



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received: 28-SEP-2010	Repository <input type="checkbox"/>
	Reference No. 10358116

OWNER INFORMATION (Type or Print)

Name		
Address		
City BONHAM	State TX	Zip Code

Daytime Telephone Number	E-mail Address
Evening Telephone Number	

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side KNAGD126745		Make KIA	Model OPTIMA	Model Year 2004
Date Purchased 2004	Dealer's Name and Telephone Number Midway Kia		Engine: No: Cylinders	Fuel Type: Unleaded
Original Owner <input type="checkbox"/>	Dealer's City Sherman	State TX	Zip Code 75090	
Transmission Type Auto	<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain	Multiple Failure:	Incident Date(s) 15-APR-2008

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 170000 LATCHES/LOCKS/LINKAGES	Failure Mileage 60500	Failure Speed 0
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL9ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police N
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Narrative Description of Incident(S), Crash(es), and Injury(ies).
 Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS 2004 KIA OPTIMA. THE CONTACT STATED THAT THE DOOR LOCKS WOULD NOT FUNCTION PROPERLY. THE CONTACT WAS LOCKED IN THE VEHICLE AND HAD TO CLIMB THROUGH THE WINDOW TO GET OUT. THE CONTACT HAD BEEN LEAVING THE DOORS OPEN BUT AFTER A MINOR ACCIDENT, THE DOORS LOCKED AGAIN AND WOULD NOT UNLOCK. THE MECHANIC AT THE LOCAL REPAIR SHOP STATED THAT THEY COULD NOT FIX THE DOOR LOCKS BECAUSE IT WAS A MANUFACTURER'S DEFECT. THE FAILURE MILEAGE WAS APPROXIMATELY 60,500 AND THE CURRENT MILEAGE WAS APPROXIMATELY 130,000. *now I can not get in drivers side at all have to crawl over, we all got locked in when another car hit us and had to crawl out windows. This is a major safety issue.*

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. **ATTACH ADDITIONAL SHEETS IF NECESSARY**

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.