

SEP 27 2010

CHRIS CHRISTIE
GovernorKIM GUADAGNO
Lt. Governor[REDACTED]
MATAWAN NJ [REDACTED]**New Jersey Office of the Attorney General**Division of Consumer Affairs
Consumer Service Center - Complaint Review Unit
124 Halsey Street, 3rd Floor, Newark, NJ 07102

September 16, 2010

PAULA T. DOW
Attorney GeneralTHOMAS R. CALCAGNI
Acting Director**Mailing Address:**
P.O. Box 45025
Newark, NJ 07101
(973) 504-6200Re: NISSAN MOTOR CORP
File Number: 09-16-10G0000056886

Dear [REDACTED]

Thank you for contacting the New Jersey Division of Consumer Affairs. Because the allegations you made in your letter are not within the Division's jurisdiction, we are referring this matter to:

US Dept of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation (NVS-210)
1200 New Jersey Ave SE
Washington, DC 20590

All future correspondence, including inquiries and copies of additional documents, should be addressed to them.

Sincerely,

Patricia D. Pate
Supervisor
Consumer Service Center

RR11.pri

MC
100710
TGW

From: [REDACTED]
To: <ocpcom@dca.lps.state.nj.us>
Date: 6/16/2010 3:55 PM
Subject: OCP Complaint Form

Below is the result of your feedback form. It was submitted by
[REDACTED] on Wednesday, June 16, 2010 at 15:49:35

PrintNow:: PLEASE PRINT THIS COMPLAINT CONFIRMATION FOR YOUR RECORDS

ConsumerLastName: [REDACTED]

ConsumerFirstName: [REDACTED]

Consumer Street: [REDACTED]

Consumer City: Matawan

Consumer State: NJ

Consumer ZIP: [REDACTED]

Consumer Home phone: [REDACTED]

Consumerdaytimephone: [REDACTED]

Consumer Age Group: 60+

Business Name: Nissan Motors

Business City: Kayport

Business State: NJ

natureofcomplaint: automotive

2a New or Used?: New

2b. Leased or purchased?: Purchased

2c. purchase price: \$

2d. current mileage: 72000

2e. date of purchase: Oct 2003

2e. warranty, service contractor as is: No
answer provided

2f. make: Nissan

2f. model: Altima

2f. year: 2004

3.nameofcompanywithwhichyoudealt: Pine Belt Nissan

4.companyagents/employees: Mr. Breenan

5.Complaintrelateddocs: No

6.ComplaintDescription: My mechanic said my catalytic converter was going bad and it could cause the engine to seize. Nissan says it is not bad enough for them to replace it yet. One representative from Nissan said the warranty is good until 80,000 miles the other one said it ran out at 60,000. I know of 2 other relatives that the converter went and caused engine problems just as the warranty ran out. I believe Nissan does not want to fix this because it will cost them money and they know it is a problem and they did nothing to correct it. I am getting it repaired on my own mainly because I do not want to have to put a new engine in in a couple of months. Nissan should have done a recall on these cars but did not so consequently it is going to cost me about \$600.

7.lossamount: \$600.000

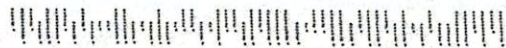
submit: Submit Complaint

REMOTE_HOST: 173.63.82.113

HTTP_USER_AGENT: Mozilla/4.0 (compatible; MSIE 7.0; Windows NT 6.0; WOW64; GTB6.5; SLCC1; .NET CLR 2.0.50727; Media Center PC 5.0; .NET CLR 3.5.21022; .NET CLR 3.5.30729; .NET CLR 3.0.30618)

REMOTE_ADDR: 173.63.82.113

Newark, New Jersey



SEP 27 2010

PAID

US Dept. of Transportation

NHTSA Headquarters

1200 New Jersey Avenue SE

West Building

Washington, DC 20590

Office of Defects Investigation (NVS-210)