



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

JAN 14 2011
04-OCT-2010

Repository

Reference No.
10359058

OWNER INFORMATION (Type or Print)

Name: [REDACTED]
 Address: [REDACTED]
 City: AUSTIN State: NV Zip Code: [REDACTED]

Daytime Telephone Number: [REDACTED] E-mail Address:
 Evening Telephone Number:

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1GKDT13W3S2 [REDACTED]
 Make: GMC Model: JIMMY Model Year: 1995
 Date Purchased: 04/20/2001 Dealer's Name and Telephone Number: WINKEL PONTIAC-GMC
 Engine: 4.3 ltr No: Cylinders: V6 Fuel Type: 87octane
 Original Owner: Dealer's City: RENO State: NV Zip Code: 89510
 Transmission Type: AUTOM. Antilock Brakes Cruise Control
 Powertrain: Multiple Failure: Incident Date(s): 04-OCT-2007

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 350000 EQUIPMENT, 353600 EQUIPMENT: ELECTRICAL: AIR CONDITIONER
 Failure Mileage: 80000 Failure Speed: 55

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: Tire Model (Name or Number): Tire Size (Example P215/65R15):
 DOT No. (Example: DOTM9ABC036): Original Equipment Prior Repair Failure Location:
 Tire Component Code: Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
 Seat Type: Installation System:
 Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No
 Number of Persons Injured: Number of Deaths: Reported to Police: N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
 Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 1995 GMC JIMMY. WHILE DRIVING APPROXIMATELY 55 MPH, THE CONTACT ACTIVATED THE AIR CONDITIONING UNIT AND THE AIR WOULD ONLY FLOW OUT OF THE WINDSHIELD VENTS, NOT THE DASHBOARD PANEL VENTS. THE VEHICLE WAS TAKEN TO AN INDEPENDENT REPAIR SHOP TO BE REPAIRED ON NUMEROUS OCCASIONS BUT THE FAILURE CONTINUED TO RECUR. DURING SOME OF THE FAILURES, THE AIR CONDITIONING UNIT WOULD FUNCTION PROPERLY AT LOW SPEEDS ONLY. THE CONTACT ALSO PERFORMED REPAIRS ON THE VEHICLE HIMSELF BUT THE FAILURE CONTINUED. THE FAILURE MILEAGE WAS 80,000 AND THE CURRENT MILEAGE WAS 96,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

REPAIR ORDER

TODAY'S DATE:
1-4-11

NEIL'S GARAGE
3030 SCHRZ HWY
FALLON NV, 89406

MATERIAL USED				
QTY.	PART NO.	DESCRIPTION	PRICE	WARRANTY YES NO
	FREON		25.00	

NOTE! I don't know why the Garage would not put his name on your slip. We live 110 miles from Fallon, which is the closest repair town.

We returned 2 weeks later, when it didn't even last till we returned home. We were told it could not be repaired. I since worked on it. Changing out the fast panel seemed to help a little.

All persons owning this type vehicle or a Blazer, air conditioning goes out and cannot be repaired. We even talked w/Pat Goss (Motorweeks mech) 1-301-577-9200 to no avail!

QTY.	ACCESSORY NO.	ACCESSORIES	PRICE	WARRANTY YES NO

NAME: [REDACTED] DATE: 5-20-09

ADDRESS: [REDACTED]

MAKE: GMC TYPE OR MODEL: YEAR: 75 RECEIVED: A.M. P.M.

SERIAL NO. ENGINE NO. PROMISED: A.M. P.M.

ODOMETER: 90739 LICENSE NO. [REDACTED] TERMS: PHONE WHEN READY: YES NO

PHONE: [REDACTED]

DSS	ISJ	LABOR CHARGE
	Lubrication <input type="checkbox"/>	
	Change Oil <input type="checkbox"/>	
	Change Oil Filter Cart. <input type="checkbox"/>	
	Change Trans. <input type="checkbox"/>	
	Change Diff. <input type="checkbox"/>	
	Pack Front Wheel Brgs. <input type="checkbox"/>	
	Adjust Brakes <input type="checkbox"/>	
	Rotate Tires <input type="checkbox"/>	
	Wash Polish <input type="checkbox"/>	
	State Inspection <input type="checkbox"/>	

OPER NO.	INSTRUCTIONS	LABOR CHARGE
	1. A/C NOT COOL PARTIAL A/C Charge + RECONNECT VACUUM HOSE FOR MOBILE DOORS	52.00
	paid check # [REDACTED]	

You are entitled to a price estimate for the repairs you have authorized. The repair price may be less than the estimate, but will not exceed the estimate without your permission. Your signature will indicate your estimate selection.

Teardown estimate - I understand that my car will be reassembled within _____ days of the date shown if I choose not to authorize the services recommended.

I request an estimate in writing before you begin repairs. _____

2. Please proceed with repairs, but call me before continuing if the price will exceed \$_____

3. I do not want an estimate. _____

I hereby authorize the above repair work to be done along with the necessary material, and hereby grant you and / or your employees permission to operate the car or truck herein described on streets, highways or elsewhere for the purpose of testing and / or inspection. An express mechanic's lien is hereby acknowledged on above car or truck to secure the amount of repairs thereto.

	GAS, OIL, & GREASE	PRICE
X	GALS. GAS @	
	QTS. OIL @	
	LBS. GREASE @	
	TOTAL GAS, OIL, & GREASE	

METHOD OF PAYMENT:	TOTAL LABOR	52.00
<input type="checkbox"/> CASH	TOTAL PARTS	25.00
<input type="checkbox"/> CHECK	ACCESSORIES	
<input type="checkbox"/> CHARGE	GAS, OIL & GREASE	
	OUTSIDE REPAIRS	77.00
	TAX	1.82
	TOTAL AMOUNT	156.82