330-422-1212	Engine: No: Cylinders 4	Fuel Type: Reg.
Original Owner <input type="checkbox"/>	Dealer's City Great Lakes Honda	State OH	Zip Code 44241
Transmission Type Auto	<input checked="" type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control	Powertrain	Multiple Failure: ALL Yes - the time
			Incident Date(s) 17-JUN-2009

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 110000 ELECTRICAL SYSTEM PASS LOCK SENSOR	Failure Mileage 18000	Failure Speed
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL9ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police N
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Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2004 CHEVROLET MALIBU. THE CONTACT STATED THAT THE VEHICLE WOULD NOT START AT TIMES AFTER SEVERAL ATTEMPTS. THE VEHICLE WOULD ALSO SUDDENLY STOP WHILE SHE WAS DRIVING. SHE HAD THE VEHICLE TOWED SEVERAL TIMES AS A RESULT. THE VEHICLE WAS TAKEN TO AN AUTHORIZED DEALER WHERE A PASSLOCK SENSOR WAS REPLACED; HOWEVER, THE FAILURE CONTINUED. THE CONTACT CALLED THE MANUFACTURER WHO OFFERED NO ASSISTANCE. THE VEHICLE HAD NOT BEEN REPAIRED. THE CURRENT MILEAGE WAS APPROXIMATELY 125,000. THE FAILURE MILEAGE WAS APPROXIMATELY 18,000.

It will never be repaired until G.M. fixes us poor people's cars. this is wrong!

SHAME ON G.M.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. **ATTACH ADDITIONAL SHEETS IF NECESSARY**

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Please read Computer & You will see Problems
I Don't Care if My Name is Used
G.M. needs to Be EXPOSED FOR there
FAILURE to have Re-Call.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

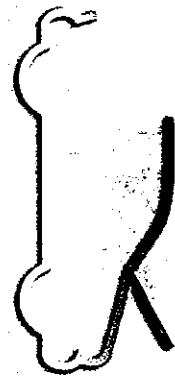
BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

Dec. 26th - 2010

When i got car, i noticed the horn would not go off up on locking car lights would start flashing for no reason. I'm A woman; Paid no attention to this. My CAR now will Run FOR MAYBE 5 Day's And it STOP'S Running I PRAY And thank God every time it start's. I called General motor's, a lady told me to get the car jump started And that would get car going. But 2nd call to G.M. they Deny knowing this Problem. they are aware.

TYPE IN 2004 MALIBU Anti-LOCK Problem on the Computer. It will MAKE you sick to hear how these people are stuck with a lemon - About 6 mos. ago i had my car towed to A little Repair SHOP. He showed me how to start car. Put ignition in on mode wait until theft system light quit's blinking & car will start. But one Day i will be like all the other thousand's of people (Car won't start).

This is Very Dangerous & expensive to Repair - The Dealers & SHOP'S are Putting it in the ON mode & Ripping people OFF. they will not Give you the

Part, Because there is no Part to give
Back. Turn ignition on FOR 10 minutes.

I hope you read these testimonies on
the Computer? so you will see I Am
Not Alone - G.M. is AWARE OF
this Problem.

I will never Buy G.M. AGAIN.

I have Put at Least \$2,000⁰⁰
in Part's + LABOR + tow's
myself. I just hope it LAST'S
me Another Year until its Paid OFF?
Cant AFFORD Another \$300⁰⁰ A month
Car PAYMENTS.

Please help us. you can see
we are POOR - 2004 Car that won't
ever start for some people, they
have Paid for SO MANY parts
And it still sits. I know I
will Be STUCK ALSO.

This is A terrible feeling. Every
time you leave your house it
might start + if it does
you are stuck MAY Be on the
way Back? It's A guessing game
Plus sitting in the wrong neighborhood could Be
Deadly?

Thank you

Deadly?

Please read Computer!



I.B. AUTO REPAIR
BOB DERR - Owner

Charged \$56.⁰⁰

Honest
MAN

3486 1/2 West Main St.
Ravenna, Ohio 44266
330-298-9522

M-F 8-5
CLOSED SAT.
CLOSED SUN.