

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received 12-OCT-2010		Repository ☐ Reference No. 10360104	
OWNER INFORMATION (Type or Print)					
Name		Address		Daytime Telephone Number	
City		State		Zip Code	
Evening Telephone Number		E-mail Address			
CHARLEROY		PA		SAME	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side			Make		Model
1GCGK29R9VE			CHEVROLET		K2500
Date Purchased		Dealer's Name and Telephone Number		Model Year	
1999				1997	
Original Owner		Dealer's City		Engine:	
☐				No: Cylinders	
		State		8	
Zip Code				Fuel Type:	
				GAS	
Transmission Type		☒ Antilock Brakes		Powertrain	
Auto		☒ Cruise Control		4x4	
Multiple Failure:		Incident Date(s)			
		21-SEP-2010			
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 130000 VISIBILITY				Failure Mileage	
				54000	
Failure Speed					
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment		Failure Location:	
		☐ Prior Repair			
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash		Fire		Number of Persons Injured	
☐ Yes ☒ No		☐ Yes ☒ No		Number of Deaths	
				Reported to Police	
				N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
TL*THE CONTACT OWNS A 1997 CHEVROLET K2500. THE CONTACT STATED THAT HE EXPERIENCED PROBLEMS WITH THE WINDSHIELD WIPERS BECAUSE THEY WOULD FUNCTION PROPERLY ON AN INTERMITTENT BASIS. THE VEHICLE HAD NOT BEEN INSPECTED OR REPAIRED. BOTH THE DEALER AND MANUFACTURER STATED THAT THE CONTACT WOULD BE RESPONSIBLE FOR REPAIR COSTS AS THE VEHICLE WAS NOT INCLUDED IN A RECALL RELATED TO THE WINDSHIELD WIPERS (COULD NOT FIND THE RECALL IN NHTSA DATABASE). THE CURRENT MILEAGE WAS APPROXIMATELY 55,000. THE FAILURE MILEAGE WAS APPROXIMATELY 54,000.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.					
ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Wiper Blades stop on Low or Intermittent For no reason
Seem To work only on High Speed but can stop without
Turning off.

MF Campaign No 03023 Recall on 1997 Chev. K2500.
Wiper Motor Circuit & Board cover NHTSA Recall Bulletin
owner Notification on May 2003

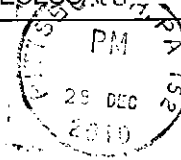
ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



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NECESSARY
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IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL

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WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

