

1-202-366-1767

Form Approved: O.M.B. No. 2127-0008

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
 To Report Vehicle Safety Defects
 1-888-DASH-2-DOT
 (1-888-327-4236)
 INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

17-SEP-2010

Repository ☐Reference No.
10356100**OWNER INFORMATION (Type or Print)**

Name [REDACTED]

Address [REDACTED]

City AUSTELL

State GA

Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address [REDACTED]

Evening Telephone Number [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
JTDFR320120 [REDACTED]Make
TOYOTAModel
MR2Model Year
2002

Date Purchased

Dealer's Name and Telephone Number

Cobb City Toyota 770-422-8555

Engine:

No: Cylinders

Fuel Type:

Original Owner



Dealer's City

Kennesaw

State

GA

Zip Code

30144

4

G

Transmission Type



Antilock Brakes

Powertrain



Cruise Control

Multiple Failure:

Incident Date(s)

27-OCT-2009

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 103000 POWER TRAIN; AUTOMATIC TRANSMISSION, 180000 VEHICLE SPEED CONTROL, 102000 POWER TRAIN; MANUAL TRANSMISSION, 060000 ENGINE AND ENGINE COOLING

Failure Mileage
47000

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)



Original Equipment



Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2002 TOYOTA MR2 SPYDER. THE CONTACT STATED THAT THE VEHICLE WAS TAKEN TO THE DEALER FOR A CLUTCH REPLACEMENT WHEN HE WAS ADVISED THAT THE TRANSMISSION WOULD ALSO NEED REPLACING. BOTH WERE REPLACED HOWEVER, WHEN THE CONTACT DROVE THE VEHICLE OFF THE DEALER'S LOT, THE ENGINE SEIZED. THE ENGINE WAS REPLACED BY A DIFFERENT DEALER. THE VEHICLE BEGAN TO BECOME STUCK IN CERTAIN GEARS AND WOULD STALL SPORADICALLY. THE TRANSMISSION WARNING LIGHT WAS ILLUMINATED SINCE THE DATE THE TRANSMISSION WAS REPLACED. THE VEHICLE WAS NOT FURTHER DIAGNOSED OR REPAIRED. THE CURRENT AND FAILURE MILEAGE WAS APPROXIMATELY 47,000. Toyota has been aware of this transmission + engine troubles since this car was produced. After 10,000.00 in repairs car was still not running due to their mechanic's inabilities or Toyota's indifference to customer complaints. The car has not been road safe since these repairs

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



COBB COUNTY TOYOTA

2111 Barrett Lakes Blvd., N.W.
KENNESAW, GEORGIA 30144
(770) 422-8555

CUSTOMER NO. 34076		SERVICE REPRESENTATIVE JEFFREY ADAMS		ASM # 219	HAT KEY R578	DATE OF INVOICE 10/13/09	INVOICE # TOCS623099
[REDACTED]		LABOR RATE	PLATE NO.	CURRENT MILEAGE 106,904		COLOR OF VEHICLE SPECTRABLUE	STR. NO.
AUSTELL, GA		YEAR / MAKE / MODEL OF VEHICLE 02/TOYOTA/MR2 SPYDER/2DR AUTOMATIC				DATE DELIVERED 11/01/01	MILES AT DELIVERY 46
[REDACTED]		SERIAL NO. J T D F R 3 2 0 1 2 0				DUR MFG. NO.	DATE OF PRODUCTION
[REDACTED]		TPD TAX EXEMPT NO.		PURCHASE ORDER NO.		WORK ORDER DATE 09/28/09	MILEAGE OUT
[REDACTED]		CLASS/ENGINE NUMBER/NOTES					

JOB# 1 CHARGES

LABOR-----				TECH(S):RE00		882.00
J# 1 31TOZ04	CLUTCH SLIPS					
	CUSTOMER STATES CLUTCH SLIPS					
	REPLACE CLUTCH					
PARTS-----						
QTY	FP	NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	
2		08886-02206	SMT FLUID MR2	150.30	140.45	280.90
1		31210-17041	COVER ASSY, CLUTC	118.82	118.82	118.82
1		31250-12360-84	REMAN CLUTCH DISC	76.11	76.11	76.11
1		31230-17011	BEARING ASSY, CLU	62.41	62.41	62.41
1		JARCO-741424	TRANS	1995.65	1895.00	1895.00
-1		31250-12360-84	CORE RETURN	6.00	6.00	-6.00
				TOTAL - PARTS		2427.24
SUBLET-----						
PO#	VEND	INV#	INV. DATE	DESCRIPTION		
158379			09/30/09	4052-0358688		
				TOTAL - SUBLET		INTERNAL
						0.00
MISC-----						
CODE	DESCRIPTION			CONTROL NO		
D6	PERCENTAGE OFF PARTS AND LABOR					-330.92
				TOTAL - MISC		-330.92

JOB# 1 TOTALS

LABOR 882.00
PARTS 2427.24
MISC -330.92

JOB# 2 CHARGES

LABOR-----							
J# 2 11TOZ175	BELTS			TECH(S):RE00		0.00	
	REPLACE SERPINTINE BELT						
	REPLACED DRIVE BELTS						
PARTS-----							
QTY	FP	NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE		
1		90916-02549	BELT, V-RIBBED	71.78	71.78	71.78	
					TOTAL - PARTS		71.78
MISC-----							
CODE	DESCRIPTION			CONTROL NO			
	D6 PERCENTAGE OFF PARTS AND LABOR					-7.18	
					TOTAL - MISC		-7.18

JOB# 2 TOTALS

PARTS 71.78
MISC -7.18

JOB# 2 JOURNAL PREFIX TOCS JOB# 2 TOTAL 64.60

MISC-----					CONTROL NO-----		
CODE	DESCRIPTION						
JOB # A	D5 COMPLIANCE FEE					0.50	
JOB # A	A3 SHOP SUPPLIES					26.00	

The seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale.

THANK YOU FOR THIS OPPORTUNITY TO SERVE YOU. IT IS OUR AIM TO PERFORM ALL THE REPAIRS REQUESTED ON THIS REPAIR ORDER TO YOUR COMPLETE SATISFACTION. IF OUR SERVICE WAS SATISFACTORY, TELL YOUR FRIENDS. IF NOT, PLEASE TELL US IMMEDIATELY.



COBB COUNTY TOYOTA

2111 Barrett Lakes Blvd., N.W.
KENNESAW, GEORGIA 30144
(770) 422-8555

Conf #58366789.

Fax 1-888-643-9624

Cardmember Svc

Dispute Resolution.

1-800-331-4331

Acct #

- 4314

CUSTOMER NO 34076	SERVICE REPRESENTATIVE JEFFREY ADAMS	ASMA # 219	PLAT NO. R578	DATE OF INVOICE 10/13/09	INVOICE # TOCS623099
AUSTELL, GA	LABOR RATE	PLATE NO	CURRENT MILEAGE 106,904	COLOR OF VEHICLE SPECTRABLUE	STK. NO.
	YEAR / MAKE / MODEL OF VEHICLE 02 / TOYOTA / MR2 SPYDER / 2DR AUTOMATIC			DATE DELIVERED 11/01/01	MILES AT DELIVERY 46
	CHASSIS NO J T D F R 3 2 0 1 2 0			DLR MFG NO.	DATE OF PRODUCTION
	FED TAX EXEMPT NO	PURCHASE ORDER NO		WORK ORDER DATE 09/28/09	MILEAGE OUT
HO	CHASSIS ENGINE NUMBER / NOTES				

TOTAL - MISC 26.50

ESTIMATE-----
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF \$1368.30 (+TAX)

COMMENTS-----
INSTALLED CUSTOMER SUPPLIED SPARK PLUGS

RECOMMENDATIONS-----
ADVISED CUSTOMER OF ENGINE KNOCK NOISE WHEN APPLYING POWER IN 1ST
AND 2ND GEARS

TOTALS-----

*****	TOTAL LABOR....	882.00
* [] CASH [] CHECK [] CK NO. []	TOTAL PARTS....	2499.02
* [] VISA [] MASTERCARD [] DISCOVER	TOTAL SUBLET....	0.00
* [] AMER XPRESS [] OTHER [] CHARGE	TOTAL G.O.G....	0.00
*****	TOTAL MISC CHG.	26.50
	TOTAL MISC DISC	-338.10
	TOTAL TAX.....	149.94
	TOTAL INVOICE \$	3219.36

THANK YOU FOR YOUR BUSINESS!!

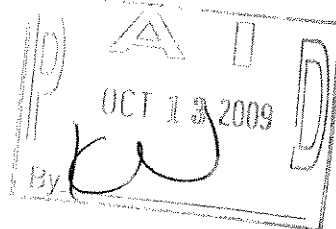
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CUSTOMER SIGNATURE

Attn: our rep: Customer Case # 0910126249
20th 1-3 business days.
field Technicians.
10/19 Spoke with Emily.

David-
404-236-1878
6345.00
Parts/Labor
Takes inc.



1-800-331-4331

"Customer Relationship"

CLAIM CHECK

723

99582

WORKORDER

PAGE 2



6475 Roswell Road
ATLANTA, GEORGIA 30328
Phone: 404-256-3392

CUSTOMER #: 80512

ATLANTA, GA

HOME:

BUS:

CELL:

SERVICE ADVISOR: 4540 RAMOS, DAVID LEE

COLOR		YEAR	MAKE/MODEL		VIN	LICENSE		MILEAGE IN/ OUT		TAG
		02	TOYOTA MR2		JTDER320120			106915/		TG723
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED		PO NO.	RATE	PAYMENT		INV. DATE	
01AUG01 DD			19:30 16OCT09				CASH			
B.O. OPENED		READY		2 MONTHS						

R.O. OPENED

READY

OPTIONS: ENG:1ZZ-FE

SVC Advisor @ C.C. Toyota

Jefferey Adams

16OCT2009 14:06

LINE OF CODE TECH. TYPE DESCRIPTIONS/INSTRUCTIONS

A CP CAR HAS BLOWN MOTOR CHECK OVER AND ADVISE (F.D)

→ Check OVER / Towed In

B CP

→ Making Noise - Told needed clutch / Also replace Belt #1300⁰⁰3-4 Days Later - While Apart Found Prob. w/ Transmission #3300⁰⁰
(Not sure what parts)

Kept CAR 1 week - WAS Told ready Come Get it. 2 wks ago.

→ They said there was knocking But it was normal + would go away.

Drove 1/2 mile down Road / It Quit Running Knock turned to Clanking

Yesterday was Told Motor Seized - Coincidence - \$8,000⁰⁰ (said oil was not in it)
Very upset / Called Corporate would check into it.

Admitted to

70080-43036 Driving CAR w/ No oil in it.

Came BACK To Add oil.

DISCLAIMER OF WARRANTIES

Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased; and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer, include, but are not limited to any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.

AUTHORIZATION FOR REPAIRS

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. The dealership is not responsible for damages from freezing due to lack of antifreeze.

PRELIMINARY-ESTIMATE \$

AUTHORIZED BY X

REVISED ESTIMATE (1)	DATE	TIME	BY
REVISED ESTIMATE (2)			
REVISED ESTIMATE (3)			

I HEREBY ACKNOWLEDGE THAT I WAS NOTIFIED & GAVE ORAL APPROVAL OF THE ABOVE REVISED ESTIMATES:

X

TECHNICIAN CODE

80512

599582

INVOICE



6475 Roswell Road
ATLANTA, GEORGIA 30328
Phone: 404-256-3392

ATLANTA, GA
HOME: [REDACTED] BUS:
CELL: [REDACTED]

DUPLICATE 1
PAGE 1

SERVICE ADVISOR: 4540 DAVID LEE RAMOS

COLOR		YEAR	MAKE/MODEL		VIN		1990 DAVID LEE RAYOS		LICENSE	MILEAGE IN / OUT		TAG
		02	TOYOTA MR2		JTDFR320120					106915/106915		TG723
DEL. DATE		PROD. DATE	WARR. EXP.		PROMISED		PO NO.		RATE	PAYMENT		INV. DATE
01AUG01 DD					19:30 16OCT09					CASH		27OCT09
R.O. OPENED		READY		ENG:1ZZ-FE								

14:06 16OCT09 19:23 27OCT09

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A CAR HAS BLOWN MOTOR CHECK OVER AND ADVISE

15.0 REMOVED MOTOR AND REPLACED WITH LONGBLOCK
AND ALL ENGINE GASKETS REPLACED TEST DRIVEN
NO PROBLEMS WITH CAR.

4604 CP					1501.00	1501.00	
1 65818B U/ENG					3358.00	3358.00	3358.00
JARCO1.741512							
3 08886-02206 SMT FLUID MR2					155.20	155.20	465.60
1 16325-62010 GASKET, WATER INLET					8.71	8.71	8.71
1 17173-0D020 GASKET, EXHAUST MANI					23.48	23.48	23.48
1 16258-0D010 GASKET					2.85	2.85	2.85
1 17171-22030 GASKET, INTAKE MANIF					7.36	7.36	7.36
1 00272-111AC-01 ANTIFREEZE GALLON W					25.72	25.72	25.72
2 90080-43036 GASKET, EXHAUST PIPE					11.60	11.60	23.20
1 90080-17238 NUT, LOCK					8.44	8.44	8.44
1 90080-17238 NUT, LOCK					8.44	8.44	8.44
1 90981-11048 BULB					7.51	7.51	7.51
1 00234-00192 BULB					2.68	2.68	2.68

5.0 REPLACED MOTOR AND ENGINE GASKETS

4604 CP					550.00	550.00	
SUBL 3YR.36,000....EXT.WARR.							
FC:					425.00	425.00	

SUBL ALPHA TOWING INV#146244
PO#180386

CP					144.20	144.20	
----	--	--	--	--	--------	--------	--

PARTS: 3941.99 LABOR: 2051.00 OTHER: 569.20 TOTAL LINE A: 6562.19

106915

B 770-485-8010

NC COMPLETED

4604 CP

0.00 0.00

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE, RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

STATEMENT OF DISCLAIMER

The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

DESCRIPTION

TOTALS

LABOR AMOUNT

PARTS AMOUNT

GAS, OIL, LUBE

SUBLET AMOUNT

MISC. CHARGES

TOTAL CHARGES

LESS INSURANCE

SALES TAX

PLEASE PAY
THIS AMOUNT

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

CUSTOMER SIGNATURE

CUSTOMER COPY

80512

599582

INVOICE



6475 Roswell Road
ATLANTA, GEORGIA 30328
Phone: 404-256-3392

DUPLICATE 1
PAGE 2

SERVICE ADVISOR: 4540 DAVID LEE RAMOS

ATLANTA, GA
HOME: [REDACTED] BUS:
CELL: [REDACTED]

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
	02	TOYOTA MR2	JTDFR320120		106915/106915	TG723
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT
01AUG01	DL		19:30 16OCT09			CASH
R.O. OPENED	READY	OPTIONS: ENG:1ZZ-FE				
14:06 16OCT09	19:23 27OCT09					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE B:	0.00

SUPPLIES/DISPOSAL 24.95

NO OIL ON DIPSTICK UPON ARRIVAL

PAID
OCT 27 2009
check [REDACTED]

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

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DESCRIPTION	TOTALS
LABOR AMOUNT	2051.00
PARTS AMOUNT	3941.99
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	569.20
MISC. CHARGES	24.95
TOTAL CHARGES	6587.14
LESS INSURANCE	0.00
SALES TAX	277.69
PLEASE PAY THIS AMOUNT	6864.83

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

CUSTOMER SIGNATURE

CUSTOMER COPY

LIMITED WARRANTY

FOR

TOYOTA PARTS OR ACCESSORIES

WHAT IS COVERED:

- TOYOTA warrants that it will either provide a replacement part or repair any TOYOTA part or accessory that is defective in material or workmanship. This warranty applies to new or remanufactured parts which are genuine or authorized TOYOTA parts. Except for those parts or accessories listed below, this warranty is good for 12 months, regardless of mileage from the date of purchase or installation on a vehicle or the remainder of any applicable new vehicle warranty, whichever provides greater coverage.

COVERAGE OTHER THAN 12 MONTHS REGARDLESS OF MILEAGE:

BATTERY LIMITED WARRANTY:

- TOYOTA authorized replacement batteries are warranted from the date of purchase or installation on a prorated basis. Please look at the statement on your battery for the applicable warranty coverage. You will receive an option of a replacement battery free of charge or 100% refund of the cost of the battery during the first twelve (12) months after purchase. Thereafter, the prorated amount equal to the remaining warranty months, depending on your battery, will be credited toward that of a complete replacement battery excluding taxes and installation.

TIRE LIMITED WARRANTY:

- Tires are warranted independently by the tire manufacturer. See manufacturer's statement for details.

WHAT IS NOT COVERED:

- Damage to a TOYOTA part or accessory caused by a non-petroleum or unauthorized TOYOTA part or component is not covered.
- Labor for removal from vehicle and reinstallation of a part or accessory sold "over-the-counter" is not covered.
- Labor, parts, and other costs (such as oil lubrication) connected with recommended maintenance service are not covered. Service adjustments, such as calibration or alignments are not covered.
- Failures or damages resulting from improper installation, removal, repair, misuse, negligence, accidents, or modification of the part or the accessory are not covered.

- This Limited Warranty does not apply where the vehicle mileage cannot be determined, or had been altered, or where proof of purchase is unavailable.
- INCIDENTAL OR CONSEQUENTIAL DAMAGES (FOR OTHER THAN PERSONAL INJURY) RESULTING FROM BREACH OF THIS WRITTEN WARRANTY OR ANY IMPLIED WARRANTY (SUCH AS TELEPHONE CALLS, LOSS OF TIME, INCONVENIENCE, OR COMMERCIAL LOSS) ARE NOT COVERED.
- ANY IMPLIED WARRANTIES INCLUDING THOSE OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE APPLICABLE DURATION OF THIS WRITTEN WARRANTY.
- SOME STATES DO NOT ALLOW LIMITATION ON HOW LONG AN IMPLIED WARRANTY LASTS, OR THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU.
- THIS IS THE ONLY EXPRESS WARRANTY AUTHORIZED BY TOYOTA. THE PERFORMANCE OF REPAIRS OR THE REMEDIES UNDER THIS WARRANTY OR ANY IMPLIED WARRANTY. TOYOTA DOES NOT AUTHORIZE ANY PERSON TO CREATE FOR IT ANY OTHER OBLIGATION OR LIABILITY IN CONNECTION WITH TOYOTA PARTS OR ACCESSORIES.
- This warranty gives you specific legal rights and you may also have other rights which may vary from state to state.

OWNER'S RESPONSIBILITIES:

- To obtain this warranty coverage, return the part or accessory, or vehicle to which it is attached, to any authorized TOYOTA dealer.
- Because warranty coverage periods are calculated on a time or mileage basis from the date of purchase, it is recommended that you retain proof of the purchase date and vehicle mileage at the time of purchase.

FOR MORE INFORMATION:

- For more information, please call your dealership or call TOYOTA tollfree at 1-800-331-4331.
- If you would prefer to write, our address is:
TOYOTA Customer Assistance Center
P.O. Box 2991, Torrance, CA 90509-2991

*TOYOTA is Toyota Motor Sales, U.S.A., Inc. (a California corporation), for the purpose of warranty in the United States mainland.

CUSTOMER #: 80512

6-665-4091

604868

WORKORDER

PAGE 2

SANT

1805

SERVICE ADVISOR

R.O. #

ATLANTA, GA

HOME:

BUS:

ATLANTA, GEORGIA 30328

Phone: 404-256-3392

CELL:

SERVICE ADVISOR: 4284 WEDEL, KIM C

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
	02	TOYOTA MR2	JTDFR320120		107656/	T1805	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
01AUG01 DD			** WAITER **			CASH	
R.O. OPENED	READY	OPTIONS: ENG:1ZZ-FE					

03DEC2009 19:08

LINE OP CODE TECH. TYPE DESCRIPTIONS/INSTRUCTIONS

A CP CHECK ENGINE LIGHT COMES ON & VEHICLE SHUTS OFF (STALLS), RESTARTS AFTER A FEW MINUTES

.5hr
diag

B CP OIL LEAK
Trans Axle Seal → 3.0 + Part \$370.00

C CP RED EXCLAMATION LIGHT STAYS ON, CAR WILL DIE

Accumulator Pressure
Sensor

WAITING X DIAG

4m
12/8/09
4:03pm

EXCLUSION OF WARRANTIES

Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased; and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer, include, but are not limited to any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.

AUTHORIZATION FOR REPAIRS

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. The dealership is not responsible for damages from freezing due to lack of antifreeze.

PRELIMINARY ESTIMATE \$

AUTHORIZED BY X

REVISED ESTIMATE (1)	DATE	TIME	BY
REVISED ESTIMATE (2)			
REVISED ESTIMATE (3)			

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X

CUSTOMER SIGNATURE

80512

604868

INVOICE



6475 Roswell Road
ATLANTA, GEORGIA 30328
Phone: 404-256-3392

ATLANTA, GA

PAGE 1

HOME: [REDACTED] BUS:

CELL: [REDACTED] SERVICE ADVISOR: 4284 KIM C WEDEL

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	02	TOYOTA MR2	JTDFR320120		107656/107656	T1805	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
01AUG01	DD		WAIT 03DEC09			CASH	08DEC09
R.O. OPENED		READY	OPTIONS: ENG:1ZZ-FE				

19:08 03DEC09 16:01 08DEC09

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A CHECK ENGINE LIGHT COMES ON & VEHICLE SHUTS OFF (STALLS), RESTARTS
AFTER A FEW MINUTES

NC PO 420 CATALYTIC CONVETER

4158 ISP

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

B OIL LEAK

NC NO LEAK FOUND ON VEHICLE / COULD NOT DUPLICATE
/ LET RUN AND DRIVEN NO LEAKS DETECTED

4158 ISP

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

C RED EXCLAMATION LIGHT STAYS ON, CAR WILL DIE

NC P1880 ACCUMULATOR PRESSURE SENSOR MALFUNCTION
/ NO PROBLEMS FOUND

4158 ISP

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

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The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

DESCRIPTION

TOTALS

LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

CUSTOMER SIGNATURE

CUSTOMER #: 80512

637591



INVOICE

AUSTELL, GA

PAGE 1

 6475 Roswell Road
 SANDY SPRINGS, GEORGIA 30328
 Phone: 404-256-3392

HOME: [REDACTED] CONT: N/A

BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 4540 DAVID LEE RAMOS

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	02	TOYOTA MR2	JTDFR320120		110984/110984	TG569	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
01AUG01 DD			19:30 27AUG10			CASH	03SEP10

R.O. OPENED: [REDACTED] READY: [REDACTED] OPTIONS: ENG: 1ZZ-FE

17:09 27AUG10 13:33 03SEP10

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A CAR STALLS OUT WHEN COLD CK ENGINE LIGHT ON AND OFF

1.5 PERFORMED DIAGNOSTICS PROCEUDRES TO FIND A

LEAK IN THE SEQUENTIAL TRANSMISSION FLUID

PUMP \$3400.00 PLUS TAX INSTALLED.

4651 CP

170.00 170.00

PARTS: 0.00 LABOR: 170.00 OTHER: 0.00 TOTAL LINE A: 170.00

B C/S RED EXCLAMATION COMES ON AND OFF

NC SEE JOB 1 / ALSO REC REPLACING CATALYTIC

CONVERTER \$2400.00 PLUS TAX

4651 CP

0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

SEP 03 2010

Citi Bank

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

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DESCRIPTION

TOTALS

LABOR AMOUNT	170.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	170.00
LESS INSURANCE	0.00
SALES TAX	0.00

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

CUSTOMER SIGNATURE

PLEASE PAY THIS AMOUNT

170.00



Enter Captcha:

Ask a Mechanic Online TM

32 auto mechanics are online now.
Ask a question, get an answer ASAP.

Type your car question here...



Drive one.
Your Local Ford Dealer

CLICK A VEHICLE TO SEE OFFER







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Focus Fusion Edge Escape F-150

No comments have been provided.

TOYOTA MR2 2002 Reported Safety Problems:

AIR BAGS

TOYOTA MR2 2002 Safety Report #10158921

TOYOTA MR2 2002 car safety problem was reported on June 03, 2006. TOYOTA MR2 2002, manufactured by TOYOTA MOTOR CORPORATION had a problem with AIR BAGS . ON JUNE 3, I HAD A COLLISION WITH ANOTHER AUTO THAT HAD RUN A RED LIGHT. THE OTHER VEHICLE WAS CROSSING IN FRONT OF ME ABOUT 30 MPH AND I IMPACTED HER CAR ON THE PASSENGERS SIDE AT ABOUT 25 MPH. THE AIR BAG ON MY 2002 TOYOTA MR2 DID NOT DEPLOY. HAVE NOT HAD THE CAR REPAIRED YET. *JB. Vehicle was involved in a crash. 0 person(s) were injured. 0 person(s) died. Mileage was 21500 miles. Vehicle Identification Number (VIN): JTDFR320720. Problem was reported in OCEAN SHORES, WA.

Post Your Comment

POWER TRAIN: MANUAL TRANSMISSION

TOYOTA MR2 2002 Safety Report #10305887



TOYOTA MR2 2002 car safety problem was reported on Dec 19, 2009. TOYOTA MR2 2002, manufactured by TOYOTA MOTOR CORPORATION had a problem with POWER TRAIN: MANUAL TRANSMISSION . TOYOTA MR2 SPYDER SMT TRANSMISSION PROBLEMS. (5 SPEED - CLUTCHLESS SHIFTING SYSTEM) SMT TRANSMISSION WENT OUT ON MY MR2 SPYDER CAR. GOT IT FIXED (OR SO I THOUGHT) AT THE DEALERSHIP AFTER EXCESSIVE EXPENSE (\$3,500) REPLACING TWO ASSEMBLIES WITHIN THE SYSTEM. AFTER THIS INITIAL FIRST TRIP TO THE DEALERSHIP AND SUPPOSEDLY REPAIR, I WAS ADVISED BY DEALERSHIP THAT THE CAR WAS THOROUGHLY TESTED, ALL CODES ERASED ON THE ON BOARD COMPUTER, AND CAR TRANSMISSION WAS FIXED AND WORKING PROPERLY. SO I DROVE IT HOME. DROVE AND SHIFTED FINE FOR ABOUT 1 1/2 WEEKS AND I THOUGHT IT WAS FIXED. THEN ONE NIGHT WHILE DRIVING, SURROUNDED BY TRAFFIC AND A FEW TRUCKS, THE TRANSMISSION SUDDENLY AND WITHOUT WARNING, BEGAN LURCHING - MIS SHIFTING WITH NEW SQUEALING NOISES COMING FROM THE BACK. I ALMOST LOST CONTROL OF THE CAR - NOT THE STEERING - THE MOMENTUM OF THE CAR VANISHED ALMOST IMMEDIATELY - WITH RANDOM SHIFTING OCCURRING WITHOUT EVEN TOUCHING THE STICK SHIFT. I WAS VERY, VERY LUCKY GETTING THE CAR OFF TO THE SIDE OF THE ROAD WITHOUT GETTING HIT BY ANY OF THE TRAFFIC AROUND ME AT THAT TIME. THE CAR IS VERY SMALL AND COULD EASILY BE CRUSHED BY LARGER VEHICLES IN THAT REDUCED OPERATION CONDITION. IT WAS ALSO DARK. I ALSO WAS VERY LUCKY THAT I COULD "LIMP" IT HOME FROM THERE AFTER I TRIED TO SURMISE WHAT HAD HAPPENED TO IT. SO IT SQUEALED AND MISSHIFTED ALL THE WAY HOME - I HAD TO STAY IN SECOND OR THIRD GEAR GOING SLOW ON SECONDARY ROADS WITH MY FLASHERS ON. AFTERWARDS - I HAVE REQUESTED HELP FROM TOYOTA THE CORPORATION AND DEALERSHIP FOR WHAT I FEEL IS A DEFECTIVE SMT SYSTEM. THIS SHOULD NEVER HAPPEN ESPECIALLY AFTER IT WAS SUPPOSED TO BE FIXED AFTER ALL OF THE DIAGNOSTICS/TESTING/ASSEMBLY REPLACEMENTS, ETC. THAT THEY PERFORMED! WHY WOULD TOYOTA ALLOW SOMEONE TO DRIVE AWAY WITH SUCH A POTENTIAL HAZARD LIKE THAT? RIDICULOUS AND DANGEROUS! I TOOK IT BACK TO DEALERSHIP, THEY SAID THEY DID MORE DIAGNOSTICS - RECOMMEND MORE REPLACEMENT OF VERY VERY EXPENSIVE PARTS - HELP!!!! *TR. Mileage was 145720 miles. Vehicle Identification Number (VIN): JTDFR32022 Problem was reported in CARY, NC.

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Monday September 28, 2009

I took my car in to Cobb County Toyota in Kennesaw Ga to get my serpentine belt and clutch replaced. The clutch was slipping and there was a noise coming from the serpentine belt. Jeff Adams, a Service Advisor, gave me a quote of \$1368.30 to replace the clutch and serpentine belt. He provided a rental car while the repair was being made.

Wednesday September 30, 2009

I received a call from Jeff - service rep at Cobb County Toyota - telling me that there was a noise coming from the transmission and that he wouldn't advise replacing the clutch without replacing the entire unit. He told me that it would be even more expensive to find out the cause and to open up the transmission. Jeff quoted me \$3300 to replace with a rebuilt transmission, clutch, serpentine belt, and replacing the spark plugs - which I provided.

Tuesday October 13, 2009 @ 5:30

I received a call from Jeff the Service Advisor telling me that the car was ready to pick up, but it was making a slight noise in first and second gear. Jeff told me that the engine might need to be replaced for \$4500 dollars, but they would put the engine in for free. He also told me that if I could find something cheaper, they would put it in for free. I asked Jeff if the car was drivable and he told me that it was fine, besides a slight noise, to drive for awhile until I figure out what to do.

Tuesday October 13, 2009 @ 6:30

I took my rental car and parked in Toyota's garage. I spoke with Jeff and he told me that the car is fine. Jeff said that the mechanics checked the car out during the weekend and heard a slight noise coming from the engine, but they didn't know exactly what was wrong with it. According to Jeff, the car wouldn't get any worse and the noise goes away after second gear. He told me that they had to top off the oil - 3 quarts worth - the car holds 3.8 quarts of oil. I paid the cashier \$3,200 and got my keys. The invoice stated \$280.90 worth of SMT oil.

I cranked the car up outside the garage and heard a terrible loud noise, like metal rubbing against metal, coming from the engine bay. The sound was so unbearable I drove it around to the other side of the garage and went back to speak with Jeff. He went and spoke with the mechanic that worked on it and told me that it was fine to drive. Jeff came and listened to the car, further explaining that the noise will go away after second gear.

I drove the car off the lot down Barrett Parkway Kennesaw. I drove a half mile up the street and the car starting making louder noises so I decided to take it back to Toyota. The car died five times at a light, then the car wouldn't crank. The warning lights came on - engine light and the oil light. I put on my hazard lights and called Jeff back at Toyota. He gave me a number to a wrecker and I waited at the light for an hour. The car broke down a half mile from the Toyota dealership.

At the dealership, Jeff told me that they would hoist the car up and remove the oil pan to see what was wrong with the car at no charge. Jeff offered the rental car back to me and I went home at 9:00pm.

Thursday October 15, 2009

My mother called Jeff for me because I am a school teacher and cannot handle personal affairs during the school day. Jeff advised her that it needed an engine replacement and that it was not their fault. He told her to, "do what she needed to do." Then he proceeded to ask her, "What do you want me to do? Fight with you?." I initiated a charge back on my Chase credit card and proceeded to file a claim with Toyota Motor Corporation in California.

Friday October 16, 2009

My parents called the Service Manager, Dennis Zull. Mr. Zull told my father that they test drove the car with no oil in it. He was uncooperative and would not discuss the possibility that they damaged the engine. He also advised that Toyota would, "Take his word for over ours." We received no possibility from Mr. Zell for Cobb County Toyota fixing my car to the way it was before. Mr. Zull made it clear that he wanted the rental car back and told my mother that I would be charged an additional \$30.00 because I didn't have the rental car in by 3pm. I turned the car back

to Enterprise Rental at 5:45pm.

During this time, my parents contacted other dealers in the area to see what could be done to fix the car. David Ramos at Sandy Springs Toyota suggested that we have the car towed to their location for inspection of the damage. My mother confirmed with Cobb County Toyota that all of the parts were in the car and the towing company was contacted. Alpha Towing picked up the car and delivered it to Sandy Springs Toyota. David Ramos called when the car arrived and told us that they would inspect the damage and try to salvage the engine.

Monday October 19, 2009

David contacted my parents and told them the engine couldn't be repaired as there was too much damage as a result of no engine oil. Mr. Ramos told my mother that service centers always check fluids before they release a car and a lack of oil in the car seized the engine up. We made the decision to fix the car. Mr. Ramos advised that everything was unsalvagable in the engine and a replacement would cost \$6345 to repair it. Toyota has advised us that this needs to be handled locally which I do not believe can be done. The repairs have been approved and I am contacting an attorney for further instructions and advice.



Toyota Forums :: Toyota Nation > Toyota Passenger and Sports Car Forums > MR2 Forum > 2002 MR2 Spyder SMT Problems

POA

2002 MR2 Spyder SMT Problems

MR2002

02-04-2010, 02:19 PM

I am having major problems with SMT transmission for my 2002 MR2 Spyder.

I have replaced the Hydraulic Pump Assembly and the Gear Shift Assembly at the tune of \$3,500. Was shifting fine after repair/installs for about 1 1/2 weeks then more and/or additional issues showed up!!!!!! Reluctant to drive it..... CRAZY!!!

I do not have unlimited resources to fix this beautiful car - any ideas? Is there a collector and/or mechanic out there who can simply buy the car from me and take it from there?

Here is the background info for those who want to check it out:

After SECOND TRIP TO DEALERSHIP, Below are the dealership's diagnostic notes (they simply always want to replace entire assemblies and not the affected piece-parts - very very expensive way to go)

P0715 IN MEMORY. PERFORMED DIAGNOSTIC TESTS AND FOUND INPUT SPEED REVOLUTION SENSOR NOT READING PROPERLY DUE TO EXTENSIVE METAL FRAGMENTS STUCK TO SENSOR (MAGNETIC). TOOK FLUID SAMPLE FROM TRANSMISSION AND FOUND SEVERE AMOUNT OF METAL IN FLUID.
CAR NEEDS NEW TRANSMISSION, CLUTCH, INPUT REVOLUTION SPEED SENSOR, ACTUATOR ASSEMBLY, AND ECU.

I have a 2002 MR2 Spyder with SMT transmission. I need some advice and/or information to rectify the problems I am having with it. The car itself is beautiful, clean, and in great shape. The car has never been abused, raced, has had regular fluid checks/oil changes/maintenance/etc., no turbo, and vast majority of the mileage on the car is highway use largely in 5th gear.

I first took it to closest repair shop to me and they performed diagnostics - tested/replaced the ECU - seemed to help some with shifting but was not able to go further on the rest - recommended that I take it to Toyota because of their advanced computers/software/diagnostics.

After towing the car for the first time to the Toyota dealership (the one closest to me), the Hydraulic Pump Assembly and Shift Stick/Assembly was replaced. This wiped out 11 codes and it appeared the car was fixed and shifting fine for about 1 1/2 weeks. (cost at this point is \$3,500 parts/labor.) I was absolutely shocked at the cost but I had to act and get my car back - (I was ready to start a new job at that time.)

The 11 codes supposedly fixed during the first trip to the dealership:

P1781, P1851, P1860, P1866, P1868, P1870, P1873, P1878, P1880, P1874, C1522

One night, car suddenly began lurching while in traffic, trucks around (never a good safe situation), would not go in reverse, and did not want to stay in gear in 4th - 5th with squeal noises now coming from the back (never before). Somehow got it home, then took it back to same dealership because it is supposed to be guaranteed - after the next go-round of diagnostics/testing - they are now saying I need more part assemblies replaced with the unbelievable costs associated to do it. (Also during all this time, I had contacted Toyota Headquarters in California for some kind of resolution on this SMT system that was only fielded for 2 years - they gave me a case number and that was about it. When I researched the car prior to our buying it, there was no information about ANY adverse effects from this SMT system and car - it was all top notch, reliable, ratings, etc. everything great.... heralded as a great little car.)

I have been unemployed for over 8 months and was not able to actually start the new job I just got because of these continuing MR2 SMT problems.

I am hopeful that you have any ideas or other means by which Toyota can help me out for a rare system that clearly appears defective and should not have been fielded to the public.

Obviously - all of this is extremely expensive IF THAT IS WHAT IT REALLY NEEDS.....

Perhaps the sensor might just need the system drained, the metal flecks taken off, and replace the ground teeth that produced the metal flecks, flush the system, and test. Is that possible?

ANY IDEAS ON WHAT I CAN DO HERE?

MR2Jedi

02-04-2010, 08:54 PM

I've heard nothing but problems from the SMT equipped MR2 Spyder. I got the manual 5sp when I had mine-which I no longer own.

Go to salvage yard get a 5speed manual and do a swap: or go to salvage yard, get a working SMT, then use the car for awhile till you find a replacement and then sell the car.

bixnix

02-05-2010, 05:00 AM

try posting your problem at spyderchat.com ... there aren't a lot of spyders here ... then report back here, of course :cool:

MR2002

02-05-2010, 07:56 AM

I've heard nothing but problems from the SMT equipped MR2 Spyder. I got the manual 5sp when I had mine-which I no longer own.

Go to salvage yard get a 5speed manual and do a swap: or go to salvage yard, get a working SMT, then use the car for awhile till you find a replacement and then sell the car.

Thanks for your reply - Are there any cost estimates on doing this for 5 speed manual swap? Is it relatively easy to do? I am not real keen on replacing with SMT again, you know what I mean?



unlimited time to mess around - I just need a car and since I am unemployed I am out of resources. It really could not have been much of a worse time for this whole thing to happen.

MR2002

02-05-2010, 07:57 AM

try posting your problem at spyderchat.com ... there aren't a lot of spyders here ... then report back here, of course :cool:

I will do that - and get back in here to report - I really need some help here.... Thanks for your reply.

MR2Jedi

02-05-2010, 11:36 AM

Thanks for your reply - Are there any cost estimates on doing this for 5 speed manual swap? Is it relatively easy to do? I am not real keen on replacing with SMT again, you know what I mean?

Any possibilities in just finding someone (collector) who can just buy it outright and then fix on their own. I also do not have unlimited time to mess around - I just need a car and since I am unemployed I am out of resources. It really could not have been much of a worse time for this whole thing to happen.

Who would do the tranny swap? It's not that hard. I have no idea how much it would cost.
It would probably be hard to sell it with a bad transmission. You would have to sell it pretty cheaply .

RPAltman

04-25-2010, 11:24 AM

Who would do the tranny swap? It's not that hard. I have no idea how much it would cost.
It would probably be hard to sell it with a bad transmission. You would have to sell it pretty cheaply .

There are a lot of threads on SpyderChat.com and MR2Spyder.net discussing SMT issues that might help you diagnose the problem for the dealer.

The Spyder SMT has a lot of reliability issues and it's a very expensive item to fix. If you know how to drive a manual transmission, you'll probably find it much less expensive to convert it over to a manual 5-speed or 6-speed than to fix the SMT. There's a local shop here in NJ that specializes in MR2s that has done a lot of auto to manual and SMT to manual swaps. Even though shipping the car from NC to NJ is unrealistic, I can ask them for a ballpark estimate just so you'd have a point of comparison.

I agree with MR2Jedi.. unless your car has VERY low mileage and is in 'showroom' condition, you're going to have to price the car much more cheaply than you'd expect if you want to sell it to anyone with a bad transmission.



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2002 Toyota MR2 Spyder SMT Issues - Looking for help Please

5 messages · 5 authors · last updated 04/21/10 10:52 PM

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Author

Message

momrocker

Message #1

01/30/10 12:55 PM

Nice looking bucket of bolts"	3.1	Overall Rating
2002 Toyota MR2 Spyder Convertible	9	Styling
09/30/2002	3	Performance
By: From Jacksonville	5	Interior
Owned: 1 year	1	Quality
Review ID: #315245	1	Recommendation

Pros:

A stylish and fun little car to drive when it's not in the shop. Ride is a little rough, but that was expected.

Cons:

The sequential transmission. I've owned the car for less than a year and it has been in the shop 6 times for the same problem (the sequential transmission). The transmission down shifts when it wants to creating one hell of a jolt to the occupants. Sometimes it will go into neutral and won't go back into gear until the engine is turned off. Obviously the mechanics can't fix it and Toyota refuse to acknowledge there is a problem. I'm getting ready to go through the process of the lemon law. Wish me luck.

Overall Review:

If I had to do it all over again, and bought a Spyder, I would not get the sequential transmission. Go with the regular manual model. I'm starting to get the idea Toyota is using the customer to test this piece of crap instead of their engineers.

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Author Message

momrocket
Message #1
01/30/10 12:55 PM

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2002 MR2 Toyota Spyder SMT Issues

I have a 2002 MR2 Spyder with SMT transmission. I need some advice and/or information to rectify the problems I am having with it. The car itself is beautiful, clean, and in great shape.

The car has never been abused, raced, has had regular fluid checks/oil changes/maintenance/etc., no turbo, and vast majority of the mileage on the car is highway use largely in 5th gear.

The Hydraulic Pump Assembly and Shift Stick/Assembly have been replaced through local Toyota Dealership. This wiped out 11 codes and it appeared the car was fixed for about 1 1/2 week and shifted fine. (cost at this point is \$3,500 parts/labor)

One night, car suddenly began lurching and did not want to stay in gear with squeal noises now coming from the back. Got it back to dealership - after the next go-round of diagnostics/testing - they are now saying I need more part assemblies replaced with unbelievable costs associated to do it.

I am searching for help and advice on where to turn on either selling it outright, help on fixing it with advise/expertise in the Raleigh, NC area, etc.

Below are the dealership's diagnostic notes (they simply always want to replace entire assemblies and not the affected piece-parts - very very expensive way to go) IF ANYONE HAS IDEAS OR HAS HAD SIMILAR ISSUES WITH SMT - Please let me know. I NEED HELP!

P0715 IN MEMORY. PERFORMED DIAGNOSTIC TESTS AND FOUND INPUT SPEED REVOLUTION

Author	Message
	Reply Report Abuse Hide Options
Troy S. Message #2 02/02/10 10:41 PM	Did you have the car checked out before buying it?
	Reply Report Abuse Hide Options
D51 Motorsports Message #3 04/10/10 01:06 AM	If the pump assembly had failed there is a good chance that the transmission could have been damaged by a lack of pressure. This type of damage would explain the amount of metal found in the fluid. I can only imagine the quote to repair the transmission. :(If you end up selling it as is let me know I have been looking for a car to start a race car project. :)
	Reply Report Abuse Hide Options
sam0101 Message #4 04/20/10 10:25 PM	hello i also have a 02 spyder with the sequential trans i took it to toyota ad they told me to call the manufacturer so i did and they told me the car needs to have the computer reflashed and reset they said it has some soft ware issue in the onboard computer that has to be updated becuaese the soft ware is glitched that tells the car what to do and also operates the transmission don't know if this will help ore not I'm going to trade mine in on something else its in the shop more than i get to drive it really irritating unreliaible car good luck fixing yours i hope you get your fixed
	Reply Report Abuse Hide Options
sam010101 Message #5 04/21/10 10:52 PM	update took my toyota in today the reset the computer and came up with 11 error codes that want 7,000 to fix the transamission no thank you time to trade it im not going to put that much money into it ill just trade it off on soming new and reliable
	Reply Report Abuse Hide Options

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Overall Review:

If I had to do it all over again, and bought a Spyder, I would not get the sequential transmission. Go with the regular manual model. I'm starting to get the idea Toyota is using the customer to test this piece of crap instead of their engineers.

2002 MR2 Toyota Spyder SMT Issues

I have a 2002 MR2 Spyder with SMT transmission. I need some advice and/or information to rectify the problems I am having with it. The car itself is beautiful, clean, and in great shape.

The car has never been abused, raced, has had regular fluid checks/oil changes/maintenance/etc., no turbo, and vast majority of the mileage on the car is highway use largely in 5th gear.

The Hydraulic Pump Assembly and Shift Stick/Assembly have been replaced through local Toyota Dealership. This wiped out 11 codes and it appeared the car was fixed for about 1 1/2 week and shifted fine. (cost at this point is \$3,500 parts/labor)

One night, car suddenly began lurching and did not want to stay in gear with squeal noises now coming from the back. Got it back to dealership - after the next go-round of diagnostics/testing - they are now saying I need more part assemblies replaced with unbelievable costs associated to do it.

I am searching for help and advice on where to turn on either selling it outright, help on fixing it with advise/expertise in the Raleigh, NC area, etc.

Below are the dealership's diagnostic notes (they simply always want to replace entire assemblies and not the affected piece-parts - very very expensive way to go) IF ANYONE HAS IDEAS OR HAS HAD SIMILAR ISSUES WITH SMT - Please let me know. I NEED HELP!

P0715 IN MEMORY. PERFORMED DIAGNOSTIC TESTS AND FOUND INPUT SPEED REVOLUTION SENSOR NOT READING PROPERLY DUE TO EXTENSIVE METAL FRAGMENTS STUCK TO SENSOR (MAGNETIC). TOOK FLUID SAMPLE FROM TRAN

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Troy S.

Message #2
02/02/10 10:41 PM

Did you have the car checked out before buying it?

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DS1 Motorsports

Message #3
04/10/10 01:06 AM

If the pump assembly had failed there is a good chance that the transmission could have been damaged by a lack of pressure. This type of damage would explain the amount of metal found in the fluid. I can only imagine the quote to repair the transmission. :(

If you end up selling it as is let me know I have been looking for a car to start a race car project. ;)

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Sam0101

Message #4
04/26/10 10:35 PM

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reset they said it has some soft ware issue in the onboard computer that has to be updated becuase the soft ware is gliched that tells the car what to do and also operates the transmission don't know if this will help ore not I'm going to trade mine in on something else its in the shop more than i get to drive it really irritating unreliable car good luck fixing yours i hope you get your fixed

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Sam010101

Message #3

04/21/10 10:52 PM

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