


INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)  U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received 21-SEP-2010	Repository <input type="checkbox"/> Reference No. 10356837		
OWNER INFORMATION (Type or Print)					
Name		Daytime Telephone Number		E-mail Address	
Address					
City	State	Zip Code	Evening Telephone Number		
SARASOTA	FL				
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model	Model Year	
4JGBB86E5[REDACTED]		MERCEDES BENZ	ML350	2006	
Date Purchased	Dealer's Name and Telephone Number		Engine:	Fuel Type:	
02/09	Mercedes-Benz Sarasota 941-923-3444		No: Cylinders		
Original Owner <input type="checkbox"/>	Dealer's City	State	Zip Code		
	Sarasota	FL	34231		
Transmission Type	<input checked="" type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:		Incident Date(s)
automatic	<input checked="" type="checkbox"/> Cruise Control				13-AUG-2010
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Codes: 110000 ELECTRICAL SYSTEM, 200000 WHEELS, 021600 SUSPENSION; FRONT: WHEEL BEARING			Failure Mileage	Failure Speed	
			41000	0	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair		Failure Location:	
Tire Component Code		Tire Failure Type:			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police	
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No			N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).					
TL*THE CONTACT OWNS A 2006 MERCEDES BENZ ML350. WHILE THE VEHICLE WAS PARKED SHE ATTEMPTED TO SHIFT THE VEHICLE INTO REVERSE BUT THE GEAR SHIFTER WOULD ONLY SHIFT INTO DRIVE OR NEUTRAL. SHE ATTEMPTED TO SHIFT THE VEHICLE BACK INTO PARK BUT THE VEHICLE WOULD NOT SHIFT INTO PARK AND A MESSAGE ON THE DASHBOARD INFORMED HER THAT SHE COULD NOT SHIFT THE VEHICLE INTO PARK WHILE IT WAS IN MOTION. AFTER APPROXIMATELY 10 MINUTES THE AUTOMATIC BRAKING SYSTEM ENGAGED AND SHE WAS ABLE TO SHIFT THE VEHICLE INTO PARK. THE VEHICLE WAS THEN SHUT OFF AND TOWED TO AN AUTHORIZED DEALER WHERE THE COMPUTER SYSTEM WAS REPROGRAMMED AND THE WHEEL BEARINGS WERE REPLACED. SHE WAS INFORMED THE FAILURE WITHIN THE WHEEL BEARINGS RESULTED IN THE COMPUTER SYSTEM THINKING THE VEHICLE WAS IN MOTION. THE FAILURE RECCURED ONCE MORE AND THE VEHICLE WAS TOWED TO AN AUTHORIZED DEALER WHERE THEY WERE UNABLE TO DIAGNOSE THE FAILURE BUT THE WHEEL BEARINGS WERE AGAIN REPAIRED. THE FAILURE AND CURRENT MILEAGES WERE 41,000.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.			ATTACH ADDITIONAL SHEETS IF NECESSARY		
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					