

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline				FOR AGENCY USE ONLY 100148		
U.S. Department of Transportation National Highway Traffic Safety Administration				Date Received 30-SEP-2010		Repository ☐
						Reference No. 10358434
OWNER INFORMATION (Type or Print)						
Name [REDACTED]				Daytime Telephone Number [REDACTED]		E-mail Address
Address [REDACTED]				Evening Telephone Number		
City TRUCHAS		State NM	Zip Code [REDACTED]			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).						
VEHICLE INFORMATION						
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 2HJYK164X8H [REDACTED]				Make HONDA	Model RIDGELINE	Model Year 2008
Date Purchased 4/6/09		Dealer's Name and Telephone Number Ralph Schomp Honda			Engine:	
Original Owner ☒		Dealer's City Denver		State CO	Zip Code	Fuel Type:
Transmission Type auto	☒ Antilock Brakes	Powertrain	Multiple Failure:		Incident Date(s) 21-SEP-2010	
		☒ Cruise Control				
FAILED COMPONENT(S)/PART(S) INFORMATION						
Vehicle Component Code: 103000 POWER TRAIN: AUTOMATIC TRANSMISSION					Failure Mileage 13000	Failure Speed 5
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE						
Tire Make		Tire Model (Name or Number)			Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:		
Tire Component Code				Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE						
Make:		Date Manufactured:		Model No./Name:		
Seat Type:		Installation System:				
Child Seat Component Code:		Failed Part:				
APPLICABLE INCIDENT INFORMATION						
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)						
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured	Number of Deaths	Reported to Police N
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).						
TL*THE CONTACT OWNS A 2008 HONDA RIDGELINE. WHILE DRIVING UP A STEEP INCLINE APPROXIMATELY 5 MPH, THE CONTACT SHIFTED INTO LOW GEAR AND ENGAGED THE VEHICLE TRACTION CONTROL SYSTEM. WHEN THE ACCELERATOR PEDAL WAS APPLIED, THE TRANSMISSION WOULD NOT RESPOND. THE VEHICLE WAS ABLE TO CONTINUE AFTER WAITING FOR FIVE TO TEN MINUTES. THE MANUFACTURER WAS NOTIFIED AND THEY ADVISED THAT THE VEHICLE BE TAKEN TO THE DEALER FOR DIAGNOSIS. THE VEHICLE HAD NOT BEEN REPAIRED. THE FAILURE MILEAGE WAS 13,000.						
<i>Diagnosis found nothing</i>						
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.						
ATTACH ADDITIONAL SHEETS IF NECESSARY						
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.						

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

When transmission failed, the vehicle rolled backwards and the small trailer being pulled began to jack knife. Being on the side of a steep mountain, I was forced to continue up hill only, so I had to wait until the transmission reengaged. This happened several times

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

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Penalty for Private Use \$300

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UNITED STATES

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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration