

 <p>DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline</p>	FOR AGENCY USE ONLY 100148	
	Date Received MAY 26 2011 29-SEP-2010	Repository <input type="checkbox"/> Reference No. 10358260
OWNER INFORMATION (Type or Print)		
Name	Daytime Telephone Number	
Address	E-mail Address	
City SAN DIEGO	State CA	Zip Code
Evening Telephone Number		
<p><i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i></p>		
VEHICLE INFORMATION		
17 digit Vehicle Identification Number: Located at bottom of windshield on driver's side WMWRF33435T	Make MINI	Model COOPER
		Model Year 2005
Date Purchased	Dealer's Name and Telephone Number	Engine: No. Cylinders
Original Owner <input type="checkbox"/>	Dealer's City San Diego	Fuel Type:
	State CA	Zip Code
Transmission Type: <input type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control	Powertrain	Multiple Failure:
		Incident Date(s) 08-MAY-2010
FAILED COMPONENT(S)/PART(S) INFORMATION		
Vehicle Component Code: 010000 STEERING	Failure Mileage 47000	Failure Speed 40
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE		
Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL9ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE		
Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	
APPLICABLE INCIDENT INFORMATION		
<i>(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)</i>		
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured
		Number of Deaths
		Reported to Police N
<p>Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).</p>		
<p>TL*THE CONTACT OWNS A 2005 MINI COOPER. THE CONTACT STATED THAT WHILE DRIVING 40 MPH, ALL STEERING FUNCTIONALITY WAS SUDDENLY LOST, MAKING THE STEERING WHEEL DIFFICULT TO TURN. SHE WAS ABLE TO DRIVE HOME. THE VEHICLE WAS THEN TAKEN TO AN AUTHORIZED DEALER WHERE THE CONTACT STATED THAT PROBLEM WAS COMMON AND WAS REPAIRED AT THE CONTACT'S EXPENSE. THE CURRENT AND FAILURE MILEAGES WERE APPROXIMATELY 47,000.</p>		
<p>Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY</p>		
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>		