

 <p><b>DOT Auto Safety Hotline</b>  <b>Vehicle Owner's Questionnaire</b>          To Report Vehicle Safety Defects          1-888-DASH-2-DOT          (1-888-327-4236)          INTERNET: www.nhtsa.dot.gov/hotline</p>		FOR AGENCY USE ONLY 100148 Date Received <b>JAN 14 2011</b> 04-OCT-2010		Repository <input type="checkbox"/> Reference No. 10358986
<b>OWNER INFORMATION (Type or Print)</b>				
Name		Daytime Telephone Number		E-mail Address
Address		Evening Telephone Number		
City	State	Zip Code		
STAMFORD	CT			
<i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i>				
<b>VEHICLE INFORMATION</b>				
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model	Model Year
WMWRE33465T		MINI	COOPER S	2005
Date Purchased	Dealer's Name and Telephone Number		Engine:	Fuel Type:
04/2005	Mini of Westchester (877) 225 9704		No: Cylinders	unleaded
Original Owner <input checked="" type="checkbox"/>	Dealer's City	State	Zip Code	
	White Plains	NY	10607	
Transmission Type	<input checked="" type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:	Incident Date(s)
Manual	<input checked="" type="checkbox"/> Cruise Control			02-OCT-2010
<b>FAILED COMPONENT(S)/PART(S) INFORMATION</b>				
Vehicle Component Codes: 010000 STEERING, 015100 STEERING: HYDRAULIC POWER ASSIST: PUMP			Failure Mileage	Failure Speed
			104304	5
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b>				
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM4L9ABC036)	<input type="checkbox"/> Original Equipment	Failure Location:		
	<input type="checkbox"/> Prior Repair			
Tire Component Code			Tire Failure Type:	
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b>				
Make:	Date Manufactured:	Model No./Name:		
Seat Type:	Installation System:			
Child Seat Component Code:	Failed Part:			
<b>APPLICABLE INCIDENT INFORMATION</b> (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)				
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police
		0	0	N
<b>Narrative Description of Incident(S), Crash(es), and Injury(ies).</b> Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).				
TL* THE CONTACT OWNS A 2005 MINI COOPER S. THE CONTACT WAS DRIVING APPROXIMATELY 5 MPH WHEN THE STEERING WHEEL BECAME EXTREMELY STIFF. THE VEHICLE WAS TAKEN TO AN INDEPENDENT REPAIR SHOP WHERE THE CONTACT WAS INFORMED THAT THE POWER STEERING PUMP WOULD NEED TO BE REPLACED, BUT IT WAS NOT REPAIRED. THE VIN WAS NOT AVAILABLE. THE FAILURE AND CURRENT MILEAGE WAS 104,304.				
<i>The pump was repaired Oct 15 2010, Invoice included.</i>				
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. <span style="float: right;">ATTACH ADDITIONAL SHEETS IF NECESSARY</span>				
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.				



restorations ◦ customizations ◦ welding ◦ fabrications

**Frankenspeed, LLC**

148 Ferris Ave  
White Plains, NY 10603  
Phone/Fax 914-358-1169  
fscope@frankenspeed.com

**INVOICE NO.** 00208  
**CUSTOMER NAME** [REDACTED]  
**CAR MODEL/YEAR** 2005 Mini Cooper S  
**CAR COLOR** White

**CONTACT INFO:**

[REDACTED]  
Stamford, CT [REDACTED]  
[REDACTED]

**DATE OF ARRIVAL** 15-Oct-2010  
**COMPLETION DATE** 15-Oct-2010

Check [REDACTED] 15-Oct-2010 PAID \$ 665.00

ESTIMATE	DEPOSIT	FINAL COST	LABOR RATE
		\$665.00	\$85.00

LABOR	LINE TOTAL
Number of hours worked	1.20
Change power steering pump	\$102.00

MATERIALS	
Power steering pump	\$498.16
Power steering fluid	\$13.45

<b>NOTES</b>	<b>SUBTOTAL</b>	\$613.61
	<b>SALES TAX (8.375%)</b>	\$51.39
	<b>TOTAL</b>	\$665.00
	<b>DEPOSIT</b>	\$0.00
	<b>BALANCE DUE</b>	\$665.00

Please make checks payable to Frankenspeed, LLC