

CL-10356415-112X

Marshall, AR [REDACTED]

SEP - 7 2010

August 30, 2010

VIA CERTIFIED MAIL, R.R.R

Daimler Chrysler Motors Company LLC
Customer Center
PO Box 21-8004
Auburn Hills, MI 48321-8004

Chrysler Group LLC
P.O. Box 21-8007
Auburn Hills, MI 48321-8007

Dear Sir/Madam:

We believe that our motor home is a "lemon" under the Arkansas New Motor Vehicle Quality Assurance Act (Act 297 of 1993). We are hereby making a written demand for relief under this Act.

We purchased a 2006 Dodge Sprinter (Winnebago View) on March 8, 2007 from Moux RV, 1213 Collier Drive, Conway, AR. Since we bought the vehicle the vehicle has broken down on three occasions for the exact same problem as follows:

<u>Date:</u>	<u>odometer reading</u>	<u>place of repair</u>
May 17, 2007 --	2,890	Huntersville, NC
May 27, 2009	27,282	Broken Arrow, OK
August 17, 2010	38,461	Salem, VA

The vehicle has been out of service for repairs for a total number of 7 ½ days. The vehicle repair on all occasions has been the same: broken resonator. The final repair cost us \$100.00 for a co-payment as no dealership would repair the vehicle under warranty and we had to find a store to buy additional food because it took us so long to find someone to do the repair. When the resonator breaks, it poses a significant danger of an accident occurring due to the sudden and complete loss of engine power. This sudden rapid deceleration without any warning sign of any kind causes a serious and unacceptable safety hazard not only to us but also to any other person on the road.

Since the defect substantially impairs the use, value or safety of this vehicle, we are hereby allowing you one final opportunity for repair the vehicle. If repairs are not scheduled within ten (10) days of this letter or completed within ten (10) days from delivery of this vehicle to you for repair, we are entitled to a replacement vehicle acceptable to us or a refund calculated in accordance with the Arkansas New Motor Vehicle Quality Assurance Act.

We look forward to hearing from you soon. We can be reached at [REDACTED]

Sincerely,

[REDACTED]
[REDACTED]
[REDACTED]
CC: Arkansas Attorney General
National Transportation Safety Board

KB
091410
TW

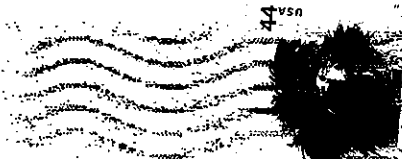


Marshall, AK



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1200 New Jersey Ave., SE
West Bldg.
Washington, DC 20590

