



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY, 5 U.S.C. 552(B)(6)

Date Received: 07-OCT-2010
Repository:
Reference No.: 10359554

OWNER INFORMATION (Type or Print)

Name: [REDACTED]
Address: [REDACTED]
City: GENTRY State: AR Zip Code: [REDACTED]

Daytime Telephone Number: [REDACTED] E-mail Address: [REDACTED]
Evening Telephone Number: [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1UJB10BP2A1 [REDACTED]
Make: JAYCO TRAVEL TRAILER Model: JAY FEATHER Model Year: 2010
Date Purchased: 5-10-10 Dealer's Name and Telephone Number: McGAUGH RV 479 751 2174
Engine: No: Cylinders: Fuel Type:
Original Owner: Dealer's City: Springdale AR State: Zip Code:
Transmission Type: Antilock Brakes Powertrain: Multiple Failure: Incident Date(s): 04-JUL-2010
 Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 030000 SERVICE BRAKES, HYDRAULIC E.L.E.
Failure Mileage: 100 Failure Speed: 30

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: Goodyear Tire Model (Name or Number): Tire Size (Example: P215/65R15):
DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location:
Tire Component Code: Tire Failure Type: FLAT SPOT

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: Number of Deaths: Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2010 JAYCO JAYFEATHER TRAILER. THE CONTACT WAS DRIVING APPROXIMATELY 30 MPH, THE BRAKES LOCKED WHEN PRESSURE WAS APPLIED. THE VEHICLE WAS TAKEN TO AN AUTHORIZED DEALER WHERE THEY INFORMED THE CONTACT THAT THE BRAKE MAGNETS WERE INCORRECT. THE TECHNICIAN REPLACED THE FOUR BRAKE MAGNETS; HOWEVER, THE FAILURE CONTINUED TO OCCUR. THE FAILURE MILEAGE WAS 100. THE VIN WAS UNAVAILABLE.
Returned trailer to dealer
was told they didn't know what was wrong. Took trailer to
Wheels RV INC. they found brake drums out of round, replaced
ALL 4 drums & one tire, has a fine since. work was done under
warranty.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

DEC 28 2010

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Wheels RV 479 306 5555

ATTACH ADDITIONAL SHEETS IF NECESSARY

US Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE. Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300

NW ARKANSAS AR 717

15 DEC 2010 PM 17

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation National Highway Traffic Safety Administration Office of Defects Investigation, NVS-210 1200 New Jersey Avenue SE. Washington, D.C. 20077-9382



Think your vehicle has a safety defect?



If so: Use the enclosed form to file a report.

or visit: www.safercar.gov

or call: Vehicle Safety Hotline 888-327-4236



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