

SEP 13 2010

Phoenix, AZ

September 4, 2010

NHTSA
1200 New Jersey Avenue, SE,
West Building, Washington, DC 20590

Subject: Confirmation Number 1034 6881: Toyota Corolla 2005 Automobile Crash Vin#:
INX BR3 2EO5Z [REDACTED]

On August 2, 2010 at approximately 2:30 PM Mountain Time, I spoke to Mr. Brandon, 1-888-327-4236.

I told him of my accident September 26, 2008 and he gave me the confirmation number **1034 6881**. Mr. Brandon said he would mail me a packet; I must fill out, complete and return. Also said I would need to write what happened. I have not received a packet to date.

In detail, on September 26, 2008, at approximately 5 PM, I was in front of Bank of America, located 10459 N 28th Dr., Phoenix, AZ 85051, my family and I were about to leave the parking lot of Bank (In the back seat was my 2 year old grandchild sitting in his car seat and my daughter sitting in passenger front seat). I put my foot on the brake; put the car in reverse and the car accelerated as it lunged backwards our heads was jerked. My car crashed into the banks auto stoppers. We screamed. I put the car in drive; the car accelerated again lunging forward and crashing into banks front lawn tree. Our head jerked forward and the air bags went off. We were screaming and crying. It was a miracle that no one was killed during that very high traffic time. My daughter suffered a concussion, anxiety and seat belt burns across her chest, the baby seemed alright and I also had seat belt burns across my chest and anxiety. When I went out the car I noticed my wheel was stuck against another cars wheel. Two men were able to push and release my car wheel from the other car's wheel. The owner of the other vehicle stated he did not want to have his wheel repaired because it was nothing and not a problem.

The brake pedal has a problem which caused the car to surge backward while foot on brake in reverse gear and then in driver gear, surge forward with my foot on the brakes is the statement I made to my insurance company and everyone.

Travelers Auto Insurance had covered the Corolla 2005 and the Claim # was [REDACTED]

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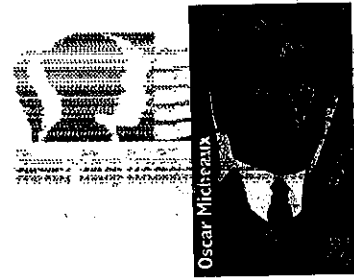
I am asking NHTSA to add the 2005 Corolla to recall list and that Toyota Corporation **compensate** me for vehicle replaced, higher auto insurance incurred since that accident, compensate my daughter's medical expenses from crash; Traveler's Insurance had paid for five chiropractic treatments, my daughter needed and received 10 chiropractic treatments from that crash. The insurance company paid five treatments.

Sincerely, /

Phoenix, AZ



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