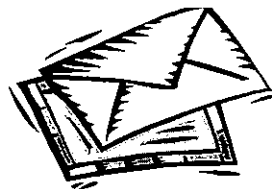


NHTSA ccmMercury Routing Slip



CL-10356429-7610

Printed: 9/16/2010

NHTSA #: ES10-006246

XREF #:

Delivery: MESSENGER ENV.

Rec'd Date: 9/16/2010

Doc Type: CNG

Address To: DOT/I

Referred By: NPO-011

Doc Date: 9/8/2010

Due Date: 10/14/2010

S10 #:

DOT/I #: 2010-2160

RMP #:

**Subject: LETTER FROM CONGRESSMAN DAVIS ON BEHALF OF CONSTITUENT
REQUESTING A RECALL ON HIS 2006 FLEETWOOD THAT HE PURCHASED FROM RV SERVICE &
ACCESSORIES OF TENNESSEE (DOT/I 2010-2160 - RESPOND TO ROCKWOOD, TN OFFICE)**

Ack Date:

Sign Office: DIR. GOVT. AFFAIRS

Cleared Date:

File Loc:

Added By: TMAPP x62870

Ack By:

Signature: CHAN LIEU

Cleared By:

XREF File:

Modified By: TAMMY.MAPP

Signed For:

Cleared For:

Closed Date:

Most Recent Comment:

EXECUTIVE SECRETARIAT
2010 SEP 16 A 11:16
RECEIVED - NHTSA

Author:

THE HONORABLE LINCOLN DAVIS
U.S. HOUSE OF REPRESENTATIVES

WASHINGTON, DC 20515-4204

Tel: Fax: E-mail:

Assigned To	Task	Asgn Date	Deadline	Returned Date
NVS-200	REPLY	9/16/2010	10/14/2010	
NVS-010	INFORMATION	9/16/2010		9/16/2010
NIA-110	INFORMATION	9/16/2010		9/16/2010

SEP 16 2010

MC

091610

TGW



EXECUTIVE SECRETARIAT
2010 SEP 16 A 10:37
Congress of the United States
House of Representatives

Washington, DC 20515-4204

September 8, 2010

Mr. Robert Letteney
Deputy Assistant Secretary for Governmental Affairs
U.S. Department of Transportation
1200 New Jersey Avenue, SE
Washington, D.C. 20591

Dear Mr. Letteney:

This letter is concerning one of our constituents, [REDACTED] regarding a problem related to a recreational vehicle he purchased from RV Service & Accessories of Tennessee. [REDACTED] has contacted one of our offices requesting assistance in this matter.

[REDACTED] has informed our office that several other models have been recalled, but his has not as of yet. Enclosed please find documentation of the money [REDACTED] has spent to have his vehicle repaired. He is requesting that there be a recall on his model as well. Please review the enclosed information and note our inquiry into this particular matter. We ask that you advise our office as to how this matter may be resolved or how we may provide additional assistance to [REDACTED]. Please keep the district office, listed below, informed should there be any updates regarding this issue.

Thank you for your time and consideration in this matter. If you should have any questions, please feel free to contact our office at any time. I look forward to hearing from you in the near future.

Sincerely,

Beth Hickman

Beth Hickman, Field Representative
Congressman Lincoln Davis
Rockwood District Office

ES10-006246



U.S. Congressman Lincoln Davis
Privacy Authorization Release (PAR) Form

Date:	
Full Name:	[REDACTED]
Mailing Address:	[REDACTED] Rockwood, TN [REDACTED]
Phone (1):	[REDACTED]
Phone (2):	[REDACTED]
Email:	[REDACTED]
Date of Birth:	
Agency Inquired:	DOT
Tracking/Case #:	
Social Security #:	

Brief Description of Problem (Include extra pages if necessary):

@n back

As required by Public Law 93-759, "Privacy Act", I hereby request and authorize Congressman Lincoln Davis and his staff to make any necessary inquiry and/or intercession on my behalf in connection with any matter I have pending with the aforementioned agency or department. I also authorize officials associated with the listed agency or department to release any relevant or necessary information to Congressman Lincoln Davis and members of his official staff.

Signature: [REDACTED]	Date: 9/2
-----------------------	-----------

Fentress County Office	Roane County Office	Maury County Office	Warren County Office
P.O. Box 964 Jamestown, TN 38556 Fax (931) 879-2389	P.O. Box 88 Rockwood, TN 37854 Fax (865) 354-3316	1804 Carmack Blvd, Ste A Columbia, TN 38401 Fax (931) 490-8675	477 N Chancery, Ste A-1 McMinnville, TN 37110 Fax (931) 413-7259
Fentress, Pickett, Scott, Morgan, Cumberland	Roane, Campbell	Giles, Hickman, Lewis, Lawrence, Lincoln, Maury, Moore, Williamson	Bledsoe, Coffee, Franklin, Grundy, Marion, Sequatchie, Van Buren, Warren, White

Complete Brake system failure @ 14,990 miles, brakes went completely out, other chassis have a complete recall but not my model. R.V. Service said once enough complaints come in there should be a recall

PLEASE READ CAREFULLY, CHECK ONE OF THE
STATEMENTS BELOW, AND SIGN:
I UNDERSTAND THAT, UNDER STATE LAW, I AM
ENTITLED TO A WRITTEN ESTIMATE IF MY FINAL BILL
WILL EXCEED \$100.

☐ I REQUEST A WRITTEN ESTIMATE.

☒ I DO NOT REQUEST A WRITTEN ESTIMATE AS LONG
THE REPAIRS DO NOT EXCEED \$ 2,700 (NOT INCLUDING TAX)
THE SHOP MAY NOT EXCEED THIS AMOUNT WITHOUT
MY WRITTEN OR ORAL APPROVAL.

☐ I DO NOT REQUEST A WRITTEN ESTIMATE.

SIGNED: _____ DATE: _____

*U/Used R/Rebuilt RC/Reconditioned NC/ No Chg/Warranty RD/Reduced

RV Service & Accessories of Tenn.
28 Interstate Lane
Crossville, TN 38571
(931) 707 - 8999
www.rvserviceof Tenn.com

Name: _____
Address: _____
Year/Make: **ROCKWOOD TN**
Model: **2006 FLEETWOOD**
VIN: **SOUTHWIND**
5B4MP67G853

Date: 8/19/10
Home: _____
Work Ph: _____
Cell Phone: _____
Tag: _____
Mileage In: **11,990**
Mileage Out: _____

Customer Complaint/Problem:

LABOR - R/R BRAKES/ROTORS/CALIPERS/PADS/HOSES 11.75 HRS \$ 998.75
CHECK 2 SINGLE LIGHTS OVER BED 1 HR \$ N/C
BAD BULBS IN BOTH... FAR REAR HAS A BAD SWITCH/FIXTURE
THAT WE WERE NOT ABLE TO DUPLICATE EXACTLY.

**ATTENTION : UNIT NEEDS FRONT END ALIGNMENT AND
BEARING RE-TORQUE AFTER ALIGNMENT**

QTY	PART NO	DESCRIPTION	PRICE
2 EA #	3389	FRONT CALIPERS	\$ 162.00
2 EA #	3389	REAR CALIPERS	\$ 162.00
2 EA #	3387	FRONT ROTORS	\$ 220.00
1 EA #	2079	FRONT BRAKE HOSE	\$ 92.00
1 EA #	1943	FRONT BRAKE HOSE	\$ 41.61
1 EA #	3388	REAR BRAKE HOSE	\$ 100.96
1 EA #	3539	REAR BRAKE HOSE	\$ 46.14
4 EA	ABS	BRAKE SENSORS	\$ 59.42
1 EA #	3572	WHEEL BEARING	\$ 76.83
2 SETS #	2080	PADS	\$ 196.32
8 QTS #	2782	BRAKE FLUID	\$ 39.20
2 QT#	1847	WHEEL HUB OIL	\$ 36.84
2 EA #	3450	LOC-TITE	\$ 62.48

Minimum Diagnostic Fees Apply to Each Repair

Estimate good for 30 days. Not responsible for damage caused by theft, fire or acts of
nature. I hereby authorize the above repairs, including sublet work, along with the
necessary materials. You and your employees may operate my vehicle for the purpose of
testing, inspection and delivery at my risk. If I cancel repairs prior to their completion for
any reason, a tear down and reassembly fee will be applied.

X _____ Date _____
A storage fee of \$ _____ per day may be applied to vehicles which are not
within 3 working days of notification of completion.

Charges:

Labor Total: \$998.75
Parts Total: \$1,474.06
Freight: \$161.34
Shop Supplies: \$88.44
Subtotal: \$2,722.59
Tax: \$265.45
Total Due: \$2,988.04

14-Sep-10

2010 House Report - Governmental Affairs (I-10) Correspondence Control Sheet - Room 10408

Control Number: 2010 — 2160
Date DOT Received: 9/14/2010
Date DOT Entered: 9/14/2010
Member's Date:
Member Last Name: Davis
Member First Name: Lincoln
Member Organization: Member, U.S. House of Representatives
Address1: 1064 North Gateway Avenue
Address2:
City: Rockwood
State: TN
Zip: 37854
Constituent File Name: [REDACTED]
Constituent Date:
Action Office: National Highway Traffic Safety
Administration
Subject: RV Service Accessories
Due Date: 10/14/2010
Action Office Code: NHTSA
Member Contact: Beth Hickman
Pending: Yes
Member Contact Phone: (865) 354-3323
Closed Date:
Remarks:
Direct Reply/Comeback Copy: Yes
Congressional Affairs Contact: Maria Harrison at (202) 366-4573