

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received: 15-SEP-2010 Repository: <input type="checkbox"/> Reference No.: 10355728	
OWNER INFORMATION (Type or Print)					
Name		Daytime Telephone Number		E-mail Address	
Address		Evening Telephone Number			
City: RALEIGH		State: NC	Zip Code: [REDACTED]		
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model	Model Year	
YS3EB55E043 [REDACTED]		SAAB	9-5	2004	
Date Purchased	Dealer's Name and Telephone Number		Engine:	Fuel Type:	
Original Owner	Dealer's City	State	No: Cylinders		
Transmission Type	<input type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:	Incident Date(s)	
<input type="checkbox"/> Cruise Control				22-NOV-2009	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Codes: 110000 ELECTRICAL SYSTEM, 116100 ELECTRICAL SYSTEM: IGNITION: SWITCH			Failure Mileage	Failure Speed	
			60000	60	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		<input type="checkbox"/> Original Equipment	Failure Location:		
		<input type="checkbox"/> Prior Repair			
Tire Component Code			Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police	
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No			N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2004 SAAB 9-5. THE CONTACT STATED THAT WHEN DRIVING ON THE HIGHWAY, THE VEHICLE WOULD SUDDENLY SHUT DOWN COMPLETELY. THE ENGINE AND ELECTRICAL SYSTEMS WOULD TURN OFF COMPLETELY. THE FAILURE OCCURRED SEVERAL TIMES. THE VEHICLE WAS ABLE TO BE IMMEDIATELY RESTARTED WHEN THE FAILURE OCCURRED. THE VEHICLE WAS INSPECTED BY AN INDEPENDENT MECHANIC WHO STATED THAT THE IGNITION SWITCH WAS MOST LIKELY THE CAUSE FOR FAILURE. THE VEHICLE HAD NOT BEEN REPAIRED. THE CONTACT CALLED THE MANUFACTURER WHO OFFERED NO ASSISTANCE. THE CURRENT MILEAGE WAS APPROXIMATELY 74,00. THE FAILURE MILEAGE WAS APPROXIMATELY 60,000.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.			ATTACH ADDITIONAL SHEETS IF NECESSARY		
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

United States Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation (NVS-210)
1200 NJ Avenue, SE
West Building
Washington, DC 20590

March 24, 2014

To Whom It May Concern:

I am writing in regard to the recent recall of GM vehicles based on ignition switch failure and to urge you to expand your investigation to include SAAB vehicles manufactured during the same model years.

In 2010, I filed a report with the NHTSA (reference #: 10355728) describing a situation in which my vehicle, a 2004 SAAB 9-5, would shut down completely while driving at speed on the highway. A copy of the report is attached here, but I quote from it for emphasis:

"The contact owns a 2004 SAAB 9-5. The contact stated that when driving on the highway, the vehicle would suddenly shut down completely. The engine and electrical systems would turn off completely. The failure occurred several times."

"The vehicle was inspected by an independent mechanic who stated that the ignition switch was the most likely cause of the failure."

"The contact called the manufacturer who offered no assistance."

As I am sure you are aware, SAAB was a unit of GM at the time of the manufacture of my vehicle and shared parts with various GM models. I urge you to investigate if it shared the same defective ignition switch that is at the center of the on-going recall.

I filed my report with the NHTSA in 2010 and am writing this letter now because of the extraordinary danger posed by this failure. The first time it occurred, in November 2009, I was nearly killed, along with my entire family. I was driving on I-95 in North Carolina and was in the process of passing an 18-wheel vehicle when my car shut down completely. I was in the car with my wife and two small children, ages 2 months and 2 years. It was a miracle that we made it to the shoulder without being involved in a horrible collision.

I would be happy to answer any questions you may have about my report or about my experience with this failure.

Thank you for your close attention to this matter.

Sincerely,

[Redacted Signature]

Long Island City, NY [Redacted]

[Redacted Address]

██████████
Long Island City, NY ██████████



forever

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