

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received 28-SEP-2010	Repository <input type="checkbox"/> Reference No. 10358037
OWNER INFORMATION (Type or Print)			
Name		Daytime Telephone Number	
Address		E-mail Address	
City	State	Zip Code	Evening Telephone Number
ASHBURN	VA		
<p><i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i></p>			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side. 1N4AL21E38N		Make NISSAN	Model Year 2008
Date Purchased 6-30-2008	Dealer's Name and Telephone Number BROWN'S NISSAN		Model ALTIMA
Original Owner <input type="checkbox"/>	Dealer's City DULLES	State	Fuel Type:
Transmission Type CVT	Engine: No: Cylinders 4	Zip Code	
<input checked="" type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:	Incident Date(s) 09-SEP-2010
<input type="checkbox"/> Cruise Control			
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Codes: 060000 ENGINE AND ENGINE COOLING, 063000 ENGINE AND ENGINE COOLING; EXHAUST SYSTEM		Failure Mileage 60154	Failure Speed 0
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make MICHELIN	Tire Model (Name or Number)	Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM9ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:	
Tire Component Code	Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
APPLICABLE INCIDENT INFORMATION <i>(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)</i>			
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths
		Reported to Police N	
<p>Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).</p> <p>TL*THE CONTACT OWNS A 2008 NISSAN ALTIMA. WHILE THE VEHICLE WAS BEING SERVICED, THE CONTACT WAS INFORMED THAT CARBON MONOXIDE WAS LEAKING INTO THE VEHICLE BECAUSE A CRACKED WELD ON THE FRONT EXHAUST PIPE. THE VEHICLE HAD NOT BEEN REPAIRED. THE CONTACT CALLED THE MANUFACTURER AND WAS AWAITING A RESPONSE. THE FAILURE MILEAGE WAS 60,154. THE CURRENT MILEAGE WAS 30,631.</p>			
FEB 28 2011			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.		ATTACH ADDITIONAL SHEETS IF NECESSARY	
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>			

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

VEHICLE WAS REPAIRED BY MANUFACTURER AT BROWNS NISSAN ON 10-10-2010. THE REPAIRS WERE PAID IN FULL BY NISSAN. I AM 100% SATISFIED WITH THEIR DECISION. VEHICLE NO LONGER HAS ANY ISSUE WITH CARBON MONOXIDE LEAK. MANUFACTURER AND DEALER STEPPED UP TO THE PLATE.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE. Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation National Highway Traffic Safety Administration Office of Defects Investigation, NVS-210 1200 New Jersey Avenue SE. Washington, D.C. 20077-9382



Think your vehicle has a safety defect?



If so:

Use the enclosed form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline

888-327-4236



Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration





www.brownsnissan.com
BROWN'S STERLING NISSAN
 45155 TOWLEARN PLACE
 STERLING, VA 20166
 703-948-1100



CUSTOMER NO. 35283	ADVISOR SAUGATA MUKHERJEE	TAG NO. 405 2432	INVOICE DATE 10/01/10	CELL # [REDACTED]
[REDACTED]	SALES RATE 60,666	MILEAGE 60,666	COLOR DARK SLATE/	STOCK NO. NTCS140532
ASHBURN, VA	YEAR / MAKE / MODEL 08 / NISSAN / ALTIMA / 4DR SDN T4 2.5S CVT	DELIVERY DATE 12/30/07	DELIVERY MILES 38	
[REDACTED]	VEHICLE I.D. NO. 1N4AL21E38N	SELLING DEALER NO.	PRODUCTION DATE	
[REDACTED]	F.T.E. NO.	P.O. NO.	R. O. DATE 09/29/10	
RESIDENCE PHONE	COMMENTS	MO: 60667		

LABOR & PARTS	TECH(S)	WARRANTY
J# 1 37NIZ EXHAUST SYSTEM WORK FRONT EXHAUST PIPE IS LEAKING - AUTH BY NISSAN - PARTS IN ST REPLACED FRONT PIPE PER NISSAN AUTHORIZATION	833	
PARTS		
JOB # 1 1 20010-JA000 TUBE ASSY-EXHAU		WARRANTY
JOB # 1 -1 20010-JA000 CORE RETURN		WARRANTY
JOB # 1 1 20691-19U00 GASKET-EXHAUST		WARRANTY
JOB # 1 1 20692-65J00 GASKET-CATALYST		WARRANTY
JOB # 1 TOTAL PARTS		0.00
JOB # 1 TOTAL LABOR & PARTS		0.00
J# 2 20WIZ-2 WHEEL AND TIRE WORK TIRE SVC LIGHT ON - RESET - ROT DONE AT TIRE SHOP DONE 3	833	
PARTS		
JOB # 2 TOTAL PARTS		0.00
JOB # 2 TOTAL LABOR & PARTS		0.00
J# 3 55NIZINSP MULTIPPOINTINS PERFORMED MULTI POINT COURTESY INSPECTION. COMPLETED	833	
PARTS		
JOB # 3 TOTAL PARTS		0.00
JOB # 3 TOTAL LABOR & PARTS		0.00
J# 4-55NIZGBRK BRAKE GREEN PERFORM BRAKE INSPECTION PER RECOMMENDATION BRAKE ARE IN THE GREEN NO WORK NEEDED AT THIS TIME	833	
PARTS		
JOB # 4 TOTAL PARTS		0.00
JOB # 4 TOTAL LABOR & PARTS		0.00
J# 5-01NIZ MISC OPERATIONS NO RECOMMENDATIONS	833	
PARTS		
JOB # 5 TOTAL PARTS		0.00
JOB # 5 TOTAL LABOR & PARTS		0.00

LIMITED WARRANTY
 FOR PARTS AND/OR SERVICE FOR A
 PERIOD OF 12 MONTHS OR 12000
 MILES AFTER DATE HEREIN. THIS
 COPY MUST BE RETURNED FOR ALL
 ADJUSTMENTS.

ESTAMPE (703) 385-8778