

INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Subject: FW: Case Escalation
Date: Friday, October 22, 2010 2:36:52 PM
Attachments: [9EE0.jpg](#)
[9EF1.jpg](#)
[9F01.jpg](#)
[9F02.jpg](#)
[9F13.jpg](#)
[9F14.jpg](#)
[9F15.jpg](#)
Importance: High

From: hotline-inquiries, NHTSA (NHTSA)
Sent: Friday, September 17, 2010 9:55 AM
To: Reid, Randy (NHTSA)
Subject: FW: Case Escalation
Importance: High

From: NHTSAHotline@telesishq.com [mailto:NHTSAHotline@telesishq.com]
Sent: Thursday, September 16, 2010 4:34 PM
To: hotline-inquiries, NHTSA (NHTSA)
Subject: Case Escalation
Importance: High

Notification of Case Escalation (All times are GMT-0400)

Project: NHTSA Hotline Center
Case: (ODI Number) is: 10355847
Case Number: 295765

Escalation: NHTSA **Status:** Closed
Date: 2010-09-16 **Time:** 16:34:56
Creation Date: 2010-09-16 **Creation Time:** 00:24:51

Description:

Entered on 09/16/2010 at 16:34:56 EDT (GMT-0400) by BOL:

Thank you for contacting the U.S. Department of Transportation's Vehicle Safety Hotline Information Center.

We have received your email and it has been forwarded to the appropriate NHTSA subject matter expert. However, if you need additional information on our services please feel free to contact us at 1-888-327-4236.

Thank you,

NM
 102810
 TGW

NHTSA.dot.gov Response Team

Disclaimer: "This response is for information purposes only and does not constitute an official communication of the U.S. Department of Transportation. For an official response, please write U.S. Department of Transportation, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, West Building, Washington, DC 20590.

Entered on 09/16/2010 at 00:24:50 EDT (GMT-0400) by [REDACTED]

This is the Ford Econoline E250 van my 22 year old son was killed in on August 4, 2010 at 12:52pm in Bourne, Mass...Why did this van sustain so much front end damage? It hit the guard rail and from my understanding it also rolled over. I just need to understand this massive damage.

Contact Information:

Email Address: [REDACTED]

Attachments: 9EE0.jpg 9EF1.jpg 9F01.jpg 9F02.jpg 9F13.jpg 9F14.jpg 9F15.jpg









T.C.G.

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