



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received: 27-SEP-2010
Repository:
Reference No.: 10357788

OWNER INFORMATION (Type or Print)

Name: [Redacted]
Address: [Redacted]
City: CORINTH State: MS Zip Code: [Redacted]

Daytime Telephone Number: [Redacted] E-mail Address: [Redacted]
Evening Telephone Number: [Redacted]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle identification Number Located at bottom of windshield on driver's side: IN4BA41E25C
Make: NISSAN Model: MAXIMA Model Year: 2005
Date Purchased: 3/1/10 Dealer's Name and Telephone Number: D+M Auto 662-427-8416 Engine: No: Cylinders: 6 Fuel Type: 93
Original Owner: Dealer's City: Burnsville State: MS Zip Code: 38846
Transmission Type: Automatic Antilock Brakes Cruise Control Powertrain: Multiple Failure: Incident Date(s): 01-MAR-2010

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 103000 POWER TRAIN: AUTOMATIC TRANSMISSION Failure Mileage: 106000 Failure Speed: 20

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: Tire Model (Name or Number): Tire Size (Example P215/65R15):
DOT No. (Example: DOTM9ABC036) Original Equipment Prior Repair Failure Location:
Tire Component Code: Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: Number of Deaths: Reported to Police: N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2005 NISSAN MAXIMA. THE CONTACT STATED WHILE ACCELERATING FROM A TRAFFIC STOP, THE TRANSMISSION BEGAN TO BUCK WITH EXTREME HESITATION. THE VEHICLE WAS TAKEN TO AN INDEPENDENT TRANSMISSION FACILITY WHERE THEY INFORMED THE CONTACT THAT THE TRANSMISSION WOULD NEED TO BE REPLACED. ALSO, THEY STATED THAT THE TRANSMISSION DEFECT WAS A COMMON ISSUE WITH THE 2004 AND 2005 MODEL YEARS. THE VEHICLE WAS NOT REPAIRED. THE VIN WAS UNAVAILABLE. THE FAILURE MILEAGE WAS 106,000.

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Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.