

DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline				FOR AGENCY USE ONLY 100148	
				Date Received 16-SEP-2010	Repository ☐ Reference No. 10355931
OWNER INFORMATION (Type or Print)					
Name		Daytime Telephone Number		E-mail Address	
Address					
City	State	Zip Code	Evening Telephone Number		
POMPTON PLANES	NJ		SAME		
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1FMDU74E04Z		Make FORD	Model EXPLORER	Model Year 2004	
Date Purchased 12/2004	Dealer's Name and Telephone Number WYCOFF FORD - OUT OF BUSINESS		Engine: No: Cylinders 6	Fuel Type: Reg Gas	
Original Owner ☐	Dealer's City	State	Zip Code		
Transmission Type Auto	☒ Antilock Brakes ☒ Cruise Control	Powertrain 4x4	Multiple Failure:	Incident Date(s) 10-SEP-2010	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 161000 STRUCTURE: FRAME AND MEMBERS CRACK APPEARED ON BACK WINDOW - ALPHATRIM			Failure Mileage 89000	Failure Speed N/A	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:			
Tire Component Code			Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:	Date Manufactured:		Model No./Name:		
Seat Type:	Installation System:				
Child Seat Component Code:	Failed Part:				
APPLICABLE INCIDENT INFORMATION					
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available). TL*THE CONTACT OWNS A 2004 FORD EXPLORER. WHILE EXAMINING THE VEHICLE THE CONTACT NOTICED A CRACK ON THE PANEL BELOW THE REAR WINDOW. THE VEHICLE HAS NOT BEEN DIAGNOSED AND THERE WERE NO PRIOR WARNINGS. THE CURRENT AND FAILURE MILEAGES WERE 89000. Dealer - ADVISED THEY HAVE REPAIRED 100's of these Defects - OUT OF WARRANTY! COST UNDER 400 TO REPAIR - SEP 2-8-2010					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					