

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received 20-SEP-2010	Repository ☐ Reference No. 10356530
OWNER INFORMATION (Type or Print)			
Name [REDACTED]		Daytime Telephone Number [REDACTED]	
Address [REDACTED]		E-mail Address [REDACTED]	
City MASON	State MI	Zip Code [REDACTED]	Evening Telephone Number Same
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1GTEC19V8XZ [REDACTED]		Make GMC	Model SIERRA 1500
		Model Year 1999	
Date Purchased 2-1999	Dealer's Name and Telephone Number 281-331-3111 Row (Center Automotive) Group		Engine: No: Cylinders 8
Original Owner ☒	Dealer's City Allen	State TEXAS	Fuel Type: Gasoline
	P.O. Box 459 3205 P.M. 528	Zip Code 77512	Rated 4800 V8
Transmission Type 4 SPD Electronic Auto Fuel Injection	☒ Antilock Brakes	Powertrain	Multiple Failure:
	☒ Cruise Control		Incident Date(s) 15-SEP-2010
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Codes: 030000 SERVICE BRAKES, HYDRAULIC, 034200 SERVICE BRAKES, HYDRAULIC: FOUNDATION COMPONENTS: HOSES, LINES/PIPING, AND FITTINGS		Failure Mileage 94542	Failure Speed 0
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment ☐ Prior Repair		Failure Location:
Tire Component Code	Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
APPLICABLE INCIDENT INFORMATION			
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 2	Number of Deaths 0
		Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).			
TL* THE CONTACT OWNS A 1999 GMC SIERRA 1500. THE CONTACT STATED THAT UPON STARTING THE VEHICLE, THE BRAKE WARNING LIGHT WAS ILLUMINATED. THE VEHICLE WAS SHUT OFF AND RESTARTED SEVERAL TIMES YET THE WARNING LIGHT REMAINED ILLUMINATED. THE VEHICLE WAS TAKEN TO AN AUTHORIZED DEALER WHERE THE DEALER ADVISED THE CONTACT THAT BRAKE FLUID WAS LEAKING DUE TO RUST OF THE BRAKE LINE. SHE STATED THAT ALL OF THE BRAKE LINES WERE REPLACED BY A LOCAL MECHANIC. THE FAILURE MILEAGE WAS 94,542 AND THE CURRENT MILEAGE WAS 94,636.			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.			
ATTACH ADDITIONAL SHEETS IF NECESSARY			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I had said truck checked over three days before I left on this trip by a recommended auto repair shop here in Mason. I was told everything was in excellent condition. I left around 8 AM on 12-7-09 to Port Huron - Everything seemed fine. I stopped in Port Huron to eat at Wendy's. When I came out & started the truck the Brake light stayed on steady & wouldn't go off. I tried turning off the engine several times & restarting but Brake light stayed on. I drove next door to get gasoline & light still stayed on so I asked about a garage to take it to.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration



12-11-2010

The lady said there was a GMC dealer across the street. I drove in & they looked at the truck right away. At first they said it was the emergency brake hanging up. I wouldn't settle for that as I had never had the brake light stay on steady before. So they finally put my truck on a lift & the supervisor said brake fluid was leaking out of the line by the driver's door. Just a small leak. He checked all the lines and said they were rusted & needed to be replaced. I ask how much & he said probably cost me over \$1,000. I told him I needed to talk to my son in New York. I called [redacted] & he said he wanted to consult with my son-in-law [redacted] & would call me back. ([redacted] was an employee of GM in Lansing for quite a few years as a design & test engineer and also line supervisor. He no longer works for GM but still works on all his own vehicles (about 5) and has restored vehicles to earn his way through college.) My son called me back and said [redacted] wanted me to drive back from Port Huron - to - Okemos where he lives and he would repair my truck. I was to make sure the brake fluid reservoir was full & if the light came on again to stop immediately & have the truck towed. I was fortunate not to have to use the brakes much between Port Huron & his house and I didn't have any problems. It was leaking pretty badly when I got to his driveway. He replaced the line & upon checking the others another one sprung a leak. He decided my truck was ^{not} safe to drive without replacing them all with everything new. The had to bend everything to fit. The anti-lock module (I believe) had a hole also & wasn't working right so he had to replace that also. My kids paid for everything & wouldn't let me pay them anything. [redacted] put in a lot of time & labor which he wouldn't let me give him anything for either. This truck has been well cared for. I change the oil & filter every 3000 miles and will only use Castrol oil. Before trips

I have always had it gone over by
Certified mechanics.

I'm just thankful I didn't have the
brake failure & have a terrible accident where
someone was injured or a death occurred.

Brake lines being so very important should
be constructed of better material so that
they won't rust & spring leaks.

We ladies depend on you fellows
for keeping us safe in our vehicles.

I'm sure my son-in-law would be happy
to provide you with any information about
what he was required to do to make my
truck safe to drive again.

His name is:

[REDACTED]

Sincerely

[REDACTED]

Mason,
Michigan.

[REDACTED]