INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received	Repository ☐
12-OCT-2010	Reference No. 10360167

OWNER INFORMATION (Type or Print)

Name [redacted]		Daytime Telephone Number [redacted]	E-mail Address [redacted]
Address [redacted]		Evening Telephone Number [redacted]	
City RUSSELLVILLE	**State** AR	**Zip Code** [redacted]	

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
1G1ZG57B48F[redacted]	CHEVROLET	MALIBU	2008

Date Purchased	Dealer's Name and Telephone Number		Engine: No: Cylinders	Fuel Type:
1-5-08	PINEGAR CHEVROLET 417-334-3114 417-337-0567		4	UNLEADED
Original Owner ☒	Dealer's City BRANSON	State MO / Zip Code 65616		

Transmission Type		Powertrain	Multiple Failure:	Incident Date(s)
AUTOMATIC	☒ Antilock Brakes ☒ Cruise Control			~~05-OCT-2010~~ MULTIPLE

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 010000 STEERING, 012000 STEERING: COLUMN	Failure Mileage	Failure Speed
	39000	~~X~~ 70+

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL9ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code		Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No	0	0	N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2008 CHEVROLET MALIBU. WHILE TRAVELING 45 MPH, THE CONTACT NOTICED THAT THE STEERING WHEEL BEGAN TO SUDDENLY VIBRATE. THE VEHICLE WAS TAKEN TO AN AUTHORIZED DEALER WHERE THE CONTACT WAS INFORMED THAT THE STEERING COLUMN NEEDED TO BE REPLACED. THE CURRENT AND FAILURE MILEAGES WERE APPROXIMATELY 39,000.

INCIDENT ALSO HAPPENED ON A FRIDAY NIGHT ON I-40 NEARING LITTLE ROCK, AR AT APPROX 70+ MPH - STEERING ~~COLUMN~~ WHEEL STARTED TO SHAKE VIOLENTLY + [redacted] ALMOST LOST CONTROL OF VEHICLE, [redacted] HAD A PASSENGER WITH HIM WHO WAS PUT AT RISK - FOR DETAILS, CALL [redacted] @ [redacted]

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

VEHICLE WAS REPAIRED @ PHIL WRIGHT CHEVROLET IN RUSSELLVILLE, AR - PHONE # 479-968-1555, ADDRESS IS 3300 E. MAIN. 72801 IS ZIP CODE. VEHICLE REPAIR WAS AT NO COST TO ME.