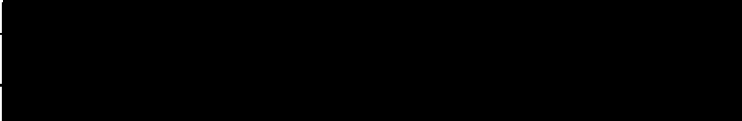
 <p><b>DOT Auto Safety Hotline</b>  <b>Vehicle Owner's Questionnaire</b>  <b>To Report Vehicle Safety Defects</b>  <b>1-888-DASH-2-DOT</b>  <b>(1-888-327-4236)</b>  <b>INTERNET:www.nhtsa.dot.gov/hotline</b></p>		<p>FOR AGENCY USE ONLY 100148</p>	
<p>U.S. Department of Transportation  <b>National Highway Traffic Safety Administration</b></p>		<p>Date Received                  23-SEP-2010</p>	<p>Repository <input type="checkbox"/></p> <p>Reference No.                  10357204</p>
<p><b>OWNER INFORMATION (Type or Print)</b></p>			
<p>Name [REDACTED]</p>		<p>Daytime Telephone Number                  [REDACTED]</p>	<p>E-mail Address                  NONE</p>
<p>Address [REDACTED]</p>		<p>Evening Telephone Number                  SAME</p>	
<p>City                  YAKAMA</p>	<p>State                  WA</p>	<p>Zip Code                  [REDACTED]</p>	
<p><i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i></p>			
<p><b>VEHICLE INFORMATION</b></p>			
<p>17 digit Vehicle Identification Number Located at bottom of windshield on driver's side                  5NPET4AC0AH [REDACTED]</p>		<p>Make                  HYUNDAI</p>	<p>Model                  SONATA</p>
		<p>Model Year                  2010</p>	
<p>Date Purchased                  03-04-2010</p>	<p>Dealer's Name and Telephone Number                  CAREY MOTORS (509) 248-1500</p>		<p>Engine:                  No: Cylinders                  4</p>
<p>Original Owner  <input checked="" type="checkbox"/></p>	<p>Dealer's City                  YAKIMA, WA</p>	<p>State                  WA</p>	<p>Zip Code                  98902</p>
<p>Transmission Type                  5 SPEED AUTO &amp; SHIFTERONIC</p>	<p><input checked="" type="checkbox"/> Antilock Brakes  <input checked="" type="checkbox"/> Cruise Control</p>	<p>Powertrain                  2.4 DOHC 4 CYLINDER ALUMINUM ENGINE CVT 5 SPEED AUTO TRAWA</p>	<p>Multiple Failure:                  2</p>
			<p>Incident Date(s)                  18-SEP-2010</p>
<p><b>FAILED COMPONENT(S)/PART(S) INFORMATION</b></p>			
<p>Vehicle Component Code: 180000 VEHICLE SPEED CONTROL</p>		<p>Failure Mileage                  1490</p>	<p>Failure Speed                  70</p>
<p><b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b></p>			
<p>Tire Make</p>	<p>Tire Model (Name or Number)</p>		<p>Tire Size (Example P215/65R15)</p>
<p>DOT No. (Example: DOTM9ABC036)</p>	<p><input type="checkbox"/> Original Equipment  <input type="checkbox"/> Prior Repair</p>	<p>Failure Location:                  N/A</p>	
<p>Tire Component Code</p>			<p>Tire Failure Type:</p>
<p><b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b></p>			
<p>Make:</p>	<p>Date Manufactured:</p>	<p>Model No./Name:</p>	
<p>Seat Type:</p>	<p>Installation System:                  N/A</p>		
<p>Child Seat Component Code:</p>	<p>Failed Part:                  N/A</p>		
<p><b>APPLICABLE INCIDENT INFORMATION</b>                  (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)</p>			
<p>Crash  <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	<p>Fire  <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	<p>Number of Persons Injured</p>	<p>Number of Deaths</p>
		<p>Reported to Police                  N</p>	
<p><b>Narrative Description of Incident(S), Crash(es), and Injury(ies).</b>                  Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).</p>			
<p>TL*THE CONTACT OWNS A 2010 HYUNDAI SONATA. THE CONTACT STATED THAT WHEN YOU SET THE CRUISE CONTROL THE VEHICLE ACCELERATED BEYOND THE NORMAL MPH WHILE DRIVING DOWN HILL. WHILE DRIVING DOWN A HILL AT 70 MPH THE VEHICLE ACCELERATED UP TO 80 MPH. THE DEALER STATED THAT THERE WAS A PROBLEM WITH THE VEHICLE, BUT THEY WERE UNABLE TO REPAIR THE FAILURE. THE DEALER ALSO STATED THAT THE FAILURE WAS CONNECTED TO HYUNDAI'S ATTEMPT TO INCREASE THE MILES PER GALLON. THE MANUFACTURER ADMITTED THAT THIS WAS A PROBLEM, BUT AT THE TIME THERE WAS NO RESOLUTION. THE VIN WAS NOT AVAILABLE. THE FAILURE AND CURRENT MILEAGES WERE 1490.</p>			
<p>VIN # 5NPET4AC0AH [REDACTED]</p>			
<p>Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. <span style="float: right;">ATTACH ADDITIONAL SHEETS IF NECESSARY</span></p>			
<p><small>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</small></p>			

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

CAR GOING DOWN HILL WITH SPEED CONTROL SET AT 20 MPH, CAR  
ACCELERATED UP TO 30 MPH. THIS HAPPENED 2 TIMES IN THE SAME DAY.  
I HAVE NOT USED THE SPEED CONTROL SINCE. I FEEL THAT THIS  
IS A SAFETY ISSUE. THE HYUNDAI CO. SHOULD RECALL THIS CAR  
AND FIX THE PROBLEM AS THEY HAVE ADMITTED THAT THIS IS A  
PROBLEM.



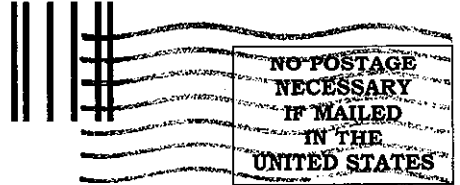
ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300



**BUSINESS REPLY MAIL**  
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
1200 New Jersey Avenue SE,  
Washington, D.C. 20077-9382



Think your vehicle has a safety defect?



If so:

Use the enclosed form to file a report.

or visit:

[www.safercar.gov](http://www.safercar.gov)

or call:

Vehicle Safety Hotline  
888-327-4236



Vehicle Owner's Questionnaire (VOQ)  
U.S. Department of Transportation  
National Highway Traffic Safety Administration