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DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline				FOR AGENCY USE ONLY 100148		
U.S. Department of Transportation National Highway Traffic Safety Administration				Date Received 07-OCT-2010		Repository ☐
						Reference No. 10359530
OWNER INFORMATION (Type or Print)						
Name [REDACTED]			Daytime Telephone Number [REDACTED]		E-mail Address [REDACTED]	
Address [REDACTED]			Evening Telephone Number [REDACTED]			
City MIAMI		State FL	Zip Code [REDACTED]			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).						
VEHICLE INFORMATION						
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side JHLRD78832C [REDACTED]			Make HONDA		Model CRV EX	
Date Purchased 07-12-2002		Dealer's Name and Telephone Number BRAMAN HONDA 305.266.9900			Engine: No: Cylinders 4	
Original Owner ☒		Dealer's City MIAMI		State FL	Fuel Type: REGULAR GASOLINE	
Transmission Type AUTOMATIC		☒ Antilock Brakes ☒ Cruise Control		Powertrain		Incident Date(s) 26-MAY-2010
FAILED COMPONENT(S)/PART(S) INFORMATION						
Vehicle Component Codes: 180000 VEHICLE SPEED CONTROL, 120000 EXTERIOR LIGHTING, 020000 SUSPENSION PART # 36750 - SMA-003 BRAKE STOP LIGHT & CRUISE CONTROL SWITCH (REPLACED BY ALL IMPORT)				Failure Mileage 74000		Failure Speed 5 to 0 - (MILES)
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE						
Tire Make		Tire Model (Name or Number)			Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM9ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:		
Tire Component Code				Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE						
Make:		Date Manufactured:		Model No./Name:		
Seat Type:		Installation System:				
Child Seat Component Code:		Failed Part:				
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)						
Crash ☒ Yes ☐ No		Fire ☐ Yes ☒ No		Number of Persons Injured 0		Number of Deaths 0
				Reported to Police Y		
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).						
TL*THE CONTACT OWNS A 2002 HONDA CR-V. WHILE STOPPED AT A TRAFFIC LIGHT, THE CONTACT ATTEMPTED TO ACCELERATE AND THE VEHICLE SUDDENLY STALLED. THE FAILURE CAUSED A CRASH INVOLVING TWO OTHER VEHICLES. THERE WAS A POLICE REPORT FILED. THERE WERE NO INJURIES. THE VEHICLE WAS TOWED TO AN AUTHORIZED DEALER WHERE THE IDLE AIR CONTROL MODULE MOTOR, THE LOWER CONTROL ARM KNUCKLE AND THE BEARING WERE REPLACED. THE FAILURE OCCURRED AGAIN; THE VEHICLE WAS TAKEN TO A LOCAL REPAIR SHOP WHERE THE CONTACT WAS INFORMED THAT THE CRUISE CONTROL SWITCH WAS THE CAUSE OF FAILURE. THE VEHICLE WAS REPAIRED. THE CONTACT CALLED THE MANUFACTURER AND FILED A COMPLAINT. THE FAILURE MILEAGE WAS APPROXIMATELY 74,000 AND THE CURRENT MILEAGE WAS 75,273.						
ATTACHED : PAGE 2 - ALL IMPORT INVOICE FOR PART# 36750 " 3 - POLICE TICKET w/ NO INJURY MARK " 4 - SIMILAR RECALLS FROM HONDA 2002 MODELS " 5 - AUTO BODY-UNIBODY- REPAIRS INVOICE						
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.						
ATTACH ADDITIONAL SHEETS IF NECESSARY						
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.						

DEC 27 2010

PLEASE READ CAREFULLY, CHECK ONE OF THE STATEMENTS BELOW, AND SIGN:
I UNDERSTAND THAT, UNDER STATE LAW, I AM ENTITLED TO A WRITTEN ESTIMATE IF MY FINAL BILL WILL EXCEED \$100.00

I REQUEST A WRITTEN ESTIMATE.
I DO NOT REQUEST A WRITTEN ESTIMATE AS LONG AS THE REPAIR COSTS DO NOT EXCEED \$_____. THE SHOP MAY NOT EXCEED THIS AMOUNT WITHOUT MY WRITTEN OR ORAL APPROVAL.
I DO NOT REQUEST A WRITTEN ESTIMATE.

SIGN _____ DATE: _____
*U/Us _____ RC/Reconditioned NC/No Chg/Warranty RD/Reduced

QTY	Part NO	DESCRIPTION	*	PRICE	EXTEND
1		Brake light switch			12.99

Part # 36750-SMA-003

Brake STOP LIGHT & Cruise Control Switch.

Geico insurance did not pay for this part because they claim the defective part cause the car to stall, and the accident.

Estimate good for 30 days. Not responsible for damage caused by theft, fire or acts of nature. I hereby authorize the above repairs, including sublet work, along with the necessary materials. You and your employees may operate my vehicle for the purpose of _____ risk. If I cancel repairs prior to their completion _____ assembly fee of \$ _____ will be applied.

X _____ Date _____

All Import Tech Corp.

7291 SW 41 Street

Miami, FL 33155

Tel 305.262.1994

Fax 305.262.1984

MVR 25108212

MV 55202

Name: _____

Address: _____

City: Miami

State: FL

Zip: _____

Other Authorized Person: _____

Year/Make: 07/Honda

Model: CRV

VIN# JHLRD78832C

Save Old Parts: Yes ☐ No ☐ (Core may apply)

Customer Complaint / Problem: _____

LABOR CHARGES BASED ON:

☐ FLAT RATE ☐ HOURLY RATE

☐ BOTH APPLY

ESTIMATE/DIAGNOSTIC FEE:

\$ _____ /OR HOURLY AT

\$ _____ PER HOUR

A storage fee of \$ _____ per day may be applied to vehicles which are not claimed within 3 working days of notification of completion.

The following repairs were made to your vehicle:

Labor Charge

ESTIMATED REPAIR COST

/SHOP SUPPLIES

\$

CHARGES

PARTS:

\$ 12.99

LABOR:

\$ 40.00

SUBLET/OTHER:

\$

**SHOP SUPPLIES:

\$ 3.15

***FEES: TOW FEE

\$ 45.00

Subtotal: \$

111.14

Sales Tax \$

7.78

TOTAL:

\$ 118.92

This charge represents the cost and profits to the motor vehicle repair facility for miscellaneous shop supplies or waste disposal. *FS403.718 mandates a \$1.00 fee for each new tire sold in the State of Florida. ***FX403.7185 mandates a \$1.50 fee for each new remanufactured battery sold in the State of Florida.

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FLORIDA UNIFORM TRAFFIC CITATION

3732-GJG

CHECK
DIGIT

X

COUNTY OF Dade ☐ (1) F.H.P. ☒ (2) P.D. ☐ (3) S.O. ☐ (4) OTHER
CITY (IF APPLICABLE) Miami MIA AGENCY 01

IN THE COURT DESIGNATED BELOW THE UNDERSIGNED CERTIFIES THAT HE/SHE HAS JUST AND REASONABLE GROUNDS TO BELIEVE AND DOES BELIEVE THAT ON

SUMMONS (VIOLATOR'S COPY)
DAY OF WEEK Wed MONTH 05 DAY 26 YEAR 2010 605 ☐ A.M. ☒ P.M.

NAME (PRINT) [REDACTED] MIDDLE [REDACTED]
STREET [REDACTED] IF DIFFERENT FROM ONE ON DRIVER LICENSE "X" HERE

CITY Miami FL STATE FL ZIP [REDACTED]

TELEPHONE NUMBER [REDACTED] DATE OF BIRTH [REDACTED] RACE [REDACTED] SEX [REDACTED] HGT 5-06

DRIVER LICENSE NUMBER [REDACTED] FL E YR. LICENSE EXP. 2012 IF COMMERCIAL MTR. VEH. "X" HERE ☐

YR. VEHICLE 2002 MAKE Honda STYLE SUV COLOR White IF PLACARDED HAZARDOUS MATERIAL "X" HERE ☐
VEHICLE LICENSE NO. [REDACTED] TRAILER TAG NO. [REDACTED] STATE FL YEAR TAG EXPIRES 2010 IF COMPANION CITATIONS "X" HERE ☐

UPON A PUBLIC STREET OR HIGHWAY, OR OTHER LOCATION, NAMELY

NW 42 Ave + 3rd St

FT. [REDACTED] MILES [REDACTED] ☒ N ☐ S ☐ E ☐ W OF NODE

DID UNLAWFULLY COMMIT THE FOLLOWING OFFENSE. CHECK ONLY ONE OFFENSE EACH CITATION.

- ☐ UNLAWFUL SPEED MPH SPEED APPLICABLE _____ MPH
☐ INTERSTATE ☐ 4-LANE HWY WITH 20 FT. MEDIAN OUTSIDE BUS. OR RES. DIST.)
- ☒ CARELESS DRIVING ☐ SAFETY BELT VIOLATION ☐ EXPIRED DRIVER LICENSE
☐ VIOLATION OF TRAFFIC CONTROL DEVICE ☐ IMPROPER OR UNSAFE EQUIPMENT ☐ FOUR (4) MONTHS OR LESS
☐ VIOLATION OF RIGHT-OF-WAY ☐ EXPIRED TAG ☐ MORE THAN FOUR (4) MONTHS
☐ IMPROPER CHANGE OF LANE OR COURSE ☐ SIX (6) MONTHS OR LESS ☐ NO VALID DRIVER LICENSE
☐ IMPROPER PASSING ☐ MORE THAN SIX (6) MONTHS ☐ DRIVING WHILE LICENSE SUSPENDED OR REVOKED
☐ CHILD RESTRAINT ☐ NO PROOF OF INSURANCE ☐ FAILURE TO STOP AT A TRAFFIC SIGNAL
☐ DRIVING UNDER THE INFLUENCE OF ALCOHOLIC BEVERAGES, CHEMICAL OR CONTROLLED SUBSTANCES, DRIVING/ACTUAL PHYSICAL CONTROL WHILE IMPAIRED, OR DRIVING/ACTUAL PHYSICAL CONTROL WITH UNLAWFUL BREATH/BLOOD/URINE ALCOHOL LEVEL BAL _____

OTHER VIOLATIONS OR COMMENTS PERTAINING TO OFFENSE

☐ AGGRESSIVE DRIVING IN VIOLATION OF STATE STATUTE 316.1925 SECTION 1925 SUB-SECTION [REDACTED]
CRASH ☒ YES ☐ NO PROPERTY DAMAGE ☒ YES ☐ NO 19990 INJURY TO ANOTHER ☐ YES ☒ NO SERIOUS BODILY INJURY TO ANOTHER ☐ YES ☒ NO FATAL ☐ YES ☒ NO

- ☐ CRIMINAL VIOLATION. COURT APPEARANCE REQUIRED, AS INDICATED BELOW.
☒ INFRACTION. COURT APPEARANCE REQUIRED, AS INDICATED BELOW.
☐ INFRACTION WHICH DOES NOT REQUIRE APPEARANCE IN COURT.

3732-GJG

CHECK
DIGIT

X

COURT INFORMATION DATE _____ TIME _____

COURT To Be Set LOCATION _____

ARREST DELIVERED TO [REDACTED] DATE _____
I AGREE AND SIGN THE CITATION X CHARGES AND INSTRUCTIONS SPECIFIED IN THIS CITATION. WILLFUL REFUSAL TO ACCEPT AND SIGN SIGNATURE IS NOT AN ADMISSION OF GUILT OR WAIVER OF RIGHTS. IF YOU NEED REASONABLE FACILITY CONTACT THE CLERK OF THE COURT.
X SIGNATURE [REDACTED] DATE 05/26/2010

Phone:(305) 525-2058
Mobile:(786) 402-3202



INV# 357

DATE 10/6/2010		TIME 9:30		ID# HLRD78832C070
OWNER'S NAME [REDACTED]				
ADDRESS [REDACTED]				TAG# [REDACTED]
DRIVER'S LIC.# [REDACTED]				
MAKE Honda	YEAR 2002	MODEL CRV	COLOR Plaid	
TOWED FROM P11 4MPORT 7291 SW 41 ST				
TOWED TO 4620 NW 16 ST				
MILEAGE STARTING		MILEAGE ENDING		TOTAL MILEAGE
VEHICLE DAMAGES		HOOK-UP		
		MILES		
		WAITING TIME		
		LOCKED DOOR		
		TIRE CHANGE		
		JUMP START		
		FUEL SERV.		
		LABOR TIME		
		CLEANING		
		RE-DELIVERY		
		OTHERS		

TOTAL

I, the owner, or his legal representative, having been at INTERCITY TOWING am aware of all wrecker and storage charges and agree to pay such accrued charges.

Name: [REDACTED]

Date: 10/6/2010

Replaced
Oct 6/2010
Part #:
36750 - SMA - 003
B. STOP LIGHT SWITCH
B. CRUISE CONTROL

Honda CRV 2002

Page (3)

Honda expands recall

Honda Motor Co. is recalling Accord and Civic passenger cars to address problems with an ignition switch that could allow the key to be removed without the transmission being shifted into park, its third recall over the problem since 2003.

Honda said the most recent recall involved 384,220 vehicles and includes 2003 model year Accord and Civics and 2003-2004 versions of the Honda Element. Honda told the National Highway Traffic Safety Administration that the defect with the automatic transmissions could lead to a vehicle rolling away and increase the crash risk.

For more information, owners can go to www.recalls.honda.com or contact Honda at (800) 999-1009 and select option 4.

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GEICO MIAMI CLAIMS OFFICE

E-MAIL SUPPLEMENTS TO: R6ADSUPPMIAMI@GEICO.COM

2882 NW 79TH AVE

DORAL, FL 33122

(305)744-1377 Fax: (866)955-1027

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SUPPLEMENT OF RECORD 3 WITH SUMMARY

Written By: ANDREW MARQUEZ 06/21/2010 12:04 PM

Adjuster: CAD8

ECC: (305)403-0160

Insured:

Claim #

Owner:

Policy #

Address:

Date of Loss: 05/26/2010 at 12:00 AM

MIAMI, FL

Type of Loss: Collision

Evening:

Point of Impact: 12. Front

Business:

Inspect RESIDENCE 4620 NW 6TH ST MIAMI F

OTHER

Location: 5308 305-799-8297

miami, FL 33142

Repair UNIBODY COLLISION

Facility: 7181 SW WATERWAY DR

MIAMI, FL 33155

5 Days to Repair
License #Kept the car
for
1 month

2002 HOND CRV 4X4 EX 4-2.4L-FI 4D UTV UNK Int:

VIN: JHLRD78832C

Lic:

FL Prod Date:

Odometer: UNK

Air Conditioning

Rear Defogger

Tilt Wheel

Cruise Control

Intermittent Wipers

Keyless Entry

Rear Window Wiper

Body Side Moldings

Dual Mirrors

Privacy Glass

Electric Glass Sunroof

Clear Coat Paint

Power Steering

Power Brakes

Power Windows

Power Locks

Power Mirrors

AM Radio

FM Radio

Stereo

Cassette

Search/Seek

CD Changer/Stacker

Anti-Lock Brakes (4)

Driver Air Bag

Passenger Air Bag

4 Wheel Disc Brakes

Cloth Seats

Bucket Seats

Recline/Lounge Seats

Automatic Transmission

4 Wheel Drive

Overdrive

Aluminum/Alloy Wheels

NO.	OP.	DESCRIPTION	QTY	EXT. PRICE	LABOR	PAINT
1		FRONT BUMPER				
2**	Repl Qual	Repl Parts Bumper cover	1	109.00	1.4	0.0
3**S02	Repl Qual	Repl Parts CAPA RT Upper beam	1	32.00	0.3	
4	S02	Repl RT Hole cover	1	3.52	0.1	0.3
5	S02	Add for Clear Coat				0.1
6	S02	Repl RT Spacer	1	15.18		
7	S02	Repl Reinf beam	1	150.55	0.5	

5

06/21/2010 at 12:05 PM
1011600079373580101159-01
OPJR22FSSUPPLEMENT OF RECORD 3 WITH SUMMARY
2002 HOND CRV 4X4 EX 4-2.4L-FI 4D UTV UNK Int:

NO.	OP.	DESCRIPTION	QTY	EXT.	PRICE	LABOR	PAINT
8	S02	GRILLE					
N 9**	S02	Repl Qual Repl Parts Grille	1		90.00	0.5	
10		FRONT LAMPS					
11**	S02	Repl RECOND RT Headlamp assy	1		253.75	0.4	
12		Aim headlamps				0.5	
13		RADIATOR SUPPORT					
14		Repl Upper tie bar	1		60.92	s 0.3	0.5
15	S02	Repl RT Side extn	1		32.50	s 0.8	0.5
16	S02	Overlap Minor Panel					-0.2
17	S02	Repl RT Side support	1		27.97	s 1.4	0.5
18	S02	Overlap Minor Panel					-0.2
19**		Repl Qual Repl Parts Splash shield	1		68.00	0.5	
20		HOOD					
21		Blnd Hood					1.4
22		FENDER					
23**	S02	Repl Qual Repl Parts CAPA RT Fender	1		74.81	2.5	2.0
24	S02	Add for Clear Coat					0.8
25	S02	Add for Edging					0.5
26	S02	Deduct for Overlap				-0.5	
27**	S02	Repl Qual Repl Parts RT Wheel opng mldg	1		36.00	0.3	
28		WHEELS					
N 29**	S02	Repl RECOND RT/Front Wheel, alloy Asahi +20%	1		148.80	m 0.3	
30#	S02	Subl wheel alignment	1		69.95		
31	S01	FRONT SUSPENSION					
32	S01	Repl RT Strut	1		173.08	m 1.5	M
33	S03	Repl RT Lower cntrl arm	1		227.03	m 1.0	
34	S03	Repl RT Bearing w/ABS	1		89.23	m Incl.	
35*	S03	Repl RT Knuckle w/ABS	1		183.25	m 0.0	
36	S03	Deduct for Overlap				-0.4	
37	S03	Deduct for Overlap				-0.4	
38	S02	AIR CONDITIONER & HEATER					
39**	S02	Repl Qual Repl Parts Condenser assy	1		113.16	m 0.9	M
40	S02	Evacuate & recharge				m 1.4	M
41	S02	FRONT DOOR					
42	S02	Blnd RT Outer panel					1.1
43	S02	R&I RT Belt w'strip				0.3	
44	S02	R&I RT Mirror assy EX black				0.4	
45	S02	R&I RT Handle, outside				0.3	
46	S02	R&I RT R&I trim panel				0.5	
47	S02	COOLING					
48**	S02	Repl Qual Repl Parts Radiator assy auto trans	1		167.00	m 2.1	M
49#	S02	Repl STRIPES	1		15.00		
50#	S02	Repl COOLANT	1		16.00		
51#	S02	Repl REFRIGERANT	1		39.00		
N 52#	S03	Subl SERVICE INVOICE	1		625.06		

06/21/2010 at 12:05 PM
101160

0079373580101159-01
OP0R22FS

SUPPLEMENT OF RECORD 3 WITH SUMMARY
2002 HOND CRV 4X4 EX 4-2.4L-FI 4D UTV UNK Int:

NO.	OP.	DESCRIPTION	QTY	EXT.	PRICE	LABOR	PAINT
53		OTHER CHARGES					
54#	E.P.C.		1		2.50		
55#	S02	Towing	1		45.00		
Subtotals ==>					2868.26	16.9	7.3

Line 9 : AVAILABLE INSIGNIA PARTS

Line 29 : TURBAX

Line 52 : REPLACE IDLE AIR CONTROL MOTOR PLUS PART
REPLACE LOWER CONTROL ARM, KNUCKLE, AND BEARING

Estimate Notes:

Place of Loss: PH CLLD IN STTD HUSBAND WAS IN AN ACCIDENT AT GIVEN
LOC, HAD, PAY CD: 2 DI: DM: 36 CO: 13 NI: 2 LDC: 506 SYM: CO
L TOWED: YINST: PLS CALL PH BEFORE GOING AIRBAG INFLT: N LH:
INCPT DT:RR: 0600 MBI: UMPD:;

veh inspt at res
copy of est issued to owner
lkq na
am on est
no un dam

Prior Damage Notes:
see est notes

Parts		2820.76
Body Labor	11.0 hrs @ \$ 38.00/hr	418.00
Paint Labor	7.3 hrs @ \$ 38.00/hr	277.40
Mechanical Labor	5.9 hrs @ \$ 65.00/hr	383.50
Paint Supplies	7.3 hrs @ \$ 22.00/hr	160.60
Other Charges		47.50

SUBTOTAL		\$ 4107.76
Sales Tax	Tier 1 \$ 4060.26 @ 7.0000%	284.22

TOTAL COST OF REPAIRS \$ 4391.98

ADJUSTMENTS:
Deductible 250.00

TOTAL ADJUSTMENTS \$ 250.00
NET COST OF REPAIRS \$ 4141.98

4391.98

~~1040~~ ~~45.00~~

STRUT 173.08

97.50

TAX 18.94

~~384.5~~

289.52

4102.46

PLEASE PRESS FIRMLY

PLEASE PRESS FIRMLY

PLEASE PRESS FIRMLY



1005

20077

U.S. POSTAGE
PAID
MIAMI, FL
33126
DEC 20, 2010
HMOUN
\$4.90
00012369-2



**PRIORITY
MAIL**

UNITED STATES POSTAL SERVICE®

**TRY FREE
CARRIER PICK-UP**
usps.com/pickup

From:

Miami, FL

www.usps.com

To:

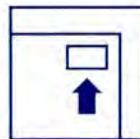
To →

US Department of Transportation
National Highway Traffic Safety
Administration Office of Defects
Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

HOW TO USE:



1. **COMPLETE ADDRESS AREA**
Type or print return address and
addressee information
in designated area
or on label.



2. **PAYMENT METHOD**
Affix postage or meter strip to area
indicated in upper right hand corner.



3. **ATTACH LABEL (Optional)**
Remove label backing and
affix in designated location.



4. Bring your Priority Mail package to
a post office, present it to your letter carrier,
or call 1-800-222-1811 for pick-up.
Stamped mail may be deposited in a
collection box **ONLY** if it weighs
less than 16 ounces.