

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline		INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) FOR AGENCY USE ONLY 100148	
		Date Received 22-SEP-2010		Repository ☐ Reference No. 10356936	
OWNER INFORMATION (Type or Print)				Daytime Telephone Number [REDACTED]	
Name [REDACTED]				E-mail Address	
Address [REDACTED]				Evening Telephone Number	
City UNADILLA		State NY		Zip Code [REDACTED]	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1FAFP38Z55W [REDACTED]			Make FORD		Model Year 2005
Date Purchased		Dealer's Name and Telephone Number		Engine: No: Cylinders	
Original Owner ☐		Dealer's City		State Zip Code	
Transmission Type ☐ Antilock Brakes ☐ Cruise Control		Powertrain		Multiple Failure: Incident Date(s) 15-AUG-2005	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Codes: 170000 LATCHES/LOCKS/LINKAGES, 171100 LATCHES/LOCKS/LINKAGES: DOORS: LATCH				Failure Mileage 42000	
Failure Speed 0					
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM9ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured	
				Number of Deaths	
				Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2005 FORD FOCUS. THE CONTACT STATED THAT NONE OF THE DOORS ON THE VEHICLE WORK PROPERLY. THE DOORS DO NOT CLOSE AND LOCK PROPERLY AND SHE IS UNABLE TO OPEN THE FRONT DOORS FROM THE INSIDE. THE REAR DOORS DO NOT LATCH AND ARE HARD TO OPEN FROM THE OUTSIDE. THE CONTACT HAS HAD TO CLIMB OVER THE SEATS TO GET OUT OF THE VEHICLE. THE MANUFACTURER STATED THAT THE VEHICLE HAS TOO MANY MILES TO BE REPAIRED UNDER RECALL CAMPAIGN NUMBER 05V030000, WHICH IS RELATED TO THE REAR DOOR LATCH. THE CONTACT STATED THERE IS NO MENTION OF A MILEAGE RESTRICTION IN THE RECALL. THE FAILURE MILEAGE WAS 42000 AND THE CURRENT MILEAGE WAS 104315.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.					
ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I would also like to let you know that the gas pedal also sticks and has since I purchased this vehicle through a private individual (business). The doors nor the gas pedal has been fixed. Your office did not understand me when I said- driver's door can only be opened from the inside, back door opens from outside but then you can get it closed, now I am having trouble with the front door on the

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US Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

SYRACUSE NY 13211

14 DEC 2010 PM 01

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 1888

WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

safercar.gov

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passenger side., I am also beginning to think it has electrical issues., maybe why nothing seems to work.



TRANSMISSION Type
standard transmission

Engine
4 cylinder

multiple Issues
gas pedal also sticks
and lights seem to
blow a lot or flicker.,
and then to continue
to work.