

|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |  |                                                                                                                                                                                                                      |           |                                                                  |       |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------|------------------------------------------------------------------|-------|
| <br><b>U.S. Department of Transportation</b><br><b>National Highway Traffic Safety Administration</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |  | <b>DOT Auto Safety Hotline</b><br><b>Vehicle Owner's Questionnaire</b><br><b>To Report Vehicle Safety Defects</b><br><b>1-888-DASH-2-DOT</b><br><b>(1-888-327-4236)</b><br><b>INTERNET:www.nhtsa.dot.gov/hotline</b> |           | <b>FOR AGENCY USE ONLY 100148</b>                                |       |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |  | Date Received<br>29-SEP-2010                                                                                                                                                                                         |           | Repository <input type="checkbox"/><br>Reference No.<br>10358283 |       |
| <b>OWNER INFORMATION (Type or Print)</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |  |                                                                                                                                                                                                                      |           |                                                                  |       |
| Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |  | Address                                                                                                                                                                                                              |           | Daytime Telephone Number                                         |       |
| City                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |  | State                                                                                                                                                                                                                |           | Evening Telephone Number                                         |       |
| RIO RANCHO                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |  | NM                                                                                                                                                                                                                   |           |                                                                  |       |
| Zip Code                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |  |                                                                                                                                                                                                                      |           |                                                                  |       |
| The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |  |                                                                                                                                                                                                                      |           |                                                                  |       |
| <b>VEHICLE INFORMATION</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |  |                                                                                                                                                                                                                      |           |                                                                  |       |
| 17 digit Vehicle Identification Number Located at bottom of windshield on driver's side                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |  |                                                                                                                                                                                                                      | Make      |                                                                  | Model |
| 5B4MP67G313                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |  |                                                                                                                                                                                                                      | WORKHORSE |                                                                  | W22   |
| Date Purchased                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |  | Dealer's Name and Telephone Number                                                                                                                                                                                   |           | Model Year                                                       |       |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |  | MAYERS RV                                                                                                                                                                                                            |           | 2002                                                             |       |
| Original Owner                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |  | Dealer's City                                                                                                                                                                                                        |           | Engine:                                                          |       |
| <input type="checkbox"/>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |  | ALBUQUERQUE                                                                                                                                                                                                          |           | No: Cylinders                                                    |       |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |  | State                                                                                                                                                                                                                |           | 8                                                                |       |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |  | Zip Code                                                                                                                                                                                                             |           | FUEL TYPE:                                                       |       |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |  | NM                                                                                                                                                                                                                   |           | GAS                                                              |       |
| Transmission Type                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |  | Antilock Brakes                                                                                                                                                                                                      |           | Incident Date(s)                                                 |       |
| ALISON                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |  | <input checked="" type="checkbox"/>                                                                                                                                                                                  |           | 25-OCT-2009                                                      |       |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |  | Powertrain                                                                                                                                                                                                           |           |                                                                  |       |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |  | <input checked="" type="checkbox"/> Cruise Control                                                                                                                                                                   |           |                                                                  |       |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |  | Multiple Failure:                                                                                                                                                                                                    |           |                                                                  |       |
| <b>FAILED COMPONENT(S)/PART(S) INFORMATION</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |  |                                                                                                                                                                                                                      |           |                                                                  |       |
| Vehicle Component Code: 030000 SERVICE BRAKES, HYDRAULIC                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |  |                                                                                                                                                                                                                      |           | Failure Mileage                                                  |       |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |  |                                                                                                                                                                                                                      |           | 60000                                                            |       |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |  |                                                                                                                                                                                                                      |           | Failure Speed                                                    |       |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |  |                                                                                                                                                                                                                      |           | 35                                                               |       |
| <b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |  |                                                                                                                                                                                                                      |           |                                                                  |       |
| Tire Make                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |  | Tire Model (Name or Number)                                                                                                                                                                                          |           | Tire Size (Example P215/65R15)                                   |       |
| DOT No. (Example: DOTM9ABC036)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |  | <input type="checkbox"/> Original Equipment                                                                                                                                                                          |           | Failure Location:                                                |       |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |  | <input type="checkbox"/> Prior Repair                                                                                                                                                                                |           |                                                                  |       |
| Tire Component Code                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |  | Tire Failure Type:                                                                                                                                                                                                   |           |                                                                  |       |
| <b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |  |                                                                                                                                                                                                                      |           |                                                                  |       |
| Make:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |  | Date Manufactured:                                                                                                                                                                                                   |           | Model No./Name:                                                  |       |
| Seat Type:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |  | Installation System:                                                                                                                                                                                                 |           |                                                                  |       |
| Child Seat Component Code:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |  | Failed Part:                                                                                                                                                                                                         |           |                                                                  |       |
| <b>APPLICABLE INCIDENT INFORMATION</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |  |                                                                                                                                                                                                                      |           |                                                                  |       |
| (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |  |                                                                                                                                                                                                                      |           |                                                                  |       |
| Crash                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |  | Fire                                                                                                                                                                                                                 |           | Number of Persons Injured                                        |       |
| <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |  | <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No                                                                                                                                                  |           | Number of Deaths                                                 |       |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |  |                                                                                                                                                                                                                      |           | Reported to Police                                               |       |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |  |                                                                                                                                                                                                                      |           | N                                                                |       |
| Narrative Description of Incident(s), Crash(es), and Injury(ies).<br>Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |  |                                                                                                                                                                                                                      |           |                                                                  |       |
| TL*THE CONTACT OWNS A 2002 FLEETWOOD SOUTHWIND RV EQUIPPED WITH A 2002 WORKHORSE W22 CHASSIS. THE CONTACT STATED THAT THE SINCE THE DATE OF PURCHASE, THE ABS LIGHT REMAINED ILLUMINATED. THE VEHICLE WAS TAKEN TO AN AUTHORIZED DEALER WHERE THE CONTACT WAS INFORMED THAT THE LIGHT DID NOT INDICATE A FAILURE AND THE VEHICLE WAS SAFE TO DRIVE. IN OCTOBER 2009, WHILE THE CONTACT WAS DRIVING 35 MPH, THE DRIVER SIDE REAR BRAKE BEGAN SMOKING. THE VEHICLE WAS TAKEN TO THE DEALER WHERE THE REAR CALIPERS, CYLINDER, ROTORS AND BRAKE PADS WERE REPLACED. THE CONTACT CALLED THE MANUFACTURER AND ASKED FOR REIMBURSEMENT FOR RECALL 09V110000 (SERVICE BRAKES, HYDRAULIC) BUT WAS DENIED AND THE MANUFACTURER STATED THAT THE RECALL WAS NOT OFFICIAL AT THE TIME. THE FAILURE MILEAGE WAS APPROXIMATELY 60,000 AND THE CURRENT MILEAGE WAS APPROXIMATELY 61,000. |  |                                                                                                                                                                                                                      |           |                                                                  |       |
| Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |  |                                                                                                                                                                                                                      |           |                                                                  |       |
| ATTACH ADDITIONAL SHEETS IF NECESSARY                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |  |                                                                                                                                                                                                                      |           |                                                                  |       |
| The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.                                                                                                                                                                                                                                                                                       |  |                                                                                                                                                                                                                      |           |                                                                  |       |

**Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

TRAVELING ON STREET STOPPED AT STOP LIGHT & WENT ABOUT 2 BLOCKS WHEN ALL AUTOS WERE HONKING & YEALING THAT WE WERE ON FIRE. RIGHT REAR BRAKE HAD LOCKED UP AND CAUSED FIRE WHICH I EXTINGUISHED WITH MY EXTINGUISHER & PULLED OFF ROAD AND SAT FOR ABOUT 45 MINUTES. AFTER WAITING FOR ABOUT 1 HOUR I APPLIED & RELEASED THE BRAKE SEVERAL TIMES & IT APPEARED THAT THE BRAKE HAD RELEASED. WE DROVE ON FOR 3 MILES TO OUR HOME & CALLED ADVANTAGE AUTOMOTIVE TO WORK ON UNIT. UP TO THIS TIME I WAS ONLY GETTING ABOUT 6 & 7 MPG. AFTER REPAIRS WE GET 9 & 10 MPG.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382

Official Business  
Penalty for Private Use \$300

ALBUQUERQUE NM 870

15 DEC 2010 PM 3 T

NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES

**BUSINESS REPLY MAIL**

FIRST-CLASS MAIL

PERMIT NO. 1888

WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382**



**Think your vehicle  
has a safety defect?**



**If so:**

**Use the enclosed  
form to file a report.**

**or visit:**

**www.safercar.gov**

**or call:**

**Vehicle Safety Hotline  
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)  
U.S. Department of Transportation  
National Highway Traffic Safety Administration



A NAVISTAR COMPANY

February 5, 2010

[REDACTED]  
Rio Ranch, NM [REDACTED]

**RE: VIN - 5B4MP67G 13** [REDACTED]

Case No. 00019063

Dear [REDACTED]

We have received all of the necessary documentation for a request for reimbursement concerning your motorhome with regard to the interim campaign notification 50901-C. As the notice states this interim repair is to be administered ONLY to those vehicles that have experienced a historical or current caliper(s) failure and fall within the build date requirements.

Upon complete review of your request and the information you have provided, we are not in a position to provide reimbursement for this claim. Specifically, provided repair order # 21151 indicated repairs to sensors, seals, and pads. The repair order did not indicate any necessary repairs or replacement of calipers.

As a reminder, per the interim notification previously sent, you will be receiving the formal campaign notification letter. At that time, please contact your local Workhorse service center for an appointment and the completion of campaign 50901-C.

Sincerely,

Angelique Thomas  
Customer Relations

850 Stephenson Highway  
Suite 510  
Troy, Michigan 48063-1174  
Direct: 248.588.5300  
Toll Free Sales: 877.294.6773  
Toll Free Service: 877.246.7731  
Facsimile Sales: 248.588.7931  
Facsimile Service: 248.588.6978  
[www.workhorse.com](http://www.workhorse.com)



Workhorse Custom Chassis  
P.O. Box 110, 922 South State Route 32  
Union City, IN 47390 USA

navistar.com

A NAVISTAR COMPANY

## SAFETY RECALL 51101-C

SEPTEMBER 2010

Dear Workhorse Customer:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Workhorse Custom Chassis (Workhorse) has decided that a defect which relates to motor vehicle safety exists in the Bosch service brake calipers installed on certain W20, W21, W22 and W22D motor home chassis built from July 24, 2000, through August 2, 2010.

This is a **follow-up** notification to the interim safety recall notice 50901-C mailed in December 2009. A final remedy has been determined and dealers are ready to repair your vehicle.

### REASON FOR THIS RECALL

The pistons inside the Bosch service brake caliper may stick in the applied position. If this were to occur, the service brakes may overheat - which may result in damage to other brake components and possibly lead to brake fluid boiling.

### RISK TO MOTOR VEHICLE SAFETY

If the conditions described above were to occur, the performance of the service brakes may be reduced and the brake pedal may feel "soft" or "spongy." Anticipated braking distance may also increase which may result in a crash that may cause property damage, personal injury, or death.

### ACTIONS YOU SHOULD TAKE

Workhorse's records indicate that you own a vehicle involved in this recall and is identified on the enclosed card.

If you own this vehicle, please schedule an appointment with any Workhorse Service Center / Workhorse Select Service Center near you to have your vehicle repaired. You can find your nearest dealer by using the dealer locator at [www.workhorse.com/brakeresourcecenter](http://www.workhorse.com/brakeresourcecenter) and

click on the dealers tab at the top of the page, or, by calling 1-877-946-7731. The repair will involve the replacement of all four Bosch brake caliper assemblies.

Dealers have parts and instructions to repair your vehicle. The replacement of the caliper assemblies will be performed free of charge and take approximately 3.0 - 8.0 hours to complete. Due to vehicle volume please schedule and appointment with your local Workhorse Service Center to have remedy repair completed.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you do not own this vehicle, please fill out and return the enclosed card so that you will not be contacted again about this recall.

### IF YOU NEED FURTHER ASSISTANCE

If you believe that Workhorse has failed to remedy the defect without charge or within a reasonable time, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-877-246-7731 (Press 1 for the recall resource group).

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 - (TTY: 1-800-424-9152); or go to <http://www.safercar.gov>.

Workhorse requests your prompt attention regarding the correction of this defect. We appreciate your patience as we and Bosch have developed a final remedy to address this condition, and we apologize for any inconvenience it has caused.

Workhorse Custom Chassis, LLC

Confirmation Number  
10358283

**INVOICE FROM HISTORY**

Work Completed Date : 10/30/2009

Invoice Date : 10/30/2009

Print Date : 11/08/2010

Rio Rancho, NM  
 Cellular Home  
 Cust ID : 2202

Ref # :

2001 Workhorse - W22 Chassis

8.1L

Lic # :

Odometer In : 58142

Unit # :

Vin # : 5B4MP67G313

Hat # :

| Part Description / Number | Qty  | Sale   | Extended | Labor Description                                        | Extended |
|---------------------------|------|--------|----------|----------------------------------------------------------|----------|
| KIT- ABS SENSOR           |      |        |          | Right rear brake locking up                              | N/C      |
| W8001709                  | 2.00 | 102.73 | 205.46   | Inspect rear brakes. Found no evidence of problems       |          |
| SEAL, RR WHL BRG          |      |        |          | in RH rear. LH rear axle grease seal leaking. Needs      |          |
| W8000276                  | 2.00 | 86.05  | 172.10   | axle seals & pads on LH rear. RH rear rotor badly        |          |
| Brake Rotor, Bosch W22    |      |        |          | cracked. Inspect calipers for signs of pistons           |          |
| W8002188                  | 2.00 | 137.53 | 275.06   | sticking as per Workhorse criteria- none. Rear           |          |
| SEAL ASM, RR WHL BRG      |      |        |          | brake pads are @ 25% remaining. Needs rear brake         |          |
| IBAG=5SEALS               |      |        |          | job complete.                                            |          |
| W8000275                  | 2.00 | 4.13   | 8.26     | Front pads have approximately 50% remaining.             |          |
| PAD KIT-BRK,D786A(4/KIT)  |      |        |          | ABS light stays on                                       | 54.83    |
| W8810906                  | 1.00 | 171.63 | 171.63   | Check ABS DTC's. Has DTC 31 for RH rear wheel            |          |
| 80W-90 GEAR LUBE          |      |        |          | speed sensor open/short, 36 for LH rear wheel            |          |
| 80W-90                    | 2.00 | 7.76   | 15.52    | speed sensor circuit signal missing, 37 for LH rear      |          |
| Shop Supplies             |      | 38.50  | 38.50    | wheel excessive wheel speed sensor variation, 69         |          |
|                           |      |        |          | for excessive dump time. Test drive & monitor            |          |
|                           |      |        |          | wheel speed signals. Found RH rear wheel speed           |          |
|                           |      |        |          | sensor inop, LH rear inop under 12MPH. Needs             |          |
|                           |      |        |          | both rear ABS wheel speed sensors replaced               |          |
|                           |      |        |          | Gear shift lever goes into 3rd instead of drive.         | N/C      |
|                           |      |        |          | Normal?                                                  |          |
|                           |      |        |          | Check gearshift operation- operating as designed.        |          |
|                           |      |        |          | Has no detent position between overdrive & drive         |          |
|                           |      |        |          | positions to allow faster manual upshifts/downshifts     |          |
|                           |      |        |          | when negotiating hills.                                  |          |
|                           |      |        |          | R&R LH & RH rear wheel speed sensors.                    | 153.52   |
|                           |      |        |          | Note: RH sensor harness cut. LH sensor bracket bent      |          |
|                           |      |        |          | & sensor damaged. Removed, straighten & reinstall        |          |
|                           |      |        |          | sensor mount bracket before installing LH sensor.        |          |
|                           |      |        |          | Clear DTC's. Test drive & monitor ABS wheel              |          |
|                           |      |        |          | speed signals- operating as designed.                    |          |
|                           |      |        |          | R&R rear brake pads & replace rotors. Clean & lube       | 438.64   |
|                           |      |        |          | calipers & hardware. Clean & inspect all wheel           |          |
|                           |      |        |          | bearings & replace axle/grease seals. Bleed rear         |          |
|                           |      |        |          | brakes. Torque wheel lugs. Fill differential. Test drive |          |
|                           |      |        |          | after repairs.                                           |          |
|                           |      |        |          | BRAKES WILL SMOKE FOR FIRST FEW                          |          |
|                           |      |        |          | HUNDRED MILES DUE TO MANUFACTURER                        |          |
|                           |      |        |          | COATING ON BRAKE ROTORS. CARE MUST                       |          |

**Advantage Automotive, Inc**  
 511 Paisano NE  
 Albuquerque, NM. 87123  
 Phone - 505-298-4996 Fax - 505-298-5001  
 We Fix it Right the First Time !!!!!!!!!!!!!

**INVOICE**  
**21151**  
 Org. Est. # 021241

**INVOICE FROM HISTORY**

Work Completed Date : 10/30/2009

Invoice Date : 10/30/2009

Print Date : 11/08/2010

[Redacted]  
 Rio Rancho, NM [Redacted]  
 Cellular [Redacted] Home [Redacted]  
 Cust ID : 2202 Ref # :  
 2001 Workhorse - W22 Chassis  
 8.1L  
 Lic # : [Redacted] Odometer In : 58142  
 Unit # :  
 Vin # : 5B4MP67G313 [Redacted]  
 Hat # :

| Part Description / Number | Qty | Sale | Extended | Labor Description | Extended |
|---------------------------|-----|------|----------|-------------------|----------|
|---------------------------|-----|------|----------|-------------------|----------|

|  |  |  |  |                                                                                                       |       |
|--|--|--|--|-------------------------------------------------------------------------------------------------------|-------|
|  |  |  |  | BE TAKEN DURING FIRST 50 FULL STOPS<br>NOT TO OVERHEAT BRAKES DURING THIS<br>BREAK-IN PERIOD          |       |
|  |  |  |  | Hazardous Materials                                                                                   | 16.96 |
|  |  |  |  | **** Recommendations ****                                                                             |       |
|  |  |  |  | Differential fluid has signs of moisture<br>contamination- needs changed                              |       |
|  |  |  |  | Fuel filter old/original. Should be serviced at least<br>every 15,000 miles to extend fuel pump life. |       |

[ Technicians : Bracken, James; Bill V., ]

|                          |                  |                              |                 |                  |
|--------------------------|------------------|------------------------------|-----------------|------------------|
| Org. Estimate \$1,657.08 | Revisions \$0.00 | Current Estimate \$ 1,657.08 | Additional Cost | Revised Estimate |
|--------------------------|------------------|------------------------------|-----------------|------------------|

|                 |                 |
|-----------------|-----------------|
| <b>Labor:</b>   | <b>663.95</b>   |
| <b>Parts:</b>   | <b>886.53</b>   |
| <b>Sublet:</b>  | <b>0.00</b>     |
|                 | -----           |
| <b>Sub:</b>     | <b>1,550.48</b> |
| <b>Tax:</b>     | <b>106.60</b>   |
| <b>Total:</b>   | <b>1,657.08</b> |
| <b>Bal Due:</b> | <b>\$0.00</b>   |

[ Payments - Visa - \$1657.08 ]

I hereby authorize the above repair work to be done along with the necessary material and hereby grant you and/or your employees permission to operate the vehicle herein described on any street, highway or elsewhere for the purpose to testing and/or inspection. An express mechanic's lien is hereby acknowledged on above car or truck to secure the amount of repairs thereto. Warranty on parts and labor is one years or 12,000 miles whichever comes first. Warranty work has to be performed in our shop & cannot exceed the original cost of repair.

SIGNATURE..... Date..... Time.....

Written By: Bracken, James